

## Your Health Matters for You and Your Family

## What is Healthlink JAX?

Healthlink JAX is a free virtual care service available through the City of Jacksonville. To be eligible, you simply need to:

- 1. Live in Duval County
- 2. Not have health insurance

## Why Choose Healthlink JAX?

- Access care 24/7, perfect for those moments when you're unsure of where to go for treatment
- Skip the wait of the ER for non-emergency situations
- Speak with a doctor for medical advice or treatment you need, all from the comfort of home

## **Meet Mia Smith**

Mia, a 20-year-old convenience store worker and mother, lost her health insurance after having her child and relied on the ER to manage her asthma, leading to nine visits and \$18,900 in medical bills over the past nine months. After discovering Healthlink JAX, a free service for uninsured Duval County residents, Mia met with a doctor on her phone and was connected with a primary care provider to better manage her asthma, reducing her ER visits.

Just like Mia, you too can take control of your health with Healthlink JAX— access care on your schedule, from home, privately, and at no cost.





