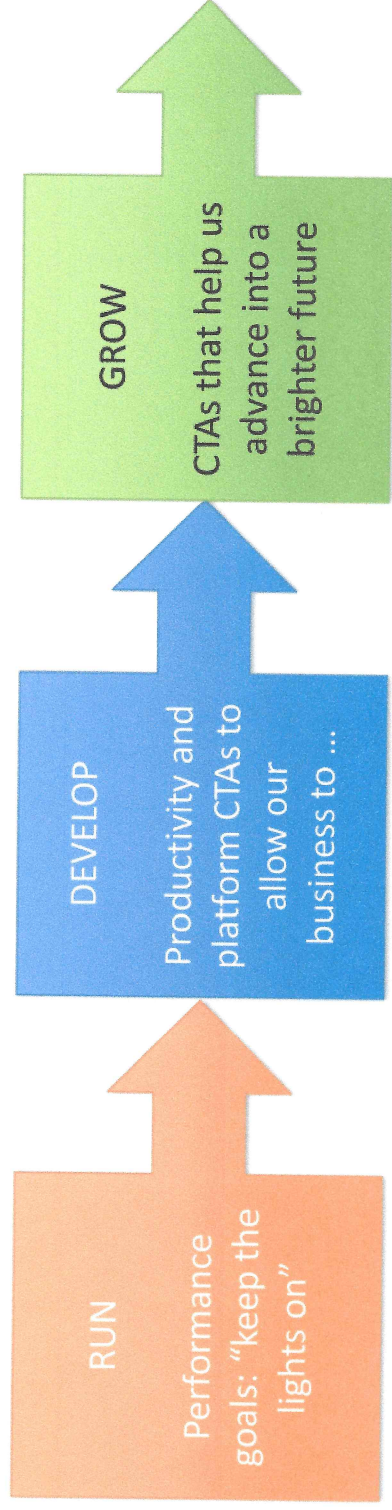


2018 CTAs and Initiatives

$\Delta \pi$ EXHIBIT 6
Deponent MCFroy
Date 3/26/20 Rptr. TU
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Goals, Objectives and CTAs



- Performance Goals and Objectives
 - Keep lights on
 - Job description
- CTAs
 - Moving the organization forward
 - Increasing organization capabilities
 - Increasing productivity and efficiencies

FY18 corporate CTAs

DELIVER BUSINESS EXCELLENCE

- Increase productivity by making strategic process improvements and technology investments to facilitate \$40M/year sustained cost reductions

BUILD AN UNBEATABLE TEAM

- Cultivate teamwork excellence by fostering a **Safe**, inclusive, engaged environment that embraces change.

EARN CUSTOMER LOYALTY

- Sustain nationally ranked customer satisfaction

