

THE RYAN WHITE PROGRAM

A Safety Net for Persons Living with HIV

RYAN WHITE PART A ADMINISTRATIVE OFFICE

Social Services Division
1809 Art Museum Dr. Suite 100
Jacksonville, FL 32207
(904) 255-3347
www.coj.net/rwpc



A NEW DAY.



*This publication is supported by the Health Resources and Services Administration (HRSA) of the U.S Department of Health and Human Services (HHS)



Ryan White was diagnosed with AIDS on December 17, 1984. He was one of the first children, and one of the first hemophiliacs to come down with AIDS. This was a time where there was no education and little information on AIDS.

When Ryan was diagnosed, he was given 3-6 months to live. His mother worried that every cough, every fever, was going to be his last. No one expected Ryan to become healthy enough to return to school, but after a while he was ready. Unfortunately, the school system was not as ready for his return. It took a year and a half of court hearings and proceedings before Ryan was allowed to return to school. Ryan and his mother Jeanne White-Ginder fought for his right to attend school, and their courageous fight against AIDS-related discrimination helped educate the nation about HIV.

Ryan White had been diagnosed with AIDS at age 13. He died April 8, 1990 at the age of 18. Four months after his death, Congress passed the AIDS bill that bears his name – The Ryan White CARE (Comprehensive AIDS Resources Emergency) Act. The legislation has been reauthorized four times since and is now called the Ryan White HIV/AIDS Program. Ryan’s legacy is that all people living with HIV today can now have access to getting medical care, treatment, and medications to help them live longer and healthier lives.

THE RYAN WHITE ADMINISTRATIVE OFFICE

The Ryan White Administrative Part A & EHE (Ending the HIV Epidemic) Office is part of the City of Jacksonville’s Social Services Division. The Ryan White office works to ensure that low-income people in the Jacksonville Transitional Grant Area (TGA) receive the care and support services they need while living with HIV. The Jacksonville TGA includes the counties of Clay, Duval, Nassau, and St. Johns.

The City of Jacksonville Ryan White Part A administrative staff, in partnership with the Metropolitan Jacksonville Area HIV Health Services Planning Council, and the Florida Department of Health, coordinates the delivery of these services to over 4,300 people living with HIV, and their families.

The Ryan White Administrative Office is not an agency. They do not provide any medical, case management, emergency, housing, or other services to individuals. They perform day-to-day administration that includes programmatic and fiscal monitoring of the Ryan White program, reporting program milestones to HRSA (Health Resources and Services Administration), and paying invoices from local agencies who do provide the actual services to Persons Living with HIV (PLWHs).

The Ryan White Administrative Office is located at 1809 Art Museum Drive, Suite 100, Jacksonville, FL 32207. You can also contact the office at **(904) 255-3347**.

The Metropolitan Jacksonville Area HIV Health Services PLANNING COUNCIL

An important aspect of the Ryan White Program is its focus on community health planning for HIV care and treatment. Ryan White Planning Councils are unique; there is no other federal health or human services program that legislatively requires a local planning body to make decisions about how funds will be used. To make sure the voices of people living with HIV are heard, each Planning Council is required to have at least 33% of its members be consumers who are not employed by an agency receiving Ryan White funding.

A Planning Council is not a club or group that someone “joins”. Prospective members are either recommended by someone or apply on their own to the city or county’s chief elected official to be considered for an appointment. In Northeast Florida, the chief elected official is the Mayor of Jacksonville. Applicants go through a membership process which includes an interview for the open seat they are applying for. Each member of the Planning Council represents a particular legislatively mandated seat:

Ryan White Part A Consumer	Representative of Formerly
Community Based or AIDS Service Organization	Incarcerated PLWH
Social Service Provider	Local Public Health Agency
Mental Health Provider	Medicaid Agency (AHCA)
Substance Abuse Provider	Part B Grantee
Health Care Provider	Part C Grantee
Hospital or Health Care Planning Agency	Part D Grantee
Other Federal HIV Programs (incl. Prevention)	Non-Elected Community Leaders

THE RYAN WHITE PROGRAM

The Ryan White HIV/AIDS Program (RWHAP) provides a comprehensive system of care that includes primary medical care and essential support services for people living with HIV who are either uninsured or underinsured. It is the third largest Federal program serving people living with HIV; only Medicare and Medicaid programs are larger. Ryan White is a **payer of last resort**.

The Program serves as an important source of ongoing access to HIV medication that can enable PLWH to live close to normal lifespans. This Program works with local community-based organizations to provide HIV care and treatment services to more than 4,000 people in Northeast Florida.

Since 1995, the Jacksonville area has received over \$100 million in Ryan White Part A funds which paid for doctor’s visits, labs, dental, case management, emergency services, food banks, medications, and a host of other services.

The Ryan White Program is here for you. If you have been recently diagnosed with HIV, or know someone who has, then contact **CAN Community Health at 904.508.0710 ext. 26302** OR the **Florida Department of Health at 904.253.1040** to get enrolled.

GETTING ENROLLED IN RYAN WHITE

Whether you're newly diagnosed or have been out of the system for a while, your first step is to get enrolled in the local Ryan White Program.

How to apply

Schedule an appointment with CAN Community Health, by calling **904.508.0710**. Their office is located at 4615 Philips Highway in Jacksonville. Eligibility specialists also take appointments at:

UF CARES – 655 W. 8th Street
NFAN Office – 2715 Oak Street

But you must call the above phone number to make an appointment regardless of the location.

Some individuals may qualify for AIDS Drug Assistance Program at the Florida Department of Health – Duval at the Comprehensive Care Center (Dept. of Health) located at 515 W. 6th Street. Call to see if you qualify and schedule an appointment with an eligibility specialist by calling **(904) 253-1040**.

CONSUMER ADVISORY BOARDS (C.A.B.)

C.A.B.s provide a client's perspective and represent the HIV community in making sure activities are carried out in a way that best meets clients' needs. C.A.B. meetings are open to the clients of that particular agency. If you are bringing a guest who is not a client, please contact the agency first, to see what their guidelines are for non-clients attending C.A.B. meetings.

AHF 904-381-9651 x-3118
2 Shircliff Way, Suite 900
Meets the 3rd Wednesday of the month at from 4:00 p.m.

CAN 904-508-0710 x-26311 or x-26320
4615 Philips Highway
Meets the 2nd Tuesday of every other month at 6:00 p.m.

Florida Department of Health – Duval 904-253-1040
515 W. 6th Street, 3rd Floor
Meets the 3rd Thursday of the month at 12:00 p.m.

UF CARES 904-244-3044
910 N. Jefferson St.
Meets the 2nd Wednesday of the month at 11:30 a.m.

SUPPORT GROUPS for PLWHs

Beacons of Hope 904-448-5995
CHICS of COLORS 904-518-5770
House of POZ 904-389-3857

CAN Virtual Peer Groups:

Co-Ed Group 941-366-0134 x-22212
Meets every 1st and 3rd Thursday of the month at 6:00 p.m.

Para Hombres Gay 786-800-5631 x-18224
Meets every 1st and 3rd Wednesday of the month at 6:30 p.m.

Straight Talk for Hetero Men. 941-366-0134 x-11151
Meets every Monday of the month at 6:30 p.m.

Women's Group 941-366-0134 x-22212
Meets every 3rd Thursday of the month at 10:00 a.m.

AREA 4 HIV TESTING AND COUNSELING SITES

CLAY COUNTY

Clay Behavioral Health Center
3292 County Road 220, Middleburg 904-291-5561 x-2164

FL Dept. of Health – Clay County
3229 Bear Run Blvd., Orange Park 904-529-2852

NASSAU COUNTY

FL Dept. of Health – Nassau County
1620 Nectarine Street, Fernandina 904-548-1680
86014 Pages Dairy Road, Yulee 904-875-6110
45377 Mickler Street, Callahan 904-875-6110

Galleon Community Services Inc
552382 U S Highway 1, Hilliard 904-675-9230

Starting Point Behavioral Healthcare
463142- S.R. 200, Yulee 904-255-8280

ST. JOHNS COUNTY

FL Dept. of Health – St. Johns County
200 San Sebastian View, St. Augustine 904-506-6081

Consultative Medicine
1100 Plantation Island Dr S Suite 230 904-687-1164

Hope Across The Globe, Inc
105 SouthPark Blvd Unit C302 904-374-4500

What to Bring to Your Appointment

The eligibility specialist will ask you to bring in several things to complete your financial determination for Ryan White services.

- Your photo ID or passport.
- Proof of Florida residency. This could be a Florida driver's license or Florida photo ID card, a mail receipt, utility bill, bank statement, rent or lease agreement in your name.
- Proof of income.
- If employed, you will need check stubs for the past 3 months.
- If unemployed, you will need either an SSA/SSI award letter, a Retirement letter, unemployment compensation, Food Stamp award letter, cash assistance letter, or a letter of support.
- If married, you'll need proof of spouse's income and any other household income.
- Proof of insurance coverage (an insurance card or the details of the benefits offered).
- Statement from your employer stating whether insurance is or is not offered. This Statement must be on business letterhead.
- A copy of your current prescriptions and labs. They should be less than six months old.
- Your proof of positivity.

RYAN WHITE SERVICES
Offered in Northeast Florida

AIDS Pharmaceutical Assistance: Local pharmacy assistance that provides HIV medications to clients.

Ambulatory / Outpatient medical care: Services rendered by a physician or medical staff in an outpatient setting, such as doctor's office or clinic. Does not include services received in an Emergency Room.

Emergency Financial Assistance: Emergency expenses related to medication when no other resources are available.

Financial Eligibility: Enrolls new clients in the Ryan White program and processes re-certifications (done annually).

Food Bank: Actual food or meals; may include gift cards to purchase food and hygiene items.

Health Education/Risk Reduction: Educates clients about HIV transmission and how to reduce risk.

Health Insurance Premium and Cost-Sharing Assistance: Helps Ryan White clients who have private health insurance, either through an employer, or through Medicaid or Medicare. Assists clients with making their monthly premium payments, their office co-payments, and deductibles.

Home & Community-Based Health Services: Includes durable medical equipment,

HOPWA (Housing Opportunities for Persons with AIDS): Provides housing and emergency utility assistance.

AREA 4 HIV TESTING AND COUNSELING SITES

DUVAL COUNTY

Gateway Community Services
555 Stockton Street 904-387-4661 x-1057

I. M. Sulzbacher
611 E. Adams Street 904-394-1356 x-8106

JASMYN
924 Peninsular Place 904-389-3857

Magnolia Health Center
5300 N. Pearl Street 904-353-2130

Northwest Behavioral Health
2392 N. Edgewood Avenue 904-781-7797 x-430

River Region Human Services
3101-1 Justina Road 904-745-3063
3901 Carmichael Avenue 904-899-6300

UF CARES – part of UF Health of Jacksonville
655 W. 8th Street 904-244-3394

Unitarian Universalist Church
7405 Arlington Expressway 904-725-8133

University of North Florida Health Promotion
1 UNF Drive 904-620-1550

AREA 4 HIV TESTING AND COUNSELING SITES

If you or someone you know would like to be tested for HIV, please contact or visit one of the following sites:

DUVAL COUNTY

APEL

728 Blanche St, Suite #213 904-265-1910

Agape Family Health Center 904-760-4904
1680-35 Dunn Ave

AHF

2 Shircliff Way, Suite 900 904-381-9651

CAN Community Health 904-508-0710
4615 Philips Highway Suite 200

Community Rehab Center 904-358-1211
623 Beechwood Street

FL Community Prevention Center 904-508-0710
40 E. State Street

FL Dept. of Health Beaches Family Health Clinic 904-253-2096
2344 3rd Street S., Jax Beach

FL Dept. of Health Comprehensive Care Clinic 904-253-1040
515 W. 6th Street

FL Dept. of Health South Jax Primary 904-253-2180
3225 University Blvd. S., #101

FL Dept. of Health Wesconnett Family Health 904-253-2274
5150 Timuquana Road

RYAN WHITE SERVICES

Offered in Northeast Florida

Legal Services: Includes HIV-related representation for permanency planning, discrimination, wills, power of attorney, social security, etc.

Medical Case Management: Services provided by a qualified case worker to link clients with health care, psychosocial, and other services.

Medical Nutrition Therapy: Service provided by a licensed registered dietitian; includes nutritional supplements.

Medical Transportation Services: Provides bus passes or gas cards to a client, in order for client to make HIV medical and dental appointments and who are not eligible for Medicaid transportation.

Mental Health Service: Psychological and psychiatric treatment and counseling services in either an individual or a group setting.

Oral Health: Dental services that include cleanings, fillings, x-rays, extractions, etc.

Outreach Services: To help PLWHs who are not currently in care get re-linked to care and services, and to help identify people with unknown HIV status.

Psychosocial Support Services: Individual and support groups.

Substance Abuse Services: Treatment to address substance use issues in a residential health service setting.

Transitional Housing Services: Short-term assistance to support emergency, temporary or transitional housing for individuals re-entering the community from Jail (Jail Link)

AIDS PHARMACEUTICAL ASSISTANCE

AIDS Healthcare Foundation	2 Shircliff Way	904-381-9651
CAN Community Health	4615 Philips Hwy	904-508-0710
FL Dept. of Health – Duval	515 W. 6 th Street	904-253-1040

AMBULATORY/OUTPATIENT MEDICAL CARE

AIDS Healthcare Foundation	2 Shircliff Way	904-381-9651
CAN Community Health	4615 Philips Hwy	904-508-0710
UF CARES	655 W. 8 th Street	904-244-2120

FINANCIAL ELIGIBILITY

CAN Community Health	4615 Philips Hwy	904-508-0710
FL Dept. of Health – Duval	515 W. 6 th Street	904-253-1040

FOOD BANK

Lutheran Social Services	4615 Philips Hwy	904-448-5995
Northeast Florida Aids Network	2715 Oak Street	904-356-1612

HEALTH INSURANCE PREMIUM ASSISTANCE

NFAN	2715 Oak Street	904-356-1612
------	-----------------	--------------

LEGAL SERVICES

Jacksonville Area Legal Aid	126 W. Adams St.	904-356-8371 x- 360
-----------------------------	------------------	---------------------

MEDICAL CASE MANAGEMENT

AIDS Healthcare Foundation	2 Shircliff Way	904-381-9651
Lutheran Social Services	4615 Philips Hwy	904-448-5995
Northeast Florida Aids Network	2715 Oak Street	904-356-1612
UF CARES	655 W. 8 th Street	904-244-2120

MEDICAL NUTRITION THERAPY

Lutheran Social Services	4615 Philips Hwy	904-448-5995
Northeast Florida Aids Network	2715 Oak Street	904-356-1612
UF CARES	655 W. 8 th Street	904-244-2120

MENTAL HEALTH SERVICES

AIDS Healthcare Foundation	2 Shircliff Way	904-381-9651
Lutheran Social Services	4615 Philips Hwy	904-448-5995

ORAL HEALTH

CAN Community Health	4615 Philips Hwy	904-508-0710
FL Dept. of Health – Duval	515 W. 6 th Street	904-253-1287

OUTREACH SERVICES

AIDS Healthcare Foundation	2 Shircliff Way	904-381-9651
CAN Community Health	4615 Philips Hwy	904-508-0710
Lutheran Social Services	4615 Philips Hwy	904-448-5995
Northeast Florida Aids Network	2715 Oak Street	904-356-1612

SUBSTANCE ABUSE SERVICES - RESIDENTIAL

Gateway Community Services	555 Stockton St.	904-387-4661
----------------------------	------------------	--------------

TRANSITIONAL HOUSING SERVICES- JAIL LINK

Lutheran Social Services	4615 Philips Hwy	904-448-5995
--------------------------	------------------	--------------

The following services are prioritized and funded. Please talk with your Case Manager for more information about these services.

EMERGENCY FINANCIAL ASSISTANCE

AIDS Healthcare Foundation	2 Shircliff Way	904-381-9651
CAN Community Health	4615 Philips Hwy	904-508-0710
FL Dept. of Health – Duval	515 W. 6 th Street	904-253-1040

HEALTH EDUCATION/RISK REDUCTION

Lutheran Social Services	4615 Philips Hwy	904-448-5995
--------------------------	------------------	--------------

HOME & COMMUNITY-BASED HEALTH SERVICES

Lutheran Social Services	4615 Philips Hwy	904-448-5995
--------------------------	------------------	--------------

HOPWA

Lutheran Social Services	4615 Philips Hwy	904-448-5995
Northeast Florida Aids Network	2715 Oak Street	904-356-1612

PSYCHOSOCIAL SUPPORT SERVICES

Lutheran Social Services	4615 Philips Hwy	904-448-5995
--------------------------	------------------	--------------