SUBJECT: Special Needs Programs and Services

BID #: ESC-0218-20 **OPEN DATE: 9/11/19**

COMPETITIVE SEALED PROPOSAL EVALUATION COMMITTEE

KIND AND BASIS OF CONTRACT: Service Contract – October 1, 2019 through September 30, 2020, with two (2) one (1) year renewal options

AGENCY: Kids Hope Alliance

BASIS OF AWARD: Highest Scoring Bidder Based on Evaluation Criteria

NUMBER OF BIDS INVITED: 20 **NUMBER RECEIVED:** 13 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval to utilize the second and final renewal option with the contractors outlined in Exhibit 1 to continue providing special needs programs from August 1, 2021 through July 31, 2022. Total revised estimated annual expenditure amount is $2,013,974.00, for a total expenditure amount not to exceed $5,880,763.00.

Special Needs - $2,013,974.00, not-to-exceed $5,386,238.00
YFEC - $494,525.00

Funding source: 10901.181001.582001.000000.00000459.00000.0000000 – To be executed by formal contract amendment through the Office of General Counsel

Attachments: Recommendation Memo, Vendor Letters and Previous Awards

ANALYST: _____ **RESPECTFULLY SUBMITTED** _____
Annette Burney
GREGORY PEASE, CHIEF
PROCUREMENT DIVISION

CONCURRENCE BY: Saralyn Grass, CAO, Kids Hope Alliance

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF CSPEC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING _____ MEMBERS DISAPPROVING _____ DATE: _____

_____ _____ OTHER: _____

_____ _____

_____ _____

_____ _____

_____ _____

ACTION OF AWARDING AUTHORITY DATE _____

APPROVED _____ DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

KIDS HOPE ALLIANCE

MEMORANDUM

TO: Gregory Pease, Chief of Procurement

FROM: Michael Weinstein, Chief Executive Officer
Kids Hope Alliance (KHA)

CC: Saralyn Grass, Chief Administrative Officer,
Kids Hope Alliance (KHA)

Kenneth Darity, Chief Programs Officer,
Kids Hope Alliance (KHA)

SUBJECT: Special Needs Programming Continuation Funding FY 2020-2021
Second of Two Renewal Options -Bid # ESC 0218 - 20

DATE: June 22, 2021

Kids Hope Alliance, a public body acting on behalf of the City of Jacksonville, a consolidated political subdivision and municipal corporation existing under the laws of the State of Florida ("KHA") respectfully requests approval of the following:

1) The funding at the site locations for Special Needs programming as outlined in Exhibit 1 in the amount of $2,013,974.00.

Index Code 10901 181001 582001 000000 00000459 00000 0000000

Total Funding **$2,013,974.00**

The terms of the agreement are as follows:

August 1, 2021 – July 31, 2022

Buyers will have the option to renew such agreement contingent upon but not limited to availability of funding, history of performance outcome achievement, past programmatic performance, agency viability, and successful negotiation of programmatic and budgetary items.

The option to renew shall be at the sole and complete discretion of the KHA, and subsequent renewal periods may be subject to renegotiated performance measures, deliverables, and contractual terms.

Attachment(s): Exhibit 1, FY 2021-2022 Special Needs Programming Funding Recommendations
Exhibit 2, Special Needs Letters of Intent

Cc: Annette Leslie-Burney, Buyer
Joyce Watson, Director Administration, Contracts & Purchasing
April Hart, Director, Finance
Tyrica Young, Director, Research & Grants

Exhibit 1
Funding Recommendations

ESC	Agency	Site Name	BID/ Ordinance #	Contract #	Contract Start Date FY 20-21	Contract End Date FY 20-21	20-21 Contract Amount	Contract Start Date FY 21-22	Contract End Date FY 21-22	21-22 Contract Amount
Special Needs	Center for Children's Rights	Just Dignity	ESC-0218-20	70221-20	7/1/2021	7/31/2021	$ 162,500	8/1/2021	7/31/2022	$ 153,000
Special Needs	Connecting thru Music	Music Therapy	ESC-0218-20	10748	10/1/2020	7/31/2021	$ 134,533	8/1/2021	7/31/2022	$ 164,668
Special Needs	Daniel Memorial	Project Prepare	ESC-0218-20	70220-20	7/1/2020	7/31/2021	$ 86,644	8/1/2021	7/31/2022	$ 81,579
Special Needs	DLC Nurse & Learn	Afterschool Program	ESC-0218-20	8531-17	10/1/2020	7/31/2021	$ 383,167	8/1/2021	7/31/2022	$ 468,996
Special Needs	Hope Haven Association	Afterschool Program	ESC-0218-20	8532-50	10/1/2020	7/31/2021	$ 300,000	8/1/2021	7/31/2022	$ 367,200
Special Needs	I.M. Sulzbacher Center for the Homeless	Special Needs Program and Services	ESC-0218-20	7022-20	7/1/2020	7/31/2021	$ 121,502	8/1/2021	7/31/2022	$ 114,399
Special Needs	Jacksonville Speech & Hearing Center	Speech Therapy	ESC-0218-20	6944-24	10/1/2020	7/31/2021	$ 187,485	8/1/2021	7/31/2022	$ 229,482
Special Needs	New Heights of Northeast Florida	Therapeutic Services	ESC-0218-20	7308-40	10/1/2020	7/31/2021	$ 91,473	8/1/2021	7/31/2022	$ 111,963
Special Needs	Police Athletic League of Jacksonville	Palm Avenue	ESC-0218-20	6556-119	10/1/2020	7/31/2021	$ 131,543	8/1/2021	7/31/2022	$ 161,009
Special Needs	Youth Crisis Center	Special Needs Program and Services	ESC-0218-20	70219-20	7/1/2020	7/31/2021	$ 171,717	8/1/2021	7/31/2022	$ 161,678
							$ 1,770,564			$ 2,013,974

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	70221-20	Center for Children's Rights

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $153,000

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Betsy Dobbins
Title: Executive Director
E-mail: bdobbins@jaxccr.org
Phone: 9042426936

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	Center for Children's Rights

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $153,000

Number of Children/Youth Served During 20/21: 100

Description of Services:

Just Dignity provides a continuum of restorative practices focused on relationship and resilience for youth in the community who have experienced trauma and/or who have a disability. This includes weekly connection circles for groups at child-serving organizations in zip codes most impacted by violence and restorative circles of support. A resilience navigator is available to youth participating in RYSE circles to provide weekly check ins, provide support to reach short term goals, overcome barriers to access to supports/services, and learn strategies for well-being through mindfulness and movement.

Impact of Services:

Just Dignity provides a continuum of restorative practices focused on relationship and resilience for youth in the community who have experienced trauma and/or who have a disability. This includes weekly connection circles for groups at child-serving organizations in zip codes most impacted by violence, healing circles, and restorative circles of support. A resilience navigator is available to youth participating in RYSE circles to provide weekly check ins, provide support to reach short term goals, overcome barriers to access to supports/services, and learn strategies for well-being through mindfulness and movement.

Outcomes Achieved:

- Provided connection circles at 7 youth serving organizations.
- Provided circles of support to 23 youth.
- Assisted 23 youth in overcoming barriers to education and/or services/supports in the community.

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

We faced outreach during the initial shutdown phases of the pandemic and were not able to provide in person circle practices until organizations resumed serving youth on site. We were able to successfully navigate that delay, while building relationships, and act consistent with organizational protocols. We continue to provide hybrid services - offering in person and virtual circles to sites and youth/families, driven by what they feel best serves them.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

We will expand to additional youth-serving organizations to provide weekly connection circles as being requested from additional sites, continue to provide at our existing sites with additional inclusion of staff, and extend the sessions to 12 weeks rather than 6 based on youth participant request. We will extend opportunities for circles of support from additional community partners and for navigator support.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	10748	Connecting thru Music

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $164,668

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Karen Demuth
Title: Executive Director
E-mail: info@connectingthrumusic.com
Phone: 3052999247

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	Connecting thru Music

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $164,668

Number of Children/Youth Served During 20/21: 280* Approx./SAMIS is not showing this data summary but our data website will be complete / this was a calculation from sign in sheets. Feel confident that we will come close/meet goal by 7/31.

Description of Services:

Our mission and vision at Connecting Thru Music is to provide music therapy and music enrichment and to provide education and awareness to our community about the importance of music to positively impact the cognitive, communicative, emotional, physical, and social growth of children with special needs in NE Florida. CTM provides these services by partnering with the community and with programs that serve children with special needs in Duval County. Through the KHA Special Needs Grant, we provide learning, development, and joy for children with special needs in Duval County. All the sessions provided for this grant are data based with identified goals that support outcomes which will allow the participants to work towards learning and developmental abilities.

By partnering with after school programs we provide group sessions with a music therapist twice per week and a music teacher 1X per week (when appropriate for the group). In certain circumstances based on site and student need, we will provide one 50 - minute weekly music therapy session (but this is rare/not the norm).

First, each student group of 4-8 children will receive a Music Therapy Assessment to determine goals and objectives collaboratively with site directors and educators. Goal areas may be cognitive, communicative, emotional, sensorimotor, social, physical, or academic in nature. Next, students will receive 30-minute music therapy sessions twice weekly to address the identified goal areas. Board certified music therapists will use individualized, evidence-based music interventions to meet the needs of each student. Data is collected at each session, reviewed, and analyzed to assure that the students are working towards their identified goals. The music teachers teach music based on the established goals while the music therapist uses music and instruments to reach goals. Because music/music therapy is multi-sensory, the children have an increased attention, interest, and results with this program. Many of the goals center around attention, following directions, making choices and socialization so that the child receives a foundation which can be utilized in school and in the classroom.

Impact of Services:

Providing music therapy and music services after school and during camps have impacted the children by focusing on learning and developmental needs and deficit that these children have due to their diagnosis. By working with the children either virtually or in person, the music therapist can assess, evaluate, and plan goals that will assist the child in learning how to function better in and out of the classroom.

The impacts we have noted include, increase attention, improvement in following directions, verbalization and sharing. Children are also learning about themes and concepts including colors, numbers, animals, food, places and making choices. We are impacting learning development and confidence.

The outcomes of our data collection are available for review (we are in the process of building a data website with a CTM Board Member/IT expert, and when this is complete the reports will be very simple to access- (This is a way that KHA has impacted CTM-by holding grantees available to outcomes we have developed our program quite a bit since accepting the grant. We are always focusing on data and process improvement).

I have the benefit of observing the children during site visits, monitoring the data and personally (the reason I started CTM in 2016) , my now 11 year old son Dante with Down Syndrome and without an esophagus has been receiving music therapy in school and at home and has documented major impact and growth thanks to this modality (he does not receive services through this grant as he has Wellcare insurance which is one of only 2 insurances that cover music therapy-this is something that CTM is working to impact. The other way that this grant is impacting the children is as we gather demographics for the grant billing, we ask about insurance. If the child has Wellcare or Staywell we reach out to the parents to educate and encourage them to enroll in in home music therapy through their insurance. Although at this point it is almost impossible to create an insurance based group in 1 place (at the most we see 1-2/site , we are working to see this grow.

In closing what is significant about this grant is that not only are the children receiving direct benefit and impact, CTM together with our partner First Coast Music Therapy (who provides the music therapists)are impacting the foundation of understanding and support of music therapy and music therapists in NE Fla.. When we started with KHA there were 2 music therapists and 1 music teacher working with us, today there are 5 board certified (4)master prepared music therapists and 2 music teachers in our region which is literally a dessert for this practice (there are approx 25 board certified music therapists in NE Fla compared to for example 250 in the St Paul/Minneapolis area.

Why Music Therapy?

Research in music therapy supports the evidence-based use of music interventions with children to address clinical goals, including but not limited to providing opportunities for multi-modal sensory integration, improving social skills, increasing cognitive functioning, and developing and reinforcing academic skills. Drumming and improvisational music interventions provide opportunities for children

with Autism Spectrum Disorder (ASD) to practice controlling their behaviors when interacting with others (Yoo & Kim, 2018), improves joint attention and non-verbal communication skills (Kim, Wigram, & Gold, 2008), and improves social skills and social communication (Bharathi, Venugopal, & Vellingiri, 2019; Carpente, 2016). Music therapy for students in special education increases students' motivation to participate in academic tasks (American Music Therapy Association, 2006). Music interventions paired with visual supports such as letter or word cards seem to be effective supplemental tools used to teach vocabulary, word usage, reading fluency, and comprehension skills in children with reading disabilities and improved prewriting skills in children aged four to five (Register, Darrow, Standley, & Yinger, 2007; Register, 2001).

Outcomes Achieved:

- Each group of students receives an assessment and goals by a masters prepared board cerified music therapist
- Each student has made improvement towards or met their identified goals
- Each student receives 2 30 min sessions weekly after school with a board certified music therapist or in rare cases 1 50 minute session

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

This is an interesting question, because although COVID greatly challenged us, it provided an opportunity for us to improve, create a stronger foundation and to focus even more on process improvement and program development. Also, although all people/children were impacted by COVID, this population because of their physical and medical vulnerability were isolated more than many and their parents, already stressed by caring for a child with significant special needs, now had the financial, emotional, and physical stress created by COVID. Music and Music Therapy either in person or virtual assisted these children to continue to learn and develop through music ,a modality which most have great affinity for and success with. Our wins/ strengths were:

1. Immediately shifting to a virtual platform at a few sites which had technical ability and at home for children (with an adult present and engaged) This platform is not feasible for all children but many like my son Dante thrived- and the joy....

2. Partnered with The Cummer Museum and tag! Children's Museum to develop professional videos about science ,art and the world around them to support learning

3. Partnered with UNF and JU (5 nursing classes included to develop patient advocacy) to provide over 8 90-minute presentations to provide education about the benefits and efficacy of music therapy for children w special needs .

4 Developed a Job Skills 3 module 24-week certificate program

Obstacles included:

1.Frequent closures of sites due to exposure-still occurring

2. Smaller class size due to absences , parents changing minds about or ability to leave the child in after school. Also, this population has increased illnesses and need for isolation to prevent exposures

3. Many sites cancelled after school programs and /or would not allow us to come on site in person.

4. Music providers would plan schedule and would learn hours before about an exposure or absences-sometimes on their way to site.

I have said this before, and I would really like to emphasize. This grant has provided CTM and FCMT to impact so much beyond the actual students /what we are billing for-we have been able to expand-move towards our vision and touch lives throughout the county. We can share the data with you of how we are meeting goals and outcomes-the joy and pleasure that these children receive is priceless and these children who have been through so much-some dozens of surgeries, months on a ventilator, countless procedure and therapies deserve this therapy which is not viewed as work by the children, it is embraced because it touches them and they can find a way to adapt their different needs to participate and engage!

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

We are proud of the program and the level of expertise that we are providing the children. Yet we are constantly analyzing and evaluating our program. Process improvement, customer service and clinical impact are very high priorities .

Although in the original grant we started that each student would receive 2 sessions per week with a music therapist, we would like to have the flexibility to provide 1 50-minute session when appropriate. For instance, in our Job Skills program, the older students (14-22) can attend for 45 minutes , get quite a bit accomplished (based on data/evaluation) and many cannot get to the after-school site twice a week.

We based our grant on 4-8 students and we are doing everything we can to achieve this -billing and class size monitoring is a significant task of the grant and it is very important , so every month we analyze our success. We almost consistently have 8 students or more per hour at a site (we have a 1 hour minimum) sometimes it takes 30-45 min each way for a therapist to reach the site. We allow the directors to determine group composition because age is often not the only consideration , as there are huge gaps in behavior ,cognition and abilities-therefore we may have 3 students in a group and 5-8 in another on the same date/site. We would like to have the flexibility in this. The cost per student is not impacted but the clinical appropriateness is enhanced when we create groups based on appropriateness rather than number.

We provide 2 sessions weekly with a music therapist and in our grant planned on 1 weekly session with a music teacher. For many sites this is a great model, what we are finding though is that with the ABA sites/more clinical based sites the music therapists twice a week on their own is most appropriate.

We plan to implement. system where sites contact music providers by 9am the day of sessions if group size is not met due to absences. We tried this year but honestly there was so much chaos and changes everyday, I believe we can now sanely do this

Our main goals for the next grant period are to expand our client sites, focus on sites that can consistently provide the higher end of our 4-8 student group size , offer our new job skills program to older groups (we have 1 group at Palm Ave in this program currently) and develop additional specialty programs that will greatly impact the learning and development for these very special children.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	70220-20	Daniel Memorial

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $81,579

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Lesley Wells
Title: President/CEO
E-mail: lwells@danielkids.org
Phone: 9042961055

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	Daniel Memorial

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $81,579

Number of Children/Youth Served During 20/21: The program served 12 youth during FY 2020-2021.

Description of Services:

The Project Prepare program provides comprehensive homeless services for youth, ages 16-17. The strength-based service approach is necessarily multi-faceted, including intensive case management, life skills instruction, counseling, academic and employment placement and support, and residence in an age-appropriate, supervised apartment complex. The program is a part of the agency continuum of homeless services.

Impact of Services:

Since July 1, 2020, each of the 12-youth served were transitioned from a state of instability to that of self-sufficiency. Each was provided with safe housing, life skills training, therapy, and was assisted with education and employment placements. When provided with a safe place to live with multi-faceted support, they were able to begin to focus on completing their education, enter the workforce, and to set long term goals. When applicable, homeless parents were assisted with accessing housing and other community services to keep families intact.

Outcomes Achieved:

- 100% of youth served were placed in stable housing.
- 100% of youth served obtained employment.
- 100% of youth served were enrolled in an education program (high school, GED preparation or vocational program)

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

COVID-19 restrictions greatly limited site visitors, including volunteers and participants that had transitioned to community housing placements. The response was to set up virtual formats including

telehealth for therapy sessions, and Zoom and Facebook for life skills training, tutoring, and mentoring. Participants were provided with tablets as needed and internet access. Case managers continued to have face-to-face contact with participants using safety precautions including distancing and masks. Because employment opportunities have been scarce, youth were assisted with jobs at essential businesses.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

The program seeks improvement in strategies to better engage parents/legal guardians. The purpose for this focus is to increase the number of estranged youth that are able to obtain the required parental consent for services and to facilitate family reunification when safe to do so. An additional improvement will be the addition of an on-site hydroponic garden as part of our effort to teach healthy lifestyle choices.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	8531-17	DLC Nurse & Learn

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $468,996

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Heather Corey
Title: CEO/Executive Director
E-mail: Heather.corey@dlcnl.org
Phone: 9043870370

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	DLC Nurse & Learn

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $468,996

Number of Children/Youth Served During 20/21: 71

Description of Services:

Because of KHA, DLC's year-round services continue to include special needs child care, preschool, extended day programs, registered nursing care, physical therapy, occupational therapy, speech therapy, music therapy, early intervention, developmental screening, and low adult to child ratios for more one-on-one attention to individual goals for each child. We serve children with Autism, Cerebral Palsy, Down syndrome, Spina Bifida, Fragile X Syndrome, seizure disorders, g-tubes, developmental delays, other special needs, and typical developing children, are all welcome at DLC Nurse & Learn. We have classrooms for infants 6 weeks - 5-year-olds, including VPK for 4-year-olds. We also have summer camp and after school programs for children up to 22 years of age.

Impact of Services:

Each day we continue to see the children of DLC make great strides. Many of our students were told they would never walk but they do at DLC. Some were told they would always be nonverbal, not always at DLC. With our therapy and nursing care, DLC students are able to learn in a safe, caring, and supportive environment. Special needs kids are able to still be a kid at DLC. Milestones are achieved regularly at DLC and we continue to adjust therapies including adding behavioral health for some of our students on the Autism Spectrum. Tuition scholarships help our low-income families have access to care, education, and ongoing support.

Outcomes Achieved:

- Continued providing services when other child care centers closed due to COVID. It is estimated that 40% of daycares closed in FLA because of COVID.
- Continued providing therapy & nursing services to special needs children and families in spite of COVID.
- DLC has significantly exceeded our goal of units of services this year and continues to do so closing out this program year.

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

DLC did experience a few months of enrollment dipping but we have recovered from that, with also having a waiting list in some rooms. Our biggest challenge now is finding employees. People are just not applying or showing up for a scheduled interview. We are increasing our hourly rates this year to hopefully entice new employee candidates. Finding staff seems to be an issue across all industries as well as nonprofits.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

DLC Nurse & Learn is working diligently to expand by adding locations to reach more families. We will keep our current locations and are focusing on adding a new service site(s). We have been in several discussions with other facilities for a new location option throughout Duval County. We hope to open an additional site in the 2021-2022 program year. This addition is in conjunction with our agency goal to help more families receive quality child care, nursing care and therapeutic services while growing in an educational center.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	8532-50	Hope Haven Association

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $367,200

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Jennifer Larramore
Title: Chief Program Officer
E-mail: jenniferl@hope-haven.org
Phone: 9043465100

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	Hope Haven Association

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $367,200

Number of Children/Youth Served During 20/21: Between October 1, 2020 and March 31, 2021, Hope Haven served 27 youth. The recruitment efforts in quarter 1 allowed the team to go from 14 youth to 27 by the end of March and this growth continues.

Description of Services:

Under this contract, Hope Haven provides out of school time services for youth, ages 3 to 22, with physical and/or developmental disabilities. The year-round services include after school, non-school day, and summer camp programs. Programs include STEAM activities like music therapy, art and crafts, Hero Elementary, healthy kids club, etc. Additional services offered to enhance the youth impact includes supportive coaching services by licensed clinicians, individualized academic support from certified teachers, on-site therapies, participation in career camps, etc.

Impact of Services:

Families with children with special needs spend a lot of time transporting children to and from different therapy appointments. When they come to our afterschool or summer programs, they have the opportunity to receive speech therapy, occupational therapy, physical therapy, and ABA services with our collaboration with Great Strides. They are co-located with us and students can receive these services as a pull out to our programs. Students can also receive one on one tutoring and clinical services while they are already on campus.

One student has been attending our Discovery School, afterschool program, summer camp, tutoring and clinical services through the five years he has been here at Hope Haven. He came in with very little speech and challenging behaviors. He is now reading and is ready to transition to his next educational program. His behaviors have nearly disappeared and is ready to take on this next step.

We have been able to work with case management organizations to provide afterschool services to foster care children who are unable to go to a typical afterschool program. We have worked with DCPS to get transportation from their school to Hope Haven. With these more challenging students

we have found that using our calm corners has helped to give children a sense of empowerment over their feelings and begin to regulate their emotions. Although it is a process, the consistency due to our small ratios has given our students the opportunity to have a place to decompress with or without support. All the children benefit from having this calming space.

Youth are assessed throughout their first 2 to 4 weeks of attendance to create goals for their individual development plans. Examples of goals that have been met in the individual development plans include:

- One student can participate in a structured activity with one-on-one assistance from his teachers.

- Another student can remain on task for at least five minutes during structured activities. This student has exceeded his goals, no longer needs prompts, and will redirect himself back on task when he has a verbal outburst. New goals will be developed to ensure continued growth.

Outcomes Achieved:

- 85% of youth will meet or exceed the goals in their individual development plan. Currently exceeding goal.
- 90% of the time the program will maintain a 1:5 staff ratio. Currently exceeding goal.
- 10% of youth enrolled in out of school time services that are also enrolled other Hope Haven programs. Currently exceeding goal.

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

COVID presented many obstacles such as:

Low number of youth enrolled in program starting in March. We have taken advantage of the opportunity to put in some time to strengthen the program for summer camp and next year. We have hired new DSPs and will beginning onboarding in May because we anticipate increased enrollment based on the number of consults and tours that are occurring.

Specific expenses not being allowed by KHA or simply too cumbersome and time consuming to enter for reimbursement during these stressful times with limited staff. We are working with KHA leadership to identify opportunities to improve the process for reimbursement.

Maintaining top quality service delivery with limited staff. We re-assessed our staffing model and the need for cross-training among program services to better weather times when multiple staff may be out at the same time, which we experienced due to quarantine best practices.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

- Remove the objective to serve 24 suppers. We no longer participate in that program.

- We plan to extend June and July summer camps hours, which are currently 7:30am to 5:30pm. We will extend care to 6:00pm to provide more accessibility in the summer and to 7pm during after school beginning in August for the next contract year.

- Change language around output related to number of youth participating in services. We intend to serve 60 unduplicated participants annually through after school program, non-school day camps and weekly summer camps combined. It does not mean we will have 60 youth enrolled in year-round services.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	7022-20	I.M. Sulzbacher Center for the Homeless

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $114,399

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Carlton Higginbotham
Title: Director of Program Funding
E-mail: carltonhigginbotham@sulzbacherjax.org
Phone: 9042107035

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	I.M. Sulzbacher Center for the Homeless

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $114,399

Number of Children/Youth Served During 20/21: 65

Description of Services:

To date, (July 1, 2020-April 30, 2021), 65 unduplicated children have enrolled in the Sulzbacher Children's program. Participating children received homework tutoring and STEAM activities offered by staff and/or our partners; Don't Miss A Beat, Boy Scouts, Hope at Hand, Yoga4Change, Take Stock In Children and I'm A Star Foundation. Program staff acted as liaison to DCPS FIT program, assisted parents in creating strategies for home schooling and assisted parents with school enrollment. Following CDC COVID shelter in place protocols, activity spaces were prepared for social distancing, masks, sanitation stations and a reduced number of activities including scheduling program activities in "waves" and delay of field trips until summer.

Impact of Services:

Sulzbacher has provided children's programming (K-12) for over 20-years. Apart from the beneficial activities outlined above, the most major impact of the program is the multi-generational impact of parental involvement. Parent/Child bonding formed through parents being involved in their child's schooling and other shared activities (i.e., Science oriented field trip) help create a stable household leading to long-term independence and self-sufficiency.

Outcomes Achieved:

- Except for approximately two months of shelter in place lockdown, the program continued with COVID protocols in place.
- By personally reaching out to parents, staff was able to overcome fear of participating.
- Program is on track to achiev stated 2020-21 goals.

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

As indicated above, COVID shelter in place lockdown temporarily closed activities. However, after preparing the program space using CDC guidelines for social distancing, and sanitation, program activities were reinstated. Staff contacted some reluctant parents directly to gain their trust, something that could be accomplished as participating children and parents live on site. An additional COVID impact was the cessation of volunteer access to the campus however, arrangements were made with the University of North Florida for a limited number of student tutors to continue to participate in the program.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

2021-22 will see an increase in opportunities to build parent/child relationships including activities designed as incentives for participation (i.e., holiday/birthday parties, celebrating educational achievements, etc.) 2021-22 will also see program outreach into the surrounding community. Neighborhood children are already invited to use the Village basketball courts, etc.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	6944-24	Jacksonville Speech & Hearing Center

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $229,482

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Jackie Culver
Title: Director of Development
E-mail: jculver@shcjax.org
Phone: 9047176934

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	Jacksonville Speech & Hearing Center

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $229,482

Number of Children/Youth Served During 20/21: 547

Description of Services:

Under the Tiny Talkers Program, Jacksonville Speech & Hearing Center provides free early intervention speech-language services to preschoolers ages 2-5 with communicative disorders at their respective childcare centers, as well provide quarterly educational workshops to their families and caregivers.

Impact of Services:

Through this program JSHC has identified and evaluated children with speech-language disorders that otherwise would not have been diagnosed. Based on childcare facility availability, those children identified with communication disorders receive regular speech-language therapies. Intensive therapies result in children making significant gains in communication skills and improve their chances of starting kindergarten as the same levels as their peers.

Outcomes Achieved:

- Provided 505 Speech-Language Screenings
- Provided 98 Comprehensive Speech-Language Evaluations
- Provided 1136 Speech-Language Therapies

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

Our program requires access to childcare facilities to administer screenings, evaluations, and therapies. The pandemic caused many facilities to close, and once reopened access was limited. As facilities reopened and more access provided, we were able to ramp up services.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

We plan to reduce the number of evaluations so that we can focus on continued therapy for children previously identified. Therefore, we will increase the number of speech language therapy sessions provided at child care facilities.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	7308-40	New Heights of Northeast Florida

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $111,963

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Sue Driscoll
Title: President & CEO
E-mail: sdriscoll@newheightsnefl.org
Phone: 9043961462

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	New Heights of Northeast Florida

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $111,963

Number of Children/Youth Served During 20/21: 182 children have been served through April 15, 2021

Description of Services:

Partnering with State of Florida Early Steps, New Heights provides developmental, speech, physical, and occupational therapy to children ages birth through three. Early intervention therapy services are designed to meet the developmental needs of an infant or toddler with a disability and the needs of the family to assist appropriately in the infant or toddler's development in any one or more of the following domains: physical development, cognitive development, communication development, social or emotional development, or adaptive development. To the maximum extent appropriate to meet the needs of the child, early intervention services and supports are provided in the child's natural environment and within the context of everyday routines, activities, and places. Early intervention services and supports are provided in a way that enhances family/caregiver competence, confidence, and capacity to meet their child's developmental needs and desired outcomes.

Impact of Services:

Therapists work collaboratively with the family within the framework of daily routines and with materials accessible to the child and caregiver every day. The therapist's task is to coach and model by providing specific feedback on the child's use of target skills, the family's use of strategies that make the interaction positive, and/or the potential for learning within the routine. The family and caregiver is then able to continually implement the strategies which the therapist has provided, which allows for the child to master the skill.

Outcomes Achieved:

- 86% of children referred received recommended therapeutic services for a minimum of three months or until their third birthday if it occured in the first three months of service
- 92% of the children who received early intervention and therapy services showed measurable improvement as documented by formal evaluation, progress reports, and/or treatment notes

- 97% of families were satisfied with early intervention services as reflected in the annual family survey

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

Number of therapy visits decreased, in addition to the number referrals received and children served. Additionally, five therapists submitted their resignations during this time due to family and personal obligations that came because of COVID-19.

Our referrals come from Northeastern Early Steps following a screening for eligibility. Throughout much of 19/20 and into 2021, Early Steps was completing these screenings electronically which families chose not to, or did not have the means to, participate in - thus reducing referrals to outside agencies for services. For those children that we did serve, units were reduced again because families chose not, to or did not have the means to, participate in therapy sessions via telehealth. Therapists returned to providing services in the child's natural environment (i.e. home, day care center) as soon as they were safely able to do so; and Northeastern Early Steps will resume in-person screenings on May 1, 2021. New Heights continues to seek out new providers and has also entered into a contract with Clarke School for Hearing and Speech.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

New Heights will continue to seek therapists and infant-toddler developmental specialists to meet the community need for early intervention services.

New Heights will apply to become a provider for additional third party insurance companies (i.e. Aetna, BCBS) which will increase our ability to accept referrals and provide more services to children and families.

New Heights will provide additional support and follow up to therapists as it relates to changes in State mandates in early intervention.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	6556-119	Police Athletic League of Jacksonville

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $161,009

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Mary Bishop
Title: Executive Director
E-mail: mary.bishop@jaxpal.org
Phone: 9048546555

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	Police Athletic League of Jacksonville

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $161,009

Number of Children/Youth Served During 20/21: 26

Description of Services:

Despite COVID-19, the quality of service to students did not decrease. Students received the same level of care that they had in the past. Students participated in Special Olympics, Connecting through Music for music therapy, and the Cathedral Arts project which provided therapeutic art programming. Our students learned about conservation and sustainability through gardening and recycling, and they even participated in world Unity Day-a a day focused on teaching anti-bullying lessons that taught respect and inclusion. The students worked with Feeding Northeast Florida to work in the warehouse, packing snack packs and they learned about bicycle and pedestrian safety through a partnership with JSO.

Impact of Services:

Our students are better equipped to handle some of the many obstacles that life hands them because they are better equipped to handle negativity and they know how to deal with their emotions as well as having creative ways to channel their energy. Our Palm Ave students feel empowered to face life head-on and have much more confidence. Our students were also able to tap into their creative sides and we found that many of them have a love for singing, rapping, and dancing.

Outcomes Achieved:

- Students learned the value and importance of volunteering
- Students improved their employability skills and job readiness
- Students learned new coping skills and how found creative ways to deal with their emotions

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

Obstacle: absences of students and staff due to quarantine protocol-Solution: The program Manager maintained contact through telephone and email conversations and assured that the students received their work and any necessary assistance until they were able to return. Obstacle: explaining the importance of continuous handwashing, the use of plexiglass desk shields, and social distancing-Solution: We allowed the students to be involved in every facet of the process from organizing the handwashing times to helping create a seating chart. In the early part of the year, the minimal number of students in the rebuilding posed a problem; however, as parents got more comfortable and understood our enhanced safety measures, more students started to return. we were able to communicate, effectively, our plans, and daily procedures and that took a lot of stress off parents.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

Our desire is to:

Increase the number of students served as Duval Home Room students return to in-person learning/Communicate more effectively with parents and caregivers via a newsletter, emails, and increased telephone calls to keep them better informed and empowered/Increase the number of partnerships with community agencies so that we can broaden the scope of our programming/Provide ongoing training opportunities for staff/Enhance enrichment activities to assist students with their physical health, nutrition needs, transition skills needed for independence and appreciation for art and music not only for enjoyment but for therapy as well.

FY 21-22 Request for Renewal (RFR)
Agency Award Information

ESC	Contract #	Agency
Special Needs	70219-20	Youth Crisis Center

The above-mentioned contract has been renewed for the FY 21-22 year with the terms below.

FY21-22 Contract Term: 8/1/2021 - 7/31/2022

Funding for FY21-22: $161,678

A Request for Renewal was generated by Kids Hope Alliance in April 2021 and completed by the contractor in May 2021. The application was then reviewed, negotiated (if necessary) and approved by KHA. The following individual was listed as the contact person for contract correspondence.

Agency Contact
Name: Kim Sirdevan
Title: President and CEO
E-mail: kim@ycc.org
Phone: 9044464982

The RFR included information about the program's outcomes along with proposed changes, additions, or general improvements to be made in 21/22, based on experiences in 20/21. This information is included in the attached form and serves as documentation of scope changes, if applicable.

Approved by: Saralyn Grass, Chief Administrative Officer, KHA, sgrass@coj.net **Date:** 6/7/21

FY 21-22 Request for Renewal (RFR) – 5/18/21	
ESC	**Agency**
Special Needs	Youth Crisis Center

FY21-22 Contract Year: 8/1/2021-7/31/2022

Funding for FY21-22: $161,678

Number of Children/Youth Served During 20/21: 293

Description of Services:

The Residential Crisis Care program offers a continuum of care system that addresses at-hope youth in a trauma-informed, culturally competent setting who are in crisis and need immediate services free of waitlists. There are seven core service areas addressed in this program which include 1) basic necessities; 2) secure, safe housing; 3) physical health care; 4) mental health care; 5) career and life skills; 6) academic enrichment; and 7) substance use services. This short-term therapeutic crisis care program provides individual, group, and family counseling with measurable treatment plans, life skills training, career development training, onsite education and summer camp, recreational and educational/cultural activities, volunteerism, and case management services that assists in accessing and utilizing other community resources. The program encourages family engagement and participation in the development of the youth's treatment plan.

Impact of Services:

Client is a 15-year-old female. Client reported she was referred to the program due to issues with skipping school, her grades, and being defiant toward teachers. Client's guardian (paternal grandmother) indicated client has been posting nude photos of herself, skipping school and is disrespectful towards her teachers. When the youth met with the therapist, it became evident that the client's defiant behavior at school and disrespect toward adults stemmed from a history of trauma and being raised in a chaotic family environment. Client's biological parents had a history of legal involvement, domestic violence, and substance abuse, as well as her history during her early years with caregivers in Ohio. Client has had DCF involvement throughout her life, ultimately resulting in client's current guardian being granted custody when client was 13 years old due to neglect that was occurring in the home. Through family therapy and individual therapy, the therapist and client explored how the change in family structure and expectations has been an adjustment for client, resulting in behavioral outbursts.

Through individual, group, and family therapy sessions, her YCC therapist assisted the client in exploring how she can improve her choices and behavior to meet her guardian's and the school's

expectations. The therapist utilized a psycho-educational and trauma-informed approach with the client, teaching her how to effectively communicate her feelings and support her in exploring how her past influences her current behaviors. The therapist emphasized client's formation of a healthy support network and assisted her in identifying healthy peer and adult persons she can utilize for support.

Client's guardian was an active participant in the therapeutic process. Client's guardian was very open to therapist's insights and feedback and participated in family therapy sessions with client via YCC's virtual platform called BlueJeans. The therapist remained in communication with the client's guardian throughout the therapeutic process to discuss the client's progress and areas of concerns, providing recommendations and referrals when appropriate. The therapist and client's guardian discussed a discharge plan for the client to receive therapy services from her outpatient provider in YCC's outpatient behavioral health program. Per her residential therapist's recommendation, the client will be seen on a bi-weekly basis, rather than monthly. The therapist also referred the client to a psychiatric evaluation through outpatient behavioral health providers, per her guardian's request.

100% (293) of youth were assessed by the YCC therapist for mental, behavioral, emotional, and physical health factors within 24 hours of admission to the program. This assessment led to youth being referred for follow-up services often for medical care specifically for asthma, allergies, STD's, substance use, and pregnancy and miscarriages. For mental health concerns, many youth presented with bipolar, depression, eating disorders, anxiety, and PTSD.

100% (293) of youth were assessed by a Registered Nurse (RN) within 24 hours of admission and received necessary care and/or referrals that met youth's medical needs. YCC serves youth who are victims of human trafficking, runaways, and homeless and many of these youth were referred for overall wellness screening for reasons identified above.

Outcomes Achieved:

- 100% of youth attended onsite DCPS school while participating in the program.
- 98% of youth successfully completed program program services.
- 82% of youth completing the program attended school (or an acceptable alternative) on a regular basis 60 days from discharge.

Obstacles Faced in 20/21 as a Result of COVID-19 and How They Were Addressed:

1. Clients voluntarily discharged by parent prior to meeting client goal plan goals and objectives. YCC revised the intake process to provide more information about the importance of participation in services for a better outcome thus less recidivism. YCC added virtual sessions via the BlueJeans virtual platform.

2. Client refusal to participate in therapeutic services (family, individual, group) due to severity of mental health issues or resistance to compliance. YCC added another layer of counseling services called supportive counseling. This service is provided by bachelors level staff and interns. They meet with youth on and off the unit to build rapport thus leading the youth to better understand the therapeutic services and process for improvement in presenting concerns. If needed, staff could refer the youth to YCC's outpatient behavioral health program for an intake with the child and adolescent psychiatrist to assess the need for medication while continuing to work with the therapist on presenting concerns.

3. Family visitation is limited due to Covid. YCC provided virtual sessions to aid in participation.

4. During the COVID screening process using the CDC questions, youth at times would answer affirmatively to covid symptoms, however the parent/caregiver would change their child's response. YCC requested the youth receive a rapid screen and if negative, YCC would accept the youth in the program. YCC continues to follow CDC guidelines and conducts daily screenings and temperature checks of all youth in the program.

5. YCC temporarily suspended offsite recreational activities as well as onsite activities by outside providers (Yoga 4 Change and Cathedral Arts Project). YCC youth received the activities, however through virtual means. These activities have now resumed onsite.

Based on Experience in 20/21, Changes, Additions, or General Improvements to Be Made in 20/21:

Due to COVID, YCC made necessary provisions to offer tele-health therapy sessions for families, which in turn assisted in greater family participation. It also provided an opportunity for more family participation as the therapists were able to meet with more family members and assess the family's environment, leading to referrals for additional services for additional family members. This method of service delivery will continue for circumstances when needed or requested by the family out of abundance of caution. Virtual interventions also assisted with youth who were ordered to appear in court and could be provided in-house with YCC staff support. YCC will request to delete the completion of the CFARS unless necessary by KHA due to the brevity of care. CFARS should be given at admission, every 6 months, and at discharge. Due to the brevity of length of stay, accurate data is not reflective as the tool is indicated. YCC will however continue to asses improvement using the Personal Well-being Index (PWI), which was in the original application.

SUBJECT: Special Needs Programs and Services

BID #: ESC-0218-20

OPEN DATE: 9/11/19

COMPETITIVE SEALED PROPOSAL EVALUATION COMMITTEE

KIND AND BASIS OF CONTRACT: Service Contract – October 1, 2019 through September 30, 2020, with two (2) one (1) year renewal options

AGENCY: Kids Hope Alliance

BASIS OF AWARD: Highest Scoring Bidder Based on Evaluation Criteria

NUMBER OF BIDS INVITED: 20 **NUMBER RECEIVED:** 13 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval to extend the award by one (1) month and to increase the award with the contractors outlined in the attached memo in the total amount of $41,720.00. These contractors were initially awarded through recapture funds through Ordinance 2020-0221. The extension will align their contract period with the original awarded contractors to July 1, 2020 through July 31, 2021. Total expenditure amount for the Youth and Family Empowerment Center (YFEC) will remain unchanged at $494,525.00. Total revised estimated annual expenditure amount is $1,292,014.00, for a total expenditure amount not to exceed $3,866,789.00.

YFEC - $494,525.00
Special Needs - $3,372,264.00

Funding for this award to be executed by formal contract amendment through the Office of General Counsel and encumbered by the following account: 10901.181001.582001.000000.00000459.00000.0000000

Attachments: Recommendation Memo, Vendor Letters and Previous Awards

ANALYST: Annette Burney **RESPECTFULLY SUBMITTED** GREGORY PEASE, CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: Joyce Watson, Director of Administration, Kids Hope Alliance

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF CSPEC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 5 MEMBERS DISAPPROVING 0 DATE: 1/14/2021

OTHER:

ACTION OF AWARDING AUTHORITY DATE 1/15/21

APPROVED ✓ DISAPPROVED

OTHER

SIGNATURE OF AUTHENTICATION

SUBJECT: Special Needs Programs and Services

BID #: ESC-0218-20

OPEN DATE: 9/11/19

COMPETITIVE SEALED PROPOSAL EVALUATION COMMITTEE

KIND AND BASIS OF CONTRACT: Service Contract – October 1, 2019 through September 30, 2020, with two (2) one (1) year renewal options

AGENCY: Kids Hope Alliance

BASIS OF AWARD: Highest Scoring Bidder Based on Evaluation Criteria

NUMBER OF BIDS INVITED: 20 **NUMBER RECEIVED:** 13 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval to ratify the period of service from October 1, 2020 to date of executed contract.
Recommend approval of the following actions: 1) to extend the award with Boys and Girls Clubs of Northeast Florida for two (2) months from date of executed contract through November 30, 2020 to allow for the completion of the one-year Youth and Family Empowerment Center (YFEC) program. There will be no change in the terms and conditions, and the total not-to-exceed expenditure amount of $494,525.00 will remain unchanged; 2) to utilize the first of two (2) renewal options with the contractors outlined in the attached memo to provide special needs programs from date of executed contract through July 31, 2021. Total revised estimated annual expenditure amount is $1,250,294.00, for a total expenditure amount not to exceed $3,825,069.00.

YFEC - $494,525.00
Special Needs - $3,330,544.00

Funding for this award to be executed by formal contract amendment through the Office of General Counsel and encumbered by the following account: 10901.181001.582001.000000.00000459.00000.0000000

Attachments: Recommendation Memo, Vendor Letters and Previous Awards

ANALYST: _____ Annette Burney

RESPECTFULLY SUBMITTED _____
GREGORY PEASE, CHIEF
PROCUREMENT DIVISION

CONCURRENCE BY: Joyce Watson, Director of Administration, Kids Hope Alliance

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF CSPEC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 5 MEMBERS DISAPPROVING 0 DATE: 10/15/2020

OTHER: _____

ACTION OF AWARDING AUTHORITY DATE 10/15/20

APPROVED ✓ BH DISAPPROVED _____

OTHER _____

Brian Hughes
~~Chief~~ Administrative Officer
For: Mayor Lenny Curry
Under Authority of:
Executive ~~Order No: 2019~~-02

SIGNATURE OF AUTHENTICATION _____

SUBJECT: Special Needs Programs and Services

BID #: ESC-0218-20

OPEN DATE: 9/11/19

COMPETITIVE SEALED PROPOSAL EVALUATION COMMITTEE

KIND AND BASIS OF CONTRACT: Service Contract – October 1, 2019 through September 30, 2020, with two (2) one (1) year renewal options

AGENCY: Kids Hope Alliance

BASIS OF AWARD: Highest Scoring Bidder Based on Evaluation Criteria

NUMBER OF BIDS INVITED: 20 **NUMBER RECEIVED:** 13 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:

Recommend approval to amend the award to include the contractors listed below that were not awarded initially due to depletion of funds in the amount of $500,643.00. A portion of the funding for Youth Crisis Center ($79,254.00) is subject to availability of funds in the fiscal year 2021 budget. Period of service for this amendment will be from July 1, 2020 through June 30, 2021. Total revised estimated expenditure amount for Special Needs is $2,080,250.00, and the total expenditure amount for the Youth and Family Empowerment Center (YFEC) will remain unchanged at $494,525.00. Total revised not to exceed expenditure amount is $2,574,775.00.

Center for Children's Right - $150,000.00
Daniel Memorial, Inc. – $79,979.00
I.M. Sulzbacher Center for the Homeless, Inc. - $112,156.00
Youth Crisis Center, Inc. - $158,508.00 ($79,254.00 is subject to FY21 budget approval)

Funding this award to executed by formal contract through the Office of General Counsel and encumbered by the following account: 10901.181001.582001.000000.00000459.00000.0000000

Attachments: Recommendation Memo, Ordinance 2020-221-E, Vendor Letters and Previous Awards

ANALYST: _____ Annette Burney

RESPECTFULLY SUBMITTED _____ GREGORY PEASE, CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: Saralyn Grass, Chief Program Officer, Kids Hope Alliance

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF CSPEC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 5 MEMBERS DISAPPROVING 0 DATE: 6/25/20

OTHER: _____

ACTION OF AWARDING AUTHORITY DATE 6/26/20

APPROVED ✓ BH DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____ Brian Hughes
Chief Administrative Officer
For Mayor Lenny Curry
Under Authority of
Executive Order No. 2019-02

SUBJECT: Special Needs Programs and Services

BID #: ESC-0218-20

OPEN DATE: 9/11/19

COMPETITIVE SEALED PROPOSAL EVALUATION COMMITTEE

KIND AND BASIS OF CONTRACT: Service Contract – October 1, 2019 through September 30, 2020, with two (2) one (1) year renewal options

AGENCY: Kids Hope Alliance

BASIS OF AWARD: Highest Scoring Bidder Based on Evaluation Criteria

NUMBER OF BIDS INVITED: 20 NUMBER RECEIVED: 13 OTHER: 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval to amend the award to add Youth Crisis Center for a six (6) month period in the amount of $79,254.00, and to increase the award with DLC Nurse and Learn by $28,758.00, for a total increase amount of $108,012.00. The period of service for Youth Crisis Center will be from the previously ratified start date of October 1, 2019 through March 31, 2020. Total revised estimated expenditure amount for Special Needs is $1,579,607.00, and the total expenditure amount for the Youth and Family Empowerment Center (YFEC) will remain unchanged at $494,525.00. Total revised not to exceed expenditure amount is $2,074,132.00.

Funding this award to executed by formal contract through the Office of General Counsel and encumbered by the following accounts: JCOD191ESSN-08201 - $28,758.00 AFOD1F1STC-03410 - $79,254.00

Attachments: Recommendation Memo and Previous Award

ANALYST: Annette Burney RESPECTFULLY SUBMITTED GREGORY PEASE, CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: Saralyn Grass, CPO, Kids Hope Alliance

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF CSPEC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 5 MEMBERS DISAPPROVING Ø DATE: 12/05/19

OTHER:

ACTION OF AWARDING AUTHORITY DATE 12/5/19

APPROVED ✓ B.H DISAPPROVED

OTHER

SIGNATURE OF AUTHENTICATION

Brian Hughes
~~Chief Administrative Officer~~
For Mayor Lenny Curry
Under Authority of:
Executive Order No: 2019-02

SUBJECT: Special Needs Programs and Services

BID #: ESC-0218-20

OPEN DATE: 9/11/19

COMPETITIVE SEALED PROPOSAL EVALUATION COMMITTEE

KIND AND BASIS OF CONTRACT: Service Contract – October 1, 2019 through September 30, 2020, with two (2) one (1) year renewal options

AGENCY: Kids Hope Alliance

BASIS OF AWARD: Highest Scoring Bidder Based on Evaluation Criteria

NUMBER OF BIDS INVITED: 20 NUMBER RECEIVED: 13 OTHER: 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval to ratify the period of service from October 1, 2019 to date of award. Recommend approval of award to the highest scoring responsive, responsible agencies listed on the attached memo. Period of service is from date of award through September 30, 2020 with two (2) one (1) year renewal options. Total expenditure amount not to exceed $1,471,595.00. Total expenditure for the Youth and Family Empowerment Center (YFEC) remains unchanged at $494,525.00. Total not to exceed expenditure amount is $1,966,120.00.

Funding Source: JCOD191ESSN-08201 - To be executed by formal contract through the Office of General Counsel

Attachments: Recommendation Memo, Tabulation and Scoring Sheet, Evaluation Matrix

ANALYST: Annette Burney RESPECTFULLY SUBMITTED GREGORY PEASE, CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: Donald H. Homer III, Acting CEO, Kids Hope Alliance

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF CSPEC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 5 MEMBERS DISAPPROVING Ø DATE: 10/17/19

OTHER:

ACTION OF AWARDING AUTHORITY DATE 10/17/19

APPROVED ✓ DISAPPROVED

OTHER

SIGNATURE OF AUTHENTICATION

Brian Hughes
Chief Administrative Officer
For: Mayor Lenny Curry
Under Authority of
Executive Order No: 2019-02

SUBJECT: Special Needs Programs and Services

BID #: ESC-0218-20

OPEN DATE: 9/11/19

COMPETITIVE SEALED PROPOSAL EVALUATION COMMITTEE

KIND AND BASIS OF CONTRACT: Service Contract – October 1, 2019 through September 30, 2020, with two (2) one (1) year renewal options

AGENCY: Kids Hope Alliance

BASIS OF AWARD: Highest Scoring Bidder Based on Evaluation Criteria

NUMBER OF BIDS INVITED: 20 NUMBER RECEIVED: 13 OTHER: 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval of award to the highest scoring responsive, responsible bidders, Boys and Girls Club of Northeast Florida and I.M. Sulzbacher Center, to operate Youth and Family Empowerment Centers (YFEC) as one component of the RFP for the period of one (1) year from October 1, 2019 through September 30, 2020. Awards are pending on a second component for Special Needs Programs that will be presented to CSPEC once the responses have been scored and finalized. Total expenditure amount not to exceed $494,525.00

Funding Source: JCOD191ESSN-08201 - To be executed by formal contract through the Office of General Counsel

Attachments: Recommendation Memo, Tabulation and Scoring Sheet, Evaluation Matrix

ANALYST: _____ Annette Burney

RESPECTFULLY SUBMITTED _____ GREGORY PEASE, CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: Donald H. Horner III, Acting CEO, Kids Hope Alliance

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF CSPEC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 5 MEMBERS DISAPPROVING Ø DATE: 10/03/19

OTHER: _____

ACTION OF AWARDING AUTHORITY DATE 10/3/19

APPROVED ✓ BH DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

Brian Hughes
Chief Administrative Officer
For Mayor Lenny Curry
Under Authority of
Executive Order No. 2019-02