SINGLE SOURCE AWARD **BID # SS-9118-20**

Subject: Software Annual Maintenance Renewal of MAXIMO Enterprise Management Software

Department: Information Technologies Division

Description of Purchase:
Recommend approval to retroactive award from October 1, 2020 through date of award.

Recommend approval of Single Source Award to International Business Machines Corporation (IBM) for the software annual maintenance renewal of MAXIMO Enterprise Management Software for Public Works, Fleet Management, Parks & Recreation, JFRD and ITD. Period of service will be from date of award through September 30, 2021. Total requested expenditure not to exceed $197,746.15.

Funding for this award to be encumbered by account 53101.113001.546620, to be executed by purchase order(s).
Single Source Award To: International Business Machines Corporation (IBM)

Price Justification: See Attached

Total Award: $197,746.15. **Requisition #**

Attachments: Agency Memo; Single Source Form; Vendor Letter, Vendor Quote

Certification as to Single Source: Kenneth Lathrop, Chief of Information Technologies Division/CIO

THE ABOVE PURCHASE IS RECOMMENDED FOR AWARD IN ACCORDANCE WITH CHAPTER 126.206.

ANALYST: Ruben Ola

Gregory Pease, Chief
Procurement Division

APPROVAL OF GENERAL GOVERNMENT AWARDS COMMITTEE
"ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS"

CHAIRMAN ***DATE***

ACTION OF AWARDING AUTHORITY

DATE: _____

APPROVED_____ **DISAPPROVED** _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

FORM GB-114, Revised 12/2007

INFORMATION TECHNOLOGIES DIVISION

CITY OF JACKSONVILLE

DATE: September 28,2020

TO: Greg Pease, Chief of Procurement Division

THRU: Kenneth E. Lathrop, Chief of Information Technologies / CIO

Kenneth E. Lathrop — Digitally signed by Kenneth E. Lathrop Date: 2020.09.28 16:15:34 -04'00'

FROM: Thomas Ossi, Technology Contract and Records Manager

THOMAS OSSI — Digitally signed by THOMAS OSSI Date: 2020.09.28 14:41:09 -04'00'

RE: **Software Annual Maintenance Renewal for MAXIMO Enterprise Management Software – Single Source Request**

The Information Technologies Division (ITD) requests approval to renew the annual software maintenance for Maximo Enterprise Management with International Business Machines Corporation (IBM). The services include software subscription and support for IBM Tivoli Maximo Asset Management for Public Works, Fleet Management, Parks and Recreation, JFRD and ITD. The period of coverage for this renewal is from October 1, 2020 through September 30, 2021.

IBM is the sole provider of the Maximo software products, maintenance, updates and upgrades. Market research confirmed that no other suppliers are authorized to provide maintenance and support services for Maximo. IBM submitted a single source letter confirming they are the sole source provider of software maintenance and support.

The total not-to-exceed amount for this request is $197,746.15.

FUNDING SOURCE: 53101.113001.546620

Tracy Geake — Digitally signed by Tracy Geake Date: 2020.09.28 14:56:59 -04'00'

Your favorable consideration of ITD's request is appreciated.

Attachments: Single Source Request
Supplier Quote
Supplier Single Source Letter

CC: Paul Freeman, Enterprise Applications Manager, ITD
Alexander Ciprian, IT Contract Administrator, ITD
Elizabeth Brown, IT Operations Manager

SINGLE SOURCE REQUEST

Pursuant to the City of Jacksonville Procurement Code § 126.206 & § 126.312, when requesting a purchase from a Supplier subject to the referenced sections, please complete this form to justify your request and submit to Procurement with applicable attachments

PROVIDE A SUMMARY OF THE SCOPE OF GOODS/SERVICES TO BE PROVIDED; IDENTIFY EACH ITEM, COMPONENT OR SERVICE BEING PROCURED (ATTACH QUOTE/PROPOSAL):

The Information Technologies Division (ITD) requests approval to renew software licenses, for software subscription and support services for MAXIMO Enterprise Management software. The services include periodic software upgrades, immediate software repairs, and telephone support. The period of coverage for these services is from October 1, 2020 through September 30, 2021.

PROVIDE A DETAILED JUSTIFICATION AS TO WHY THE REQUESTED GOODS/SERVICES CAN ONLY BE EFFICIENTLY AND EFFECTIVELY PROCURED THROUGH THE RECOMMENDED SINGLE SOURCE PROVIDER:

IBM is the sole source for licensing all application software, as well as for all on-going maintenance support. No other vendor has access to IBM's source code.

ASSERT THAT YOU HAVE RESEARCHED THE AVAILABILITY OF THE REQUESTED GOODS/SERVICES FROM OTHER SOURCES IN APPLICABLE MARKETS AND HAVE DISCUSSED AND EVALUATED THE SAME WITH COJ'S PROCUREMENT AND EBO DIVISIONS:

Internet research conducted has found that there are no other sources available to purchase software licenses, and maintenance & technical support for IBM developed software. The vendor submitted a single source letter confirming they are the sole source support for all developed products and services.

Procurement Division

March, 2020

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

IBM Software Quotation

25-Sep-2020

Customer Information

Attn: Thomas Ossi
CITY OF JACKSONVILLE
214 N HOGAN Street, 9th Floor
JACKSONVILLE FL 32202-4240
UNITED STATES

Passport Advantage Agreement Number: 181504
IBM Customer Number: 1221950
Relationship SVP Level: GV

Passport Advantage Site Number: 3239152
Anniversary: **01-Oct**
Quotation SVP Level: GV

Dear Customer,

Thank you for your inquiry regarding IBM Software.

Any and all prices herein are suggested prices only and are subject to change at IBM's sole discretion. Products listed herein are subject to withdrawal or modification by IBM at any time at IBM's sole discretion. Final coverage dates for new license, Software Subscription and Support reinstatement, and Software Subscription and Support renewal part numbers will be based upon IBM's acceptance of the order, and as specified in the applicable agreements, irrespective of the dates which may appear in this quote.

This quotation is valid from 25-Sep-2020 and will expire on 16-Oct-2020.

Your order will be governed by and is subject to the terms of your Passport Advantage Agreement or the Passport Advantage Express Agreement, as applicable, against which this transaction will be placed.

Data Processing Protection - IBM's Data Processing Addendum (DPA) at http://ibm.com/dpa and the DPA Exhibit at https://www.ibm.com/mysupport/s/article/support-privacy apply to Client personal data, if and to the extent: i) the European General Data Protection Regulation (EU/2016/679); and ii) other data protection laws identified at http://www.ibm.com/dpa/dpl apply.

If you need assistance with placing your order or wish to discuss your quotation, please contact the IBM Representative noted below.

Yours sincerely,

TIMOTHY D MENDE
Phone Number: 1-972-906-4462
E-mail Address: tdmende@us.ibm.com

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

IBM Software Quotation

Quotation Information
Number: 18801425
Effective Date: 25-Sep-2020
Expiration Date: 16-Oct-2020

Customer Information
Attn: Thomas Ossi
CITY OF JACKSONVILLE
214 N HOGAN Street, 9th Floor
JACKSONVILLE FL 32202-4240
UNITED STATES

Sales Representative
IBM Contact: TIMOTHY D MENDE
Phone Number: 1-972-906-4462

Passport Advantage Agreement Number: 181504
IBM Customer Number: 1221950
Relationship SVP Level: GV

Passport Advantage Site Number: 3239152
Anniversary: 01-Oct
Quotation SVP Level: GV

Summary

Total Points	2,046.86	
Subtotal	197,746.15	
Total	197,746.15	USD

Software

Item	Part Number	Quantity	Points	Unit SVP Price	Discounted Price	Extended Amount
IBM Control Desk Authorized User Annual SW Subscription & Support Renewal						
1	E0CVILL	50	130.50	499.80	499.80	24,990.00
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Control Desk Concurrent User Annual SW Subscription & Support Renewal						
2	E0CVLLL	20	156.40	1,496.00	483.41	9,668.20
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Maximo Anywhere per Authorized User Annual SW Subscription & Support Renewal						
3	E0I3NLL	3	6.15	391.90	391.90	1,175.70
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

Item	Part Number	Quantity	Points	Unit SVP Price	Discounted Price	Extended Amount
IBM Maximo Asset Management Authorized User Annual SW Subscription & Support Renewal						
4	E0AUULL	175	1,002.75	1,097.00	500.54	87,594.50
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Maximo Asset Management Internal Service Providers Install SW Subscription & Support Renewal						
5	E05B6LL	1	19.20	3,664.00	3,538.21	3,538.21
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Maximo Asset Management Limited Use Authorized User Annual SW Subscription & Support Renewal						
6	E0AUTLL	5	14.25	544.90	494.84	2,474.20
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Maximo Linear Asset Manager Authorized User Annual SW Subscription & Support Renewal						
7	E04STLL	3	1.89	120.70	114.57	343.71
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Tivoli Maximo Asset Management Internal Service Providers Authorized User Annual SW Subscription & Support Renewal						
8	E05B5LL	4	3.80	181.90	176.07	704.28
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Maximo Spatial Asset Management Authorized User Annual SW Subscription & Support Renewal						
9	E0AVZLL	5	0.95	36.64	35.38	176.90
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Maximo Spatial Asset Management Install Annual SW Subscription & Support Renewal						
10	E0AVYLL	1	31.80	6,078.00	5,874.45	5,874.45
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM Maximo for Transportation Authorized User Annual SW Subscription & Support Renewal						
11	E0AVDLL	100	675.00	1,292.00	604.07	60,407.00
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM SPSS Statistics Base Authorized User Annual SW Subscription & Support Renewal						
12	E09NNLL	1	2.69	515.10	515.10	515.10
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						
IBM SPSS Custom Tables Authorized User Annual SW Subscription & Support Renewal						
13	E09PXLL	1	1.48	283.90	283.90	283.90
Coverage Dates: 01-Oct-2020 - 30-Sep-2021						

International Business Machines Corporation
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Applicable tax will be recalculated at the time of order processing.

Your order is governed by and subject to the terms of your Passport Advantage Agreement or the Passport Advantage Express Agreement, as applicable, against which this transaction will be placed.

Data Processing Protection - IBM's Data Processing Addendum (DPA) at http://ibm.com/dpa and the DPA Exhibit at https://www.ibm.com/mysupport/s/article/support-privacy apply to Client personal data, if and to the extent: i) the European General Data Protection Regulation (EU/2016/679); and ii) other data protection laws identified at http://www.ibm.com/dpa/dpl apply.

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

IBM Terms and Conditions

IBM International Passport Advantage Agreement

The quote or order to which this document relates is governed by the terms of your Passport Advantage Agreement and its associated attachment(s).

If you have any trouble with the link(s) provided, please copy and paste the appropriate URL in your browser's navigation bar.