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SUBJECT: ProQA FIRE SOFTWARE LICENSES

BID #: XF-0391-22 **OPEN DATE: 06/22/2022**

GENERAL GOVERNMENT AWARDS COMMITTEE

KIND AND BASIS OF CONTRACT: FIXED QUANTITY - ONE-TIME PURCHASE

AGENCY: FIRE/RESCUE

BASIS OF AWARD: ALL OR NONE TO THE LOWEST RESPONSIVE, RESPONSIBLE BIDDER

NUMBER OF BIDS INVITED: 18 **NUMBER RECEIVED:** 1 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval to amend and increase award to PRIORITY DISPATCH for ProQA FIRE SOFTWARE LICENSES for the Jacksonville Fire and Rescue Department. This is to increase the volume of services for the following items:

Line 5: Add quantities of 15 for the unit cost of $365/each - $5,475.00 increase.
Line 7: Add quantities of 15 for the unit cost of $149/each - $2,235.00 increase.

The revised award for year 1 is not to exceed $189,512.00. The total revised not to exceed expenditure is $220,112.00.

Funding for this award to be encumbered by account 11415.194094.546620.010349.000000.00000.0000000 to be executed by purchase order releases

Attachments: Recommendation Memo, Vendor Quote, Previous Award

Analyst: Wallace-Cohen
OLIVE WALLACE-COHEN

RESPECTFULLY SUBMITTED:
FOR: DUSTIN FREEMAN, CHIEF
PROCUREMENT DIVISION

CONCURRENCE BY: KEITH POWERS, DIRECTOR/FIRE CHIEF

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF GGAC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING _____ MEMBERS DISAPPROVING _____ DATE: _____

_____ _____ OTHER: _____

_____ _____

_____ _____

ACTION OF AWARDING AUTHORITY DATE _____

APPROVED _____ DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

FIRE AND RESCUE DEPARTMENT

May 11, 2023

TO: Dustin Freeman, Chief of Procurement

FROM: Keith Powers, Director/Fire Chief

RE: XF-0391-22 ProQA FIRE SOFTWARE LICENSES

The Jacksonville Fire and Rescue Department (JFRD) is requesting an amendment to the award to Priority Dispatch for subject bid by increasing the volume of services for the following bid line items:

Line 5: Add quantity of 15 for the unit cost of $365/EA = $5,475.00 Increase
Line 7: Add quantity of 15 for the unit cost of $149/EA = $2,235.00 Increase

The revised award for year 1 shall not-to-exceed $189,512.00 for a revised total maximum indebtedness to the City of $220,112.00. To be executed by Change Order to PO 645045-22.

Funding Source: 11415.194094.546620.010349.000000.00000.0000000

If you have any questions, please contact Dan Pearson at (904) 255-3265.

KP/dp

Priority Dispatch

QUOTE

110 Regent Street, Suite 500
Salt Lake City, UT 84111
USA
www.prioritydispatch.net
Prepared By: Vanessa Moreno
Phone: (800) 363-9127
Email: vanessa.moreno@prioritydispatch.net

Agency:	Jacksonville Fire & Rescue
Agency ID#:	2164
Quote #:	Q-65689
Date:	3/17/2023
Offer Valid Through:	7/15/2023
Payment Terms	Net 30
Currency:	USD

Bill To:
Jacksonville Fire & Rescue
515 N JULIA ST
Jacksonville, Florida 32202-4128
United States

Ship To:
Jacksonville Fire & Rescue
515 N JULIA ST
Jacksonville, Florida 32202-4128
United States

Line	Product Name	Qty	Unit Price	Amount
1	**Protocol Training and Certification for EFD** **Materials, tuition and certification**	15	365.00	5,475.00
2	**Remote ProQA Software Training - F** **Per person cost for four hours of ProQA software training completed in a virtual, instructor-led environment**	15	149.00	2,235.00

Subtotal	USD 7,710.00
Estimated Tax	
Total	USD 7,710.00

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: https://prioritydispatch.net/licensing/

43 personnel
57 now
1 adam

"To lead the creation of meaningful change in public safety and health."

SUBJECT: ProQA FIRE SOFTWARE LICENSES

BID #: XF-0391-22 **OPEN DATE: 06/22/2022**

GENERAL GOVERNMENT AWARDS COMMITTEE

KIND AND BASIS OF CONTRACT: FIXED QUANTITY - ONE-TIME PURCHASE

AGENCY: FIRE/RESCUE

BASIS OF AWARD: ALL OR NONE TO THE LOWEST RESPONSIVE, RESPONSIBLE BIDDER

NUMBER OF BIDS INVITED: 18 **NUMBER RECEIVED:** 1 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval of award to the only responsive, responsible bidder PRIORITY DISPATCH for ProQA FIRE SOFTWARE LICENSES for the Jacksonville Fire and Rescue Department. Implementation and Year 1 award amount not to exceed $181,802.00, Year 2 award amount not to exceed $15,300.00, and Year 3 award amount not to exceed $15,300.00. Total award amount not to exceed $212,402.00.

Funding for this award to be encumbered by account 11415.194094.546620.010349 000000.00000.0000000 to be executed by purchase order releases

Attachments: Recommendation Memo, Tabulation Sheet, Terms and Conditions, Specifications

Analyst: _____ RUBEN OLA **RESPECTFULLY SUBMITTED:** _____ GREGORY PEASE, CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: KEITH POWERS, DIVISION CHIEF OF OPERATIONS _____

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF GGAC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 3 MEMBERS DISAPPROVING Ø DATE: 6/30/2022

_____ _____ OTHER: _____

_____ _____

_____ _____

ACTION OF AWARDING AUTHORITY DATE 6/30/2022

APPROVED ✓ DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

Brian Hughes
Chief Administrative Officer
For Mayor Lenny Curry
Under Authority of
Executive Order No. 2019-02

FIRE AND RESCUE DEPARTMENT

June 24, 2022

TO: Gregory Pease, Chief of Procurement

FROM: Keith Powers, Director/Fire Chief

RE: Bid # XF-0391-22 ProQA FIRE SOFTWARE LICENSES

The Jacksonville Fire and Rescue Department has reviewed the response(s) for subject bid and recommend approval of awarding PO to Priority Dispatch in the amount of $181,802.00 for implementation & Year 1, Year 2 in the amount of $15,300.00, and Year 3 in the amount of $15,300.00 for a total award amount not to exceed $212,402.00.

Funding source will be as follows:
11415.194094.546620.010349.000000.00000.0000000

If you have any questions, please contact Dan Pearson at (904) 255-3265.

KP/dp

BID TABULATION SHEET

TITLE: ProQA FIRE SOFTWARE LICENSES
BID NO: XF-6391-22
OPEN DATE: 06/22/22
NO. INVITED: (18) No. Received: (1) No Bids: (0)
RECORDED BY: MELISSA PIERCE
ANNOUNCER: MICHELLE SPLITLER

PRIORITY DISPATCH

ITEM #	DESCRIPTION	UOM	QTY	UNIT PRICE	EXTENDED PRICE	
1	ProQA Fire Software Licenses Automated call talking software	EA	24	$ 4,000.00	$ 96,000.00	
2	AQUA Case Review Software for EFD Quality Assurance (case-review) software base engine and discipline module	EA	4	$ 1,750.00	$ 7,000.00	
3	XLerator Client Server Suite Client server software application su	EA	1	$ 2,500.00	$ 2,500.00	
4	Protocol Tablet for EFD Licensed backup protocol tablet	EA	4	$ 395.00	$ 1,580.00	
5	Protocol Training and Certification for EFD Materials, tuition, and certification	EA	43	$ 365.00	$ 15,695.00	+15
6	ED-Q Training and Certification for EFD Materials, tuition, and certification (2 days, 16 hours)	EA	4	$ 550.00	$ 2,200.00	
7	Remote ProQA Software Training – F Per person cost for four hours of ProQA software training completed in a virtual, instructor-led environment	EA	43	$ 149.00	$ 6,407.00	+15
8	Remote AQUA Software Training – F Per person cost for eight hours of AQUA software training completed in a virtual, instructor-led environment	EA	4	$ 199.00	$ 796.00	
9	Remote System Administration Training Per person cost for training for center management detailing program configuration and customization options, completed in a virtual, instructor-led environment	EA	4	$ 199.00	$ 796.00	
10	Remote ProQA & AQUA Reports Training Per person cost for four hours of training for administrators, managers and supervisors on the configuration and customization options in ProQA and AQUA, completed in a virtual, instructor-led environment	EA	4	$ 149.00	$ 596.00	
11	Remote Software Installation/Update - F Software installation or update completed remotely by Priority Dispatch	EA	1	$ 500.00	$ 500.00	
12	Implementation Support Package for EFD Implementation support and quality management program development	EA	1	$ 30,000.00	$ 30,000.00	
13	Equip QA for EFD Initial implementation of expert case review, quality management and mentoring for telecommunications, QA staff and management	EA	1	$ 5,832.00	$ 5,832.00	
14	IAED Accreditation Application Fee EFD IAED fee for accreditation	EA	1	$ 2,250.00	$ 2,250.00	
15	ProQA ESP (B) F License renewal, Service & Support	EA	24	$ 600.00	$ 14,400.00	
16	Credit for Xlerator and Accreditation Fee	EA	1	$ (4,750.00)	$ (4,750.00)	
	Year 1 & Implementation TOTAL				$ 181,802.00	
17	ProQA ESP (B) F License renewal, Service & Support	EA	24	$ 600.00	$ 14,400.00	
18	AQUA ESP F License renewal, Service & Support	EA	4	$ 225.00	$ 900.00	
	Year 2 TOTAL				$ 15,300.00	
19	ProQA ESP (B) F License renewal, Service & Support	EA	24	$ 600.00	$ 14,400.00	
20	AQUA ESP F License renewal, Service & Support	EA	4	$ 225.00	$ 900.00	
	Year 3 TOTAL				$ 15,300.00	
	GRAND TOTAL				$ 212,402.00	
	Insurance Acknowledgement					
	FEDERAL FORMS 1 & 2			✓		
	Delivery			0 days		
	BUY AMERICAN PREFERENCE					
	Conflict of Interest			✓		
	Addendums ( ):					

TERMS AND CONDITIONS

ProQA FIRE SOFTWARE LICENSES

1. **SCOPE**

The City of Jacksonville's Fire and Rescue Department is currently accepting bids to obtain a source of supply for the items/services as outlined in the bid documents provided. The purpose of this bid invitation is to obtain information about your firm and its ability to provide these items/services and to obtain pricing commitments for **ProQA Fire Software Licenses** as listed in the bid documents.

2. **AWARD**

Award will be **ALL OR NONE** to the lowest responsive, responsible bidder grand total amount. Bidders must bid on all items to be considered for award. ALL awards are subject to the availability of funds.

As per Section 126.114 of the City of Jacksonville Ordinance Code, preference will be given to a responsive and responsible vendor offering American manufactured, assembled, or produced goods, and who is within 5% of the lowest responsive and responsible bidder. To receive this preference, the bidder must complete the attached Buy American Preference Compliance Certificate and attach supporting documentation and/or evidence attesting that at least 51% offered in the bid response is manufactured, assembled or produced in the United States.

a. Bidder is not required to submit for the Buy American Preference. Bidders may quote items less than 51% American made but will not be eligible for the preference.

b. Restrictions and exemptions may apply. Please refer to Section 126.114 for specifics.

3. **TERM OF AGREEMENT**

This will be a one-time purchase.

4. **MINIMUM REQUIREMENTS**

Bidders should submit or comply with the following requirements; failure to submit any of these requirements may be grounds for rejection:

a. The Contractor shall provide all business licenses required by local, state, and federal law as applicable.

5. **STATE CONTRACTS**

The City reserves the right to utilize contracts established by the State of Florida and or other governmental agencies for item(s)/service(s) covered under this bid. The city reserves the right to cancel this contract in whole or in part for such item(s)/service(s).

6. **QUANTITIES**

Quantities indicated reflect the estimated quantities to be purchased throughout the contract period and are subject to fluctuation in accordance with actual requirements. The City reserves the right to add or delete items, or increase the volume of services required, or not to make any purchase against this bid if it so deems necessary at any time during the contract period.

7. **DELIVERY**

Delivery shall be to the Jacksonville Fire and Rescue Department, 515 N. Julia St, Jacksonville, Florida 32220 Attn: Fire Communications. A packing list shall accompany all shipments, which shall indicate,

at a minimum, the following; purchase order number, item number and description, date of shipment, quantity ordered, and shipped, unit price, and unit of measure.

8. ESCALATION/DE-ESCALATION

All pricing submitted shall remain firm for 180 days.

9. PRICES

All unit prices shall include freight, delivery, and handling charges to the delivery location as outlined in the bid documents.

10. PICK UP AND RETURNS

The City reserves the right to return an order in whole or in part if the merchandise is not in compliance with the bid specifications. The City or its agencies will determine compliance with bid specifications. Pick up and returns will be made within 48 hours of notification at no charge to the City or its agencies.

11. COMPLIANCE WITH SPECIFICATIONS

The bidder, by affixing their signature to the bid form submitted, agrees to provide item(s)/service(s) in accordance with the bid documents provided. Bid only a single offering for each bid item. Multiple offerings, alternates (unless stated) and or stipulations may be cause for bid rejection. Bid only on forms provided herein unless otherwise stated. Bid submissions shall be in ink or typewritten. All corrections must be initialed.

12. INVOICING

Invoices will be issued once supplies/services are delivered and/or rendered to the City of Jacksonville or its agencies. At a minimum, invoices must include: purchase order number or contract number, item number and description, date of shipment, quantity ordered and shipped, unit prices, unit of measure, and extended totals. Payment terms are Net 30 days. All original invoices shall be submitted through the City of Jacksonville ICloud procurement system or to: City of Jacksonville, General Accounting Division, 117 West Duval Street, Suite 375, Jacksonville, Florida 32202.

13. INSURANCE/INDEMNIFICATION

Each supplier shall maintain, for the entire term of this bid, current insurance coverage as stated in the bid documents. All insurance certificates shall list the City of Jacksonville as an additional insured. Bid number should be listed on certificate. The awarded bidder is required to submit their insurance certificate within ten (10) days after notice of award.

14. REPORTING

The City may request, during the term of this bid, reports including but not limited to; usage, pricing, and delivery. Suppliers will be required to provide reports requested in hard copy and electronic format as required.

15. SUPPLIER ACCESSIBILITY

The City or its representative must be able to contact, during normal business hours, by telephone or email any supplier providing goods or services to the City or its agencies. Any supplier accessibility requirements outlined in the specifications supersede this section.

Purchase Order 645045-22 Change Order 1

Purchase Order	645045-22
Order Date	03-AUG-2022
Change Order	1
Change Order Date	07-NOV-2022
Revision	0
Ordered	181,802.00 USD
Requisition Number	FREP-500640-22
Solicitation Number	XF-0391-22
All packing slips, invoices, and correspondence must reference the purchase order number	

Sold To
City of Jacksonville
117 West Duval Street
JACKSONVILLE, FL 32202

Supplier
Medical Priority Consultants, Inc.
DBA Priority Dispatch Corp
139 East South Temple Suite 500
SALT LAKE CITY, UT 84111

Bill To
City of Jacksonville
117 West Duval Street, Suite 375
JACKSONVILLE, FL 32202

Ship To
JFRD Headquarters 1st Floor
515 North Julia Street
1st Floor
JACKSONVILLE, FL 32202 US

Notes

Supplier Number	Payment Terms	Freight Terms	FOB	Shipping Method
24976	Net 30	Freight Prepaid	FOB Destination	Best Way

Buyer	Deliver To Contact
Olive Wallace Cohen Email: owcohen@coj.net	Alexis York E-mail: ayork@coj.net

Line	Item	Price	Quantity	UOM	Ordered	Taxable
1	ProQA Software License in accordance with Bid XF-0391-22. Term is 1 year from date of installation. 11415.194094.546620.010349.00000000.00000.0000000	181,802.00				

Notes PO # must appear on invoice.

Ship To
JFRD Headquarters 1st Floor
515 North Julia Street
1st Floor
JACKSONVILLE, FL 32202

Promised

Requested
8/8/22

181,802.00

Requested Date correspond to the date of arrival at the Ship-to Location.

Line Total	181,802.00
Total	181,802.00