SUBJECT: ANNUAL DOCK MAINTENANCE

BID #: SC-0531-18 **OPEN DATE:** 08/15/2018

GENERAL GOVERNMENT AWARDS COMMITTEE

KIND AND BASIS OF CONTRACT: SUPPLY CONTRACT – OCTOBER 1, 2018 THROUGH SEPTEMBER 29, 2019 WITH THREE (3) ONE (1) YEAR RENEWAL OPTIONS.

AGENCY: PARKS, RECREATION AND COMMUNITY SERVICES

BASIS OF AWARD: ALL OR NONE - LOWEST, RESPONSIVE, RESPONSIBLE BIDDER

NUMBER OF BIDS INVITED: 7 **NUMBERS RECEIVED:** 1 **OTHER** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval of award to the lowest responsive, responsible bidder, C & L Landscaping to provide the annual dock maintenance for various city locations. Period of service will be October 1, 2018 through September 29, 2019 with an estimated annual expenditure of $140,000.00.

Funding for this award to be encumbered by account RPWF1D8-03109 to be executed by purchase order.

Attachments: Recommendation Memo, Tabulation, Terms and Conditions.

ANALYST: Marleen Doran
MARLEEN DORAN

RESPECTFULLY SUBMITTED Greg Pease
GREGORY PEASE, CHIEF
PROCUREMENT DIVISION

CONCURRENCE BY: Daryl Joseph, Director Parks, Recreation & Community Services

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(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF GGAC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING _____ MEMBERS DISAPPROVING _____ DATE: _____

_____ _____ OTHER: _____

_____ _____

_____ _____

ACTION OF AWARDING AUTHORITY DATE _____

APPROVED _____ DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

City of Jacksonville, Florida

Daryl Joseph, Director

Parks, Recreation and Community Services Department
214 N Hogan Street, 4th Floor
Jacksonville, FL 32202
(904) 255-7903
www.coj.net

ONE CITY. ONE JACKSONVILLE.

August 23, 2018

08/23/18 16:19:05
Procurement Division

TO: Greg Pease
Chief, Procurement Division

THRU: Daryl Joseph
Director, Parks, Recreation & Community Services

FROM: Robert Skalitzky
Chief, Natural & Marine Resources Division

SUBJ: SC-0531-18 ANNUAL DOCK MAINTENANCE AWARD RECOMMENDATION

In response to the solicitation of bids for SC-0531-18 ANNUAL DOCK MAINTENANCE, the Procurement Division received responses from one [1] bidder and forwarded the results to Parks, Recreation and Community Services Department for review and recommendation of award.

After reviewing the one [1] submitted bid, the Parks, Recreation and Community Services Department respectfully recommends the award be given to C&L Landscaping, Inc. for one year with three (3) one (1) year renewal options, as a Master Blanket.

The total not to exceed maximum indebtedness annually will be $140,000.00. Funding will come from RPWF1D8 03109.

Your assistance in concurring with this recommendation for the respective award would be appreciated.
If you need further information please contact Robert Skalitzky at 904-255-7912.

RS

CC: Claire Stine – PRCS Finance Manager
Marleen Doran, Purchasing Analyst

Title: ANNUAL DOCK MAINTENANCE
Bid # SC-0531-18
Bid Date: 8/15/18
Buyer: Marleen Doran
No. Invited: 7 No. Received: 1 No Bids: 0
Recorded By: Renata Barnett

ITEM	DESCRIPTION	Est. QTY	UoM	C & L Landscape, Inc. UNIT PRICE	C & L Landscape, Inc. EXTENDED TOTAL	UNIT PRICE	EXTENDED TOTAL	UNIT PRICE	EXTENDED TOTAL
1a	Mobilization By Land: Mobilization fee to begin a specific repair or project. Move materials, equipment and manpower to a site. Only one such fee shall be authorized for each specific project. NO SUBSTITUTE	15	EA	$250.00	$3,750.00		$0.00		$0.00
1b	Mobilization By Water: Mobilization fee to begin a specific repair or project. Move materials, equipment and manpower to a site. Only one such fee shall be authorized for each specific project. Does not include a barge NO SUBSTITUTE	5	EA	$90.00	$450.00		$0.00		$0.00
2	Internal guides for 14" square pilings: Furnish materials and labor to measure, fabricate and replace 3" x 3" x 3/8" angle, hot dipped, galvanized steel inverted internal pile guides with UHMWPE, UV stabilized wear blocks to match existing. Internal guides for 14" square pilings. NO SUBSTITUTE	10	EA	$475.00	$4,750.00		$0.00		$0.00
3	Internal guides for 18" square pilings: Furnish materials and labor to measure, fabricate and replace 3" x 3" x 3/8" angle, hot dipped, galvanized steel inverted internal pile guides with UHMWPE, UV stabilized wear blocks to match existing. Internal guides for 18" square pilings. NO SUBSTITUTE	10	EA	$650.00	$6,500.00		$0.00		$0.00
4	Side guides for 14" square pilings: Furnish materials and labor to measure, fabricate and replace 3" x 3" x 1/4" angle, hot dipped, galvanized steel side mounted pile guides with UHMWPE, UV stabilized rollers to match existing. Side guides for 14" square pilings. NO SUBSTITUTE	10	EA	$575.00	$5,750.00		$0.00		$0.00
5	Side guides for 18" square pilings: Furnish materials and labor to measure, fabricate and replace 3" x 3" x 1/4" angle, hot dipped, galvanized steel side mounted pile guides with UHMWPE, UV stabilized rollers to match existing. Side guides for 18" square pilings. NO SUBSTITUTE	4	EA	$750.00	$3,000.00		$0.00		$0.00
6	48"x 48", 3"x 3"x 1/4" angle triangle corner frames w/o pile guide rollers: Furnish materials and labor to measure, fabricate and replace 48"x 48", 3"x 3"x 1/4" angle, hot dipped galvanized steel triangle corner frames without pile guide rollers, with ½" thick starboard filler panel. NO SUBSTITUTE	4	EA	$1,150.00	$4,600.00		$0.00		$0.00
7	48"x 48", 3"x 3"x 3/8" angle triangle corner frames w/o pile guide rollers: Furnish materials and labor to measure, fabricate and replace 48"x 48", 3"x 3"x 3/8" angle, hot dipped galvanized steel triangle corner frames without pile guide rollers, with ½" thick starboard filler panel. NO SUBSTITUTE	4	EA	$1,200.00	$4,800.00		$0.00		$0.00
8	48"x 48", 3"x 3"x 3/8" angle triangle corner frames with pile guide rollers: Furnish materials and labor to measure, fabricate and replace 48"x 48", 3"x 3"x 3/8" angle, hot dipped galvanized steel triangle corner frames with pile guide rollers to match existing, with 1/2" thick starboard filler panel. NO SUBSTITUTE	4	EA	$1,375.00	$5,500.00		$0.00		$0.00
9	30" x 22", 6"W x 1/4" thick "T" plates: Furnish materials and labor to measure, fabricate and replace double (top and bottom) 30"x 22", 6"wide x 1/4" thick hot dipped galvanized steel "T" plates with hot dipped galvanized through bolts. NO SUBSTITUTE	4	EA	$150.00	$600.00		$0.00		$0.00
10	30"x 6"W x 3/8" thick flat plates: Furnish materials and labor to measure, fabricate and replace double (top and bottom) 30"x 22", 6"wide x 3/8" thick hot dipped galvanized steel flat plates with hot dipped galvanized through bolts. NO SUBSTITUTE	4	EA	$125.00	$500.00		$0.00		$0.00
11	Clean and surface prepare internal pile guide frames: Furnish materials and labor to clean and surface prepare internal pile guide frames for two (2) coats of cold tar epoxy. Total DFT to be a minimum of 20 mils. NO SUBSTITUTE	12	EA	$10.00	$120.00		$0.00		$0.00
12a	Measure, fabricate and replace pile guide frames: Furnish materials and labor to measure, fabricate and replace individual guide wear pads. Wear pads to be UHMWPE	12	EA	$40.00	$480.00		$0.00		$0.00
12b	Wear Pad Bracket Assembly. NO SUBSTITUTE	12	EA	$10.00	$120.00		$0.00		$0.00

13a	Measure, fabricate and replace pile guide rollers: Furnish materials and labor to measure, fabricate and replace individual pile guide rollers. Rollers to be UHMWPE, UV stabilized of similar size to match existing (2-9/16" diameter x 5" or 3-1/4" diameter x 5") including a 1/4" diameter x 8" hot dipped galvanized steel shaft. NO SUBSTITUTE	10	EA	$75.00	$750.00		$0.00		$0.00
13b	Guide Rollers Assembly. NO SUBSTITUTE	10	EA	$45.00	$450.00		$0.00		$0.00
14	Tighten through bolts wide no new hardware: Furnish labor only to tighten existing through bolts with no new hardware, regardless of length. NO SUBSTITUTE	200	EA	$2.00	$400.00		$0.00		$0.00
15	Replace washers and nuts for 3/4" diameter through bolts: Furnish materials and labor to supply and replace hot dipped galvanized washers and nuts for existing 3/4" diameter through bolts, regardless of length. NO SUBSTITUTE	50	EA	$2.00	$100.00		$0.00		$0.00
16	Replace 3/4" diameter through bolts: Furnish material and labor to supply and replace hot dipped galvanized 3/4" diameter through bolts, washers and nuts for lengths. 6' – 12' NO SUBSTITUTE	50	EA	$50.00	$2,500.00		$0.00		$0.00
17	Replace 3/4" diameter through bolts: Furnish material and labor to replace 3/4" diameter bolts with equivalent stainless steel Industco cables with threaded end with stainless steel nuts and washers. 6' – 12' NO SUBSTITUTE	20	EA	$80.00	$1,600.00		$0.00		$0.00
18	Replace washers and nuts for 3/4" diameter through bolts: Furnish materials and labor to supply and replace stainless steel washers and nuts for existing 3/4" diameter through bolts, regardless of length. NO SUBSTITUTE	20	EA	$3.25	$65.00		$0.00		$0.00
19	Remove and replace 3 x 8 x 20' whalers: Furnish material and labor to remove and replace pre-drilled inner and/or outer whalers on dock edge (attached with existing through bolts). NO SUBSTITUTE	5	EA	$175.00	$875.00		$0.00		$0.00
20	Remove and replace 3 x 8 x 20' whalers: Furnish material and labor to remove and replace pre-drilled outer whalers on dock edge (attached with existing through bolts) NO SUBSTITUTE	5	EA	$175.00	$875.00		$0.00		$0.00
21	Remove and replace 3 x 14 x 20' whalers: Furnish material and labor to remove and replace pre-drilled outer whalers on dock edge (attached with existing through bolts) NO SUBSTITUTE	5	EA	$290.00	$1,450.00		$0.00		$0.00
22	Remove and replace 6 x 14 x 20' whalers: Furnish material and labor to remove and replace pre-drilled inner whalers on dock edge (attached with existing through bolts) NO SUBSTITUTE	5	EA	$500.00	$2,500.00		$0.00		$0.00
23	Remove and replace 4 x 10 x 20' whalers: Furnish material and labor to remove and replace pre-drilled inner and/or outer whalers on dock edge (attached with existing through bolts). NO SUBSTITUTE	5	EA	$245.00	$1,225.00		$0.00		$0.00
24	Remove and replace 4 x 12 x 20' whalers: Furnish material and labor to remove and replace pre-drilled inner and/or outer whalers on dock edge (attached with existing through bolts). NO SUBSTITUTE	5	EA	$285.00	$1,425.00		$0.00		$0.00
25	Remove and replace wood cover boards 2 x 8 x 20': Furnish material and labor to remove and replace wood cover boards pre-drilled for through bolts holes attached with S.S. ring shank nails 2 x 8's. NO SUBSTITUTE	5	EA	$75.00	$375.00		$0.00		$0.00
26	Remove and replace wood cover boards 2 x 10 x 20': Furnish material and labor to remove and replace wood cover boards pre-drilled for through bolts holes attached with S.S. ring shank nails 2 x 10's. NO SUBSTITUTE	5	EA	$90.00	$450.00		$0.00		$0.00
27	Remove and replace wood cover boards 2 x 12 x 20': Furnish material and labor to remove and replace wood cover boards pre-drilled for through bolts holes attached with S.S. ring shank nails 2 x 12's. NO SUBSTITUTE	5	EA	$120.00	$600.00		$0.00		$0.00
28	Remove and replace wood cover boards 2 x 14 x 20': Furnish material and labor to remove and replace wood cover boards pre-drilled for through bolts holes attached with S.S. ring shank nails 2 x 14's. NO SUBSTITUTE	5	EA	$90.00	$450.00		$0.00		$0.00

29	Remove and replace fender boards 1 x 12x 12' not drilled: Furnish material and labor to remove and replace UHMW fender boards attached with 3/8" diameter x 5" S.S. leg screws, set below surface by counter boring holes, 1 x 12's not drilled for through bolt holes. NO SUBSTITUTE	10	EA	$50.00	$500.00		$0.00		$0.00
30	Remove and replace fender boards 1 x 12x 12' pre-drilled: Furnish material and labor to remove and replace UHMW fender boards attached with 3/8" diameter x 5" S.S. leg screws, set below surface by counter boring holes, 1 x 12's pre-drilled for through bolt holes. NO SUBSTITUTE	5	EA	$50.00	$250.00		$0.00		$0.00
31	Remove and replace 1 x 12 x 12' grey cover boards: Furnish material and labor to remove and replace 1 x 12 HDPE grey cover boards attached with S.S. leg screws similar to existing at the Landing. NO SUBSTITUTE	10	EA	$50.00	$500.00		$0.00		$0.00
32	Remove and replace 10" Bellingham Marine Almag "S" cleats: Furnish material labor to remove and replace Bellingham Marine Almag "S" cleats, through bolted with hot dipped galvanized steel bolts, 10" Almag "S" cleats. NO SUBSTITUTE	5	EA	$85.00	$425.00		$0.00		$0.00
33	Remove and replace 15" Bellingham Marine Almag "S" cleats: Furnish material labor to remove and replace Bellingham Marine Almag "S" cleats, through bolted with hot dipped galvanized steel bolts, 15" Almag "S" cleats. NO SUBSTITUTE	5	EA	$125.00	$625.00		$0.00		$0.00
34	Remove and replace 12" square plastic pile caps: Furnish material and labor to remove and replace plastic pile caps anchored with 3M 5200 adhesive onto concrete pile, 12" square plastic square cap. NO SUBSTITUTE	10	EA	$45.00	$450.00		$0.00		$0.00
35	Remove and replace 14" square plastic pile caps: Furnish material and labor to remove and replace plastic pile caps anchored with 3M 5200 adhesive onto concrete pile, 14" square plastic square cap. NO SUBSTITUTE	6	EA	$65.00	$390.00		$0.00		$0.00
36	Remove and replace 18" fiberglass pyramid pile cap (Landing): Furnish material and labor to remove and replace plastic pile caps anchored with 3M 5200 adhesive onto concrete piles, 18" fiberglass pyramid cap (Landing). NO SUBSTITUTE	8	EA	$90.00	$720.00		$0.00		$0.00
37	Remove and replace 24" square plastic pile caps. Furnish material and labor to remove and replace plastic pile caps anchored with 3M 5200 adhesive onto concrete piles, 24" fiberglass pyramid cap (Landing). NO SUBSTITUTE	8	EA	$140.00	$1,120.00		$0.00		$0.00
38a	Remove and replace: Furnish material and labor to remove and replace 16 gauge copper sheet pile caps anchored with S.S. rang shank nails of wood piles. 10" NO SUBSTITUTE	10	EA	$40.00	$400.00		$0.00		$0.00
38b	Remove and replace: Furnish material and labor to remove and replace 16 gauge copper sheet pile caps anchored with S.S. rang shank nails of wood piles. 12" NO SUBSTITUTE	10	EA	$50.00	$500.00		$0.00		$0.00
39	Hourly labor rate for miscellaneous work: Furnish labor at an hourly rate to do repair and maintenance such as reattach loose fender and surface boards, adjust and reattach gangways, misc related items as directed, attach signs provided by the City, etc. NO SUBSTITUTE	180	HR	$60.00	$10,800.00		$0.00		$0.00
40	Furnish material and labor to install deck/walkway: P.T.250 6" to 8" piling, P.T. 2 x 6 decking and P.T. 2 x 8 headers and stringers. All fasteners shall be hot dipped galvanized and SST deck screws. NO SUBSTITUTE	100	SF	$32.00	$3,200.00		$0.00		$0.00
41	Remove and replace 2"x4"x12' Toe Rail. Furnish material and labor to remove and replace. NO SUBSTITUTE	100	SF	$6.00	$600.00		$0.00		$0.00
42	Remove and replace Pressure Treated. 060 2 x 4 x 16' handrails. Furnish material and labor to remove and replace. NO SUBSTITUTE	160	LF	$7.00	$1,120.00		$0.00		$0.00
43	Remove and replace Pressure Treated. 060 2 x 6 x 16', Remove replace 2 x 6 sloped top handrail. Furnish material and labor to remove and replace. NO SUBSTITUTE	160	LF	$8.00	$1,280.00		$0.00		$0.00

44	Remove and replace 6" x 12" x 20' whalers: Furnish material and labor to remove and replace pre-drilled inner and/or outer whalers on dock edge (attached with existing through bolts). NO SUBSTITUTE	10	EA	$425.00	$4,250.00		$0.00		$0.00
45	Remove and replace 3" x 12" x 20' inside whalers: Furnish material and labor to remove and replace pre-drilled inner and/or outer whalers on dock edge (attached with existing through bolts). NO SUBSTITUTE	10	EA	$225.00	$2,250.00		$0.00		$0.00
46	Remove and replace 2" x 12" x 20' outside Whaler cover whalers: Furnish material and labor to remove and replace pre-drilled inner and/or outer whalers on dock edge (attached with existing through bolts). NO SUBSTITUTE	10	EA	$90.00	$900.00		$0.00		$0.00
47	Furnish material and labor to install 2"x6"x8' deck/walkway: PT- ACQ. 25,. All fasteners shall be hot dipped galvanized and SST deck screws. NO SUBSTITUTE	100	EA	$12.00	$1,200.00		$0.00		$0.00
48	Furnish material and labor to install 2"x6"x16' deck/walkway: PY-ACQ. 25. All fasteners shall be hot dipped galvanized and SST deck screws. NO SUBSTITUTE	100	EA	$16.00	$1,600.00		$0.00		$0.00
49	Furnish material and labor to install 2"x6"x16' deck/walkway: PY-ACQ. 25. All fasteners shall be hot dipped galvanized and SST deck screws. NO SUBSTITUTE	100	EA	$16.00	$1,600.00		$0.00		$0.00
50	Furnish material and labor to install 2"x6"x12' deck/walkway/handrail: PT-ACQ.25. All fasteners shall be hot dipped galvanized and SST deck screws. NO SUBSTITUTE	100	EA	$14.00	$1,400.00		$0.00		$0.00
51	Furnish material and labor to install 6"x6"x12' Post to Pile: PT-ACQ.40. All fasteners shall be hot dipped galvanized and SST deck screws. NO SUBSTITUTE	40	EA	$35.00	$1,400.00		$0.00		$0.00
52	Furnish material and labor to install 4"x4"x12' Intermediate Post : PT-ACQ.40. All fasteners shall be hot dipped galvanized and SST deck screws. NO SUBSTITUTE	40	EA	$18.00	$720.00		$0.00		$0.00
53	Furnish material and labor to install 2"x2"x8' Picket Railing: PT-ACQ.25. All fasteners shall be hot dipped galvanized and SST deck screws. NO SUBSTITUTE	200	EA	$4.25	$850.00		$0.00		$0.00
				GRAND TOTAL:	**$96,060.00**				
				LICENSED SUBS:	**Yes**				
				CONFLICT OF INTEREST:	**Yes**				
				DELIVERY:	**7 days**				
				TERMS:	**Net 1%-5 days**				
				BID BOND:	**Yes**				
				ADDENDUM (1)	**Yes**				

TERMS AND CONDITIONS
ANNUAL DOCK MAINTENANCE

1. SCOPE

The Parks, Recreation and Community Services Division of the City of Jacksonville, Florida is currently accepting bids to obtain source(s) of supply for the item(s) / service(s) as outlined in the bid documents provided. The purpose of this bid invitation is to obtain information about your firm and its ability to provide these item(s) / service(s) and to obtain pricing commitments for Annual Dock Maintenance.

2. AWARD

Award will be **ALL OR NONE** to the lowest responsive, responsible bidder(s). Bidders must bid on all items to be considered for award. The City reserves the right to reject any or all bids. ALL awards are subject to the availability of funds.

3. TERM OF AGREEMENT

The term of this agreement will be from October 1, 2018 through September 30, 2019, with three (3) one (1) year renewal options. Renewal Options may be exercised at the discretion of the City based on supplier performance and adherence to the terms and condition set forth in the bid documents.

4. MINIMUM REQUIREMENTS

Bidders should submit or comply with the following requirements; failure to submit any of these requirements may be grounds for rejection:

a. Contractor must provide three (3) references in which the contractor has provided marine construction work within the past two (2) years

b. Contractor must a have a current State of Florida issued Marine Contractor license, General Contractor License and/or a building Contractor license. A current copy must be submitted with proposal.

c. Contractor shall provide proof of applicable local business license.

5. PRE-BID CONFERENCE

An Optional pre-bid meeting will be held on Wednesday, August 8, 2018 at 10:30A.M. at 214 N. Hogan Street, 8th Floor Room 825, Jacksonville FL, 32202.

6. STATE CONTRACTS

The City reserves the right to utilize contracts established by the State of Florida and or other governmental agencies for item(s)/service(s) covered under this bid. The city reserves the right to cancel this contract in whole or in part for such item(s)/service(s).

6. QUANTITIES

Quantities indicated reflect the estimated quantities to be purchased throughout the contract period and are subject to fluctuation in accordance with actual requirements. The City reserves the right to add or delete items, or increase the volume of services required, or not to make any purchase against this bid if it so deems necessary at any time during the contract period.

7. DELIVERY

The services in the bid documents shall be performed at various city locations throughout the City of Jacksonville, Duval County, Florida.
Contact: Jim Suber, Dockmaster at (904) 630-0839 or (904) 509-0588 or Bob Skalitzky at (904) 255-7912

8. ESCALATION/DE-ESCALATION

All pricing submitted shall remain firm for the initial term period. Upon renewal (if applicable), a supplier may submit in writing a request for price escalation/de-escalation for the percentage of change as listed in the Consumer Pricing Index (CPI) and/or documentation notifying of an industry wide increase. The City reserves the right to decline any price increase request.

9. PRICES

All unit prices shall include material, installation, labor, storage, freight, delivery, handling charges, disposal of damaged items (to include wood and concrete) and any other items to complete the services/task listed on the Specifications and Bid Proposal Form. Extended total will be calculated by multiplying unit cost price by listed approximate quantity. Extended total base bid will be calculated by adding all extended total prices together. In case of error(s), unit cost prices will govern.

10. PICK UP AND RETURNS

The City reserves the right to return an order in whole or in part if the merchandise is not in compliance with the bid specifications. The City or its agencies will determine compliance with bid specifications. Pick up and returns will be made within 48 hours of notification at no charge to the City or its agencies.

11. COMPLIANCE WITH SPECIFICATIONS

The bidder, by affixing their signature to the bid form submitted, agrees to provide item(s)/service(s) in accordance with the bid documents provided. Bid only a single offering for each bid item. Multiple offerings, alternates (unless stated) and or stipulations may be cause for bid rejection. Bid only on forms provided herein unless otherwise stated. Bid submissions shall be in ink or typewritten. All corrections must be initialed.

12. INVOICING

Invoices will be issued once supplies/services are delivered and/or rendered to the City of Jacksonville or its agencies. At a minimum, invoices must include; purchase order number or contract number, item number and description, date of shipment, quantity ordered and shipped, unit prices, unit of measure, and extended totals. Payment terms are Net 30 days. All original invoices shall be submitted to: City of Jacksonville, General Accounting Division, 117 West Duval Street, Suite 375, Jacksonville, Florida 32202.

13. INSURANCE/INDEMNIFICATION

Each supplier shall maintain, for the entire term of this bid, current insurance coverage as stated in the bid documents. All insurance certificates shall list the City of Jacksonville as an additional insured. Bid number should be listed on certificate.

14. REPORTING

The City may request, during the term of this bid, reports including but not limited to; usage, pricing, and delivery. Suppliers will be required to provide reports requested in hard copy and electronic format

as required.

15. SUPPLIER ACCESSIBILITY

The City or its representative must be able to contact, during normal business hours, by telephone or email any supplier providing goods or services to the City or its agencies. Any supplier accessibility requirements outlined in the specifications supersede this section.