

# DIRECTORY OF SERVICES

## for Persons with Disabilities





## **EDITOR'S NOTE**

This directory is intended to be a resource document of local and national agencies and organizations serving people with disabilities.

Although an attempt was made to obtain complete and accurate information, many things do not remain constant. Therefore, if you know of additional agencies, services, or corrections to be made, please contact:

Disabled Services Division  
117 W Duval St., Ste. 205  
Jacksonville, FL 32202-4111

[www.coj.net](http://www.coj.net)

[www.jaxada.com](http://www.jaxada.com)

904-255-5466 (Voice)  
904-255-5475 (TTY)  
904-255-5476 (CapTel)  
904-255-5474 (Fax)

The agencies listed in this guide can be of great assistance to persons with disabilities and their family members. Assisting persons with disabilities to gain their greatest level of independence in education, employment, transportation, and daily living skills enables them to be contributing members in today's society. Visually impaired or blind persons should contact our office to ask for this publication in Braille, as a PDF file for a screen reader, or on tape. This entire Directory is also located on our website.

Neither this Division, nor the City of Jacksonville, endorses or recommends any private for-profit businesses listed in this Directory, but rather have provided this information for individuals to contact, and compare prices, services, and special accommodation features. For further information, consult your local phone directory.



# Tips for Interacting Effectively with Organizations

Reaching out to an organization to learn about available services can seem overwhelming, but a little preparation before you make that call can make the experience go more smoothly. To help you make the best use of your time, here are some tips to use for interacting with organizations.

## BEFORE YOU CALL

- If possible, conduct research before contacting the organization. This will allow you to target the most relevant organizations, and you will be able to ask more specific questions.
- Write out a list of questions ahead of time. This will help you remember everything you want to ask, eliminating the need for multiple calls.

## WHILE ON THE CALL

- If you do not understand the receptionist, ask him or her to repeat the name of the organization.
- Verify the agency is able to provide assistance with regard to the specific disability.
- Ask about eligibility criteria. If the agency you contacted is unable to help, ask if they can refer you to the appropriate agency.

## RECORD THE INFORMATION YOU GATHER

- Name of organization and person you spoke with.
- Date you made contact.
- Answers to any questions you may have asked.
- The organizations recommended action.

## ASK WHAT DOCUMENTATION IS NEEDED

- Birth certificate
- Social Security Card
- Medical information
- Financial information
- Other

Be polite, but persistent. Always try to remember that these organizations want to help you.

## **Emergency / Crisis Numbers**

### **Emergency Services**

|  |                         |
|--|-------------------------|
| Medical, Fire or Police Emergency                                | 911                     |
| Court Ordered Eviction Hotline at Social Services Division       | 904-255-3360            |
| Florida Department of Children and Families Abuse Hotline        | 800-962-2873            |
|  | 800-955-8771 TTY        |
| Hubbard House Battered Partner Hotline                           | 904-354-3114            |
|  | 904-354-3958 TTY        |
|  | 904-210-3698 text       |
| Jacksonville Sherriff Office Non-Emergency                       | 904-630-0500            |
| Mental Health Emergencies (24 hours)                             | MHRC North 904-695-9145 |
|  | MHRC South 904-642-9100 |
| Rape Crisis Hotline at Women’s Center of Jacksonville (24 hours) | 904-721-7273            |
| United Way of NE Florida   | 211 / 904-390-3200      |
| Youth and Child (25 and under) Emergency Crisis Counseling       | 904-982-4911            |

### **Alcohol and Drug Abuse Services**

|   |              |
|---|--------------|
| AA Information Center (24 hours)                    | 904-399-8535 |
| City Rescue Mission LifeBuilders Addiction Recovery |              |
| Community Rehabilitation Center Inc.                | 904-358-1211 |
| Gateway Community Services                          | 904-387-4667 |
| River Region Human Services                         | 904-899-6300 |
| Salvation Army Adult Rehabilitation Center          | 904-641-2122 |

### **Legal Assistance**

|                                    |              |
|------------------------------------|--------------|
| Disability Rights Florida          | 800-342-0823 |
| Jacksonville Area Legal Aid (JALA) | 904-356-8371 |
| Three Rivers Legal Services, Inc.  | 904-394-7450 |

### **Financial Assistance**

|                                    |               |
|------------------------------------|---------------|
| Builders Care                      | 904-727-3443  |
| Catholic Charities                 | 904-354-4846  |
| NE Florida Community Action Agency | 904- 632-1469 |

Social Services Division (General Phone Number) 904-255-3333  
Social Services Division (Financial Assistance Appointments) 904-255-2469

### **Food**

Clara White Mission 904-354-4162  
Community Rehabilitation Center Inc. 904-358-1211  
Downtown Ecumenical Services Council 904-358-7955  
Florida Dept. of Children & Families SNAP (formerly Food Stamps) 850-300-4323  
800-955-8771 TTY  
Meals on Wheels (Provided through Aging True) 904-807-1203  
USDA Hunger Hotline 866-348-6479

### **Shelters**

Changing Homelessness 904-354-1100  
City Rescue Mission 904-387-4357  
Salvation Army 904-356-8641  
Sulzbacher Downtown (Men's Services & Adult Health) 904-359-0457  
Sulzbacher Village (Women's & Family Services & Pediatrics) 904-394-4950  
Trinity Rescue Mission 904-355-1205

### **Mental Health and Family Counseling**

Community Rehabilitation Center Inc. 904-358-1211  
Florida Counseling and Evaluation Services 904-239-3677  
Homeless Service Center Link and Quest 904-358-2411  
Mental Health Resource Center North 904-695-9145  
Mental Health Resource Center South 904-642-9100  
Quality of Life Center 904-398-2020

### **Health Services and Hospitals**

Agency for Health Care Administration 888-419-3456  
Baptist Medical Center 904-202-2000  
Beaches Baptist Hospital 904-627-2900  
Baptist Medical Center South 904-271-6000  
Duval County Health Department Information 904-253-1000  
Mayo Clinic Jacksonville 904-953-2000

|   |                  |
|---|------------------|
| Medicaid – Access Florida                                   | 850-300-4323     |
|   | 800-955-8771 TTY |
| Medicare Customer Service                                   | 800-633-4227     |
|   | 877-486-2048 TTY |
| Memorial Medical Center                                     | 904-702-6111     |
| Muslim Care Clinic Jacksonville                             | 904-419-8006     |
| St. Vincent’s Hospital Riverside                            | 904-308-7300     |
| St. Vincent’s Hospital Southside                            | 904-296-3700     |
| Sulzbacher Beaches (Adult Health Center)                    | 904-224-3550     |
| Sulzbacher Downtown (Men’s Services & Adult Health)         | 904-359-0457     |
| Sulzbacher Village (Women’s & Family Services & Pediatrics) | 904-394-4950     |
| UF Health Jacksonville                                      | 904-244-0411     |
|   | 904-244-4536     |
| Volunteers in Medicine                                      | 904-399-2766     |
| Wolfson Children’s Hospital                                 | 904-202-8000     |

### **Employment Services**

|                                      |              |
|--------------------------------------|--------------|
| CareerSource Northeast Florida       | 904-356-5627 |
| Division of Blind Services           | 904-348-2730 |
| Jacksonville Human Rights Commission | 904-255-5397 |
| Vocational Rehabilitation            | 904-348-2770 |
| Workers, Compensation                | 904-798-5806 |

### **Other Important Numbers**

|  |                    |
|--|--------------------|
| AIDS Hotline NE Florida  | 904-356-1612       |
| City of Jacksonville   | 904-630-2489       |
|  | 904-255-8008 TTY   |
| Florida Relay Number   | 800-955-8771 TTY   |
|  | 800-955-8770 Voice |
| JaxReady (Emergency Preparedness and Homeland Security Center) | 904-255-3110       |
| JaxReady Special Medical Needs Registry                        | 904-255-3172       |
| Kids Hope Alliance   | 904-255-4400       |
| Military and Veteran Affairs Division, City of Jacksonville    | 904-255-5500       |
| Senior Services Division, City of Jacksonville                 | 904-255-5400       |
| Social Security Administration                                 | 800-772-1213       |
|  | 800-325-0778 TTY   |
| Victim Services, City of Jacksonville                          | 904-255-3388       |

### **Additional National Agencies**

|   |              |
|---|--------------|
| American Cancer Society                                     | 800-227-2345 |
| American Cleft Palate-Craniofacial Association              | 919-933-9044 |
| American Diabetes Foundation                                | 800-342-2383 |
| American Liver Foundation                                   | 212-668-1000 |
| American Parkinson's Disease Association                    | 800-223-2732 |
| American Stroke Association                                 | 888-478-7653 |
| Amyotrophic Lateral Sclerosis (ALS) Association             | 800-782-4747 |
| Asthma and Allergy Foundation of America                    | 800-727-8462 |
| Better Hearing Institute                                    | 202-449-1100 |
| Birth Injury Justice Center                                 | 800-409-5420 |
| Brain Injury Association of America                         | 800-444-6443 |
| Children's Craniofacial Association                         | 800-535-3643 |
| Children's Hospice International                            | 703-684-0330 |
| Children's Tumor Foundation                                 | 800-323-7938 |
| Cleft Palate Foundation 1-800-24-CLEFT                      | 800-242-5338 |
| Cornelia De Lange Syndrome Foundation                       | 800-223-8355 |
|   | 800-753-2357 |
| Crohn's & Colitis Foundation                                | 800-932-2423 |
| Endometriosis Association                                   | 800-992-3636 |
| Hear Now – National Hearing Aid Bank                        | 800-648-4327 |
| Huntington's Disease Society of America                     | 800-345-4372 |
| International Dyslexia Association                          | 410-296-0232 |
| Myasthenia Gravis Foundation of America                     | 800-541-5454 |
| National Hearing Aid Society Help-line                      | 800-521-5247 |
| National Hospice and Palliative Care Organization Help-line | 800-658-8898 |
| National Multiple Sclerosis Society                         | 800-344-4867 |
| National Reye's Syndrome Foundation                         | 800-233-7393 |
| Simon Foundation for Incontinence                           | 800-237-4666 |
| Stuttering Foundation of America                            | 800-992-9392 |
| Tourette's Syndrome Association of America                  | 800-486-8738 |
| Tuberous Sclerosis Alliance                                 | 800-225-6872 |
| United Leukodystrophy Foundation                            | 800-728-5483 |
| United Ostomy Associations of America, Inc.                 | 800-826-0826 |



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## **ADVISORY/ADVOCACY**

Access-Life Inc.

Angelwood, Inc.

Center for Independent Living, Jacksonville

Council of Citizens with Low Vision

Delores Barr Weaver Policy Center—See the Girl

Department of Labor—Office of Disability Employment Policy

Disability Rights Florida

Disabled American Veterans

Disabled Services Division

Easterseals

Florida Long-Term Care Ombudsman Program

Independent Living Research Utilization

National Center on Accessibility

National Clearinghouse of Rehabilitation Training Materials

National Council on Disability

National Council on Independent Living

National Federation of the Blind

National Multiple Sclerosis Society – North Florida Chapter

National Organization on Disability

National Rehabilitation Association

National Rehabilitation Information Center

Reflex Sympathetic Dystrophy Syndrome Association

Rehabilitation International

Southeast ADA Center

TASH

Telecommunications for the Deaf, Inc.

United Parents Syndicate on Disabilities

## **ADVISORY/ADVOCACY Continued**

World Institute on Disability

Wounded Warrior Project

**Access-Life Inc.**

PO Box 69

Altoona, FL 32702

**Phone:** 352-455-9926

**Website:** <https://access-life.org>

Access-Life is all about “bridging the gap” between individuals and families affected by disabilities and Christ honoring churches, organizations and people through wholesome and fun events and activities!

We love seeing someone with a disability do something they never thought was possible, a parent of a child with special needs get a chance to catch their breath and be renewed and even siblings of folks with disabilities receive a little special attention—all in Jesus’ name.

We do this because all people are created by God and, in turn, have inherent value whether physically or mentally disabled or totally able-bodied.

**Angelwood, Inc.**

5600 Spring Park Road

Jacksonville, FL 32216

**Phone:** 904-288-7259

**Fax:** 904-288-7260

**Website:** <https://angelwoodjax.org>

Angelwood Inc. assists families in caring for the special needs of their loved ones across their lifespan through a variety of programs suited to each person’s individual goals. We help children and adults with intellectual and developmental differences such as Autism, Cerebral Palsy, Down Syndrome, Intellectual Disabilities, Prader-Willi, or Spina Bifida.

Often other concerns such as behavioral issues, physical limitations, and seizure disorders may accompany a developmental disability. Regardless of what specific service is offered, the agency is built upon the experience and the high quality of care that has become our hallmark.

**Center for Independent Living, Jacksonville**

2709 Art Museum Dr.  
Jacksonville, FL 32207

**Phone:** 904-399-8484

**TTY:** 904-398-6322

**Fax:** 904-396-0859

**Website:** [www.ciljacksonville.org](http://www.ciljacksonville.org)

The Center for Independent Living Jacksonville has been serving people with disabilities since 1978. CIL Jacksonville is a consumer-driven, community-based, non-residential, 501 (c) (3) private nonprofit organization. CIL Jacksonville serves as a resource agency serving people with disabilities in 7 counties throughout Northeast Florida, including: Duval, Baker, Clay, Nassau, Flagler, St. Johns, and Volusia. CIL Jacksonville provides services through partnerships with Vocational Rehabilitation, Department of Education, The Able Trust, Brain and Spinal Injury Program, and Social Security Administration. CIL Jacksonville is an established community resource operated by people with disabilities with a strong record of responding to the needs of people with disabilities. Services include independent living advocacy; information and referral; peer counseling; career development office; benefits planning assistance and outreach; Career Choice; Youth Career Choice; job placement; and computer training. Other programs include Temporary Loan Closet; sign language interpreting service; deaf consumer program; Florida Alliance for Assistive Services and Technology (FAAST); Housing Assistance and Referral Program (HARP); and victim advocate for the deaf program.

**Council of Citizens with Low Vision**

6010 Lilywood Lane  
Knoxville, TN 37921

**Phone:** 844-460-0625

**Email:** [cclvi@cclvi.org](mailto:cclvi@cclvi.org)

**Website:** [www.cclvi.org](http://www.cclvi.org)

CCLVI is a membership organization comprised of individuals with low vision and their family members and professionals working in the field of low vision. CCLVI serves as a clearinghouse on low vision and promotes education of the public, and advocates for research and legislation to facilitate the maximum use of low vision. CCLVI offers competitive college scholarships for undergraduate and graduate students with low vision.

**Delores Barr Weaver Policy Center—See the Girl**

40 E Adams St., Ste. 130

Jacksonville, FL 32202

**Phone:** 904-598-0901**Website:** [www.seethegirl.org](http://www.seethegirl.org)

The Center engages communities, organizations and individuals through quality research, community organizing, advocacy, training and model programming to advance rights of girls and young women, especially those in the justice system.

**Department of Labor—Office of Disability Employment Policy**

200 Constitution Ave NW

Washington, DC 20210

**Phone:** 866-487-2365**Website:** <https://www.disability.gov>

Disability.gov is a comprehensive online resource designed to provide people with disabilities with the information they need to know quickly and easily. With just a few clicks, the site provides access to disability-related information and programs available across the government on numerous subjects, including civil rights, community life, education, employment, housing, health, income support, technology, and transportation.

**Disability Rights Florida**

2473 Care Dr, Ste 200

Tallahassee, FL 32308

**Phone:** 850-488-9071**Toll Free:** 800-342-0823**Fax:** 850-488-8640**TTY:** 800-346-4127**Website:** [www.disabilityrightsflorida.org](http://www.disabilityrightsflorida.org)

Disability Rights Florida is the designated protection and advocacy system for individuals with disabilities in the State of Florida. Disability Rights Florida has authority and responsibility under eight federal grants.

**Disabled American Veterans**

1439 Parental Home Rd

Jacksonville, FL 32216

**Phone:** 904-720-0244**Toll Free:** 877-426-2838**Website:** [www.dav.org](http://www.dav.org)

DAV provides services such as comprehensive case management, counseling benefits, transportation, emergency food and clothing needs and more for eligible qualifying veterans.

**Disabled Services Division**

117 W. Duval St., Ste. 205

Jacksonville, FL 32202

**Phone:** 904-255-5466

**TTY:** 904-255-5475

**Email:** [disabledservices@coj.net](mailto:disabledservices@coj.net)

**Website:** [www.jaxada.com](http://www.jaxada.com)

ADA Compliance

- Tracking federal, state and local ordinances that impact disability rights
- Ensuring the City of Jacksonville is ADA-compliant
- Increasing public awareness
- Educational presentations such as the ADA Symposium, Employment Symposium, and IT Symposium for Accessibility.
- Information technology support including reasonable accommodation and 508 Compliance

Services

- College scholarships for students with disabilities
- Community Calendar
- Community Events
- Information and Referrals
- Wheelchair Repairs

Programs

- Adaptive Recreation Program
- Disabled Parking Enforcement Program
- Title III Technical Assistance for Small Businesses
- Waste Assistance Program
- Wheelchair Ramp Program

Mayor's Disability Council

Created in 1989, the Mayor's Disability Council is dedicated to improving the quality of life for persons with disabilities in the Jacksonville area. Each of the council's thirteen members is appointed by the Mayor. The council members are community liaisons from a variety of agencies, backgrounds, and professions. The council is cross-disability based with individuals representing the full spectrum of disabilities

Mission: The Jacksonville Mayor's Disability Council raises awareness of the needs of persons with disabilities by assisting in the formulation of solutions to meet those needs by providing a public forum.

When: The first Tuesday of every month from 3 – 5pm.

Where: The location will be posted on the Disabled Services Division's calendar which can be navigated from <http://jaxada.com>.



**Easterseals**

141 W Jackson Blvd, Ste. 1400A  
Chicago, IL 60604

**Toll-free:** 800-221-6827

**Website:** [www.easterseals.com](http://www.easterseals.com)

**Easterseals Northeast Central Florida**

1219 Dunn Ave  
Daytona Beach, FL 32114

**Phone:** 386-255-4568

**Website:** <https://www.easterseals.com/necfl/>

Easter Seals assists more than one million children and adults with disabilities and their families annually through a nationwide network of more than 450 service sites. Each center provides top-quality, family-focused and innovative services tailored to meet the specific needs of the particular community it serves. Primary Easter Seals services include: medical rehabilitation, early intervention, physical therapy, occupational therapy, speech & hearing therapy, job training & employment, child care, adult day services, and camping & recreation.

**Florida Long-Term Care Ombudsman Program**

4040 Esplanade Way, Ste. 380  
Tallahassee, FL 32399-7000

**Phone:** 850-414-2323 or toll-free 1-888-831-0404

**Fax:** 850-414-2377

**Email:** [LTCOPInformer@elderaffairs.org](mailto:LTCOPInformer@elderaffairs.org)

**Website:** <https://ombudsman.elderaffairs.org/>

The mission of the Florida Long-Term Care Ombudsman Program is to improve the quality of life for all Florida long-term care residents by advocating for and protecting their health, safety, welfare and rights.

**Independent Living Research Utilization**

1333 Moursund St  
Houston, TX 77030

**Phone:** 713-520-0232

**TTY:** 713-520-0232

**Fax:** 713-520-5785

**Email:** [ilru@ilru.org](mailto:ilru@ilru.org)

**Website:** [www.ilru.org](http://www.ilru.org)

The ILRU (Independent Living Research Utilization) program is a national center for information, training, research, and technical assistance in independent living. Its goal is to expand the body of knowledge in independent living and to improve utilization of results of research programs and demonstration projects in this field. It is a program of TIRR Memorial Hermann, a nationally recognized medical rehabilitation facility for persons with disabilities.

**National Center on Accessibility**

Indiana University Research Park

501 N Morton St, Ste. 109

Bloomington, IN 47404

**Phone:** 812-856-4422

**Fax:** 812-856-4480

**Email:** [nca@indiana.edu](mailto:nca@indiana.edu)

**Website:** <https://ncaonline.org/>

The National Center on Accessibility promotes access and inclusion for people with disabilities in recreation and tourism.

**National Clearinghouse of Rehabilitation Training Materials**

New Editions Consulting Inc.

103 W Broad St, Ste. 400

Falls Church, VA 22046

**Email:** [NCRTM@neweditions.net](mailto:NCRTM@neweditions.net)

The National Clearinghouse of Rehabilitation Training Materials is the Rehabilitation Services Administration's central repository for training resources in vocational rehabilitation. The NRCTM offers the vocational rehabilitation and education communities, grantees, researchers, trainers, and practitioners the opportunity to gain visibility for their work, while contributing new knowledge to their specific fields.

**National Council on Disability**

1331 F St. NW, Ste. 850

Washington, DC 20004

**Phone:** 202-272-2004

**Fax:** 202-272-2022

**Website:** [www.ncd.gov](http://www.ncd.gov)

The National Council on Disability is an independent federal agency charged with advising the President, Congress, and other federal agencies regarding policies, programs, practices, and procedures that affect people with disabilities. NCD is comprised of a team of Presidential and Congressional appointees, an Executive Director appointed by the Chair, and a full-time professional staff.

**National Council on Independent Living**

2013 H St. NW, 6<sup>th</sup> Floor

Washington, DC 20006

**Phone:** 202-207-0334

**Fax:** 202-207-0341

Email: [ncil@ncil.org](mailto:ncil@ncil.org)

Website: <https://ncil.org>

NCIL advances independent living and the rights of people with disabilities through consumer-driven advocacy. NCIL envisions a world in which people with disabilities are valued equally and participate fully.

**National Federation of the Blind**

200 E. Wells St.

Baltimore, MD 21230

**Phone:** 410-659-9314

**Fax:** 410-685-5653

Email: [nfb@nfb.org](mailto:nfb@nfb.org)

Website: [www.nfb.org](http://www.nfb.org)

**Greater Jacksonville Chapter:**

**Phone:** 904-580-6819

**Email:** [nfbjax@gmail.com](mailto:nfbjax@gmail.com)

**Meeting:** Times and locations posted at: [www.nfbflorida.org/chapters.htm](http://www.nfbflorida.org/chapters.htm)

Through our network of blind members, we coordinate many programs, services, and resources to defend the rights of blind Americans, provide information and support to blind children and adults, and build a community that creates a future full of opportunities.

**National Multiple Sclerosis Society – North Florida Chapter**

8940 Western Way, Ste. 16

Jacksonville, FL 32256

**Phone:** 904-332-6810

**Toll Free:** 800-344-4867

**Fax:** 904-332-0898

Email: [msnorfla@nmss.org](mailto:msnorfla@nmss.org)

Website: [www.nationalmssociety.org/Chapters/FLN](http://www.nationalmssociety.org/Chapters/FLN)

The North Florida Chapter offers an extensive variety of programs, services, resources and connections for people living with and affected by MS: the afflicted person, family members, caregivers and other members of their support systems. Opportunities include: information and referral, peer support, financial assistance, and volunteer opportunities.

**National Organization on Disability**

77 Waters St., Ste. 204

New York, NY 10005

**Phone:** 646-505-1191

**Fax:** 646-505-1184

**Email:** [info@nod.org](mailto:info@nod.org)

**Website:** [www.nod.org](http://www.nod.org)

When the National Organization on Disability was founded in 1982, it was the first organization in the United States to represent every person with a disability, regardless of particular needs or circumstances. To have a disability is to belong to a large extended community—one out of every four Americans fits the description—that includes immense diversity, but also common threads of shared experience. Our mission has always been to break down the barriers that fence people off from the wider community. Today, we focus the whole of our energy on eliminating the most wasteful and isolating of all those barriers: the artificial gulf that keeps tens of millions of people out of the productive workforce.

We envision a world where all people with disabilities enjoy full opportunity for employment, enterprise and earnings, and employers know how to make the most of our talents.

**National Rehabilitation Association**

5900 Barclay Dr.

Alexandria, VA 22315

**Phone:** 703-836-0850

**TTY:** 703-836-0849

**Fax:** 703-836-0848

**Website:** [www.nationalrehab.org](http://www.nationalrehab.org)

National Rehabilitation Association members work to eliminate barriers and increase employment opportunities for people with disabilities. The Association provides members opportunities for advocacy and increased awareness of issues through professional development and access to current research topics.

**National Rehabilitation Information Center**

8400 Corporate Dr., Ste. 500

Landover, MD 20785

**Phone:** 800-346-2742**TTY:** 301- 459-5984**Fax:** 301-459-4263**Email:** [naricinfo@heitechservices.com](mailto:naricinfo@heitechservices.com)**Website:** [www.naric.com](http://www.naric.com)

The National Rehabilitation Information Center (NARIC) is the library of the National Institute on Disability, Independent Living, and Rehabilitation Research (NIDILRR). We collect, catalog, and disseminate the articles, reports, curricula, guides, and other publications and products of the research projects funded by NIDILRR. NIDILRR funds more than 250 projects each year that conduct research on a wide range of issues including technology, health and function, independent living, and capacity building.

**Reflex Sympathetic Dystrophy Syndrome Association**

PO Box 502

Milford, CT 06460

**Toll Free:** 877-662-7737**Fax:** 203-882-8362**Email:** [info@rsds.org](mailto:info@rsds.org)**Website:** [www.rsds.org](http://www.rsds.org)

Reflex Sympathetic Dystrophy Syndrome Association (RSDSA) mission is to provide support, education, and hope to all affected by the pain and disability of CRPS/RSD, while we drive research to develop better treatments and a cure.

**Rehabilitation International**

866 United Nations Plaza, Office 422

New York, NY 10017

**Phone:** 212-420-1500**Fax:** 212-505-0871**Email:** [info@riglobal.org](mailto:info@riglobal.org)**Website:** [www.riglobal.org](http://www.riglobal.org)

Rehabilitation International is a worldwide network of people with disabilities, service providers and government agencies working together to improve the quality of life for disabled people and their families.

**Southeast ADA Center**

Burton Blatt Institute Lexington  
1525 Bull Lea Rd, Ste. 160  
Lexington, KY 40511  
**Phone:** 404-541-9001  
**TTY:** 800-949-4232  
**Email:** [adasoutheast@syr.edu](mailto:adasoutheast@syr.edu)  
**Website:** [www.adasoutheast.org](http://www.adasoutheast.org)

The National Institute on Disability and Rehabilitation Research has established ten regional centers to provide information, training, and technical assistance to employers, people with disabilities, and other entities with responsibilities under the ADA. The centers act as a "one-stop" central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications. Each center works closely with a variety of professional networks to provide ADA information and assistance.

**TASH**

1101 15<sup>th</sup> St NW, Ste. 206  
Washington, DC 20005  
**Phone:** 202-467-5730  
**Email:** [ino@tash.org](mailto:ino@tash.org)  
**Website:** [www.tash.org](http://www.tash.org)

TASH is an international leader in disability advocacy. Founded in 1975, TASH advocates for human rights and inclusion for people with significant disabilities and support needs – those most vulnerable to segregation, abuse, neglect, and institutionalization. TASH works to advance inclusive communities through advocacy, research, professional development, policy, and information and resources for parents, families, and self-advocates. The inclusive practices TASH validates through research have been shown to improve outcomes for all people.

**Telecommunications for the Deaf, Inc.**

940 Thayer Ave #8009  
Silver Spring, MD 20910  
**Phone:** 301-563-9112  
**Website:** <https://tdiforaccess.org>

TDI is a national nonprofit organization dedicated to shaping the nation's public policies, specifically in information and communication technologies, to ensure the 48 million DHH Americans have full access. TDI works closely with a number of advocacy organizations, federal agencies, industry representatives, and allies.

**United Parents Syndicate on Disabilities**

8355 Cherokee Blvd., Ste. 100

Douglasville, GA 30131

**Phone:** 770-577-7771**Email:** [united\\_parent@peppinc.org](mailto:united_parent@peppinc.org)

The United Parents Syndicate on Disabilities is a national program of Parents Educating Parents and professionals Inc., a nonprofit corporation dedicated to improving life for families of children, youth and adults with special needs. PEPP, Inc. provides the most up-to-date resources and information concerning all community, educational and government events.

**World Institute on Disability**

3075 Adeline St, Ste. 155

Berkeley, CA 94705

**Phone:** 510-225-6400**Fax:** 510-225-0477**Email:** [wid@wid.org](mailto:wid@wid.org)**Website:** <https://wid.org/>

The World Institute on Disability (WID) was established in 1983 as one of the first global disability rights organizations founded and continually led by people with disabilities. WID works to advance the rights and opportunities of over 1 billion people with disabilities worldwide, bringing research and policy into action and operationalizing inclusion.

Our work centers around Digital Tools for Optimizing Community Living and Employment; Accessibility Solutions; and Excellence in Disability Inclusive Emergency Preparedness, Disaster Risk Reduction, and Climate Resilience. WID is a nonprofit 501(c)3 organization recognized by the US Internal Revenue Service.

**Wounded Warrior Project**

4899 Belfort Rd, Ste 300

Jacksonville, FL 32256

**Phone:** 877-TEAM WWP (877-832-6997)**Website:** [www.woundedwarriorproject.org](http://www.woundedwarriorproject.org)

The mission of the Wounded Warrior Project is to honor and empower wounded warriors. It strives to foster the most successful, well-adjusted generation of wounded warriors in this nation's history. The purpose of the organization is to raise awareness and enlist the public's aid for the needs of injured service members.

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## ASSISTANCE

ABLE United

Agency for Persons with Disabilities

Aging True

Allsup

Beaches Emergency Assistance Ministry (BEAM)

Catholic Charities of Jacksonville

Downtown Ecumenical Services Council, Inc.

Elder Source

Florida Association of Centers for Independent Living/

Incentive Personal Assistant Services

Florida Department of Children & Families/ Adult Services Program

Hart Felt Ministries

Jacksonville Area Legal Aid, Inc.

Jacksonville Assistance and Relief Program (JAR)

JaxReady Special Medical Needs Registry

Jewish Family & Community Services

Legacy Planning Law Group

Lutheran Social Services of Northeast Florida

No-Cost Pet Licensing

Northeast Florida Community Action Agency, Inc.

Property Tax Exemptions for People with Disabilities

Secure Choices Insurance Services

Social Services Division

Three Rivers Legal Services

United Way of Northeast Florida

Assistance

**ABLE United**

**Mailing Address:**

ABLE United Program  
PO Box 9696  
Providence, RI 02940-9696

**Toll Free:** 888-524-2253

**Email:** [customerservice@ableunited.com](mailto:customerservice@ableunited.com)

**Website:** [www.ableunited.com](http://www.ableunited.com)

An ABLE United account offers Floridians with disabilities a tax-free way to save while maintaining government benefits.

**Agency for Persons with Disabilities**

3631 Hodges Blvd  
Jacksonville, FL 32224

**Phone:** 904-992-2433

**Fax:** 904-992-2442

**Website:** [www.apd.myflorida.com](http://www.apd.myflorida.com)

The primary mission of the APD is to support persons with developmental disabilities in living, learning, and working in all aspects of community life.

**Aging True**

4250 Lakeside Dr., Ste. 116  
Jacksonville, FL 32210

**Phone:** 904-807-1203

**Fax:** 904-807-1220

**Website:** [www.agingtrue.org](http://www.agingtrue.org)

Aging True is a nonprofit organization that enables home-based senior independence in Northeast Florida. Aging True provides seniors with the care and assistance they need to live independently. Its health, nutritional and financial care programs are designed specifically to serve and educate the frail elderly and disabled in the region.

**Allsup**

**Phone:** 800-854-1418

**Website:** [www.allsup.com](http://www.allsup.com)

Allsup is a Social Security disability claims services company.

**Beaches Emergency Assistance Ministry (BEAM)**

850 6th Ave S Ste 400  
Jacksonville Beach, FL 32250

**Phone:** 904-241-2326

**Fax:** 904-241-7447

**Website:** [www.jaxbeam.org](http://www.jaxbeam.org)

BEAM is a nonprofit that operates in Duval County that provides limited amounts of emergency assistance for paying for food, rent expenses and utilities. Other services are also offered. Any financial aid is for Beaches residents only. Homeless programs and rehousing assistance can be obtained.

**Catholic Charities of Jacksonville**

40 E Adams St Suite 320  
Jacksonville, FL 32202

**Phone:** 904-354-4846

**Website:** [www.ccbjax.org](http://www.ccbjax.org)

The Catholic Charities Emergency Assistance Department provides emergency financial assistance with rent/mortgage, electric, water and gas bills, as well as deposits to help prevent homelessness. An appointment is needed, and all appointments are made through the appointment line. They also have a food pantry available to those in need (only eligible once in a six-month period).

**Downtown Ecumenical Services Council, Inc.**

215 N Ocean St  
Jacksonville, FL 32202

**Phone:** 904-358-7955

**Fax:** 904-358-3135

**Website:** [www.descjax.org](http://www.descjax.org)

The mission of Downtown Ecumenical Services, Inc. is to provide short-term relief to families and individuals in need by offering assistance such as rent help and food assistance for households with elderly, children, or a documented disability or illness, which prohibits work.

Assistance

**Elder Source**

10688 Old St Augustine Rd  
Jacksonville, FL 32257

**Phone:** 904-391-6600 (office)

**Toll Free:** 888-242-4464 (toll free elder help line)

**Fax:** 904-391-6693

**Website:** [www.myeldersource.com](http://www.myeldersource.com)

Elder Source is a private nonprofit that oversees the provision of state and federally funded in-home and community-based services to maintain or improve quality of life for eligible senior citizens of Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties. The programs serve active seniors as well as the frail elder population. Services are provided by priority standards to the most needy as funding permits. Elder Source provides a variety of services. It also maintains a list of additional services available through other agencies.

**Florida Association of Centers for Independent Living/  
Incentive Personal Assistant Services**

325 John Knox Rd, Bldg C, Ste 132  
Tallahassee, FL 32303

**Phone:** 850-575-6004

**Toll Free:** 866-575-6044

**Fax:** 850-575-6093

**Email:** [info@floridacils.org](mailto:info@floridacils.org)

**Website:** [www.floridacils.org/JPPAS.html](http://www.floridacils.org/JPPAS.html)

The James Patrick Memorial Work Incentive Personal Assistant Services program provides financial assistance to persons who are gainfully employed and have severe or chronic disabilities that require assistance from a personal care attendant for at least 2 activities of daily living such as self-care, including ambulation, bathing, dressing, eating, grooming, and other similar tasks.

**Florida Department of Children & Families – Adult Services Program**

5920 Arlington Expressway  
Jacksonville, FL 32211

**Phone:** 904-723-2000

**Fax:** 904-727-3746

**Website:** [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

**Sulzbacher Village Service Center:**

5455 Springfield Blvd  
Jacksonville, FL 32208

**Fax:** 866-619-5720

**Alt Fax:** 904-723-2079

An individual must be elderly or disabled to be eligible for supportive services through the Adult Services Program. For most programs, elderly is defined as 60 and older; disabled adults may be 18-59 years of age.

**Hart Felt Ministries**

7235 Bentley Rd, Ste 108  
Jacksonville, FL 32256

**Phone:** 904-861-2799

**Fax:** 904-861-0441

**Email:** [info@hartfelt.org](mailto:info@hartfelt.org)

**Website:** [www.hartfelt.org](http://www.hartfelt.org)

Hart Felt Ministries is a faith-based organization that provides through a network of community volunteers, cost-free support services and companionship tailored to the needs of qualified elderly and other adults who require assistance in living independently. The services provided include friendly visits, grocery shopping, meal preparation, medical appointment transportation, light housekeeping, advocacy, telephone reassurance, respite care, yard services, wheelchair ramp construction, emergency financial assistance, and minor home repairs. Contact the organization to learn more about eligibility requirements.

**Jacksonville Area Legal Aid, Inc.**

126 W Adams St

Jacksonville, FL 32202

**Phone:** 904-356-8371

**Toll Free:** 866-356-8371

**Fax:** 904-356-8285

**Website:** [www.jaxlegalaid.org](http://www.jaxlegalaid.org)

Jacksonville Area Legal Aid is a nonprofit organization dedicated to providing high-quality advice, representation and education to disadvantaged children, families and individuals residing in Duval, Clay, Nassau and St. Johns counties so as to protect their lifestyle and living conditions and promote self-sufficiency. Programs include: community development, fair housing advocacy center, and mental health advocacy.

**Jacksonville Assistance and Relief Program (JAR)**

Neighborhoods Department

Municipal Code Compliance Division

214 N Hogan St, 7<sup>th</sup> Floor

Jacksonville, FL 32202

**Phone:** 904-255-7000

**Website:** <https://www.coj.net/departments/neighborhoods/municipal-code-compliance/jacksonville-assistance-and-relief-program>

The Jacksonville Assistance and Relief Program (JAR) is a program aimed at assisting Jacksonville's most vulnerable homeowners in correcting municipal code violations. To qualify for the program, individuals must have an open case with the Municipal Code Compliance Division and must meet the eligibility criteria. The eligibility criteria includes homeowner requirements, residency duration requirements, and the applicant must establish eligibility via income or disability. (Establishing eligibility via disability refers to qualifying for one or more of the various programs offered by the City of Jacksonville's Disabled Services Division, Senior Services Division, or Social Services Division) Once an application for JAR is approved, the applicant can receive assistance correcting the violations on their property.

**JaxReady Special Medical Needs Registry**

City of Jacksonville's Emergency Preparedness Division

**Phone:** 904-255-3172

**Website:** <https://coj.net/specialmedicalneeds>

The City of Jacksonville Emergency Preparedness Division maintains a registry of clients who have been identified as persons with Special Medical Needs. These individuals require assistance during evacuations and sheltering.

Who is a Special Medical Needs Client? A person qualifying for special medical needs is someone who is **medically dependent on electricity** (i.e. electricity needed for life-supporting equipment), oxygen, or individuals with physical, medical, cognitive impairment, or sensory disabilities who may require basic assistance from medical professionals.

Any person that meets the above criteria and plans to use a Special Medical Needs Shelter during an evacuation should register online by filling out the form below well in advance or by contacting the Emergency Preparedness Office by phone (904) 255-3172.

The registry is updated throughout the year. **Each client must re-register every year** to remain in the system.

**Jewish Family & Community Services**

8540 Baycenter Rd

Jacksonville, FL 32256

**Phone:** 904-448-1933

**Fax:** 904-448-0349

**Website:** [www.jfcsjax.org](http://www.jfcsjax.org)

The mission of Jewish Family & Community Services is to strengthen the entire community by providing family and individual services, without prejudice, in the Jewish tradition of helping people help themselves. Programs include a food pantry, counseling services, and financial assistance.

**Legacy Planning Law Group**

3430 Kori Rd, Ste 4

Jacksonville, FL 32257

**Phone:** 904-372-1591

**Website:** [www.legacyplanninglawgroup.com](http://www.legacyplanninglawgroup.com)

Legacy Planning Law Group works with clients to make arrangements to put things in order, including arrangements for care for disabled children.

**Lutheran Social Services of Northeast Florida**

4615 Philips Hwy

Jacksonville, FL 32207

**Phone:** 904-448-5995

**Fax:** 904-448-6044

**Email:** [contact@lssjax.org](mailto:contact@lssjax.org)

**Website:** [www.lssjax.org](http://www.lssjax.org)

Lutheran Social Services of Northeast Florida is a faith-based organization that serves and cares for people in need. Programs include: food banks and mobile pantries, refugee and immigrant services, and representative payee services to help Social Security recipients manage their finances.

**No-Cost Pet Licensing**

**Phone:** 904-630-2489

**Website:** <https://www.coj.net/departments/neighborhoods/animal-care-protective-services/your-pet-guide/license-your-pet>

All City of Jacksonville resident dogs, cats, and ferrets are required to have rabies vaccinations on an annual basis. At the time of inoculation, the veterinarian is required to either sell the City of Jacksonville Rabies Tag or provide the owner with the paperwork to purchase the tag from the Tax Collector. The license fee for an animal in the City of Jacksonville is \$20 annually. Fees for registration in the City of Jacksonville are provided at no cost for up to three animals per household to owners who are:

- 62 or older
- 100 percent disabled



**Northeast Florida Community Action Agency, Inc.**

4070 Boulevard Center Dr

4500 Building, Ste 200

Jacksonville, FL 32207

**Phone:** 904-398-7472

**Fax:** 904-398-7414

**Website:** [www.nfcaa.net](http://www.nfcaa.net)

**Emmett Reed Center**

1093 W 6<sup>th</sup> St

Jacksonville, FL 32209

**Phone:** 904-632-1470

**Robert F. Kennedy Center**

1133 Ionia St

Jacksonville, FL 32206

**Phone:** 904-632-1461

The mission of the Northeast Florida Community Action Agency, Inc. is to promote public awareness of the causes and conditions of poverty in Northeast Florida and promote a greater understanding of the root causes of poverty and institutional barriers to self-sufficiency, and advocacy of humane public policies.

**Property Tax Exemptions for People with Disabilities**

**Phone:** 904-255-5900

**Website:** <https://www.coj.net/departments/property-appraiser/exemptions.aspx>

There are a number of property tax exemptions for people with disabilities. Some of these property tax exemptions include:

- Blindness Exemption
- Disability Exemption
- Disabled Veteran Exemption
- Homestead Property Tax Exemption for Surviving Spouse of Military Veteran or First Responder
- Totally and Permanently Disabled Exemption for First Responder and Their Surviving Spouse
- Senior Citizen Exemption
- Service-Connected Total and Permanent Disability Exemption
- Totally and Permanently Disabled Exemption

To find out how to qualify for the various exemptions and how to apply, contact the Duval County Property Appraiser

Assistance

**Secure Choices Insurance Services**

1624 3<sup>rd</sup> Ave N

Jacksonville Beach, FL 32250

**Phone:** 904-242-8893

**Fax:** 904-242-0163

**Website:** [www.securechoicesinsurance.com](http://www.securechoicesinsurance.com)

Secure Choices Insurance Services is a local agency that specializes in retirement planning. The agency can provide information on topics such as Medicare supplements, Medicare Advantage Plans, long-term care, and more.

**Social Services Division, City of Jacksonville**

1809 Art Museum Dr., Ste. 100

Jacksonville, FL 32207

**Phone:** 904 255-3333 (general line)

**Phone:** 904-255-2469 (appointment line)

**Fax:** 904 255-3355

**Email:** [SocialServices@coj.net](mailto:SocialServices@coj.net)

**Website:** [www.coj.net/departments/parks-and-recreation/social-services](http://www.coj.net/departments/parks-and-recreation/social-services)

Limited temporary financial assistance may be provided due to illness, unemployment or other unanticipated misfortune which results in the loss or reduction of income. Payments are normally made for shelter needs, utility services and grocery orders. The amount of assistance is determined by unmet need, but limited to the division's maximum budget for the household size. Assisted living facilities placement may be utilized when prescribed by the doctor for an individual, and pending permanent disability or fixed income. Wintertime heating assistance may be provided for eligible citizens who are elderly and/or disabled. Payments from the division may be used for gas, electric, kerosene, or other heating needs. Case management and temporary financial assistance is provided for those living with HIV/AIDS. Next-day appointments are made for Duval County residents by phone only through the appointment line number listed. The appointment line opens at 9:30 a.m., Monday-Friday (except holidays), and appointments are given on a "first-called, first-served" basis. Eligibility for programs described is determined according to specific need, household income (Federal Poverty Guideline), and resources.

**Three Rivers Legal Services, Inc.**

3225 University Blvd S, Ste 220

Jacksonville, FL 32216-2762

**Phone:** 904-394-7450

**Fax:** 904-855-4117

**Website:** [www.trls.org](http://www.trls.org)

Three Rivers Legal Services, Inc. is a local nonprofit corporation that provides free civil legal services to eligible low-income clients in 17 counties throughout North Florida. The mission of Three Rivers Legal Services is to provide quality legal assistance to the poor, abused, disabled and elderly of North Florida and to empower and educate them through preventive legal education.

**United Way of Northeast Florida**

40 E Adams St, Ste. 200

Jacksonville, FL 32207

**Phone:** 904-390-3200

**Fax:** 904-390-7373

**Website:** <https://unitedwaynefl.org/>

The United Way links people in need with community services and provides information, referrals to Health and Human Services. It also provides crisis and suicide intervention. The United Way of Northeast Florida serves Baker, Clay, Duval, Nassau and St. Johns counties.

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## ASSISTIVE RESOURCES

Almost Home – Adult Day Care Center

Almost Home – Assisted Living Facility

Apex Companion Care

ASL Interpreting Services

Braille Bibles International

Brooks Temporary Loan Closet

Builders Care of Northeast Florida

Canine Companions for Independence, Inc.

Caring Hand Home Care

Center for Applied Special Technology

The Church of Eleven22

ClearCaptions

The Deaf Church at Argyle

Diglo

First Baptist Church Jacksonville

Florida Alliance for Assistive Services and Technologies

Florida Service Dogs, Inc.

Florida Telecommunication Relay, Inc.

IRIS Lending Library for the Blind

K9s for Warriors

Learning Ally

Lutheran Braille Workers

Madrassa An-Noor for the Blind

National Association of the Deaf

National Captioning Institute

National Library Service for the Blind and Print Disabled

## **ASSISTIVE RESOURCES Continued**

National Odd Shoe Exchange

New Horizons Service Dogs, Inc.

Prism Health Services

The Seeing Eye

Southeastern Guide Dogs, Inc.

Talking Books /Special Needs Library

Temple Sisterhood Braille Group

USPS Door Delivery

VA Disability Housing Grants Benefit

WJCT Radio Reading Service

**Almost Home – Adult Day Care Center**

3604 Cardinal Point Dr  
Jacksonville, FL 32257

**Phone:** 904-731-4002

**Website:** [www.almosthomeseniorservices.com](http://www.almosthomeseniorservices.com)

Almost Home provides adult daycare services in a community setting beyond the home. The DayBreak center offers meals, activities and care for your loved ones away from home during the day. Services are designed to maximize function and to slow one's decline.

**Almost Home – Assisted Living Facility**

9664 Hood Rd  
Jacksonville, FL 32257

**Phone:** 904-292-9600

**Website:** <https://almosthomeseniorservices.com/assisted-living/>

Almost Home is an assisted-living facility that specializes in care of Alzheimer's residents and those with other memory impairment disorders.

**Apex Companion Care**

6789 Southpoint Pkwy, Ste 200  
Jacksonville, FL 32216

**Phone:** 904-346-3026

**Fax:** 904-346-3074

**Website:** [www.lhcgroup.com/locations/apex-companion-care-of-jacksonville](http://www.lhcgroup.com/locations/apex-companion-care-of-jacksonville)

The mission of Apex Companion Care is to help you and your loved ones maintain independence to the fullest extent possible, allowing you to remain independent at home. Caregivers offer assistance with everything from grooming and light housekeeping to transportation. Caregivers are available 24 hours a day, seven days a week.

**ASL Interpreting Services**

Center for Independent Living Jacksonville  
2709 Art Museum Dr  
Jacksonville, FL 32207

**Phone/TTY:** 904-399-8484

**Email:** [InterpretingS@theilrc.org](mailto:InterpretingS@theilrc.org)

**Website:** <https://www.ciljacksonville.org/programs/interpreting-services/>

The ASL Interpreting Services program at the Center for Independent Living, Jacksonville provides qualified interpreters to individuals and businesses in Northeast Florida. A schedule of hourly rates is posted online.

## ASSISTIVE RESOURCES

### **Braille Bibles International**

1908 Plumbers Way Suite 100  
Liberty, MO 64069-0378

**Phone:** 800-522-4253

**Email:** [info@BrailleBibles.org](mailto:info@BrailleBibles.org)

**Website:** <https://www.braillebibles.org>

Braille Bibles International is a ministry which distributes Bibles and other Christian literature in Braille, audio, and large print format free of charge for individuals who are blind or visually impaired. They offer the 1611 King James Version (KJV) and the New King James Version (NKJV) as well as a hybrid edition of a Children's book titled, *The Beginner's Bible*, featuring both Braille and standard print within the same book. Other Christian materials are available as well.

### **Brooks Temporary Loan Closet**

2709 Art Museum Dr  
Jacksonville, FL 32207

**Phone:** 904-399-8484

**TTY:** 904-399-8484

**Fax:** 904-396-0859

**Email:** [info@ciljacksonville.org](mailto:info@ciljacksonville.org)

**Website:** [www.ciljacksonville.org/programs/tlc](http://www.ciljacksonville.org/programs/tlc)

The Temporary Loan Closet is a cooperative effort of agencies in the Jacksonville community providing individuals with disabilities with durable medical equipment on a temporary basis at a minimal cost. The TLC stores equipment such as wheelchairs, scooters, walkers, lifts, and hospital beds. Equipment is issued on a referral basis.

### **Builders Care of Northeast Florida**

6747 Southpoint Pkwy  
Jacksonville, FL 32216

**Phone:** 904-727-3443

**Website:** <https://builderscare.org>

Builders Care is a faith-based construction-contracting nonprofit that serves the elderly, disabled, and other nonprofits through construction services with the kindred purpose of building a better habitat for those economically in need in Northeast Florida. Builders Care partners with for-profit and nonprofit organizations to provide critical home repair and construction services. Builders Care combines donations and purchased materials with volunteers and paid staff to provide the most cost-effective construction services. It is the charitable arm of the Northeast Florida Builders Association, working to provide better living conditions for disabled, elderly, and low-income residents of Northeast Florida.



**Canine Companions for Independence, Inc.**

8150 Clarcona Ocoee Rd

Orlando, FL 32818

**Phone:** 407-522-3300

**Toll Free:** 800-572-BARK (2275)

**Fax:** 407-522-3347

**Website:** [www.cci.org](http://www.cci.org)

Canine Companions for Independence is a nonprofit organization that enhances the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships.

**Caring Hand Home Care**

9050 Cypress Green Dr, #103

Jacksonville, FL 32256

**Phone:** 904-733-8778

**Fax:** 904-733-8776

**Website:** [www.acaringhandjax.com](http://www.acaringhandjax.com)

A Caring Hand provides comprehensive home care services for patients who have been seriously injured, have had recent major surgery, are ill, or are having difficulty with aging due to physical, mental, or medical limitations. A Caring Hand offers you the ability to obtain needed medical services and assistance at home.

**Center for Applied Special Technology**

178 Albion St

Wakefield, MA 01880

**Phone:** 781-245-2212

**TDD:** 781-245-9320

**Fax:** 781-245-5212

**Email:** [cast@cast.org](mailto:cast@cast.org)

**Website:** <https://cast.org>

CAST is an educational nonprofit organization that uses technology to expand opportunities for all people, especially those with disabilities.

## ASSISTIVE RESOURCES

### **The Church of Eleven22**

14286 Beach Blvd Suite 2  
Jacksonville, FL 32257

**Phone:** 904-685-6722

**Email:** [communication@coe22.com](mailto:communication@coe22.com)

**Website:** <https://www.coe22.com>

The Church of Eleven22 is a community that seeks to glorify God by surrendering to Jesus, making disciple-making disciples and transforming communities. Of interest to the disability community is Eleven22's special needs ministry and their American Sign Language interpretation.

The purpose of special needs at Eleven22 is to glorify God by fostering children with special needs to DISCOVER their identity in Jesus Christ and their God-given place and purpose in the body of believers, DEEPEN their relationship with Jesus Christ as their Lord and Savior through worship, Word, learning and community and to champion God's sovereignty in the midst of disability by becoming equipped with their God-given spiritual gifts, so that they can LOVE ALL PEOPLE by being a disciple-making disciple.

Eleven22 offers American Sign Language interpretation services. Videos of Eleven22's services in ASL are available on Facebook; the videos can be found in the group, **The Church of Eleven22 in ASL**.

The Church of Eleven22 has several campuses. You can see all of their campuses by visiting <https://www.coe22.com/campuses>.

### **ClearCaptions**

**Phone:** 866-246-7850

**Email:** [information@clearcaptions.com](mailto:information@clearcaptions.com)

**Website:** [www.clearcaptions.com](http://www.clearcaptions.com)

If you are experiencing hearing loss that inhibits your phone use, you may qualify to receive a ClearCaptions phone at no cost to you! ClearCaptions offers real-time phone captioning that allows you to see every word said on the call.

ClearCaptions is a Federal Communications Commission (FCC) certified telephone captioning provider. Our captioning service is paid for through Title IV of the Americans with Disabilities Act (ADA), a fund which established the Telecommunications Relay Service. There is no cost to qualified individuals whose hearing loss inhibits their phone use.

**The Deaf Church at Argyle**

6823 Argyle Forest Blvd  
Jacksonville, FL 32244

**Phone:** 904-777-1238

**Email:** [deafchurch@argyle.church](mailto:deafchurch@argyle.church)

**Website:** [http://argyle.church/deaf\\_church\\_welcome.php](http://argyle.church/deaf_church_welcome.php)

The Deaf Church at Argyle partners with The Church at Argyle to offer a Christian worship and teaching experience in American Sign Language. Everyone is welcome—not just deaf but hearing people are invited to attend as well.

**Diglo**

15155 Technology Dr.  
Eden Prairie, MN 55344

**Voice:** 800-825-6758

**SMS Text:** 952-300-9248

**Fax:** 952-906-1099

**VP:** 952-388-2152

**Email:** [hello@diglo.com](mailto:hello@diglo.com)

**Website:** <https://www.diglo.com/>

Diglo was formerly known as Harris Communications and it specializes in providing adaptive solutions for people who are Deaf or hearing impaired.

At Diglo, we promise to help you live better. That starts with finding the right solution for you, no matter what your hearing need. But it also means giving you the best price. Our website combs through competitors' prices 24/7 and automatically matches the lowest ones. That means shopping with Diglo gives you the lowest price available. Every time, guaranteed.

**First Baptist Church Jacksonville**

125 W Ashley St  
Jacksonville, FL 32202

**Phone:** 904-366-1139

**Website:** <https://www.fbcjax.com>

First Baptist Church Jacksonville is a church in affiliation with the Southern Baptist Convention. Of particular interest to the disability community is FBC JAX's Deaf Ministry and Shine Special Needs Ministry.

The First Baptist Church Deaf Ministry seeks to share the gospel with the deaf community in Jacksonville and beyond. We represent Christ to the deaf world by preaching, teaching, and evangelizing. Worship Services are interpreted for the deaf, as needed.

At FBC JAX, it is our goal to provide loving assistance and biblical knowledge to those in Jacksonville with special needs. We believe in the sanctity of life and God's sovereign plan for everyone He has created! We understand that everyone is special in God's eyes, and they are to us as well. Both children and adults who need special care, or whose mental capacities are limited, need to know God's love and purpose for their lives. Understanding what Scripture says about disabilities and how God regards individuals affected by disability is an important piece of any disability ministry.

**Florida Alliance for Assistive Services and Technology**

820 E Park Ave, Ste. D-200

Tallahassee, FL 32301

**Phone:** 850-487- 3278

**Toll Free:** 844-FL-FAAST (844-353-2278)

**TTY:** 877-506-2723

**Toll Free:** 888-788-9216

**Fax:** 850-575-4216

**Email:** [info@fastinc.org](mailto:info@fastinc.org)

**Website:** [www.faast.org](http://www.faast.org)

**Northeast Florida RDC:**

4600 Beach Blvd

Jacksonville, FL 32207-4764

**Phone:** 904-346-5100 x336

**TTY:** 904-346-5141

**Fax:** 904-346-5111

**Email:** [NortheastFLRDS@faastinc.org](mailto:NortheastFLRDS@faastinc.org)

FAAST's mission is to improve the quality of life for all Floridians with disabilities through advocacy and awareness activities that increase access to and acquisition of assistive services and technology.

**Florida Service Dogs Inc.**

PO Box 14810

Jacksonville, FL 32238

**Phone:** 800-549-2600

**Email:** [buddynme@bellsouth.net](mailto:buddynme@bellsouth.net)

Florida Service Dogs Inc. provides education, advocacy, and training of service and therapy dogs for persons with disabilities. A priority is given to disabled veterans.

**Florida Telecommunications Relay, Inc.**

1820 E. Park Ave., Ste. 101

Tallahassee, FL 32301

**Phone:** 800-222-3448

**TTY:** 888-447-5620

**Video Phone:** 850-270-2641

**Fax:** 850-656-6099

**Email:** [customercare@ftri.org](mailto:customercare@ftri.org)

**Website:** [www.ftri.org](http://www.ftri.org)

**Florida Telecommunication Relay Inc. Regus Office Suites – Bartram South Jacksonville  
(By appointment only; call the above numbers for an appointment.)**

12724 Gran Bay Pkwy W, Ste 410

Jacksonville, FL 32258

Florida Telecommunications Relay, Inc. is a statewide nonprofit organization that administers the Specialized Telecommunications Equipment Distribution Program for residents of Florida who hearing loss or speech-impairment.

**IRIS Lending Library for the Blind**

9501 Arlington Expressway Suite 225  
Jacksonville, FL 32225

**Phone:** 888-215-2455

**Email:** [info@irisbll.org](mailto:info@irisbll.org)

**Website:** <https://irisllb.org>

The purpose and mission of IRIS Lending Library for the Blind, Inc. (IRIS LLB) is to acquire and/or produce Christian books in specialized formats of Braille, Large Print, and Audio to provide legally Visually-Impaired and Blind individuals with Christian books in formats they are able to read. It is our hope that as our patrons read our books that they will see Christ Jesus and view their life and the world in which they live through His eyes.

IRIS LLB has a rich resource of a wide variety of Christian books provided FREE of CHARGE on a lending basis to legally visually-impaired and blind individuals throughout the United States and Canada. We offer popular books from timeless classics to current treasures written by respected, Christian authors. Genres include Bible Studies, Devotions, Christian Life, Christian Faith, Biographies, Autobiographies, Christian Fiction, Music, Poems, and more for all ages from primary to adult.

**K9s for Warriors**

**Phone:** 904-686-1956

**Toll Free:** 888-819-0112

**Fax:** 904-686-1957

**Email:** [info@k9sforwarriors.org](mailto:info@k9sforwarriors.org)

**Website:** <https://k9sforwarriors.org/>

Service-related trauma keeps veterans from living the life they deserve. They fought for our freedom. We fight for theirs. Our primary focus is to restore and support our veterans who have PTSD, traumatic brain injury (TBI), or military sexual trauma (MST). For veterans who are willing to take the first step to regain independence in their life, we are here to help.

Our team supports veterans by navigating our scientifically proven process, pairing them with a trained Service Dog, and supporting them during and after the program.

**Learning Ally**

20 Roszel Rd

Princeton, NJ 08540

**Phone:** 800-221-4792**Email:** [custserv@learningally.org](mailto:custserv@learningally.org)**Website:** [www.learningally.org](http://www.learningally.org)

Learning Ally is a nonprofit education solutions organization that helps struggling students reach their learning potential. The organization provides students who struggle to read due to a reading deficit with equitable access to all the books they need and want to read, including curriculum-aligned textbooks and literature, popular fiction, and more.

**Lutheran Braille Workers**

13471 California St

Yucaipa, CA 92399

**Phone:** 800-925-6092**Email:** [lbw@lbwloveworks.org](mailto:lbw@lbwloveworks.org)**Website:** <https://www.lbwinc.org>

Lutheran Braille Workers is a ministry which distributes Bibles and other Christian literature in Grade 2 Braille, audio, and large print format free of charge for individuals who are blind or visually impaired.

Lutheran Braille Workers is committed to helping men, women, and children who are Blind or Visually Impaired know the love of Christ for themselves. If you, or a loved one you know, is Blind or Visually Impaired and would like any of our Christian materials for free, please call our headquarters- 909-795-8977, or e-mail us at [lbw@lbwloveworks.org](mailto:lbw@lbwloveworks.org). If you are seeking information on one of our Ministry Outreach Centers, please contact us as well and we can help you find these resources.

**Madrassa An-Noor for the Blind**

Lot 3 Cedara Road

Cedara KwaZulu-Natal, South Africa

**Phone:** (+27) 033-343-3301**Email:** [info@mnblind.org](mailto:info@mnblind.org)**Website:** <http://mnblind.org>

Madrassa An-Noor for the Blind is a specialist Islamic institute for the visually impaired. Resources such as the Qur'aan are made available in Braille and audio format.

## ASSISTIVE RESOURCES

### **National Association of the Deaf**

8630 Fenton St, Ste 820

Silver Spring, MD 20910

**Videophone:** 301-587-1788 (Purple/ZVRS)

**Videophone:** 301-328-1443 (Sorenson)

**Videophone:** 301-338-6380 (Convo)

**TTY:** 301-587-1789

**Fax:** 301-587-1791

**Email:** [nad.info@nad.org](mailto:nad.info@nad.org)

**Website:** [www.nad.org](http://www.nad.org)

The National Association of the Deaf is a civil rights organization of, by and for deaf and hard of hearing individuals in the United States. The NAD was shaped by deaf leaders who believed in the right of the American deaf community to use sign language, to congregate on issues important to them, and to have its interests represented at the national level. The advocacy scope of the NAD is broad, covering a lifetime and impacting future generations in the areas of early intervention, education, employment, health care, technology, telecommunications, youth leadership, federal advocacy, and more.

### **National Captioning Institute**

14801 Murdock St, Ste 210

Chantilly, VA 20151

**Phone:** 703-917-7600

**Email:** [marketing@ncicap.org](mailto:marketing@ncicap.org)

**Website:** [www.ncicap.org](http://www.ncicap.org)

The purpose of the National Captioning Institute is to deliver effective captioning services and encourage, develop and fund the continuing development of captioning, subtitling and other media access services for the benefit of people who require additional access to auditory and visual information.



**National Library Service for the Blind and Print Disabled**

1291 Taylor St. NW  
Washington, DC 20011  
**Phone:** 202-707-5100  
**TTY:** 202-707-0744  
**Toll Free:** 800-424-8567  
**Fax:** 202-707-0712  
**Email:** [nls@loc.gov](mailto:nls@loc.gov)  
**Website:** [www.loc.gov/nls](http://www.loc.gov/nls)

The National Library Service for the Blind and Print Disabled administers the Braille and Talking Book Library Service, a free program that loans recorded and braille books and magazines, music scores in braille and large print, and specially designed playback equipment to people who are unable to read or use standard print materials because of visual or physical impairment.

**National Odd Shoe Exchange**

PO Box 1120  
Chandler, AZ 85244  
**Phone:** 480-892-3484  
**Website:** [www.oddshoe.org](http://www.oddshoe.org)

The purpose of The National Odd Shoe Exchange is to provide a resource for new, quality single shoes and pairs of significantly different sizes. Many have this need due to injury, disease and genetic disorders.

**New Horizons Service Dogs, Inc.**

1590 Laurel Park Ct  
Orange City, FL 32763  
**Phone:** 386-456-0408  
**Fax:** 386-456-0409  
**Email:** [info@nhsdi.org](mailto:info@nhsdi.org)  
**Website:** [www.newhorizonsservicedogs.org](http://www.newhorizonsservicedogs.org)

New Horizons Service Dogs is a Florida-based 501(c)(3) nonprofit dedicated to serving Floridians. They provide trained and certified service dogs to persons with disabilities, and educate the public and increase awareness regarding the needs and concerns of persons with disabilities.

## ASSISTIVE RESOURCES

### **Prism Health Services**

6971 Business Park Blvd N  
Jacksonville, FL 32256

**Phone:** 904-880-9900 x112

**Email:** [info@prismhealthservices.net](mailto:info@prismhealthservices.net)

**Website:** [www.prismhealthservices.net](http://www.prismhealthservices.net)

Prism Health Services provides innovative, simple-to-use devices that enable people to stay in their own homes, safely and independently, for as long as possible.

### **The Seeing Eye**

PO Box 375

Morristown, NJ 07963-0375

**Phone:** 973-539-4425

**Toll Free:** 800-944-3647

**Email:** [info@SeeingEye.org](mailto:info@SeeingEye.org)

**Website:** [www.seeingeye.org](http://www.seeingeye.org)

The Seeing Eye's mission is to help blind people achieve greater independence, dignity, and self-confidence through the use of Seeing Eye dogs. In pursuit of this aim, it teaches Seeing Eye dogs to guide blind people; breeds and raises or obtains the dogs by purchase or gift; teaches instructors the science and technique of training dogs as guides for blind people; instructs blind people in the proper use and handling of the dogs; and educates the public about the role of dog guides and the capability of blind people for independent living.

### **Southeastern Guide Dogs, Inc.**

4210 77<sup>th</sup> St E

Palmetto, FL 34221

**Phone:** 941-729-5665

**Fax:** 941-729-6646

**Website:** [www.guidedogs.org](http://www.guidedogs.org)

Southeastern Guide Dogs' primary mission is to offer free of charge, a unique opportunity to achieve independent travel with safety and dignity to blind men and women, through the use of a professionally and humanely trained guide dog. We also provide services to individuals with other disabilities and to law enforcement agencies through specialized training of our career-changed dogs.

**Talking Books/ Special Needs Library**

303 N Laura St

Jacksonville, FL 32202

**Phone:** 904-255-BOOK (2665)**Florida Relay:** 711**Email:** [JPLTBSpecialNeeds@coj.net](mailto:JPLTBSpecialNeeds@coj.net)**Website:** [www.jaxpubliclibrary.org/services/talking-books-library](http://www.jaxpubliclibrary.org/services/talking-books-library)

This is a free service for people who have difficulty holding, handling or reading a standard-print book because of a visual or physical disability.

**Temple Sisterhood Braille Group**

8727 San Jose Blvd.

Jacksonville, FL 32217

**Phone:** 904-733-7078**Fax:** 904-448-9285**Website:** [www.thetemplejacksonville.org](http://www.thetemplejacksonville.org)

The Temple Sisterhood Braille Group is dedicated to serving the needs of the community's visually impaired. It offers free classes to teach sighted people how to Braille materials, and classes to teach graphic applications necessary for textbooks. The goal is to produce quality braille materials at low cost or free for all requests: academic, pleasure, vocational, or instructional.

**USPS Door Delivery****Article URL:** <https://faq.usps.com/s/article/If-I-have-Hardship-or-Medical-Problems-how-do-I-request-Door-Delivery>

"Hardship" or "Medical Problems" is defined as an illness or handicap which would present a physical challenge for an individual to retrieve mail.

To request door delivery, you need to write a letter requesting this change and attach a statement from a Doctor. The doctor's statement should indicate you are unable to collect your mail from a curb or centralized mailbox. Both your letter and the doctor's statement must be sent to the Post Office™ that delivers your mail for approval or denial. Final determination on whether or not door delivery will be granted will be made by the Post Office.

Request letters should be addressed to:

POSTMASTER  
UNITED STATES POSTAL SERVICE  
<YOUR CITY, STATE AND ZIP CODE>

Note: Any approval will be temporary (further information can be obtained from the local Post Office).

**VA Disability Housing Grant Benefit**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.va.gov/housing-assistance/disability-housing-grants/>

We offer housing grants for Veterans and service members with certain service-connected disabilities so they can buy or change a home to meet their needs and live more independently. Changing a home might involve installing ramps or widening doorways. Find out if you're eligible for a disability housing grant—and how to apply.

**WJCT Radio Reading Service**

100 Festival Park Ave

Jacksonville, FL 32202

**Phone:** 904-353-6308

**Website:** [www.wjct.org/radio-reading-service](http://www.wjct.org/radio-reading-service)

Contact Michelle Corum

**Phone:** 904-358-6308

**Email:** [mcorum@wjct.org](mailto:mcorum@wjct.org)

The WJCT Radio Reading Service is a closed-circuit radio station transmitted via a sub-channel of WJCT 89.9 FM Public Radio in Jacksonville, Florida. WJCT RRS broadcasts national, regional and local news, in addition to other vital information to people of Northeast Florida and Southeast Georgia who are print-impaired. Listeners are determined by eligibility and are loaned on a permanent-loan basis, free of charge, special radio receivers that only receive the sub-channel broadcast.

## CHARITABLE AGENCIES

Arlington Community Services  
Beaches Emergency Assistance Ministries  
Catholic Charities  
Celebration Church Dream Center  
City Rescue Mission  
Clara White Mission  
Community Health Outreach  
Daily Mana Serving Center  
Downtown Ecumenical Services Council  
Evangel Temple Assembly of God  
Hope Outreach Ministry for Everyone Inc  
Jewish Family and Community Services  
Jim Dotson Foundation Inc.  
Mandarin Food Bank  
New Bethlehem Missionary Baptist Church  
Northside Christian Service Center Inc.  
The Potter's House International Ministries  
River City Community Church  
The Salvation Army Northeast Florida Food Pantry  
The Salvation Army Northeast Florida Meal Ministry  
St. Mary's Episcopal Church  
St. Stephen AME Church  
Sulzbacher Center  
Trinity Lutheran Church  
UCOM UrbanServe Inc.

## **CHARITABLE AGENCIES**

Westside Christian Church

The Well Church

|                            |
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| <b>LOCAL FOOD PANTRIES</b> |
|----------------------------|

**Arlington Community Services**

1450 Rogero Rd  
Jacksonville, FL 32211  
**Phone:** 904-503-8496

**Beaches Emergency Assistance Ministries (BEAM)**

850 6<sup>th</sup> Ave S, Ste 400  
Jacksonville Beach, FL 32250  
**Phone:** 904-241-2326  
**Website:** <https://jaxbeam.org>

**Catholic Charities of Jacksonville**

134 E Church St  
Jacksonville, FL 32202  
**Phone:** 904-354-4846  
**Email:** [info@ccbjax.org](mailto:info@ccbjax.org)  
**Website:** <https://ccbjax.org>

**Celebration Church Dream Center**

5010 Cleveland Rd  
Jacksonville, FL 32209  
**Phone:** 904-737-1121  
**Email:** [info@celebration.org](mailto:info@celebration.org)  
**Website:** <https://celebrationjax.org/celebrationdreamcenter/>

**Community Health Outreach**

5126 Timuquana Rd  
Jacksonville, FL 32210  
**Phone:** 904-573-1333  
**Website:** <https://chojax.org>

**Daily Manna Serving Center**

2659 Edison Ave  
Jacksonville, FL 32254  
**Phone:** 904-525-1746  
**Email:** [dailymannaservingcenter@gmail.com](mailto:dailymannaservingcenter@gmail.com)  
**Website:** <https://dmservingcenter.org>

**Downtown Ecumenical Services Council, Inc.**

215 N Ocean St  
Jacksonville, FL 32202  
**Phone:** 904-358-7955  
**Email:** [admin@descjax.org](mailto:admin@descjax.org)  
**Website:** <https://descjax.org>

**Evangel Temple Assembly of God**

5755 Ramona Blvd  
Jacksonville, FL 32205  
**Phone:** 904-781-9393  
**Website:** <https://etag.tv>

**Hope Outreach Ministry for Everyone Inc.**

2137 Liberty St  
Jacksonville, FL 32202  
**Phone:** 904-355-4060  
**Website:** <http://homeincministries.com>

**Jewish Family and Community Services**

6261 Dupont Station Ct E  
Jacksonville, FL 32217  
**Phone:** 904-448-1933  
**Website:** <https://jfcsjax.org>

**Jim Dotson Foundation Inc.**

(Various locations)  
**Phone:** 904-256-3099  
**Email:** [jimdotsonfoundationinc@yahoo.com](mailto:jimdotsonfoundationinc@yahoo.com)

**Mandarin Food Bank**

11730 Old St. Augustine Rd  
Jacksonville, FL 32258  
**Phone:** 904-292-1675  
**Email:** [stjoseph5422@bellsouth.net](mailto:stjoseph5422@bellsouth.net)  
**Website:** <https://stjosephsjax.org/mandarin-food-bank>

**New Bethlehem Missionary Baptist Church**

1824 Prospect St  
Jacksonville, FL 32208  
**Phone:** 904-764-5727  
**Email:** [newbethlehemmb@att.net](mailto:newbethlehemmb@att.net)  
**Website:** <http://newbethlehemmb.com>



**Northside Christian Service Center Inc.**

10435 Biscayne Rd  
Jacksonville, FL 32218  
**Phone:** 904-446-5024

**The Potter's House International Ministries**

5119 Normandy Blvd  
Jacksonville, FL 32205  
**Phone:** 904- 695-0181  
**Website:** <https://tphim.org>

**River City Community Church**

6561 Firestone Rd  
Jacksonville, FL 32244  
**Phone:** 904-771-4757

**The Salvation Army Food Pantry**

140 N Davis St  
Jacksonville, FL 322202  
**Phone:** 904-355-5239  
**Website:** <https://salvationarmyflorida.org/jacksonville-ac/#programs>

**St. Mary Episcopal Church**

1924 N Laura St  
Jacksonville, FL 32206  
**Phone:** 904-354-5075  
**Website:** <http://stmarysjax.org>

**Trinity Lutheran Church**

1415 McDuff Ave S  
Jacksonville, FL 32205  
**Phone:** 904-389-5341  
**Website:** <https://trinity4jax.org>

**UCOM UrbanServe Inc.**

3349 St Augustine Rd  
Jacksonville, FL 32207  
**Phone:** 904-396-2401  
**Website:** <http://ucomjax.org>

**Westside Christian Church**

10123 Normandy Blvd  
Jacksonville, FL 32221  
**Phone:** 904-695-9126  
**Website:** <http://wccjax.com>

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| <b>HOT MEALS</b> |
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**City Rescue Mission: Downtown Location**

234 W State St

Jacksonville, FL 32202

**Phone:** 904-421-5161

**Website:** <https://crmjax.org>

**City Rescue Mission: McDuff Location**

426 S McDuff Ave

Jacksonville, FL 32254

**Phone:** 904-387-4357

**Website:** <https://crmjax.org>

**Clara White Mission**

613 W Ashley St

Jacksonville, FL 32202

**Phone:** 904-354-4162

**Website:** <https://clarawhitemission.org>

**The Salvation Army Northeast Florida Meal Ministry**

900 W Adams St

Jacksonville, FL 32202

**Phone:** 904-356-8641

**Website:** <https://salvationarmyflorida.org/jacksonville-ac/#programs>

**Sulzbacher Center**

611 E Adams St

Jacksonville, FL 32202

**Phone:** 904-359-0457

**Website:** <https://sulzbacherjax.org/>

## CLOTHING LOCATIONS

### **Downtown Ecumenical Services Council, Inc.**

215 N Ocean St

Jacksonville, FL 32202

**Phone:** 904-358-7955

**Email:** [admin@descjax.org](mailto:admin@descjax.org)

**Website:** <https://descjax.org>

### **Hope Outreach Ministry for Everyone Inc.**

2137 Liberty St

Jacksonville, FL 32202

**Phone:** 904-355-4060

**Website:** <http://homeincministries.com>

### **St. Stephen AME Church**

913 W 5<sup>th</sup> St

Jacksonville, FL 32209

**Phone:** 904-358-2399

**Website:** <https://ststephenamejax.com>

### **The Well Church**

2001 Ernest St

Jacksonville, FL 32204

**Phone:** 904-800-9350

**Website:** <http://thewellchurchjacksonville.com>

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## **DISABILITY-SPECIFIC ORGANIZATIONS**

Alexander Graham Bell Association for the Deaf and Hard of Hearing  
Alzheimer's Association Central & North Florida Chapter  
American Cancer Society  
American Council of the Blind Inc.  
American Deafness & Rehabilitation Association  
American Diabetes Association – Jacksonville Chapter  
American Foundation for the Blind  
American Heart Association  
American Lung Association—Jacksonville Chapter  
Amputee Coalition  
The Arc  
Arthritis Foundation  
Autism Society of America  
Autism Society of Florida  
Ben's Place Services Inc.  
Best Buddies Jacksonville  
Birth Injury Justice Center  
Brain & Spinal Cord Injury Program  
Christopher & Dana Reeve Foundation  
Cystic Fibrosis Foundation  
Division of Blind Services  
Down Syndrome Association of Jacksonville  
Epilepsy Florida  
Epilepsy Foundation  
Florida Council of the Blind  
Florida Developmental Disabilities Council  
Foundation Fighting Blindness  
Immune Deficiency Foundation  
L'Arche Jacksonville  
Leukemia & Lymphoma Society - Northern Florida Chapter

## **DISABILITY-SPECIFIC ORGANIZATIONS Continued**

Lupus Foundation of America - Florida Chapter  
Making Strides for Autism  
Mental Health America  
Muscular Dystrophy Association  
National Alliance on Mentally Illness  
National Association of Blind Students  
National Association for Down Syndrome  
National Association of the Deaf  
National Down Syndrome Society  
National Federation of the Blind  
National Kidney Foundation of Florida  
National Multiple Sclerosis Society – North Florida Chapter  
New Heights of Northeast Florida  
Northeast Florida AIDS Network  
Paralyzed Veterans of America  
Pine Castle  
Speech & Hearing Center, Inc.  
Spina Bifida Association of America  
Spina Bifida of Jacksonville  
Susan G. Komen for the Cure  
United Cerebral Palsy  
United Spinal Association  
University of Florida Jacksonville CARD  
Vision Education and Rehabilitation Center

**Alexander Graham Bell Association for the Deaf and Hard of Hearing**

3417 Volta Pl NW  
Washington, DC 20007  
**Phone:** 202-337-5220  
**TTY:** 202-337-5221  
**Fax:** 202-337-8314  
**Email:** [info@agbell.org](mailto:info@agbell.org)  
**Website:** [www.agbell.org](http://www.agbell.org)

AGBA is a publication and information center about deafness. Bell's philosophy of mainstreaming deaf children emphasizes oral-deaf education, lip reading and use of residual hearing for oral communication.

**Alzheimer's Association Central & North Florida Chapter**

Airport Business Center  
14010 Roosevelt Blvd, Ste 709  
**Phone:** 904-281-9077  
**Fax:** 904-281-9078  
**24-hour Helpline:** 800-272-3900  
**Website:** [www.alz.org/cnfl](http://www.alz.org/cnfl)

The Alzheimer's Association Central and North Florida Chapter provides information and referral, education and training, support groups, care consultation, safe return wanderer's identification program, resource library, newsletter, speaker's bureau, and a 24/7 helpline at 800-272-3900.

**American Cancer Society**

PO Box 17127  
Tampa, FL 33682  
**Phone:** 800-227-2345  
**Website:** [www.cancer.org](http://www.cancer.org)

The American Cancer Society is dedicated to eliminating cancer as a major health problem by preventing cancer, saving lives from cancer, and diminishing suffering from cancer through research and services.

## DISABILITY-SPECIFIC ORGANIZATIONS

### **American Council of the Blind Inc.**

1703 N Beauregard St, Ste. 420

Alexandria, VA 22311

**Phone:** 202-467-5081

**Toll Free:** 800-424-8666

**Fax:** 703-465-5085

**Website:** [www.acb.org](http://www.acb.org)

The American Council of the Blind has the belief that society must accept people who are blind where they are and value each and every person for their individual accomplishments. The American Council of the Blind encourages local and state affiliates to operate autonomously and provide direction to the national office.

### **American Deafness & Rehabilitation Association**

PO Box 675

Lakeville, MN 55044

**Email:** [office@adara.org](mailto:office@adara.org)

**Website:** [www.adara.org](http://www.adara.org)

The American Deafness and Rehabilitation Association (ADARA) is a national organization that brings together professionals from vocational rehabilitation, mental health, chemical health, education, interpreting, and related fields to share best practices in working with individuals who are Deaf, Hard of Hearing, and DeafBlind to address policy and program concerns, and to network. Our goal is to improve the lives of those we serve while growing professionally.

### **American Diabetes Association- Jacksonville Chapter**

7825 Baymeadows Way, Ste. 104A

Jacksonville, FL 32256

**Phone:** 904-730-7200

**Fax:** 904-730-7933

**Website:** [www.diabetes.org](http://www.diabetes.org)

**Website Local:** [www.diabetes.org/in-my-community/local-offices/jacksonville-florida](http://www.diabetes.org/in-my-community/local-offices/jacksonville-florida)

The mission of the American Diabetes Association is to prevent and cure diabetes and to improve the lives of all people affected by diabetes. The American Diabetes Association fulfills its mission through funding of diabetes research, providing information and programs, acting as a referral service and advocating on behalf of people with diabetes. For support group information, please contact the office.



**American Foundation for the Blind**

1401 S Clark St, Ste 730

Arlington, VA 22202

**Phone:** 212-502-7600

**Website:** [www.afb.org](http://www.afb.org)

The American Foundation for the Blind is a national nonprofit whose mission is to ensure that the ten million Americans who are blind or visually impaired enjoy the same rights and opportunities as other citizens. The AFB promotes wide-ranging, systemic change by addressing the most critical issues facing the growing blind and visually impaired population - employment, independent living, literacy, and technology.

**American Heart Association**

7751 Baymeadows Rd. E, #106

Jacksonville, FL 32256

**Phone:** 904-903-5205

**Fax:** 904-256-5701

**Website:** [www.americanheart.org](http://www.americanheart.org)

**Website:** [www.mendedhearts.org](http://www.mendedhearts.org)

The American Heart Association is a national voluntary health agency whose mission is to reduce disability and death from cardiovascular diseases and stroke.

**American Lung Association—Jacksonville Chapter**

6852 Belfort Oaks Pl.

Jacksonville, FL 32246

**Phone:** 904-743-2933

**Toll Free:** 800-940-2933

**Fax:** 904-743-2916

**Email:** [alaf@lung.org](mailto:alaf@lung.org)

**Website:** [www.lung.org](http://www.lung.org)

The American Lung Association is focused on eliminating tobacco use and related lung disease, improving air quality for all, and reducing the burden of lung disease on patients and their families.

## DISABILITY-SPECIFIC ORGANIZATIONS

### **Amputee Coalition**

9303 Center St., Ste. 100

Manassas, VA 20110

**Phone:** 703-330-1699

**Website:** [www.amputee-coalition.org](http://www.amputee-coalition.org)

Amputee Coalition reaches out to and empowers people affected by limb loss to achieve their full potential through education, support and advocacy, and to promote limb loss prevention.

### **The Arc**

1825 K Street NW, Ste 1200

Washington, DC 20006

**Phone:** 202-534-3700

**Toll Free:** 800-433-5255

**Fax:** 202-534-3731

**Website:** [www.thearc.org](http://www.thearc.org)

#### **The Arc Jacksonville, Inc.**

1050 N Davis St.

Jacksonville, FL 32209

**Phone:** 904-355-0155

**Fax:** 904-355-9616

**Email:** [info@arcjacksonville.org](mailto:info@arcjacksonville.org)

**Website:** [www.arcjacksonville.org](http://www.arcjacksonville.org)

The Arc helps individuals with intellectual and developmental disabilities unlock their potential to take on valued roles in the community. The Arc's services help enhance the quality of life of the individuals while offering real options within their control. The Arc also helps people with disabilities and those who support them make informed choices about services and service providers.

### **Arthritis Foundation**

1355 Peachtree St NE, Ste 600

Atlanta, GA 30309

**Phone:** 800-283-7800

**Website:** [www.arthritis.org](http://www.arthritis.org)

The Arthritis Foundation offers self-help courses, exercise courses both on land and in the water, support groups, public forums, speaking engagements, health fairs, and literature on various types of arthritis, medications and coping techniques. Arthritis, Fibromyalgia, Scleroderma, Juvenile Arthritis, Lupus and general support groups are available.

**Autism Society of America**

4340 East-West Hwy, Ste 350  
Bethesda, MD 20814

**Toll Free:** 800-328-8476

**Website:** [www.autism-society.org](http://www.autism-society.org)

The mission of the Autism Society of America is to improve the lives of all affected by autism. They strive for their vision of a world in which individuals and families living with autism are able to maximize their quality of life, are treated with the highest level of dignity, and live in a society in which their talents and skills are appreciated and valued. They work towards this goal through advocacy, education, information & referral, support, and community programs.

**Autism Society of Florida**

PO Box 677055

Orlando, FL 32867

**Phone:** 407-207-3388

**Email:** [info@autismfl.org](mailto:info@autismfl.org)

**Website:** <https://www.autismfl.org/>

The Autism Society of Florida is a statewide affiliate of the Autism Society of America and is your best source for information and support. We are a nonprofit 501(c)3 comprised entirely of volunteers, mostly parents and people with autism. The mission of the Autism Society of Florida (ASF) is to assure full participation and self-determination in every aspect of life for each individual. We will realize this vision by opening avenues of self-advocacy and advocating on behalf of others in a way that values equity, respect, dignity and diversity in all communities.

**Ben's Place Services Inc.**

4530-15 St Johns Ave, Unit 325

Jacksonville, FL 32210

**Phone:** 904-418-2299

**Email:** [info@bensplaceof.org](mailto:info@bensplaceof.org)

**Website:** <https://besplaceof.org>

Ben's Place Services, Inc. is a nonprofit organization serving individuals in Northeast Florida who have developmental or acquired disabilities. Ben's Place provides a place for these individuals to socialize and learn life skills

## DISABILITY-SPECIFIC ORGANIZATIONS

### **Best Buddies Jacksonville**

3545 St Johns Bluff Rd S, Ste 357  
Jacksonville, FL 32224

**Phone:** 904-296-0510

**Fax:** 904-296-0511

**Email:** [florida@bestbuddies.org](mailto:florida@bestbuddies.org)

**Website:** [www.bestbuddies.org/florida](http://www.bestbuddies.org/florida)

The mission of Best Buddies is to establish a global volunteer movement that creates opportunities for one-to-one friendships, integrated employment and leadership development for people with intellectual or developmental disabilities.

### **Birth Injury Justice Center**

1330 Boylston St, Ste 400  
Chestnut Hill, MA 02467

**Phone:** 855-311-8210

**Email:** [contact@childbirthinjuries.com](mailto:contact@childbirthinjuries.com)

**Website:** <https://childbirthinjuries.com>

The Birth Injury Center is dedicated to supporting anyone who has been affected by birth injuries, brain injuries, cerebral palsy, Erb's palsy, and other developmental disabilities. We strive to provide answers and guidance to ensure that families receive the assistance that they need to help improve their overall quality of life.

### **Brain & Spinal Cord Injury Program**

4052 Bald Cypress Way, Bin C25  
Tallahassee, FL 32399

**Toll-Free:** 800-342-0778

**Phone:** 850-245-4045

**Fax:** 850-412-1452

**Email:** [DEMO.BSCIP@flhealth.gov](mailto:DEMO.BSCIP@flhealth.gov)

**Website:** [www.floridahealth.gov/diseases-and-conditions/brain-and-spinal-cord-injuries/index.html](http://www.floridahealth.gov/diseases-and-conditions/brain-and-spinal-cord-injuries/index.html)

The Brain and Spinal Cord Injury Program's purpose is to provide all eligible Florida residents who sustain a traumatic brain or spinal cord injury the opportunity to obtain the necessary services that will enable them to return to an appropriate level of functioning in their community.

**Christopher & Dana Reeve Foundation**

636 Morris Turnpike, Ste. 3A  
Short Hills, NJ 07078

**Phone:** 800-225-0292

**Email:** [information@ChristopherReeve.org](mailto:information@ChristopherReeve.org)

**Website:** [www.ChristopherReeve.org](http://www.ChristopherReeve.org)

The Christopher & Dana Reeve Foundation has a twofold mission. It seeks to cure spinal injury through research and to improve the lives of people effected by paralysis.

**Cystic Fibrosis Foundation**

4550 Montgomery Ave, Ste 110  
Bethesda, MD 20814

**Phone:** 301-951-4422

**Toll Free:** 800-344-4823

**Fax:** 301-951-6378

**Website:** [www.cff.org](http://www.cff.org)

**Jacksonville Office**

12627 San Jose Blvd, Ste 504, Room 504B  
Jacksonville, FL 32223

**Phone:** 904-733-3560

**Fax:** 904-733-3794

**Email:** [jax-fl@cff.org](mailto:jax-fl@cff.org)

**Website:** <https://www.cff.org/north-central-florida/>

The mission of the Cystic Fibrosis Foundation is to assure the development of the means to cure and control cystic fibrosis and to improve the quality of life for those with the disease. CFF plans special events to raise money to fund a cure for cystic fibrosis. There is also a CF care center at Nemours where children are treated and educational programs for the families are available.

## DISABILITY-SPECIFIC ORGANIZATIONS

### **Division of Blind Services**

325 W Gaines St  
Turlington Building, Ste 1114  
Tallahassee, FL 32399-0400  
**Phone:** 850-245-0300  
**Toll Free:** 800-342-1828  
**Fax:** 850-245-0363  
**Website:** [www.dbs.myflorida.com](http://www.dbs.myflorida.com)

### **Jacksonville (District Office)**

Division of Blind Services  
1809 Art Museum Dr, Ste 201  
Jacksonville, FL 32207  
**Phone:** 904-348-2730  
**Toll Free:** 800-226-6356  
**Fax:** 904-348-2737

The mission of the Florida Division of Blind Services is to empower people who are blind and visually impaired to reach self-determined goals.

### **Down Syndrome Association of Jacksonville**

8011 Philips Hwy, Ste 7  
Jacksonville, FL 32256  
Phone: 904-353-6300  
Fax: 904-353-6222  
Website: [www.dsaj.org](http://www.dsaj.org)

The Down Syndrome Association of Jacksonville (DSAJ) aims to support families as they navigate the journey for individuals with Down syndrome. The DSAJ offers support for each milestone of the lives of individuals with Down syndrome from educating the local hospitals on better ways to deliver a prenatal or post-natal diagnosis, to making sure new babies receive the therapies they need, to ensuring better and sustainable career paths.

### **Epilepsy Florida**

5209 San Jose Blvd, Ste. 102  
Jacksonville, FL 32207  
**Phone:** 904-731-3752  
**Toll Free:** 877-553-7453  
**Fax:** 904-730-2329  
**Website:** [www.epilepsyfl.com](http://www.epilepsyfl.com)

Epilepsy Florida is dedicated to supporting those impacted by epilepsy by confronting the spectrum of challenges created by seizures. This mission is accomplished by offering services such as support groups, information and referral, prevention and education, case management, medical and psychological services, advocacy, and recreational camps.

**Epilepsy Foundation**

3540 Crain Hwy, Ste 675

Bowie, MD 20716

**Toll Free:** 800-332-1000

**Website:** [www.epilepsy.com](http://www.epilepsy.com)

**Epilepsy Foundation - Florida**

**Phone:** 727-254-4962

**Toll Free:** 800-332-1000

**Email:** [florida@efa.org](mailto:florida@efa.org)

**Website:** <https://epilepsyfoundationfl.org>

The Epilepsy Foundation works to ensure people with disabilities are able to participate in all life experiences and strives to prevent, control and cure epilepsy through research, education, advocacy and services.

**Florida Council of the Blind**

1531 Dempsey Mayo Rd

Tallahassee, FL 32308

**Phone:** 850-422-7752

**Toll Free:** 800-267-4448

**Email:** [floridacouncil@comcast.net](mailto:floridacouncil@comcast.net)

**Website:** [www.fcb.org](http://www.fcb.org)

The Florida Council of the Blind, a state affiliate of the American Council of the Blind, is an organization of blind people working to make life better through public education, legislative actions, and providing an information and referral service. FCB offers educational, social, and economic opportunities specific to the needs of blind individuals.

**Florida Developmental Disabilities Council**

124 Marriott Dr, Ste. 203

Tallahassee, FL 32301

**Phone:** 850-488-4180

**Toll Free:** 800-580-7801

**TTY:** 888-488-8633

**Fax:** 850-922-6702

**Website:** [www.fddc.org](http://www.fddc.org)

The Florida Developmental Disabilities Council encourages and advocates opportunities for persons with developmental disabilities and their families to enhance their quality of life within their communities.

## DISABILITY-SPECIFIC ORGANIZATIONS

### **Foundation Fighting Blindness**

6925 Oakland Mills Rd, Ste 701  
Columbia, MD 21045

**Phone:** 800-683-5555

**Email:** [info@fightingblindness.org](mailto:info@fightingblindness.org)

**Website:** <https://fightingblindness.org>

#### **Jacksonville Chapter**

**Email:** [jacksonville@fightingblindness.org](mailto:jacksonville@fightingblindness.org)

**Website:** [www.fightingblindness.org/chapters/jacksonville-chapter](http://www.fightingblindness.org/chapters/jacksonville-chapter)

The mission of the Foundation Fighting Blindness is to drive the research that will provide preventions, treatments and cures for people affected by retinitis pigmentosa, age-related macular degeneration, Usher syndrome and the entire spectrum of retinal degenerative diseases. The Foundation's Jacksonville-area Chapter works to raise funds, increase public awareness of inherited retinal diseases, and provides support to people affected by these diseases and their families.

### **Immune Deficiency Foundation**

110 West Rd, Ste 200  
Towson, MD 21204

**Phone:** 800-296-4433

**Fax:** 410-321-9165

**Website:** [www.primaryimmune.org](http://www.primaryimmune.org)

The Immune Deficiency Foundation improves the diagnosis, treatment, and quality of life of people affected by primary immunodeficiency through fostering a community empowered by advocacy, education, and research.

### **L'Arche Jacksonville**

700 Arlington Rd N  
Jacksonville, FL 32211

**Phone:** 904-721-5992

**Fax:** 904-721-7143

**Website:** [www.larchejacksonville.org](http://www.larchejacksonville.org)

The mission of L'Arche Jacksonville is to provide residential housing and day programming for developmentally disabled adults in the Jacksonville community. This faith-based organization aims to establish family units through which residents are helped to reach their maximum potential.



**Leukemia & Lymphoma Society - Northern Florida Chapter**

40 E. Adams St., Ste. LL40

Jacksonville, FL 32216

**Phone:** 904-332-6414**Toll Free:** 800-785-0733**Fax:** 904-332-6422**Website:** [www.lls.org](http://www.lls.org)

The Leukemia & Lymphoma Society is committed to reaching out to those with leukemia, Hodgkin and non-Hodgkin lymphoma and myeloma in meaningful ways. Many programs have been developed to meet the needs of patients, families and oncology professionals. Programs include: patient financial aid program, First Connection program, The Trish Greene Back-to-School Program for Children with Cancer, patient education, and information & referral.

**Lupus Foundation of America- Florida Chapter**

2300 High Ridge Rd, Ste 375

Boynton Beach, FL 33426

**Main Phone:** 561-279-8606 Ext. 2**InfoLine:** 855-905-8787**Fax:** 561-935-1435**Email:** [info@lupusfl.org](mailto:info@lupusfl.org)**Website:** <https://lupusfl.org>

The Lupus Foundation of America's Florida chapter is part of a national force devoted to solving the mystery of Lupus while providing caring support to those who suffer from its impact in the state of Florida. With the help of informed volunteers, Lupus medical experts, and committed and caring supporters, the Lupus Foundation's Florida chapter supports research and conducts education programs; provides information to ensure people with Lupus and their families get answers and health professionals know about new means to diagnose and manage the disease; and conducts activities to increase awareness of Lupus.

**Making Strides for Autism**

5800 Beach Blvd, Ste 203-325

Jacksonville, FL 32207

**Phone:** 904-862-6040**Email:** [info@makingstridesforautism.org](mailto:info@makingstridesforautism.org)**Website:** [www.makingstridesforautism.org](http://www.makingstridesforautism.org)

The goal of Making Strides for Autism is to lessen the emotional and financial impact of autism on families and people living in Northeast Florida with autism spectrum disorders. The organization is dedicated to providing support, training and advocacy; creating job training and meaningful jobs for people with autism, and to raising public awareness about autism and its effects on families and society.

## DISABILITY-SPECIFIC ORGANIZATIONS

### **Mental Health America**

5000 Montgomery Ste., 820

Alexandria, VA 22314

**Phone:** 703-684-7722

**Toll Free:** 800-969-6642

**Fax:** 703-684-5968

**Website:** [www.mhanational.org](http://www.mhanational.org)

Mental Health America (MHA)'s work is driven by its commitment to promote mental health as a critical part of overall wellness, including prevention services for all; early identification and intervention for those at risk; integrated care, services, and supports for those who need them; with recovery as the goal.

### **Muscular Dystrophy Association**

161 N Clark St, Ste 3550

Chicago, IL 60601

**MDA Resource Center Phone:** 833-ASK-MDA1 (833-275-6321)

**National Office Phone:** 800-572-1717

**Email:** [ResourceCenter@mdausa.org](mailto:ResourceCenter@mdausa.org)

**Website:** [www.mda.org](http://www.mda.org)

The Muscular Dystrophy Association provides comprehensive medical services to tens of thousands of people with neuromuscular diseases at more than 200 hospital-affiliated clinics across the country. The Association's worldwide research program represents the largest single effort to advance knowledge of neuromuscular diseases and to find cures and treatments for them. At facilities in MDA's nationwide network of hospital-affiliated clinics, patients receive diagnostic and follow-up care from specialists in neuromuscular disease. MDA also provides assistance with purchase and repair of wheelchairs and leg braces, assistance with the purchase of communication devices, summer camps for youngsters and support groups.

**National Alliance on Mental Illness (NAMI)**

4301 Wilson Blvd, Ste 300

**Main Phone:** 703- 524-7600

**Member Services Phone:** 888-999-6264

**Fax:** 703-524-9094

**Website:** [www.nami.org](http://www.nami.org)

**NAMI Helpline** 800-950-6264(NAMI) or in a crisis, text “NAMI” to 741741

**National Alliance on Mental Illness (NAMI) - Jacksonville**

PO Box 24783

Jacksonville, FL 32241

**Help Line:** 904- 724-778232.

**Email:** [helpline@namijax.org](mailto:helpline@namijax.org)

**Website:** [www.namijacksonvillefl.org](http://www.namijacksonvillefl.org)

NAMI Connection Recovery Support Group is a free, peer-led support group led by NAMI-trained facilitators who have personal experience of living with mental illness. Peer support is designed for adults living with mental illness who will gain insight from hearing from others like you. NAMI’s support groups meet bi-weekly, weekly or monthly and are unique because they follow a structured model to ensure you and others have an opportunity to be heard and to get what you need.

**National Association of Blind Students**

**Website:** [www.nabslink.org](http://www.nabslink.org)

The National Association of Blind Students is a student-run organization seeking blind, visually impaired and sighted members committed to giving visually impaired and blind students a strong network of support and a powerful public voice.

**National Association for Down Syndrome**

1460 Renaissance Dr, Ste 102

Park Ridge, IL 60068

**Phone:** 630-325-9112

**Fax:** 847-376-8908

**Email:** [info@nads.org](mailto:info@nads.org)

**Website:** [www.nads.org](http://www.nads.org)

The National Association for Down Syndrome supports all persons with Down syndrome in achieving their full potential. NADS provides information and resources to families with Down syndrome to enable them to access and evaluate appropriate services. NADS also educates the public about Down syndrome, addresses social policy issues and challenges facing the Down syndrome community, and facilitates and encourages active participation by self-advocates and families in the delivery of education, vocational, residential and other services for persons with Down syndrome.

**National Association of the Deaf**

8630 Fenton St, Ste 820

Silver Spring, MD 20910

**Videophone:** 301-587-1788 (Purple/ZVRS)

**Videophone:** 301-328-1443 (Sorenson)

**Videophone:** 301-338-6380 (Convo)

**TTY:** 301-587-1789

**Fax:** 301-587-1791

**Email:** [nad.info@nad.org](mailto:nad.info@nad.org)

**Website:** [www.nad.org](http://www.nad.org)

The National Association of the Deaf is a civil rights organization of, by and for deaf and hard of hearing individuals in the United States. The NAD was shaped by deaf leaders who believed in the right of the American deaf community to use sign language, to congregate on issues important to them, and to have its interests represented at the national level. The advocacy scope of the NAD is broad, covering a lifetime and impacting future generations in the areas of early intervention, education, employment, health care, technology, telecommunications, youth leadership, federal advocacy, and more.

**National Down Syndrome Society**

8 E 41<sup>st</sup> St, 8<sup>th</sup> Floor

New York, NY 10017

**Toll Free:** 800-221-4602

**Fax:** 646-870-9320

**Email:** [info@ndss.org](mailto:info@ndss.org)

**Website:** [www.ndss.org](http://www.ndss.org)

The mission of the National Down Syndrome Society is to be the national advocate for the value, acceptance and inclusion of people with Down syndrome. The National Down Syndrome Society envisions a world in which all people with Down syndrome have the opportunity to enhance their quality of life, realize their life aspirations and become valued members of welcoming communities.

**National Federation of the Blind**

200 E Wells St

Baltimore, MD 21230

**Phone:** 410-659-9314

**Fax:** 410-685-5653

**Email:** [nfb@nfb.org](mailto:nfb@nfb.org)

**Website:** [www.nfb.org](http://www.nfb.org)

**Greater Jacksonville Chapter:**

**Phone:** 904-580-6819

**Email:** [nfbjax@gmail.com](mailto:nfbjax@gmail.com)

**Meeting:** Times and locations posted at: [www.nfbflorida.org/chapters.htm](http://www.nfbflorida.org/chapters.htm)

Through our network of blind members, we coordinate many programs, services, and resources to defend the rights of blind Americans, provide information and support to blind children and adults, and build a community that creates a future full of opportunities.

**National Kidney Foundation of Florida**

30 E 33<sup>rd</sup> St

New York, NY 10016

**Toll Free:** 800-622-9010

**Fax:** 212-689-9261

**Email:** [nkcares@kidney.org](mailto:nkcares@kidney.org)

**Website:** [www.kidney.org](http://www.kidney.org)

The National Kidney Foundation is a major voluntary health organization that seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.

**National Multiple Sclerosis Society – North Florida Chapter**

8940 Western Way, Ste 16

Jacksonville, FL 32256

**Phone:** 904-332-6810

**Toll Free:** 800-344-4867

**Fax:** 904-332-0898

**Email:** [msnorfla@nmss.org](mailto:msnorfla@nmss.org)

**Website:** [www.nationalmssociety.org/Chapters/FLN](http://www.nationalmssociety.org/Chapters/FLN)

The North Florida Chapter offers an extensive variety of programs, services, resources and connections for people living with and affected by MS: the afflicted person, family members, caregivers and other members of their support systems. Opportunities include: information and referral, peer support, financial assistance, and volunteer opportunities.

## DISABILITY-SPECIFIC ORGANIZATIONS

### **New Heights of Northeast Florida**

3311 Beach Blvd

Jacksonville, FL 32207

**Phone:** 904-396-1462

**Fax:** 904-396-1199

**Email:** [adultservices@newheightsnefl.org](mailto:adultservices@newheightsnefl.org)

**Website:** [www.newheightsnefl.org](http://www.newheightsnefl.org)

The mission of New Heights is to enrich lives of persons with disabilities and their families through empowerment programs such as adult development training and supported employment and living.

### **Northeast Florida AIDS Network**

2715 Oak St

Jacksonville, FL 32205

**Phone:** 904-356-1612

**Fax:** 904-356-7095

**Website:** [www.nfanjax.org](http://www.nfanjax.org)

The Northeast Florida AIDS Network provides compassionate leadership, services and advocacy in meeting the prevention, health, spiritual and social needs of individuals, families and communities. Programs include: medical case management, housing programs, AIDS Insurance Continuation Program, children's programs, food pantry, information/referral, social services, counseling, support groups, and more.

### **Paralyzed Veterans of America**

801 18th St, NW

Washington, DC 20006

**Toll Free:** 800-424-8200

**TTY:** 800-795-4327

**Email:** [info@pva.org](mailto:info@pva.org)

**Website:** [www.pva.org](http://www.pva.org)

The Paralyzed Veterans of America, a congressionally chartered veterans service organization founded in 1946, has developed a unique expertise on a wide variety of issues involving the special needs of our members—veterans of the armed forces who have experienced spinal cord injury or dysfunction. PVA will use that expertise to be the leading advocate for quality health care for our members; research and education addressing spinal cord injury and dysfunction; benefits available as a result of our members' military service; and civil rights and opportunities which maximize the independence of our members.

**Pine Castle**

4911 Spring Park Rd  
 Jacksonville, FL 32207  
**Phone:** 904-733-2650  
**Fax:** 904-733-2681  
**Website:** [www.pinecastle.org](http://www.pinecastle.org)

Pine Castle is a nonprofit organization that serves adults with developmental disabilities. Its mission is to enrich the lives of people with developmental disabilities. Pine Castle provides programs in adult day training, residential services and supported employment services. Programs consist of facility employment, community employment, group homes, senior services, adult basic education, activities in daily living skills and community inclusion activities. Referrals are taken through Vocational Rehabilitation and the Department of Children and Families, Developmental Disabilities Program.

**Speech & Hearing Center, Inc.**

1010 N Davis St, Ste 101  
 Jacksonville, FL 32209  
**Phone:** 904-355-3403  
**Fax:** 904-355-4149  
**Website:** [www.shejax.org](http://www.shejax.org)

The Speech & Hearing Center, is a nonprofit agency serving Northeast Florida and Southeast Georgia that provides high-quality audiology and speech/language pathology services regardless of an individual's ability to pay.

**Spina Bifida Association of America**

1600 Wilson Blvd, Ste 800  
 Arlington, VA 22209  
**Phone:** 800-621-3141  
**Email:** [sbaa@sbaa.org](mailto:sbaa@sbaa.org)  
**Website:** [www.spinabifidaassociation.org](http://www.spinabifidaassociation.org)

The mission of the Spina Bifida Association of America is to promote the prevention of spina bifida and to enhance the lives of all affected. The Association was founded to address the specific needs of the spina bifida community and serves as the national representative of almost 60 chapters. SBAA's efforts benefit thousands of infants, children, adults, parents and professionals each year.

**Spina Bifida of Jacksonville**

2970 Mercury Rd

Jacksonville, FL 32207

**Phone:** 904-699-9886

**Website:** [www.spinabifidajax.org](http://www.spinabifidajax.org)

Spina Bifida Jacksonville is a 501(c)(3) non-profit organization founded in 1973 to provide support for families living with Spina Bifida. Spina Bifida is the most common permanently disabling birth defect in the United States. An average of 8 babies everyday are born with Spina Bifida or a similar birth defect of the brain and spine.

Our goal is to create a network of support for local families. Spina Bifida Jacksonville strives to advocate for, educate and serve patients and families whose lives have been touched by Spina Bifida.

**Susan G. Komen for the Cure**

13770 Noel Rd, Ste. 801889

Dallas, Tx 75380

**Breast Care Helpline:** 877-465-6636 (Se habla español.)

**Breast Care Email:** [helpline@komen.org](mailto:helpline@komen.org) (Se habla español.)

The mission of Susan G. Komen North Florida is to provide funding for breast health services, breast cancer education and outreach in the five-county service area. Through events like the Komen North Florida Race for the Cure, Komen North Florida invests 75 percent of the net funds raised to support vital local breast health services and dedicates the remaining 25 percent to national research to find the cures.

**United Cerebral Palsy**

1825 K St. NW, Ste. 600

Washington, DC 20006

**Phone:** 800-872-5827

**Alternative Phone:** 800-776-0406

**Fax:** 202-776-0414

**Email:** [info@upc.org](mailto:info@upc.org)

**Website:** [www.upc.org](http://www.upc.org)

United Cerebral Palsy is committed to change and progress for persons with disabilities. The national organization and its nationwide network of affiliates strive to ensure the inclusion of persons with disabilities in every facet of society—from the Web to the workplace, from the classroom to the community. As one of the largest health charities in America, United Cerebral Palsy's mission is to advance the independence, productivity and full citizenship of people with disabilities through an affiliate network.



**United Spinal Association**

120-34 Queens Blvd, Ste 320

Kew Gardens, NY 11415

**Phone:** 718-803-3782**Toll Free:** 800-404-2898**Fax:** 718-803-0414**Email:** [info@unitedspinal.org](mailto:info@unitedspinal.org)**Website:** <https://unitedspinal.org>

United Spinal Association is dedicated to enhancing the quality of life of all people living with a spinal cord injury or disease. The organization's programs and services provide support and information to their loved ones, care providers and professionals. Each year, United Spinal helps thousands of wheelchair-users, veterans, and people with multiple sclerosis and other spinal cord disorders overcome the daily challenges of living with a disability.

**University of Florida Jacksonville CARD – Center for Autism and Related Disabilities**

6271 St. Augustine Rd, Ste 1

Jacksonville, FL 32217

**Phone:** 904-633-0760**Fax:** 904-633-0751**Website:** [www.hscj.ufl.edu/pediatrics/autism](http://www.hscj.ufl.edu/pediatrics/autism)**Facebook:** [www.facebook.com/autismjacksonville](http://www.facebook.com/autismjacksonville)

The mission of the Center is to provide support and assistance with the goal of optimizing the potential of people with autism and related disabilities. The Center offers home and school services, professional consultation, public awareness, parent group, sib shop, and social skills groups.

**Vision Education and Rehabilitation Center**

101 W State St, Room A-2140

Jacksonville, FL 32202

**Phone:** 904-633-8220**Fax:** 904-632-5107**Website:** [www.fscj.edu/verc](http://www.fscj.edu/verc)

Vision Education & Rehabilitation Center at Florida State College at Jacksonville provides training and education for individuals with blindness or low vision who reside in Baker, Clay, Duval, Nassau, and St. Johns counties. Students are referred through the State of Florida Division of Blind Services. Training areas include orientation & mobility, independent living skills, assistive technology, adjustment to blindness counseling, and job readiness training.

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## EDUCATION

Alden Road Exceptional Student Center  
Broach School

Bureau of Exceptional Student Education

Child Find

Clarke Schools for Hearing and Speech

DLC Nurse & Learn

Exceptional Education and Student Services of Duval County Public Schools

Father's Harbor Academy

Florida School for the Deaf and the Blind

Florida State College at Jacksonville – Disabled Student Services

Gallaudet University

Hope Haven

Huntington Learning Centers

Jacksonville School for Autism

Jacksonville University- Disability Support Services

The Jericho School

Laurent Clerc National Deaf Education Center

Lighthouse Christian School

Mainspring Academy

Mathnasium

Morning Star School of Jacksonville

National Technical Institute for the Deaf

North Florida School of Special Education

PACE Center for Girls Jacksonville

PossAbilities Plus, Inc.

Proactive Life Skills

## **EDUCATION Continued**

U. S. Department of Education Assistive Technology Program  
University of North Florida – Student Accessibility Services  
Vision Education and Rehabilitation Center

**Alden Road Exceptional Student Center**

11780 Alden Rd

Jacksonville, FL 32246

**Phone:** 904-565-2722**Website:** [www.duvalschools.org/ar](http://www.duvalschools.org/ar)

It is the mission and commitment of Alden Road School, its families and the community to provide individualized instruction within a safe, respectful and positive learning environment that promotes self-determination, self-advocacy, self-esteem and skills for communication and lifelong learning.

**Broach School****Phone:** 904-637-0300**Email:** [info@broachschool.com](mailto:info@broachschool.com)**Website:** [www.broachschool.com](http://www.broachschool.com)

The Broach School was founded in 1973 by Dr. Tommie Broach to encourage and teach students who were struggling in traditional classrooms. We are experienced in working with students with special needs such as ADHD, dyslexia, developmental disabilities, autism spectrum disabilities and more. Call us today to see if we are a fit for your child.

**Bureau of Exceptional Student Education****Phone:** 850-245-0475**Fax:** 850-245-0953**Email:** [BESEsupport@fldoe.org](mailto:BESEsupport@fldoe.org)**Website:** <https://www.fldoe.org/academics/exceptional-student-edu/>

The Bureau of Exceptional Student Education administers programs for students with disabilities. Additionally, the bureau coordinates student services throughout the state and participates in multiple inter-agency efforts designed to strengthen the quality and variety of services available to students with special needs.

## EDUCATION

### **Child Find**

FDLRS Crown

1531 Winthrop St

Jacksonville, FL 32206

**Phone:** 904-346-4601

**Fax:** 904-346-4611

**Email:** [fdlrcrown@dualschools.org](mailto:fdlrcrown@dualschools.org)

**Website:** [www.fdlrcrown.org](http://www.fdlrcrown.org)

FDLRS Crown Child Find, in coordination with Clay, Duval and Nassau school districts, locates children ages 3 to 5 who are potentially eligible for services under the Individuals with Disabilities Education Act (IDEA) and links them with needed services.

Child Find services help to promote general public awareness of programs and services available for young children who have or are at risk of developing disabilities. Service coordination for diagnostic screening, training, and support is also provided.

### **Clarke Schools for Hearing and Speech**

9803 Old St. Augustine Rd, Ste 7

Jacksonville, FL 32257

**Phone:** 904-880-9001

**Fax:** 904-880-9007

**Email:** [florida@clarkeschools.org](mailto:florida@clarkeschools.org)

**Website:** [www.clarkeschools.org](http://www.clarkeschools.org)

Clarke provides children who are deaf or hard of hearing with the listening, learning and spoken language skills they need to succeed. Clarke impacts the lives of children and adults through educational and early childhood programs, hearing services, mainstream services, research, curriculum development and the teachers and professionals trained by Clarke who take their special skills to all parts of the world.

**DLC Nurse & Learn**

4101 College St, Ste 1  
Jacksonville, FL 32205

**Phone:** 904-387-0370

**Fax:** 904-387-0156

**DLC Therapy & Care**

2270 Blanding Blvd  
Jacksonville, FL 32210

**Phone:** 904-389-5402

**Fax:** 904-388-6895

**Email:** [info@dlcnl.org](mailto:info@dlcnl.org)

**Website:** [www.dlcnl.org](http://www.dlcnl.org)

DLC Nurse & Learn is a special nonprofit education school dedicated to meeting all the needs of special needs children in a Christian, loving atmosphere. The program is based upon the idea that children with handicaps are children first and their potential is there to be discovered. The organization strives to help each child reach this potential by providing normalized activities geared toward individual skill levels. DLC offers 6 weeks of speech therapy, occupational therapy, physical therapy, music therapy, and nursing care for mild medical problems on site. DLC is an inclusion program for children with and without disabilities. DLC offers an after school program and a summer camp. DLC accepts VPK vouchers, school readiness vouchers, Gardiner Scholarship, United Way Success by 6, and some private scholarships for low-income families.

**Exceptional Education and Student Services of Duval County Public Schools**

Duval County Public Schools

4037 Boulevard Center Dr.

Jacksonville, FL 32207

**EE/SS Main Phone:** 904-348-7800

**Parent Services:** 904-348-7614

**ESE Solution Center:** 904-348-7853

**Fax:** 904-858-3612

**Email:** [esesolutioncenter@duvalschools.org](mailto:esesolutioncenter@duvalschools.org)

**Website:** <https://dcps.duvalschools.org/Domain/4394>

The Exceptional Education and Student Services Department is committed to supporting students with diverse learning needs, their families, and schools in providing access to a high quality education. The Exceptional Education and Student Services Department provides services and supports for students with disabilities, gifted learners and other eligible students. For more information, please call (904)348-7800.

## EDUCATION

### **Father's Harbor Academy**

8595 Beach Blvd, Ste. 301

Jacksonville, FL 32216

**Phone:** 904-306-9579

**Website:** <https://fathersharboracademy.com/>

At Father's Harbor Academy, we believe students inherently want to learn. But what motivates one may not motivate another. That's why our teachers give students the room to be creative, to discover for themselves how to translate the lesson into genuine learning. By balancing this flexibility with close individualized attention, teachers at FHA recognize and use each child's strengths. This lays the foundation for the rest of their schooling and the rest of their lives.

### **Florida School for the Deaf and the Blind**

207 San Marco Ave

St Augustine, FL 32084

**Phone:** 904-827-2200

**Video Phone:** 904-201-4527

**Email:** [info@fsdb.k12.fl.us](mailto:info@fsdb.k12.fl.us)

**Website:** [www.fsdbk12.org](http://www.fsdbk12.org)

The Florida School for the Deaf and the Blind is the state's public school for eligible deaf/hard of hearing and blind/low vision preschool through 12th grade students. FSDB also offers a post-secondary program. There is no cost to families for eligible Florida residents. The School awards standard and special diplomas and prepares its graduates for a wide range of professional careers and trades. Each year, over 70% of the graduating class continues their education at colleges, universities and technical training centers.

### **Florida State College at Jacksonville – Disabled Student Services**

101 W State St, Room A1119

Jacksonville, FL 32202

**Phone:** 904-633-8488

**Fax:** 904-633-5975

**Website:** [www.fscj.edu/admissions-aid/services-for-students-with-disabilities](http://www.fscj.edu/admissions-aid/services-for-students-with-disabilities)

Florida State College at Jacksonville offers a wide range of educational support services to students with disabilities. All educational accommodations are provided through the Auxiliary Aids Program with the Office of Services for Students with Disabilities, Department of Student Success. The following services can be provided upon receipt of supporting documentation: note taker, tutor, reader, scribe, interpreter, testing accommodations, adaptive equipment/software, enlarged or Brailled instruction material, course substitution/CLAST waiver, and voter registration.



**Gallaudet University**

800 Florida Ave NE  
Washington, DC 20002

**Phone:** 202-651-5000

**Undergraduate Admissions Videophone:** 202-250-2474

**Undergraduate Admissions Phone:** 800-995-0550

**Undergraduate Admissions Email:** [admissions@gallaudet.edu](mailto:admissions@gallaudet.edu)

**Graduate Admissions Videophone:** 202-524-8410

**Graduate Admissions Phone:** 202-651-5436

**Graduate Admissions Email:** [graduate@gallaudet.edu](mailto:graduate@gallaudet.edu)

**Email:** [public.relations@gallaudet.edu](mailto:public.relations@gallaudet.edu)

**Website:** [www.gallaudet.edu](http://www.gallaudet.edu)

The mission of Gallaudet University is to serve as a comprehensive, multipurpose institution of higher education for deaf and hard of hearing students. In addition to its undergraduate and graduate academic programs, the University also offers national demonstration elementary and secondary education programs. The University extends its activities to a worldwide audience through a network of regional centers, international agreements, and public service and advocacy efforts. Gallaudet University is the only liberal arts university in the world designed exclusively for deaf and hard of hearing students. Communication among faculty, staff, and students, whether in or out of the classroom, is through the use of both sign language and written and spoken English.

**Hope Haven**

4600 Beach Blvd  
Jacksonville, FL 32207

**Phone:** 904-346-5100

**Fax:** 904-346-5111

**Email:** [info@hope-haven.org](mailto:info@hope-haven.org)

**Website:** [www.hope-haven.org](http://www.hope-haven.org)

Hope Haven's mission is to ensure that children and families realize their full potential by providing specialized services and individualized educational opportunities. Programs include: after-school programs for children with disabilities; attention-deficit disorder clinic; autism services; psychological-educational evaluations; speech and language; counseling services; educational services; tutoring; summer programs; children first in divorce; Down syndrome center; resource library; adaptive toy lending library; Access to Success for Adults with Disabilities; Florida Alliance for Assistive Services and Technology; and a workplace accommodation demonstration center.

## EDUCATION

### **Huntington Learning Centers**

**Toll Free:** 1-800 CAN LEARN

**Website:** [www.huntingtonhelps.com](http://www.huntingtonhelps.com)

#### **Jacksonville Location**

12276 San Jose Blvd, Ste 701

Jacksonville, FL 32223

**Phone:** 904-886-9600

#### **Jacksonville Beach Location**

13170 Atlantic Blvd, Ste 54

Jacksonville, FL 32225

**Phone:** 904-220-1212

#### **Fleming Island Location**

1960 E West Pkwy, Ste 106

Fleming Island, FL 32003

**Phone:** 904-215-1044

Huntington's highly trained tutors work with students of all ages and abilities to improve their grades and build self-confidence, organizational skills, and good study habits. Whether your child is struggling academically or just wants to get ahead, Huntington can tailor a tutoring program that will achieve results. Huntington Learning Center can help unlock your child's potential and send struggles packing with individualized tutoring in a number of academic fundamentals or major subjects.

### **Jacksonville School for Autism**

9000 Southside Blvd, Bldg 900

Jacksonville, FL 32256

**Phone:** 904-732-4343

**Fax:** 904-732-4344

**Email:** [info@jsakids.org](mailto:info@jsakids.org)

**Website:** [www.jsakids.org](http://www.jsakids.org)

Jacksonville School for Autism is dedicated to helping children with autism and their families by tapping into all available resources to provide "outside of the desk" thinking. With a focus on whole-child development and individualized programs that encourage both family and community involvement, JSA is able to nurture each child to reach his/her full potential. Not just a place for learning, JSA creates an environment where relationships grow and lives are changed.

**Jacksonville University – Disability Support Services**

Davis Student Commons, Room 336

2800 University Blvd

Jacksonville, FL 32211

**Disability Support Services Phone:** 904-256-7787

**Disability Support Services Email:** [dss@ju.edu](mailto:dss@ju.edu)

**Website:** <https://www.ju.edu/disabilityservices/index.php>

A Student Life professional staff member is the university's coordinator for Disability Support Services. JU recognizes that some disabilities are primarily physical, while others are psychological or involve specific disabilities of the learning process. Available resources include: assistance with course scheduling, adjustments to full-time status requirements, coordination of services with other University departments such as Residential Life and Counseling Services, counseling in faculty/peer relations, guidance in lifestyle management and community agency referrals. Accommodations in the classroom may include: priority seating, change of classroom, tape recording of lectures, extra time for tests, alternative test formats, etc.

**The Jericho School**

1351 Sprinkle Dr

Jacksonville, FL. 32211

**Phone:** 904-744-5110

**Fax:** 904-744-3443

**Email:** [jerichoschool@yahoo.com](mailto:jerichoschool@yahoo.com)

**Website:** <https://thejerichoschool.org>

The mission of The Jericho School is to provide comprehensive, individualized science-based education not otherwise available in the community. The Jericho School believes children with autism and other developmental delays deserve the opportunity to reach their full potential. The school's curriculum provides effective treatment and education programs to children and their families based on applied behavior analysis and verbal behavior.

## EDUCATION

### **Laurent Clerc National Deaf Education Center**

800 Florida Ave NE

Washington, DC 20002

**Phone/TTY:** 202-651-5855

**VP:** 866-204-0504

**Email:** [clerc.center@gallaudet.edu](mailto:clerc.center@gallaudet.edu)

**Website:** <https://clerccenter.gallaudet.edu/>

The Laurent Clerc National Deaf Education Center at Gallaudet University is a federally funded center with exemplary elementary and secondary education programs for deaf and hard of hearing students and is tasked with developing and disseminating innovative curricula, instructional techniques, and products nationwide while providing information, training, and technical assistance for parents and professionals to meet the needs of deaf and hard of hearing students from birth to age 21.

### **Lighthouse Christian School**

#### **Arlington Campus**

6801 Merrill Rd

Jacksonville, FL 32277

**Phone:** 904-642-4043

#### **Callahan Campus**

Anchor Church of God

541798 US Hwy 1 S

Callahan, FL 32011

**Phone:** 904-507-6683

#### **Dinsmore Campus**

Faith Baptist Church

5330 Dunn Ave

Jacksonville, FL 32218

**Phone:** 904-672-7440

#### **Mandarin Campus**

Freedom Christian Fellowship

3423 Loretto Rd

Jacksonville, FL 32223

**Phone:** 904-288-0673

#### **Middleburg Campus**

Middleburg United Methodist Church

3925 Main St

Middleburg, FL 32068

**Phone:** 904-406-4866

**Northside Campus**

Wesley Fellowship United Methodist Church  
 5400 N Pearl St  
 Jacksonville, FL 32208  
**Phone:** 904-353-7062

**Orange Park Campus**

Advent Lutheran Church  
 2156 Loch Rane Blvd  
 Orange Park, FL 32073  
**Phone:** 904-272-2524

**Westside Campus**

Riverstone Community Church  
 6800 W 5<sup>th</sup> St  
 Jacksonville, FL 32254  
**Phone:** 904-854-4599

**Website:** <https://www.lighthousechristianschool.net>

Lighthouse Christian School is a private Christian school in Florida's First Coast area of Jacksonville and Orange Park. Lighthouse Christian School is designed for the child who sometimes learns differently. Many Christian Schools use "college prep" programs that are very fast paced. This type of program can't be concerned about the student who falls behind. Once a child is labeled as a failure in these programs it can have a very deep, long term, psychological impact on the child.

**Mainspring Academy**

6867 Southpoint Dr N, Ste. 400  
 Jacksonville, FL 32216  
**Phone:** 904-503-0344  
**Fax:** 904-503-0469

**Website:** [www.mainspringacademy.org](http://www.mainspringacademy.org)

The mission of Mainspring Academy is to serve as the premier, comprehensive learning and support center for students with exceptional and special needs in the Jacksonville area. Mainspring Academy believes that learning comes from experiencing. Students go on daily journeys to different environments, both inside and outside of the classroom. These journeys create opportunities that enhance academic and social learning and encourage life experience.

## EDUCATION

### **Mathnasium of Ortega**

5907 Roosevelt Blvd.

Jacksonville FL 32244

**Phone:** 904-380-4700

**Email:** [ortega@mathnasium.com](mailto:ortega@mathnasium.com)

**Website:** [www.mathnasium.com/ortega](http://www.mathnasium.com/ortega)

Mathnasium helps children in grades 1 through 12, gifted and advanced, homeschool, FSA/EOC, ISEE, ACT/SAT, Mensa, and Math Remediation understand math by teaching the way that makes sense to them.

### **Morning Star School of Jacksonville**

725 Mickler Rd

Jacksonville, FL 32211

**Phone:** 904-721-2144

**Fax:** 904-721-1040

Welcome to Morning Star School in Jacksonville, Florida. Our school serves children in Kindergarten through 12th grade with learning challenges, attention deficit, autism and mild intellectual differences. Fully accredited by the Florida Catholic Conference, we are the only special education school in the Diocese of St. Augustine. Our school is dedicated to helping children become productive, responsible, functioning members of society. With the cooperative efforts of parents, teachers, and our supportive community, students are afforded the opportunity to learn, to thrive and to succeed.

At Morning Star, we work with each individual student, and partner with parents, therapists and medical providers to provide each child the opportunity to reach his or her highest potential. Our students are from diverse backgrounds and come to us from Duval, Clay, St. Johns, Nassau, and Flagler Counties. We welcome them regardless of religious affiliation.

### **National Technical Institute for the Deaf**

Rochester Institute of Technology

52 Lomb Memorial Dr.

Rochester, NY 14623

**Phone:** 585-475-6350

**Admissions Phone:** 585-475-6700

**Admissions Video Phone:** 585-743-1366

**Website:** [www.rit.edu](http://www.rit.edu)

The National Technical Institute for the Deaf is one of the nine colleges of Rochester Institute of Technology, and is home to the world's first and largest technological college for deaf and hard-of-hearing students.

**North Florida School of Special Education**

223 Mill Creek Rd.

Jacksonville, FL 32211

**Phone:** 904-724-8323**Fax:** 904-724-8325**Website:** [www.northfloridaschool.org](http://www.northfloridaschool.org)

The mission of North Florida School of Special Education is to improve the lives of students with mild to moderate intellectual disabilities through the achievement of academic, vocational, and social skills.

**Pace Center for Girls, Inc.****Pace National Office**

6745 Phillips Industrial Blvd

Jacksonville, FL 32256

**Phone:** 904-421-8585**Fax:** 904-421-8599**Pace Center for Girls – Jacksonville**

2933 University Blvd N

Jacksonville, FL 32211

**Phone:** 904-448-8002**Fax:** 904-448-2808**Pace Center for Girls – Clay**

1241 Blanding Blvd, Ste. 5

Orange Park, FL 32065

**Phone:** 904-485-0840**Fax:** 904-276-4295**Website:** [www.pacecenter.org](http://www.pacecenter.org)

The mission of PACE is to provide girls and young women an opportunity for a better future through education, counseling, training and advocacy. PACE values all girls and young women, believing each one deserves an opportunity to find her voice, achieve her potential and celebrate a life defined by responsibility, dignity, serenity and grace.

## EDUCATION

### **PossAbilities Plus, Inc.**

1079 Atlantic Blvd, Ste. 1

Atlantic Beach, FL 32233

**Phone:** 904-595-5381 or 904-472-8371

**Email:** [PossabilitiesPlus@gmail.com](mailto:PossabilitiesPlus@gmail.com)

**Website:** <https://www.possabilitiesplus.com/>

PossAbilities Plus, Inc. was conceived by Susan Peters, a mother of three children, including two sons on the Autism Spectrum. She has a passion for helping children with different learning abilities. In addition, she taught students with special needs for 14 years and earned her Masters Degree in Special Education. During this time, she explored and developed approaches that positively motivated her students to grow towards their potential. She found incorporating peer mentors and authentic life activities into her social skills curriculum allowed her students to develop confidence. For example, she helped her students and peer mentors to create a coffee shop that operated out of their classroom. The coffee shop provided drinks and snacks to school faculty and staff with great success. The social skills, math skills, and organizational skills of the students involved improved noticeably. Incorporating learning, practice, and peer relationships into one activity was the key to success.

PossAbilities Plus, Inc. is not a traditional transition and training center for teens and adults. We are an all-in-one center for learning, training, working, and socializing. Our goal is to provide training to build skills including self-advocacy, resume writing, and occupational competencies. In addition, clients will be able to earn certifications in areas such as food safety, first aide, and child care. As part of the PossAbilities program we will have three on-site opportunities: a tea room called Cup of Dreams, an upscale resale shop called Unique Boutique, and a social program called SociAbilities. PossAbilities will partner with community organizations to bring in peers to work alongside participants in all areas. As clients skills grow we will assess their talents and help them find opportunities in the local community to shadow, intern, or gain full-time employment.



**Proactive Life Skills****Jacksonville Location**

13121 Atlantic Blvd., Ste. 200  
Jacksonville, FL 32225

**St. Augustine Location**

150 Southpark Blvd  
St. Augustine, FL 32086

**Phone:** 904-491-2111

**Website:** [www.proactiveliveskills.org](http://www.proactiveliveskills.org)

Proactive Life Skills provides behavior and learning support for First Coast families with programs that enable clients to achieve independence and success in school, work, and daily activities. We specialize in social, educational, communication, and behavioral interventions for individuals with neurodevelopmental, anxiety, and impulse control disorders such as autism, ADHD, dyslexia, and other language and learning disabilities to promote inclusion and boost independent potential.

**U.S. Department of Education Assistive Technology Program**

400 Maryland Ave SW  
Washington, DC 20202

**Toll Free:** 800-872-5327

**TTY:** 800-877-8339

**Website:** [www2.ed.gov/policy/gen/guid/assistivetech.html](http://www2.ed.gov/policy/gen/guid/assistivetech.html)

The U.S. Department of Education is the agency of the federal government that establishes policy for, administers, and coordinates most federal assistance to education. Its mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access. It is dedicated to establishing policies on federal financial aid for education, and distributing as well as monitoring those funds, and to prohibiting discrimination and ensuring equal access to education.

## EDUCATION

### **University of North Florida – Student Accessibility Services**

University of North Florida  
1 UNF Dr, Bldg. 57, Room 1500  
Jacksonville, FL 32224  
**Phone:** 904-620-2769  
**Fax:** 904-620-3874  
**Email:** [sascenter@unf.edu](mailto:sascenter@unf.edu)  
**Website:** [www.unf.edu/sas](http://www.unf.edu/sas)

The primary mission of SAS is to ensure that all students with disabilities have equal access to educational opportunities at the University of North Florida. SAS promotes self-determination and self-advocacy of students with disabilities throughout the university community. In addition, SAS partners with other units on campus to ensure that students with disabilities are provided the opportunity to achieve their maximum potential.

### **Vision Education and Rehabilitation Center**

101 W. State St., Room A-2140  
Jacksonville, FL 32202  
**Phone:** 904-633-8220  
**Fax:** 904-632-5107  
**Website:** [www.fscj.edu/verc](http://www.fscj.edu/verc)

Vision Education & Rehabilitation Center at Florida State College at Jacksonville provides training and education for individuals with blindness or low vision who reside in Baker, Clay, Duval, Nassau, and St. Johns counties. Students are referred through the State of Florida Division of Blind Services. Training areas include orientation & mobility, independent living skills, assistive technology, adjustment to blindness counseling, and job readiness training.

## EMPLOYMENT

The Able Trust

Association of People Supporting Employment

CareerSource

Council of State Administrators of Vocational Rehabilitation

Goodwill Industries of North Florida Inc.

Helen Keller Services for the Blind

Job Accommodation Network

Office of Disability Employment Policy

PossAbilities Plus, Inc.

Prestige Workforce

Progressive Abilities Support Services

SourceAmerica

U.S Department of Labor

U.S. Equal Employment Opportunity Commission

VA Veteran Readiness and Employment (VR&E)

Vocational Rehabilitation- Northeast Florida

## EMPLOYMENT

### **The Able Trust**

3320 Thomasville Rd., Ste. 200

Tallahassee, FL 32308

**Phone/TTY:** 850-224-4493

**Fax:** 850-224-4496

**Email:** [info@abletrust.org](mailto:info@abletrust.org)

**Website:** [www.abletrust.org](http://www.abletrust.org)

The Able Trust, also known as the Florida Endowment Foundation for Vocational Rehabilitation, is a 501(c)(3) public charity established by the Florida Legislature in 1990 as a direct support organization for the Florida Division of Vocational Rehabilitation. Its mission is to be a key leader in providing Floridians with disabilities opportunities for successful employment. Since its establishment, The Able Trust has worked with community organizations throughout the state to help thousands of Floridians with disabilities of all ages enter the workforce. The Able Trust youth programs provide career development and transition to many students with disabilities annually, helping to reduce the dropout rate and prepare young adults for life beyond high school.

### **Association of People Supporting Employment**

7361 Calhoun Pl, Ste. 680

Rockville, MD 20850

**Phone:** 301-279-0060

**Fax:** 301-279-0075

**Email (General Inquiries):** [info@apse.org](mailto:info@apse.org)

**Email (Employment Support):** [cesp@apse.org](mailto:cesp@apse.org)

**Website:** [www.apse.org](http://www.apse.org)

The Association of People Supporting Employment is a national nonprofit membership organization. APSE is the only national organization with an exclusive focus on integrated employment and career advancement opportunities for individuals with disabilities. The organization's initiative, HR Connect, offers consultation services to help businesses reach out to and partner with one of the strongest labor and customer pools in the country: the disability community.

**CareerSource NE Florida**

1845 Town Center Blvd, Ste. 250  
Fleming Island, FL 32003

**Phone:** 904-356-JOBS (5627)

**Email:** [info@careersourcenefl.com](mailto:info@careersourcenefl.com)

**Website:** [www.careersourcenortheastflorida.com](http://www.careersourcenortheastflorida.com)

**Gateway: CareerSource NEFL Career Center:**

500 Norwood Ave, Ste. 2  
Jacksonville, FL 32208

**Phone:** 904-924-1710

**Fax:** 904-516-9201

**Southside: CareerSource NEFL Career Center:**

11160 Beach Blvd, Ste. 111  
Jacksonville, FL 32246

**Phone:** 904-997-3100

**Fax:** 904-516-9195

CareerSource is a Ticket to Work Employment Network. If you are a Social Security Disability beneficiary with a Ticket, CareerSource can help you access opportunities to obtain employment, vocational rehabilitation, and other support services from public and private providers, employers and other organizations. The disability specialists can help you find your way through all of the complex levels of programs and workplace accommodations guidance. CareerSource can also help access services and programs that impact the ability to gain, return to or retain employment. The CareerSource disability specialists also assist by giving assistance in the career center, including access to computers with assistive technology, connecting clients with agencies providing other resources, and providing opportunities to meet with employers who are committed to hiring people with disabilities.

**Council of State Administrators of Vocational Rehabilitation**

1 Research Ct, Ste. 450  
Rockville, MD 20850

**Phone:** 301-519-8023

**Email:** [info@csavr.org](mailto:info@csavr.org)

**Website:** [www.csavr.org](http://www.csavr.org)

The Council is the only national organization whose sole purpose is to advocate for the Public Vocational Rehabilitation Program. The organization meets to communicate on issues within the field of rehabilitation. Much of the work of the Council is carried on through standing committees.

## EMPLOYMENT

### **Goodwill Industries of North Florida**

4527 Lenox Ave

Jacksonville, FL 32205

**Phone:** 904-384-1361

**Website:** [www.goodwilljax.org](http://www.goodwilljax.org)

Goodwill Industries of North Florida is a local, not-for-profit organization that removes barriers to employment through training, education and career opportunities for the communities we serve.

### **Helen Keller Services for the Blind**

144 Middle Neck Rd

Sands Point, NY 11050

**Phone:** 516-94-8900 ext. 253

**Email:** [hkncinfo@hknc.org](mailto:hkncinfo@hknc.org)

**Website:** [www.helenkeller.org](http://www.helenkeller.org)

### **Helen Keller Services for the Blind - Region 4: Southeastern Region**

PO Box 380

Concord, GA 30206

**Phone:** 516-393-7733

**Voice (Text only):** 516-329-3355

**VP:** 850-270-6012

**Email:** [janice.hanvey@hknc.org](mailto:janice.hanvey@hknc.org)

**Website:** [www.helenkeller.org/hknc/southeastern-region](http://www.helenkeller.org/hknc/southeastern-region)

For over 110 years, Helen Keller Services for the Blind has been a pioneer in the field of blindness rehabilitation. The mission is to help individuals of all ages and degrees of blindness to live as independently as possible within their own communities. Basic rehabilitation services such as training in safe travel and daily-living skills are provided to approximately 2,000 citizens in the New York metropolitan area each year. In addition, HKSB annually screens close to 25,000 youngsters for eye disorders that will lead to permanent visual impairment if not detected and treated early in a child's life.

**Job Accommodation Network**

P. O. Box 6080

Morgantown, WV 26506-6080

**Phone:** 800-526-7234

**VP:** 800-ADA-WORK

**TTY:** 877-781-9403

**Website:** [www.askjan.org](http://www.askjan.org)

The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on job accommodations and disability employment issues. Serving customers across the United States and around the world for more than 35 years, JAN provides free one-on-one practical guidance and technical assistance on job accommodation solutions, Title I of the Americans with Disabilities Act (ADA) and related legislation, and self-employment and entrepreneurship options for people with disabilities. JAN provides individualized consultation to assist:

- Employers and their representatives seeking guidance on practical ways to engage in the interactive process, provide job accommodation solutions, and comply with Title I of the ADA;
- Individuals with medical conditions and disabilities seeking information about job accommodation solutions, employment rights under the ADA, and self-employment and entrepreneurship opportunities; and
- Family members and rehabilitation, medical, educational, and other professionals in their effort to support successful employment outcomes for individuals with medical conditions and disabilities.

**Office of Disability Employment Policy**

200 Constitution Ave NW

Washington, DC 20210

**Phone:** 866-633-7365

**TTY:** 866-633-7365

**Email:** [odep@dol.gov](mailto:odep@dol.gov)

**Website:** [www.dol.gov/odep](http://www.dol.gov/odep)

The Office of Disability Employment Policy provides national leadership by developing and influencing disability employment-related policies and practices affecting an increase in the employment of people with disabilities.

## EMPLOYMENT

### **PossAbilities Plus, Inc.**

1079 Atlantic Blvd, Ste. 1  
Atlantic Beach, FL 32233

**Phone:** 904-595-5381 or 904-472-8371

**Email:** [PossabilitiesPlus@gmail.com](mailto:PossabilitiesPlus@gmail.com)

**Website:** <https://www.possabilitiesplus.com/>

PossAbilities Plus, Inc. was conceived by Susan Peters, a mother of three children, including two sons on the Autism Spectrum. She has a passion for helping children with different learning abilities. In addition, she taught students with special needs for 14 years and earned her Masters Degree in Special Education. During this time, she explored and developed approaches that positively motivated her students to grow towards their potential. She found incorporating peer mentors and authentic life activities into her social skills curriculum allowed her students to develop confidence. For example, she helped her students and peer mentors to create a coffee shop that operated out of their classroom. The coffee shop provided drinks and snacks to school faculty and staff with great success. The social skills, math skills, and organizational skills of the students involved improved noticeably. Incorporating learning, practice, and peer relationships into one activity was the key to success.

PossAbilities Plus, Inc. is not a traditional transition and training center for teens and adults. We are an all-in-one center for learning, training, working, and socializing. Our goal is to provide training to build skills including self-advocacy, resume writing, and occupational competencies. In addition, clients will be able to earn certifications in areas such as food safety, first aide, and child care. As part of the PossAbilities program we will have three on-site opportunities: a tea room called Cup of Dreams, an upscale resale shop called Unique Boutique, and a social program called SociAbilities. PossAbilities will partner with community organizations to bring in peers to work alongside participants in all areas. As clients skills grow we will assess their talents and help them find opportunities in the local community to shadow, intern, or gain full-time employment.

### **Prestige Workforce**

1225 W Beaver St  
Jacksonville, FL 32204

**Phone:** 904-613-1691

**Email:** [jada@prestigeworkforce.org](mailto:jada@prestigeworkforce.org)

**Website:** [www.prestigeworkforce.org](http://www.prestigeworkforce.org)

Prestige Workforce provides career workshops, job placement, dress code etiquette, money management, professional resumes, and interview training.



**Progressive Abilities Support Services (PASS)**

230 W Bay St, Ste. C3

Savannah, GA 31401

Phone: 888-588-4818

Email: [info@progressiveabilities.org](mailto:info@progressiveabilities.org)Website: [www.progressiveabilities.org](http://www.progressiveabilities.org)

Progressive Abilities Support Services (PASS) works with individuals with disabilities who have registered with their state's Vocational Rehabilitation program and are looking for a little bit of extra help obtaining employment. Progressive Abilities Support Services provides a one-on-one individualized supported employment program that includes pre-employment training, career consultation, placement assistance, on-the-job training and follow-along support, among other services. PASS also works with younger “transition” students who are often seeking their first job after high school. As part of this focus, PASS is working with local Vocational Rehabilitation offices to implement new training curriculums, training sites, and employment opportunities for this population, to aid in the transition process.

**SourceAmerica**

8401 Old Courthouse Rd

Vienna, VA 22182

**Toll Free:** 888-411-8424**Phone:** 571-226-4660**Website:** [www.sourceamerica.org](http://www.sourceamerica.org)

For over 45 years, we’ve worked to increase employment choices for a dedicated and talented workforce of people with disabilities. As an employment advocate for people with disabilities, we’re maximizing our impact by bringing the disability community together to create a powerful voice for inclusion. Together, we’re proving how successful and productive our nation’s workforce can be when people of all abilities participate.

SourceAmerica provides nonprofit agencies with the tools and guidance to strengthen their business, grow capabilities for people with disabilities, and deliver for customers. With support such as contract management, engineering and technical assistance, workforce development, professional and advocacy training, and financial assistance, nonprofit agencies get what they need to excel.

## EMPLOYMENT

### **U.S. Department of Labor**

200 Constitution Ave. NW

Washington, DC 20210

**Toll Free:** 866-487-2365

**TTY:** 877-889-5627

**Website:** [www.dol.gov](http://www.dol.gov)

The mission of the U.S. Department of Labor is to foster, promote, and develop the welfare of the wage earners, job seekers and retirees of the United States; improve working conditions; advance opportunities for profitable employment; and assure work-related benefits and rights.

### **U.S. Equal Employment Opportunity Commission**

EEOC Headquarters

131 M St NE

Washington, DC 20507

**EEOC Headquarters Phone:** 202-921-3191

**EEOC Headquarters TTY:** 800-669-6820

**Questions:** 800-669-4000

**Questions TTY:** 800-669-6820

**Questions ASL VP:** 844-234-5122

**Email:** [info@eeoc.gov](mailto:info@eeoc.gov)

**Website:** [www.eeoc.gov](http://www.eeoc.gov)

The U.S. Equal Employment Opportunity Commission is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex, national origin, age, disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit. Most employers with at least 15 employees are covered by EEOC laws (20 employees in age discrimination cases). Most labor unions and employment agencies are also covered. The laws apply to all types of work situations.

### **VA Veteran Readiness and Employment (VR&E)**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.benefits.va.gov/vocrehab/index.asp>

Veterans and Servicemembers may receive Veteran Readiness and Employment (VR&E) (Formerly known as Vocational Rehabilitation and Employment) services to help with job training, employment accommodations, resume development, and job seeking skills coaching. Other services may be provided to assist Veterans and Servicemembers in starting their own businesses or independent living services for those who are severely disabled and unable to work in traditional employment

**Vocational Rehabilitation - Northeast Florida**

2050 Art Museum Drive, Suite 205  
Jacksonville, FL 32207

**Phone:** 904-348-2770

**Fax:** 904-384-2778

2255 Dunn Ave., Ste. 609

Jacksonville, FL 32218

**Phone:** 904-696-5920

**Fax:** 904-696-5927

**Website:** [www.rehabworks.org](http://www.rehabworks.org)

This service is available to assist individuals with disabilities in preparing for and obtaining employment. It provides for evaluation, consulting and guidance, physical and psychological restoration, training and job-seeking skills, equipment needed for a job, job placement and follow-up to assure satisfactory placement, and post-employment services.

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## HEALTH

Argyle Dental Professionals  
Behavior Management Consultants  
Brooks Rehabilitation  
Child Guidance Center  
Children's Home Society  
Children's Medical Services  
Community Rehabilitation Center, Inc.  
Duval County Health Department  
Family Foundations  
Gateway Community Services International  
Genetic and Rare Diseases  
Island Dolphin Care  
Kaelin Support Services, Inc.  
MASS Clinic  
Medicaid Program- Department of Children and Families  
Mental Health Center Resource of Jacksonville  
National Health Information Center  
National Organization for Rare Disorders, Inc.  
Northwest Behavioral Health Service  
OnSite Dermatology  
The PLAYERS Center for Child Health  
River Point Behavioral Health  
River Region Human Services  
UF Health, Psychiatry  
U. S. Department of Health and Human Services  
Veterans Administration  
Visiting Physicians Association

## **HEALTH Continued**

Wheelers Medical Supply, LLC

Youth Crisis Center

**Argyle Dental Professionals**

6327 Argyle Forest Blvd

Jacksonville, FL 32244

**Phone:** 904-772-8898**Website:** [www.argyledental.com](http://www.argyledental.com)

In addition to Argyle Dental Associates' general dentistry, they are a leader in sedation dental services and offer a large variety of other dental services. Argyle Dental Professionals has the Versatilt wheelchair lift and dental operator. The operator is outfitted for all phases of dentistry and is specially designed for IV sedation.

**Behavior Management Consultants**

2980 Hartley Rd W, Ste. 2

Jacksonville, FL 32257

**Phone:** 904-619-8430**Fax:** 904-619-6342**Email:** [bmcjaxoffice@bmcsoutheast.com](mailto:bmcjaxoffice@bmcsoutheast.com)**Website:** [www.bmcsoutheast.com](http://www.bmcsoutheast.com)

BMC consultants provide thousands of consulting hours each year to public, private and charter schools throughout more than 15 school districts in North Florida and South Georgia. Whether working with individual students to better meet their academic and behavioral goals, or whole classrooms or schools serving children with challenging behaviors, BMC has demonstrated that behavior analysts are needed and effective in school settings.

**Brooks Rehabilitation**

3599 University Blvd S

Jacksonville, FL 32216

**Phone:** Hospital 904-858-7600**Fax:** 904-858-7619**Website:** [www.brookshealth.org](http://www.brookshealth.org)

The mission of Brooks Rehabilitation is to advance the health and well-being of persons requiring rehabilitation through superior outcomes, service, education and research. Programs include wellness programs, women's health, and sports injury treatment as well as post-discharge care for inpatients. Brooks offers a number of highly specialized treatment programs in outpatient centers located throughout Jacksonville and Florida.

**Child Guidance Center**

**Phone:** 904-448-4700

**24 Hour Crisis Hotline:** 904-982-4911

**Fax:** 904-448-4717

**Email:** [info@childguidancecenter.org](mailto:info@childguidancecenter.org)

**Website:** [www.childguidancecenter.org](http://www.childguidancecenter.org)

**Southside Office**

5776 St. Augustine Rd  
Jacksonville, FL 32207

**Westside Office**

4595 Lexington Ave  
Jacksonville, FL 32210

**Northside Office**

1110 Edgewood Ave W  
Jacksonville, FL 32208

**Neptune Beach Office**

804 3<sup>rd</sup> St, Ste. C  
Neptune Beach, FL 32266

CGC's mission and passion is providing high quality mental health services for Jacksonville's families. We offer a full range of comprehensive services to support our community reach their unlimited potential and endless possibilities.

**Children's Home Society**

3027 San Diego Rd

Jacksonville, FL 32207

**Phone:** 904-493-7744

**Email:** [info@chsfl.org](mailto:info@chsfl.org)

**Website:** [www.chsfl.org](http://www.chsfl.org)

Children's Home Society provide services to children and families in Duval, Baker, St. Johns, Nassau and Clay counties. Services include: birth-parent counseling; residential maternity care; adoption; and family foster care, which includes pre-adoptive foster care, medically needy foster care for children who have complex medical problems, therapeutic foster care for children with serious emotional and behavioral problems, and teen foster care, which is part of a network of local agencies.



**Children's Medical Services**

910 N Jefferson St

Jacksonville, FL 32209

**Phone:** 904-360-7022**Fax:** 904-798-4545**Website:** [www.cms-kids.com](http://www.cms-kids.com)

Children's Medical Services is a collection of special programs for eligible children with special needs. We have a variety of services for expecting moms, newborn babies, infants and toddlers, school-aged children, adolescents and young adults. All of our services are provided by highly qualified physicians, nurses, social workers and other health care providers around the state. Through our family-centered programs, we make sure your child gets the care he or she needs.

**Community Rehabilitation Center, Inc.**

623 Beechwood St

Jacksonville, FL 32206

**Phone:** 904-358-1211**Fax:** 904-358-1551**Website:** <https://communityrehabcenter.org>

We offer mental health treatment, primary and behavioral health care integration, HIV prevention/counseling/testing, individual and group counseling, substance abuse treatment, transportation, and an emergency food pantry as well as primary care and community economics development services for underserved, low income individuals with mental illness.

**Duval County Health Department**

Administrative Office

921 N. Davis St

Jacksonville, FL 32209

**Phone:** 904-253-1000**Dental Appointment Phone:** 904-253-1200**Website:** <https://duval.floridahealth.gov/>

The mission of the Duval County Health Department is to promote, protect and improve the health of all people in Greater Jacksonville, Florida. The Department serves culturally diverse families and individuals of all ages in Duval County. The Department's fundamental responsibility is to serve the entire community and all populations, but particularly focuses on addressing health disparities in communities that have disproportionately higher rates of infant mortality, diabetes, heart disease and other issues.

There are multiple Duval County Health Department locations. To view all locations, visit <http://duval.floridahealth.gov/locations/index.html>.

**Family Foundations**

40 E Adams St, Ste. 120

Jacksonville, FL 32202

**Phone:** 904-396-4846

**Toll Free:** 888-444-0046

**Fax:** 904-398-6649

**Email:** [info@familyfoundations.org](mailto:info@familyfoundations.org)

**Website:** [www.familyfoundations.org](http://www.familyfoundations.org)

One in four Americans suffers from a mental health issue which can often develop into a debilitating condition requiring hospitalization if treatment is not sought early. Family Foundations provides early intervention mental health counseling and ongoing wellness counseling to address many mental health issues before problems advance into serious conditions.

Our Licensed Mental Health Counselors provide counseling services to address a myriad of common or difficult like problems such as depression, anxiety, grief, relationship and family issues and other problems. Our counselors have experience working with children, adolescents, adults, couples and families.

Cost can be a major barrier to mental health counseling services. Family Foundations offers counseling at low rates and will waive fees for individuals who cannot afford to pay, lack of insurance, can no longer afford their co-pays, or need additional counseling sessions that insurance companies will not cover.

**Gateway Community Services International**

555 Stockton St

Jacksonville, FL 32204

**Phone:** 904-387-4661

**Fax:** 904-384-5753

**Email:** [info@gwjax.com](mailto:info@gwjax.com)

**Disability Accommodation Phone:** 904-387-4661

**Disability Accommodation Email:** [adacoordinator@gwjax.com](mailto:adacoordinator@gwjax.com)

**Website:** [www.gatewaycommunity.com](http://www.gatewaycommunity.com)

Gateway reduces substance abuse and mental health problems by initiating a world-class prevention program, providing a highly effective continuum of care and improving care by: Increasing transitional housing, creating and identifying additional employment opportunities and increasing participation in support groups.

**Genetic and Rare Diseases**

PO Box 8126

Gaithersburg, MD 20898-8126

**Phone:** 888-205-2311**TTY:** 888-205-3223**Fax:** 301-251-4911**Website:** [www.rarediseases.info.nih.gov](http://www.rarediseases.info.nih.gov)

GARD is within the Office of the Director of the National Institute of Health providing information on rare diseases, linking research investigators with research subjects and patients, coordinating rare diseases research, identifying research opportunities, and more.

**Island Dolphin Care**

150 Lorelane Pl

Key Largo, FL 33037

**Phone:** 305-451-5884**Fax:** 305-453-5399**Website:** [www.islanddolphinscare.org](http://www.islanddolphinscare.org)

Island Dolphin Care is a nonprofit organization providing dolphin-assisted therapy to adults and children with special needs..

While respecting and seeking the best life possible for the dolphins in our care and their environment, our goal is to provide unique, animal-assisted therapeutic, motivational, and educational programs for children and adults with special needs and abilities and their families and caregivers.

**Kaelin Support Services, Inc.**

2916 Plum Orchard Dr

Orange Park, FL 32073

**Phone:** 904-422-3303**Fax:** 904-374-1639

Kaelin Support Services provides the following services to individuals with developmental disabilities who are on the med-waiver program through the Agency for Persons with Disabilities: personal care, respite, companion, and personal support services. Services are provided in Duval or Clay County.

**MASS Clinic**

**Phone:** 904-419-8006

**Fax:** 904-830-4404

**Email:** [info@massclinic.org](mailto:info@massclinic.org)

**Website:** <http://massclinic.org>

MASS Clinic provides free, volunteer-based care management to the uninsured population of Duval County. By collaborating with local healthcare institutions, We Care clinics, and other faith-based organizations, our work improves public health, lowers healthcare costs and reduces the burden of non-emergency care and the treatment of acute and chronic diseases placed on local hospital emergency rooms.

**Medicaid Program - Department of Children and Families**

5920 Arlington Expressway

Jacksonville, FL 32211

**Phone:** 904-723-2000

Call the **ACCESS** office at 866-762-2237

**Website:** [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

Medicaid provides medical coverage to low-income individuals and families. The state and federal government share the costs of the Medicaid program. Medicaid services in Florida are administered by the Agency for Health Care Administration.

**Mental Health Resource Center of Jacksonville**

**Website:** <http://www.mhrcflorida.com/outpatient-services-for-adults--adolescents-and-children.html>

**MHRC North Comprehensive Service Center**

3333 W 20th St

Jacksonville, FL 32254

**Phone:** 904-695-9145

**Fax:** 904-695-2465

**MHRC South Comprehensive Service Center**

11820 Beach Blvd.

Jacksonville, FL 32246

**Phone:** 904-642-9100

**Fax:** 904-642-9108

Through its Comprehensive Services Centers, MHRC offers a variety of outpatient services for adults, including mental health screening, assessment and therapy; substance abuse screening, assessment and therapy; psychiatric evaluations; medication management; care coordination; and assistance in obtaining benefits, such as Social Security Income, Social Security Disability Income, Medicaid, food stamps and housing. Other services include referrals to many community agencies and other MHRC services when needs arise.

**National Health Information Center**

Office of the Assistant Secretary for Health  
1101 Wootton Pkwy., Ste. 420  
Rockville, MD 20852  
**Website:** [www.health.gov/nhic](http://www.health.gov/nhic)

The National Health Information Center is a health information referral service sponsored by the Office of Disease Prevention and Health Promotion. NHIC puts health professionals and consumers who have health questions in touch with those organizations that are best able to provide answers. Using a database that contains descriptions of health-related organizations, NHIC staff refers people to the most appropriate resource. Spanish language information specialists are available. NHIC also produces three annual health information directories: Federal Health Information Centers and Clearinghouses, National Health Observances, and toll-free Numbers for Health Information.

**National Organization for Rare Disorders, Inc.**

1900 Crown Colony Dr, Ste. 310  
Quincy, MA 02169  
**Patient Services:** 800-999-6673  
**En Espanol:** 844-259-7178  
**Phone:** 617-249-7300  
**Fax:** 617-249-7301  
**Website:** [www.rarediseases.org](http://www.rarediseases.org)

The National Organization for Rare Disorders (NORD), a 501(c)(3) organization, is a patient advocacy organization dedicated to individuals with rare diseases and the organizations that serve them. NORD, along with its more than 300 patient organization members, is committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research, and patient services.

**Northwest Behavioral Health Services**

**Website:** [www.nwbh.org](http://www.nwbh.org)

**Adult Program**

2392 Edgewood Ave  
Jacksonville, FL 32254

**Phone:** 904-781-7797

**Fax:** 904-781-8685

**Children Program**

2400 Edgewood Ave  
Jacksonville, FL 32254

**Phone:** 904-781-0600

**Fax:** 904-781-0016

The mission of Northwest Behavioral Health Services is to enhance the quality of life for children, adults and their families who are experiencing mental health problems, social maladjustment, and other at-risk behaviors. Outpatient services include: bio-psychosocial assessments, psychiatric services, individual, family and group therapy, intensive therapeutic on-site services, adult day treatment and rehabilitation counseling, substance abuse prevention, counseling, intervention and aftercare services, HIV/AIDS testing and counseling and crisis intervention. A variety of community support services are also available.

**OnSite Dermatology**

4700 Exchange Ct, Ste. 185

Boca Raton, FL 33431

**Phone:** 877-345-5300

**Fax:** 561-989-3665

**Website:** [www.onsitederm.com](http://www.onsitederm.com)

OnSite Dermatology is a mobile dermatology provider for seniors and disabled living in independent retirement, assisted, and skilled nursing communities (appointments can be made if you do not live at the facility). Onsite Dermatology provides access to care for residents that may have been unable to leave their community or those that just want the convenience of regular services on-site.

**The PLAYERS Center for Child Health**

3563 Philips Hwy

Building E, Ste. 502

Jacksonville, FL 32207

**Phone:** 904-202-9355**Email:** [THEPLAYERSCenter@bmcjax.com](mailto:THEPLAYERSCenter@bmcjax.com)**Website:** <https://www.wolfsonchildrens.com/about/child-advocacy>

THE PLAYERS Center for Child Health was founded in 2011 to improve the health, wellness and quality of life of the families living within the communities the Center serves. The Center also represents the interests of medically underserved children at the local, state and national government levels.

Through its Safe Kids Northeast Florida program, parents and caregivers are better able to protect children from unintentional injuries through education and awareness. This program performs Car and booster seat checks, safety checks, events and workshops, and the distribution of safety devices such as car seats and bicycle helmets.

**River Point Behavioral Health**

6300 Beach Blvd

Jacksonville, FL 32216

**Phone:** 904-724-9202**Website:** [www.riverpointbehavioral.com](http://www.riverpointbehavioral.com)

River Point Behavioral Health is a 84-bed treatment facility located in Jacksonville, Fla. that specializes in quality mental health, substance use and dual diagnosis services. Our treatment center offers a broad continuum of care through an integrated system of inpatient, partial hospitalization and intensive outpatient programs.

Progressive professionals in the fields of psychiatry, medicine, nursing, social services, education and activity therapy provide our comprehensive services. All staff members and clinical professionals at the hospital treat patients with dignity and respect.

**River Region Human Services**

3901 Carmichael Ave

Jacksonville, FL 32207

**Phone:** 904-899-6300**Website:** [www.rrhs.org](http://www.rrhs.org)

The mission of River Region Human Services is to improve the quality of life for individuals and families of Northeast Florida affected by substance abuse, mental illness, homelessness, HIV/AIDS and other communicable illness through outreach, prevention, intervention, treatment and housing services.

**UF Health, Psychiatry**

**Phone:** 904-383-1038

**Fax:** 904-244-4486

**UF Health Psychiatry – Jacksonville**

Tower II, 6<sup>th</sup> Floor

580 W 8<sup>th</sup> St

Jacksonville, FL 32209

**UF Health Psychiatry – San Jose**

8789 San Jose Blvd, Ste. 305

Jacksonville, FL 32217

Mental disorders can include various affective, behavioral, cognitive and perceptual abnormalities. Psychiatric assessments typically start with a mental status examination and the compilation of a case history. Psychological tests and physical examinations may be conducted. Treatment includes a variety of options, including psychoactive medication, psychotherapy and a wide range of other techniques. Treatment may be delivered on an inpatient or outpatient basis, depending on the severity of functional impairment or on other aspects of the disorder in question.

Physicians at UF Health offer a variety of programs to treat a full range of mental health and substance abuse problems. Numerous inpatient and outpatient clinics and locations are available where University of Florida physicians provide direct care for children, adolescents and adults.

**U. S. Department of Health and Human Services**

200 Independence Ave SW

Washington, DC 20201

**Toll Free:** 877-696-6775

**Website:** [www.hhs.gov](http://www.hhs.gov)

The mission of the U.S. Department of Health and Human Services (HHS) is to enhance the health and well-being of all Americans, by providing for effective health and human services and by fostering sound, sustained advances in the sciences underlying medicine, public health, and social services.



**Veterans Health Administration (North Florida/South Georgia Veterans Health System)****Website:** <https://www.northflorida.va.gov/NORTHFLORIDA/index.asp>**Enrollment:** <https://www.northflorida.va.gov/NORTHFLORIDA/patients/eligibility.asp>**Enroll by Phone:** 877-222-8387(VETS) option 2**Jacksonville Outpatient Clinics:****Jacksonville 1 VA Clinic**

1536 N Jefferson St  
Jacksonville, FL 32209  
**Phone:** 904-475-5800

**Jacksonville VA SouthPoint**

6900 Southpoint Dr N  
Jacksonville, FL 32216  
**Phone:** 904-470-6900

**Jacksonville VA University**

3901 University Blvd S  
Jacksonville, FL 32216  
**Phone:** 904-732-6300

**Medical Centers of the North Florida/South Georgia Veterans Health System:****Malcom Randall VA Medical Center**

1601 SW Archer Rd  
Gainesville, FL 32608  
**Phone:** 352-376-1611

**Lake City VA Medical Center**

619 S Marion Ave  
Lake City, FL 32025  
**Phone:** 386-755-3016

With VA health care, eligible veterans are covered for regular checkups with their primary care provider and appointments with specialists (like cardiologists, gynecologists, and mental health providers). They can access Veterans health care services like home health and geriatric (elder) care, and can get medical equipment, prosthetics, and prescriptions.

If you served in the active military, naval or air service and are separated under any condition other than dishonorable, you may qualify for VA health care benefits. Current and former members of the Reserves or National Guard who were called to active duty (other than for training only) by a federal order and completed the full period for which they were called or ordered to active duty may be eligible for VA health care as well.

**Visiting Physicians Association**

4348 Southpoint Blvd, Ste. 100

Jacksonville, FL 32216

**Phone:** 904-281-1915

**Fax:** 904-281-1119

**Website:** <https://www.visitingphysicians.com/>

Visiting Physicians Association is revitalizing the tradition of house calls. Utilizing the advances of modern medicine and technology. VPA brings the doctor's office right to the comfort and privacy of the patient's home.

**Wheeler's Medical Supply, LLC—a NuMotion company**

14603 Beach Blvd, Ste 750-B

Jacksonville, FL 32250

**Phone:** 904-992-8186

**Toll Free:** 844-992-8186

**Fax:** 904-992-4662

**Email:** [info@wheelersmedicalsupply.com](mailto:info@wheelersmedicalsupply.com)

**Website:** [www.wheelersmedicalsupply.com](http://www.wheelersmedicalsupply.com)

Wheeler's Medical Supply is both a small business and a disability-owned enterprise. As a paraplegic, the owner knows firsthand the difference a truly knowledgeable vendor makes when purchasing and using medical supplies. Wheeler's specializes in urological supplies with a focus on eliminating urinary tract infections for clients. Wheeler's is often consulted by physicians and nurses to provide suggestions regarding appropriate equipment. The owner's knowledge base and personal experience allows Wheeler's to provide the best possible care for patients.

**Youth Crisis Center**

3015 Parental Home Rd

Jacksonville, FL 32216

**Toll Free:** 877-720-0007

**Phone:** 904-725-6662

**Fax:** 904-724-8513

**Email:** [info@ycc.org](mailto:info@ycc.org)

**Website:** <https://youthcrisiscenter.org/>

YCC provides short term crisis care, mental health counseling, skills-based group training, and transitional living services program for children, teens, young adults, and their families. YCC provides more than a safety net for those in need, YCC transforms lives to hundreds of youth and their families every year.

# HOUSING

Ability Housing

The Arc Jacksonville Village

Building Abilities of Special Children and Adults (BASCA, Inc.)

Cathedral Residences

Changing Homelessness

Florida Housing Coalition

Florida Supportive Housing Coalition

Habitat for Humanity of Jacksonville, Inc. (Habijax)

Jacksonville Housing Authority

L'Arche Jacksonville

Liberty Centers of Jacksonville, FL

U.S. Department of Housing and Urban Development

VA Disability Housing Grant Benefit

VA Home Loan Benefit

VA Housing Assistance Benefit

## HOUSING

### **Ability Housing**

3740 Beach Blvd, Ste. 304

Jacksonville, FL 32207

**Phone:** 904-359-9650

**Website:** [www.abilityhousing.org](http://www.abilityhousing.org)

Ability Housing is dedicated to providing safe, affordable housing for all those who need it, including some of our most vulnerable neighbors – families and individuals who are experiencing or at risk of homelessness, seniors, veterans, and adults who have a disability – so that they can grow as contributing members of our community.

Ability Housing also provides supportive housing the evidence – based practice linking affordable housing with individualized, voluntary supports; a proven solution for ending chronic homelessness. It helps people who face the most complex challenges live with stability, autonomy and dignity.

### **The Arc Jacksonville Village**

3675 Kirbo Way

Jacksonville, FL 32224

**Phone:** 904-721-5063

**Email:** [thevillage@arcjacksonville.org](mailto:thevillage@arcjacksonville.org)

**Website:** <https://www.thearcjacksonvilllevillage.com>

The Arc Jacksonville Village is an affordable, independent living neighborhood designed to maximize community inclusion for adults with intellectual and developmental differences (I/DD). Located in Jacksonville, FL, The Arc Jacksonville Village provides residents from all over the country the opportunity to be a part of the Jacksonville community in a way that has previously not been possible.

### **Building Abilities of Special Children and Adults (BASCA, Inc.)**

352 Stowe Ave

Orange Park, FL 32073

**Phone:** 904-541-1742

**Fax:** 904-278-6686

**Website:** [www.bascainc.org](http://www.bascainc.org)

BASCA, Inc. is a nonprofit organization which serves people with intellectual and developmental disabilities by offering residential arrangements, life skills programs, transportation arrangements, and other support services including supported living, supported employment, personal care, and respite services.

**Cathedral Residences**

601 N Newnan St.

Jacksonville, FL 32202

**Phone:** 904-798-5360**Fax:** 904-798-9970**Email:** [cathedrals@carteretmgmt.org](mailto:cathedrals@carteretmgmt.org)**Website:** <https://www.cathedralresidences.org>

Cathedral Residences Consists of multiple buildings. Some buildings are restricted to ages 62 and over, others allow residents who are adults with physical disabilities.

Cathedral Residences is a lively, active community where people care about one another and work to maintain a friendly and supportive neighborhood environment. Coming to live at Cathedral Residences is a gracious yet practical alternative for your retirement. It's home without the worries of upkeep and maintenance.

**Changing Homelessness**

660 Park St

Jacksonville, FL 32204

**Phone:** 844-367-7783**Email:** [info@changinghomelessness.org](mailto:info@changinghomelessness.org)**Website:** [www.changinghomelessness.org](http://www.changinghomelessness.org)

This organization was formed in 1978 by a group of concerned and engaged social service agencies and religious leaders, Incorporated in 2000 under the name Emergency Services and Homeless Coalition of Jacksonville as a 501(c)(3) organization and lead agency for services in support of ending homelessness in Duval, Nassau and Clay counties, it is now officially known as Changing Homelessness. The organization's mission is to guide the community effort to prevent and end homelessness by providing leadership, advocacy, support, standards and funding.

**Florida Housing Coalition**

1311 N Paul Russell Rd, Ste. B-201

Tallahassee, FL 32301

**Phone:** 850-878-4219**Fax:** 850-942-6312**Email:** [info@flhousing.org](mailto:info@flhousing.org)**Website:** <https://www.flhousing.org/>

The Florida Housing Coalition, Inc. is a nonprofit, statewide membership organization whose mission is to act as a catalyst to bring together housing advocates and resources so that all Floridians have a quality, affordable home and suitable living conditions. The Coalition provides professional consultation services through training and technical assistance on affordable housing and related issues; supports community-based partnerships in leveraging resources; and advocates for policies, programs and use of resources that maximize availability and improves the quality of affordable housing in Florida.

**Florida Supportive Housing Coalition**

PO Box 11242

Tallahassee, FL 32302

**Email:** [info@fshc.org](mailto:info@fshc.org)

**Website:** [www.fshc.org/](http://www.fshc.org/)

Founded in 2001, the Florida Supportive Housing Coalition (FSHC) is a statewide advocacy organization of other statewide advocacy organizations, affordable and supportive housing developers, service providers, homeless coalitions, local governments, and other likeminded businesses and individuals who understand the role of stable housing to the health and wellbeing of individuals with special needs or experiencing homelessness.

**Habitat for Humanity of Jacksonville Inc. (Habijax)**

2404 Hubbard St.

Jacksonville, FL 32206

**Phone:** 904-798-4529

**Toll Free:** 877-237-1295

**Fax:** 904-798-2728

**Email:** [info@habijax.org](mailto:info@habijax.org)

**Website:** <http://www.habijax.org/>

The mission of Habijax (Habitat for Humanity of Jacksonville, Inc.) is a non-profit affordable housing builder in Duval County. Its mission is, "Seeking to put God's love into action, Habitat for Humanity brings people together to build homes, communities, and hope." They envision a world where everyone has a decent place to live. Habitat for Humanity homes are sold at an affordable price to homeowners.

**Jacksonville Housing Authority**

1300 N Broad St

Jacksonville, FL 32202

**Phone:** 904-630-3810

**Fax:** 904-630-3818

**Website:** [www.jaxha.org](http://www.jaxha.org)

Jacksonville Housing Authority provides low-income housing to persons who meet the income requirements. There is no discrimination against people with disabilities. Eligibility for HUD housing is based on Federal requirements. These requirements are primarily related to income. Each applicant is evaluated to see if these requirements are met. There is no fee for assistance with application, or for income determination. Once in HUD housing, tenant contributes to his or her monthly rent.

**L'Arche Jacksonville**

700 Arlington Rd.

Jacksonville, FL 32211

**Phone:** 904-721-5992**Fax:** 904-721-7143**Website:** [www.larchejacksonville.org](http://www.larchejacksonville.org)

The mission of L'Arche Jacksonville is to provide residential housing and day programming for developmentally disabled adults in the Jacksonville community. It strives to establish family units through which residents are helped to reach their maximum potential.

**Liberty Centers of Jacksonville, FL**

909 N Liberty St

Jacksonville, FL 32206

**Phone:** 904-353-1698**Fax:** 904-353-0566**Email:** [libertycenters@libertycenters.org](mailto:libertycenters@libertycenters.org)**Website:** <https://www.libertycenters.org>

Liberty Centers 1 & 2 provide single-room occupancy for single men (18 and older) who meet application requirements. Liberty Center 3 provides single-room occupancy for single women (18 and older) who meet the application requirements. All residents must be facing homelessness and follow the application process. Applicants must first go to Jacksonville Housing Authority at 1300 Broad St, 2nd floor to qualify. Units are accessible for persons with disabilities.

**U.S. Department of Housing and Urban Development (HUD)****Headquarters:**

451 7th St SW

Washington, DC 20410

**Phone:** 202-708-1112**TTY:** 202-708-1455**Jacksonville HUD Field Office:**

Charles East Bennet Federal Building

400 W Bay St, Ste. 1015

Jacksonville, FL 32202

**Phone:** 904-232-2627**Fax:** 904-232-3759**Email:** [FL\\_Webmanager@HUD.gov](mailto:FL_Webmanager@HUD.gov)**Website:** [www.hud.gov](http://www.hud.gov)

The Fair Housing Act, which is Title VIII of the Civil Rights Act of 1968 as amended, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status, and disability.

**VA Disability Housing Grant Benefit**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.va.gov/housing-assistance/disability-housing-grants/>

We offer housing grants for Veterans and service members with certain service-connected disabilities so they can buy or change a home to meet their needs and live more independently. Changing a home might involve installing ramps or widening doorways. Find out if you're eligible for a disability housing grant—and how to apply.

**VA Home Loan Benefit**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.benefits.va.gov/homeloans/>

VA helps Servicemembers, Veterans, and eligible surviving spouses become homeowners. As part of our mission to serve you, we provide a home loan guaranty benefit and other housing-related programs to help you buy, build, repair, retain, or adapt a home for your own personal occupancy.

VA Home Loans are provided by private lenders, such as banks and mortgage companies. VA guarantees a portion of the loan, enabling the lender to provide you with more favorable terms.

**VA Housing Assistance Benefit**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.va.gov/HOMELESS/housing.asp>

The VA assists the families of veterans and eligible surviving spouses to avoid homelessness. This is done through various programs such as the U.S. Department of Housing and Urban Development-VA Supportive Housing (HUD-VASH), Homeless Providers Grant and Per Diem (GPD) Program, Enhanced-Use Lease (EUL) Program, and Supportive Services for Veteran Families (SSVF).



## **MILITARY AND VETERAN RESOURCES**

Disabled American Veterans

Exceptional Family Member Program

Florida State Parks—Lifetime Military Pass for Disabled Veterans

Heroes on the Water, Northeast Florida Chapter

K9s for Warriors

Military Affairs and Veterans Department- City of Jacksonville

Military and Veterans Service Center at Florida State College at Jacksonville

Military and Veteran Property Tax Exemptions

Paralyzed Veterans of America

VA Disability Housing Grant Benefit

VA Home Loan Benefit

VA Housing Assistance Benefit

VA Veteran Readiness and Employment (VR&E)

Veterans Health Administration (North Florida/South Georgia Veterans  
Heath System)

Wounded Warrior Project

**Disabled American Veterans**

1439 Parental Home Rd

Jacksonville, FL 32216

**Phone:** 904-720-0244

**Toll Free:** 877-426-2838

**Website:** [www.dav.org](http://www.dav.org)

DAV provides services such as comprehensive case management, counseling benefits, transportation, emergency food and clothing needs and more for eligible qualifying veterans.

**Exceptional Family Member Program**

Naval Hospital Jacksonville

2080 Child St.

Jacksonville, FL 32214

**Phone:** 904-542-7300

**Fax:** 904-542-9171

**Website:** [www.public.navy.mil/bupers-npc/support/efm/Pages/default.aspx](http://www.public.navy.mil/bupers-npc/support/efm/Pages/default.aspx)

The Navy's Exceptional Family Member Program is designed to assist sailors with the special needs of their Exceptional Family Members at new duty locations. Assistance is emphasized in the assignment process, but also includes family support from Fleet and Family Service Centers. Download DD Form 2792, Exceptional Family Member Medical Summary or click DD Form 2792, Special Education/Early Intervention Summary for school-age children.

**Florida State Parks—Lifetime Military Pass for Disabled Veterans**

**Phone:** 850-245-2157

**Website:** <https://www.floridastateparks.org/learn/florida-state-parks-annual-pass>

Free Lifetime Military Entrance Passes for honorably discharged U.S. veterans who have service-connected disabilities. These provide the same benefits as the Family Annual Entrance Pass. Lifetime Military Passes can be obtained at Florida State Parks with park ranger stations by bringing documentation indicating an honorable discharge and a service-connected disability.

**Heroes on the Water, Northeast Florida Chapter****Email:** [northeastflorida@heroesonthewater.org](mailto:northeastflorida@heroesonthewater.org)**Website:** [www.heroesonthewater.org](http://www.heroesonthewater.org)

Heroes on the Water, a 501(c)(3) veterans charity, creates alternative wellness programs to serve veterans, active-duty military personnel, first responders and their families. These experiential programs incorporate structured activities proven to improve the lives of these men and women. Each experience reduces the impact of post-traumatic stress and traumatic brain injury while providing much-needed camaraderie and support.

The primary proven therapy utilized by Heroes on the Water is kayak fishing. Volunteer-led chapters around the United States hold events which are free for our nation's heroes. Recurring activities give these heroes and their families a lifelong social network with like-minded people. No experience or equipment is needed, and kayak fishing is adaptive to those with disabilities.

**K9s for Warriors****Phone:** 904-686-1956**Toll Free:** 888-819-0112**Fax:** 904-686-1957**Email:** [info@k9sforwarriors.org](mailto:info@k9sforwarriors.org)**Website:** <https://k9sforwarriors.org/>

Service-related trauma keeps veterans from living the life they deserve. They fought for our freedom. We fight for theirs. Our primary focus is to restore and support our veterans who have PTSD, traumatic brain injury (TBI), or military sexual trauma (MST). For veterans who are willing to take the first step to regain independence in their life, we are here to help.

Our team supports veterans by navigating our scientifically proven process, pairing them with a trained Service Dog, and supporting them during and after the program.

**Military Affairs and Veterans Department- City of Jacksonville**

117 W Duval St., Ste. 175

Jacksonville, FL 32202

**Phone:** 904-255-5550

**Website:** [www.coj.net](http://www.coj.net)

The mission of the Military Affairs and Veterans Department is to make Jacksonville the best host city in the nation through unparalleled service to the military community and events which honor the patriotic legacy of those who serve, or have served. The MAV Services Division is a fully integrated, multifaceted resource center that offers today's veterans, their families, and the community three major community-based service components: veterans' entitlement services for eligible veterans and their families; employment and social service case management services for qualifying veterans and their families.; public relations and marketing services designed to bring veterans, their issues, and the community closer together through awareness, outreach, veteran-related special events and development and maintenance of community partnerships.

**Military and Veterans Service Center at Florida State College at Jacksonville**

**Phone:** 904-357-8890

**Toll Free:** 800-700-2795

**Fax:** 904-632-3287

**Email:** [vets@fscj.edu](mailto:vets@fscj.edu)

**Website:** [www.fscj.edu/military-veterans](http://www.fscj.edu/military-veterans)

**South Campus**

11901 Beach Blvd.

Bldg. U, Room 129

Jacksonville, FL 32246

**Kent Campus**

3939 Roosevelt Blvd.

Bldg. B., Room 104

Jacksonville, FL, 32205

The Military and Veterans Service Center provides assistance and resource referral services to active military, veterans, and their family members.

**Military and Veteran Property Tax Exemptions****Phone:** 904-255-5900**Website:** <https://www.coj.net/departments/property-appraiser/exemptions.aspx>**Brochure:** <https://www.coj.net/departments/property-appraiser/exemptions/armed-forces-homestead-allowances>

There are a number of property tax exemptions that apply to military members, veterans, and their spouses. Information on who qualifies for the various exemptions and how to apply for them can be found in the brochure listed above.

**Paralyzed Veterans of America**

801 18th St, NW

Washington, DC 20006

**Toll Free:** 800-424-8200**TTY:** 800-795-4327**Email:** [info@pva.org](mailto:info@pva.org)**Website:** [www.pva.org](http://www.pva.org)

The Paralyzed Veterans of America, a congressionally chartered veterans service organization founded in 1946, has developed a unique expertise on a wide variety of issues involving the special needs of our members—veterans of the armed forces who have experienced spinal cord injury or dysfunction. PVA will use that expertise to be the leading advocate for quality health care for our members; research and education addressing spinal cord injury and dysfunction; benefits available as a result of our members' military service; and civil rights and opportunities which maximize the independence of our members.

**VA Disability Housing Grant Benefit****VA Benefits Hotline:** 800-827-1000**Website:** <https://www.va.gov/housing-assistance/disability-housing-grants/>

We offer housing grants for Veterans and service members with certain service-connected disabilities so they can buy or change a home to meet their needs and live more independently. Changing a home might involve installing ramps or widening doorways. Find out if you're eligible for a disability housing grant—and how to apply.

**VA Home Loan Benefit**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.benefits.va.gov/homeloans/>

VA helps Servicemembers, Veterans, and eligible surviving spouses become homeowners. As part of our mission to serve you, we provide a home loan guaranty benefit and other housing-related programs to help you buy, build, repair, retain, or adapt a home for your own personal occupancy.

VA Home Loans are provided by private lenders, such as banks and mortgage companies. VA guarantees a portion of the loan, enabling the lender to provide you with more favorable terms.

**VA Housing Assistance Benefit**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.va.gov/HOMELESS/housing.asp>

The VA assists the families of veterans and eligible surviving spouses to avoid homelessness. This is done through various programs such as the U.S. Department of Housing and Urban Development-VA Supportive Housing (HUD-VASH), Homeless Providers Grant and Per Diem (GPD) Program, Enhanced-Use Lease (EUL) Program, and Supportive Services for Veteran Families (SSVF).

**VA Veteran Readiness and Employment (VR&E)**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.benefits.va.gov/vocrehab/index.asp>

Veterans and Servicemembers may receive Veteran Readiness and Employment (VR&E) (Formerly known as Vocational Rehabilitation and Employment) services to help with job training, employment accommodations, resume development, and job seeking skills coaching. Other services may be provided to assist Veterans and Servicemembers in starting their own businesses or independent living services for those who are severely disabled and unable to work in traditional employment

**Veterans Health Administration (North Florida/South Georgia Veterans Health System)**

**Website:** <https://www.northflorida.va.gov/NORTHFLORIDA/index.asp>

**Enrollment:** <https://www.northflorida.va.gov/NORTHFLORIDA/patients/eligibility.asp>

**Enroll by Phone:** 877-222-8387(VETS) option 2

**Jacksonville Outpatient Clinics:**

**Jacksonville 1 VA Clinic**

1536 N Jefferson St

Jacksonville, FL 32209

**Phone:** 904-475-5800

**Jacksonville VA SouthPoint**

6900 Southpoint Dr N  
Jacksonville, FL 32216  
**Phone:** 904-470-6900

**Jacksonville VA University**

3901 University Blvd S  
Jacksonville, FL 32216  
**Phone:** 904-732-6300

**Medical Centers of the North Florida/South Georgia Veterans Health System:**

**Malcom Randall VA Medical Center**

1601 SW Archer Rd  
Gainesville, FL 32608  
**Phone:** 352-376-1611

**Lake City VA Medical Center**

619 S Marion Ave  
Lake City, FL 32025  
**Phone:** 386-755-3016

With VA health care, eligible veterans are covered for regular checkups with their primary care provider and appointments with specialists (like cardiologists, gynecologists, and mental health providers). They can access Veterans health care services like home health and geriatric (elder) care, and can get medical equipment, prosthetics, and prescriptions.

If you served in the active military, naval or air service and are separated under any condition other than dishonorable, you may qualify for VA health care benefits. Current and former members of the Reserves or National Guard who were called to active duty (other than for training only) by a federal order and completed the full period for which they were called or ordered to active duty may be eligible for VA health care as well.

**Wounded Warrior Project**

4899 Belfort Rd, Ste 300  
Jacksonville, FL 32256  
**Phone:** 877-TEAM WWP (877-832-6997)  
**Website:** [www.woundedwarriorproject.org](http://www.woundedwarriorproject.org)

The mission of the Wounded Warrior Project is to honor and empower wounded warriors. It strives to foster the most successful, well-adjusted generation of wounded warriors in this nation's history. The purpose of the organization is to raise awareness and enlist the public's aid for the needs of injured service members.

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## RECREATION

Active Disabled Americans  
Adaptive Kayak Launches  
American Wheelchair Bowling Association  
Anchors Aweigh Charters  
Bambino Buddy-Ball  
Bethesda Park  
Brooks Adaptive Sports and Recreation  
Camp Joy  
Exceptional Vacations LLC  
First Coast YMCA  
Florida Persons with disabilities Resident Hunting/Fishing License  
Florida State Parks—Lifetime Military Pass for Disabled Veterans  
Go Tuk'n  
Heroes on the Water, Northeast Florida Chapter  
Horse Sense & Sensitivity  
Island Dolphin Care  
Mark Wellman, Extreme Athlete & Motivational Speaker  
MDA Let's Play  
Miracle League Jacksonville  
National Park Access Pass  
Rish Recreational Park  
SeaFit Wellness  
Search Beyond Adventures  
Smithsonian Institution- Visitors with Disabilities  
Special Olympics Florida  
Special Touch Ministry, Inc.  
SportsAbility Alliance  
We Rock the Spectrum Kid's Gym of Jacksonville

## **RECREATION Continued**

Wounded Warrior Project

Young Life Capernaum

**Active Disabled Americans**

225 Upper Matecumbe Rd

Key Largo, FL 33037

**Phone:** 305-451-2102**Website:** <https://activedisabledamericans.org/>

Active Disabled Americans (Formerly known as Tranquil Adventures) offers custom and private tours of the Florida Keys aboard a 28' wheelchair-accessible pontoon boat. Tranquil Adventures also offers assistance with beach parties, backcountry tours, kayak/canoe, fishing, diving, sunset cruises, and more.

**Adaptive Kayak Launches**

The City of Jacksonville has multiple adaptive kayak launch locations designed to assist paddlers with disabilities to transfer in and out of vessels. (A video featuring the adaptive kayak launch at Bethesda Park can be viewed at <https://youtu.be/vk-wiLj9nvA>.)

Adaptive kayak launches can be found at the following locations:

**Bethesda Park**

10790 Key Haven Blvd

Jacksonville, FL 32218

**Kathryn Abbey Hanna Park**

500 Wonderwood Dr

Jacksonville, FL 32233

**Mandarin Park**

14780 Mandarin Rd

Jacksonville, FL 32223

**Southbank Riverwalk****\*\*\* Due to currents, this location is recommended for experienced paddlers. \*\*\***

1001 Museum Cir

Jacksonville, FL 32207

**Thomas Creek Boat Ramp**

(At the time of publication, construction has not been completed at this location.)

17198 Ethel Rd

Jacksonville, FL 32218

**American Wheelchair Bowling Association**

16006 Congo Ln

Houston, TX 77040

**Phone:** 713-444-7588

**Email:** [info@awba.org](mailto:info@awba.org)

**Website:** [www.awba.org](http://www.awba.org)

The American Wheelchair Bowling Association is a national organization dedicated to growing the sport of bowling from a wheelchair.

**Anchors Aweigh Charters**

PO Box 16655

Fernandina Beach, FL 32035

**Phone:** 904-753-7585

**Email:** [anchorsaweighchartersinc@gmail.com](mailto:anchorsaweighchartersinc@gmail.com)

**Website:** [www.anchorsaweighcharters.com](http://www.anchorsaweighcharters.com)

Anchors Aweigh Charters, Inc. is a nonprofit 501 (c)(3) organization based in Fernandina Beach that provides no-cost fishing charters to those with permanent disabilities as well as those diagnosed with a terminal illness. Anchors Aweigh offers customized fishing or other boating activities to meet educational, recreational, or therapeutic needs. Anchors Aweigh can accommodate most physically challenged clients.

**Bambino Buddy-Ball**

Fort Caroline Athletic Association

**Email:** [fcaabambinobuddies@gmail.com](mailto:fcaabambinobuddies@gmail.com)

**Website:** <https://www.gofcaa.org/page/show/6871880-bambino-buddy-ball>

Bambino Buddy-Ball is a program offered through the Babe Ruth League Inc. Bambino Buddy-Ball is for boys, girls and young adults, ages 5-20, with mental and/or physical disabilities that have the desire to play organized, non-competitive baseball.

**Bethesda Park**

10790 Key Haven Blvd.  
Jacksonville, FL 32218

**Phone:** 904-764-5531

**Fax:** 904-764-5532

**Website:** [www.coj.net/departments/parks,-recreation-and-community-services/recreation-and-community-programming.aspx](http://www.coj.net/departments/parks,-recreation-and-community-services/recreation-and-community-programming.aspx)

Bethesda Park is a year-round recreation facility that has the unique feature of being a completely accessible and barrier-free recreation complex. It provides easy access to the outdoors for the physically disabled. The specially designed park offers a wide range of facilities that cater to the needs of both individuals with disabilities and to the general public. Park amenities include a 20-acre stocked fishing lake, boardwalks, cabins, a lodge, and picnic facilities. In March 2020, an adaptive kayak launch project was complete. This location is a great site for beginner paddlers.

**Brooks Adaptive Sports and Recreation**

3599 University Blvd S, Ste. 1103

Jacksonville, FL 32216

**Phone:** 904-345-7314

**Website:** [www.brooksadaptivesportsandrecreation.com](http://www.brooksadaptivesportsandrecreation.com)

The Brooks Adaptive Sports and Recreation program was created in 2007 as a resource for individuals living with physical disabilities to enjoy the benefits of social, physical, and emotional health and well-being through ongoing activities. The program provides a variety of weekly activities as well as sponsoring educational clinics and sporting event competitions with athletes holding national and world champion titles and Paralympic status.

**Camp Joy**

918 S Pleasantburg Dr, Ste. 106

Greenville, SC 29607

**Phone:** 864-233-2491

**Website:** <https://campjoycem.com/>

Camp Joy is a ministry which offers Christian recreational camps for people with special needs. Camps are located in Florida, North Carolina, South Carolina, Tennessee, and Virginia.

## RECREATION

### **Exceptional Vacations, LLC**

9070 Kimberly Blvd, Ste. 50

Boca Raton, FL 33434

**Phone:** 561-852-0910

**Toll Free:** 866-748-8747

**Email:** [info@exceptional-vacations.com](mailto:info@exceptional-vacations.com)

**Website:** [www.exceptional-vacations.com](http://www.exceptional-vacations.com)

Exceptional Vacations, LLC provides exceptional vacations for persons with developmental disabilities and other special needs. The organization ensures a safe environment that promotes socialization and fun.

### **First Coast YMCA**

(Various independent locations)

**Website:** <http://www.fcymca.org/>

Taking care of our health is more important now than ever before. The Y offers programming and activities for all ages, interests and abilities including group exercise classes, chronic disease prevention, nutrition, swimming, basketball, pickleball, camp, before and afterschool child care, volunteer opportunities and so much more.

### **Florida Persons with Disabilities Resident Hunting/Fishing License**

Office of Licensing and Permitting

PO Box 6150

Tallahassee, FL 32314-6150

**Phone:** 850-488-3641

**Website:** <https://myfwc.com/license/accessibility/>

The Resident Persons with Disabilities Hunting and Fishing License is a no-cost license that is not a disability accommodation, but an economic benefit for the segment of Florida's disabled community that may not be able to afford the license privileges that are offered in this license. The license may be valid for 2 years or 5 years, depending on the qualifying documentation used.

The Resident Persons with Disabilities License includes Saltwater Fishing, Freshwater Fishing, and Hunting licenses; and Deer, Wildlife Management Area, Archery, Muzzleloading Gun, Crossbow, Turkey, Florida Waterfowl, Snook, and Lobster permits.

Outdoor enthusiasts with disabilities may also be interested in following resources offered by the Florida Fish and Wildlife Conservation Commission:

#### **Adaptive Equipment for the Blind Permit**

Persons who are legally blind may obtain a permit to use adaptive equipment on a gun or bow to assist with hunting that would otherwise be illegal.

#### **Alternative Mobility Permit**

The Alternative Mobility Permit allows persons who cannot walk, or cannot walk without assistance due to severe and permanent physical disabilities, to drive or be transported by specific vehicles on selected wildlife management areas (WMAs).

#### **Mobility-Impaired Certification**

The FWC offers hunts on some wildlife management areas to hunters who are certified to be mobility-impaired. These hunts are offered exclusively for certified mobility-impaired hunters.

#### **Persons With Disabilities Crossbow Permit**

Permits to use crossbows during an archery season are available to applicants who submit an original certificate from a licensed physician certifying that the individual is permanently incapable of drawing any type of bow with a minimum draw weight of 40 pounds.

#### **Special Use Vehicle (SUV) Permit**

The Special Use Vehicle permit allows persons who are permanently physically disabled to have enhanced access to selected wildlife management areas (WMAs).

Information regarding the above options for hunters and fishers with disabilities can be found online at <https://myfwc.com/license/accessibility/>. Hunters will need to complete a hunter safety course (unless they qualify for an exemption). Information related to completing the required training, including disability accommodation requests, can be found at <https://myfwc.com/hunting/safety-education/courses/>. (Fishers with disabilities who do not intend to hunt, can still receive free fishing licenses through this program without completing hunter safety education courses.)

**Florida State Parks—Lifetime Military Pass for Disabled Veterans**

**Phone:** 850-245-2157

**Website:** <https://www.floridastateparks.org/learn/florida-state-parks-annual-pass>

Free Lifetime Military Entrance Passes for honorably discharged U.S. veterans who have service-connected disabilities. These provide the same benefits as the Family Annual Entrance Pass. Lifetime Military Passes can be obtained at Florida State Parks with park ranger stations by bringing documentation indicating an honorable discharge and a service-connected disability.

**Go Tuk'n**

249 Parker Street

Jacksonville FL, 32202

**Phone:** 904-322-8444

**Email:** [Hello@gotukn.com](mailto:Hello@gotukn.com)

**Website:** <https://gotukn.com/>

Go Tuk'n offers unique tour services throughout Jacksonville. Such tours are offered on their tuk tuk vehicles or on the ADA-compliant Tuk'n bus. (The Tuk'n bus is available by request.) Events such as bachelor/bachelorette parties can also be arranged.

**Heroes on the Water, Northeast Florida Chapter**

**Email:** [northeastflorida@heroesonthewater.org](mailto:northeastflorida@heroesonthewater.org)

**Website:** [www.heroesonthewater.org](http://www.heroesonthewater.org)

Heroes on the Water, a 501(c)(3) veterans charity, creates alternative wellness programs to serve veterans, active-duty military personnel, first responders and their families. These experiential programs incorporate structured activities proven to improve the lives of these men and women. Each experience reduces the impact of post-traumatic stress and traumatic brain injury while providing much-needed camaraderie and support.

The primary proven therapy utilized by Heroes on the Water is kayak fishing. Volunteer-led chapters around the United States hold events which are free for our nation's heroes. Recurring activities give these heroes and their families a lifelong social network with like-minded people. No experience or equipment is needed, and kayak fishing is adaptive to those with disabilities.



**Horse Sense & Sensitivity****Therapeutic Riding Session Location:**

2202 Bishop Estates Rd  
Saint Johns, FL 32259

**Mailing Address:**

Horse Sense & Sensitivity, Inc.  
450 State Rd 13 N#106, BOX 432  
Jacksonville, FL 32259

**Phone:** 904-257-6612

**Email:** [horsesensejax@gmail.com](mailto:horsesensejax@gmail.com)

**Website:** [www.horsesensejax.org](http://www.horsesensejax.org)

Horse Sense & Sensitivity enhances the life skills and confidence of people with special needs by providing equine-assisted therapeutic programs and services in the Jacksonville area. Horse Sense & Sensitivity is a nonprofit agency providing therapeutic riding lessons in group and individual formats to special-needs individuals. Riders go to Horse Sense facing a variety of challenges such as Down syndrome, autism, visual impairment, physical and mental developmental delay, and anxiety. Therapeutic riding can have a wide range of benefits for individuals with disabilities.

**Island Dolphin Care**

150 Lorelane Pl.  
Key Largo, FL 33037

**Phone:** 305-451-5884

**Fax:** 305-453-5399

**Website:** [www.islanddolphinscare.org](http://www.islanddolphinscare.org)

The Island Dolphin Care Center provides full handicap accessibility and allows IDC to accommodate children and families with disabilities that attend IDC programs. The museum-style facility incorporates Marine Science and Conservation Education through multiple educational displays and aquariums located in the indoor learning center. IDC's outdoor area provides a serene tropical environment for an enhanced experience where children can laugh, play and learn.

**Mark Wellman, Extreme Athlete & Motivational Speaker**

11983 Snowpeak Way

Truckee, CA 96161

**Phone:** 530-582-1135

**Fax:** 530-582-1199

**Email:** [info@nolimitstahoe.com](mailto:info@nolimitstahoe.com)

**Website:** [www.nolimitstahoe.com](http://www.nolimitstahoe.com)

Mark Wellman is a nationally acclaimed author, filmmaker and motivational speaker. Despite being paralyzed in a mountain climbing accident, Mark has inspired millions to meet their problems head-on and reach for their full potential. A two-time Paralympian and former Yosemite Park Ranger, Mark's "No Limits" philosophy encourages individuals to adventure into new horizons.

In addition to books and videos, his website sells adaptive climbing gear for people with disabilities.

**MDA Let's Play**

**Discord:** <https://discord.gg/MDALetsPlay>

**Website:** <https://www.mda.org/lets-play>

MDA Let's Play is a gaming community which is inclusive of gamers of all abilities. This program is hosted by the Muscular Dystrophy Association and welcomes gamers of all abilities. Gaming events are hosted every weekend.

**Miracle League Jacksonville**

PO Box 442339

Jacksonville, FL 32222

**Phone:** 904-442-8888**Website:** <https://www.jacksonvillemiracleleague.org/>

We are a League that provides opportunities for children and adults with disabilities to play baseball, regardless of their abilities. We cannot change or cure the medical issues life has dealt them. What we can do is provide them with an opportunity to experience the joy and benefits that come from playing baseball. We believe every child deserves a chance to play baseball.

There is something about playing the game that lights up a youngster's eyes. But for children and adults facing serious Physical and mental disabilities that opportunity can often be difficult to achieve. Baseball diamonds weren't exactly designed with wheelchairs and crutches in mind. The Jacksonville Miracle League removes the barriers that keep children and adults with mental and physical disabilities off the baseball field. Since the main barriers for these children arise from the natural grass fields used in conventional youth leagues, Miracle League teams play on a custom-designed, synthetic Turf field that accommodates wheelchairs and other assertive devices while helping to prevent injuries. But it's more than playing a game. The Jacksonville Miracle League is about making new friends, building self-esteem and being treated just like other ball players. To help the athletes, the Miracle league uses a "buddy" system, pairing each player with an able-bodied peer. The result is a bond that cannot be described. The Jacksonville Miracle League serves children and adults of all ages, who suffer from any physical or mental disabilities, which causes them to be excluded – Whether intentionally or not – from conventional youth baseball leagues.

**National Park Access Pass****Phone:** 202-208-6841**Website:** <https://www.nps.gov/subjects/accessibility/access-pass.htm>

The Access Pass provides free entrance to many National Parks and Federal Recreational Lands.

The Access Pass, part of the America the Beautiful – National Parks and Federal Recreational Lands Pass Series, is available free for US citizens or permanent residents with permanent disabilities. The Access Pass may be issued to U.S. citizens or permanent residents of any age that have been medically determined to have a **permanent disability** (does not have to be a 100% disability) that severely limits one or more major life activities. Applicants must provide documentation of permanent disability and residency or citizenship.

## RECREATION

### **Rish Recreational Park**

6773 Cape San Blas Rd

Port St. Joe, FL 32456

**Phone:** 850-227-1876 or 850-247-8214

**Reservations:** 850-482-9371

**Website:** [www.apd.myflorida.com/rish-park](http://www.apd.myflorida.com/rish-park)

The William J. (Billy Joe) Rish Recreational Park is a 100-acre recreational park located on Cape San Blas near Port St. Joe in the Florida panhandle. The uniqueness of Rish Park affords individuals with disabilities a safe beach experience that is completely ADA-accessible. Rish Park has approximately two miles of boardwalks and ramps connected to spacious dormitories and family cottages. Amenities include a multipurpose event hall with a complete cooking facility and an Olympic-size swimming pool. Journey to the shore and stroll along the piers extending over St. Joseph Bay for a close-up look at shore birds flying overhead and the coastal wildlife in its natural habitat.

### **SeaFit Wellness**

**Phone:** 904-234-0038

**Email:** [seatemp@comcast.net](mailto:seatemp@comcast.net)

**Website:** [www.seafitwellness.com](http://www.seafitwellness.com)

Personal Training specializing in sports specific training, weight loss programs, dynamic performance training, flexibility, pre-natal and post-natal training, special populations, muscle gain, balance, nutrition, health & wellness coaching.

Programs can be done anywhere. Beach, in your home, at the park, just about everywhere.

### **Search Beyond Adventures**

**Toll Free:** 800-800-9979

**Website:** [www.searchbeyond.com](http://www.searchbeyond.com)

Search Beyond Adventures provides all-inclusive escorted vacations for travelers with disabilities and special needs ages 17 and up. Most Search Beyond Adventures travelers have developmental disabilities, although some participants may also have a physical disability. Many tours can accommodate wheelchair users.

**Smithsonian Institution - Visitors with Disabilities**

PO Box 37012

Washington, DC 20013

**Phone:** 202-633-3611**Email:** [access@si.edu](mailto:access@si.edu)**Website:** [www.si.edu/Visit/VisitorsWithDisabilities](http://www.si.edu/Visit/VisitorsWithDisabilities)

The Smithsonian has completed an intensive study of the accessibility of its buildings, exhibitors, public programs, and publications. The Institution continues to work to eliminate deficiencies.

**Special Olympics Florida**

1915 Don Wickham Dr

Clermont, FL 34711

**Phone:** 352-243-9536**Website:** [www.specialolympicsflorida.org/](http://www.specialolympicsflorida.org/)

Special Olympics provides year-round sports training and competition to children and adults 8 years of age and older with intellectual and developmental disabilities.

**Special Touch Ministry, Inc.****National Office Contact:****Mailing Address:** Special Touch Ministry, Inc., PO Box 25 Waupaca, WI 54981**Phone:** 715-258-2713**Email:** [ministry@specialtouch.org](mailto:ministry@specialtouch.org)**Website:** <https://www.specialtouch.org>**First Coast Chapter Contact:****Phone:** 904-303-5290**Email:** [stfirstcoast@gmail.com](mailto:stfirstcoast@gmail.com)

The purpose of Special Touch Ministry is to provide opportunities for people with disabilities to experience God, be included in the church, and build meaningful relationships with caring believers. They fulfil this purpose by hosting monthly friendship meetings, annual getaways (in a camp setting), and providing resources to help churches become more inclusive of people with disabilities.

**SportsAbility Alliance**

3035 Eliza Rd

Tallahassee, FL 32308

**Phone:** 850-201-2944

**Fax:** 850-201-2945

**Website:** [www.fdoa.org](http://www.fdoa.org)

SportsAbility Alliance (formerly the Florida Disabled Outdoors Association) is a non-profit 501(c)(3) organization that is working to enrich lives through accessible inclusive recreation. Since its inception in 1990, the FDOA has promoted accessible recreation to persons with disabilities as well as the general public through its hands-on recreation programs, newsletters and community outreach and education.

**We Rock the Spectrum Kid's Gym of Jacksonville**

9357 Philips Hwy., Ste. 3

Jacksonville, FL 32256

**Phone:** 904-330-0362

**Email:** [info@werockthespectrumjacksonville.com](mailto:info@werockthespectrumjacksonville.com)

**Website:** <https://www.werockthespectrumjacksonville.com/>

We Rock the Spectrum Jacksonville is committed to providing a safe, nurturing, and fun environment to foster learning, exploration and safe sensory experiences. Through our nonprofit My Brother Rocks The Spectrum Foundation, we provide social skills groups and activities for children across the spectrum.

We Rock the Spectrum Jacksonville provides children with a fun and motivational environment to help them in the areas of strength, movement, sensory processing, communication, positive behavior modification, social interactions, and self-care skills. Our unique equipment assists all children in their neurological growth and development.

**Wounded Warrior Project**

4899 Belfort Rd, Ste 300

Jacksonville, FL 32256

**Phone:** 877-TEAM WWP (877-832-6997)

**Website:** [www.woundedwarriorproject.org](http://www.woundedwarriorproject.org)

The mission of the Wounded Warrior Project is to honor and empower wounded warriors. It strives to foster the most successful, well-adjusted generation of wounded warriors in this nation's history. The purpose of the organization is to raise awareness and enlist the public's aid for the needs of injured service members.

Regarding recreation, the Wounded Warrior Project facilitates adaptive sports. It hosts events such as the Soldier Ride—an adaptive cycling event promoting friendship among injured veterans.

**Young Life Capernaum****Phone:** 309-912-8626**Website:** <https://capernaum.younglife.org>

Young Life is a Christian ministry that reaches out to middle school, high school, and college students in all 50 of the United States and in more than 100 countries around the world. It has various programs to minister to young individuals between middle school and college age.

Of particular interest to youth with disabilities is Young Life Capernaum. Young Life Capernaum gives young people with intellectual and developmental disabilities the chance to experience fun and adventure, to develop fulfilling friendships and to challenge their limits while building self-esteem through club, camp, and other exciting activities.

Young Life Capernaum is about creating ministry spaces where teens and young adults with disabilities can meet Jesus and grow in their faith. This often looks like a Capernaum club specifically designed with our friends in mind, but it can also look like Young Life areas weaving intentional inclusion into their traditional Young Life, Wildlife, and College Ministries. Ultimately, the vision is that all students with disabilities would have a sense of belonging within Young Life.

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## **SUPPORT GROUPS**

Alcoholics Anonymous (Northeast Florida Intergroup Services)

ALS Association Florida Chapter

Brooks Rehabilitation Support Groups

Caregiver Action Network

Depression and Bipolar Support Alliance- Jacksonville Beaches

Empowering Caregivers

Family Care Council Area 4

Hearing Loss Association of America – Jacksonville Chapter

Learning Disabilities Association of Florida

National Alliance on Mental Illness (NAMI)

Pastoral Care Department- St. Mark's Episcopal Church Reflex

## SUPPPORT GROUPS

### **Alcoholics Anonymous (Northeast Florida Intergroup Services)**

3128 Beach Blvd.

Jacksonville, FL 32207

**Phone:** 904-399-8535 (24-hour information line)

**Fax:** 904-399-8537

**Local Website:** [www.neflaa.org/](http://www.neflaa.org/)

**National Website:** [www.aa.org](http://www.aa.org)

**Email:** [neflintergroup@gmail.com](mailto:neflintergroup@gmail.com)

The mission of Alcoholics Anonymous is to help people attain and sustain sobriety.

### **ALS Association Florida Chapter**

3242 Parkside Circle

Tampa, FL 33619

**Phone:** 813- 637-9000

**Toll Free:** 888-257-1717

**Email:** [tdeas@alsaf.org](mailto:tdeas@alsaf.org)

**Website:** <https://www.als.org/florida>

The Chapter offers monthly educational and support group meetings for persons with ALS and family members. Meetings include separate breakout session for patients and caregivers.

### **Brooks Rehabilitation Support Groups**

Brooks Rehabilitation Hospital

3599 University Blvd. S

Jacksonville, FL 32216

**Phone:** 904-345-7774 or 352-278-2897

**Website:** <https://brooksrehab.org/services/support-groups/>

Brooks Rehabilitation hosts a variety of support groups for people with various disabilities and caregivers. Please call or visit the website for dates and times.

**Caregiver Action Network**

1150 Connecticut Ave NW, Ste. 501

Washington, DC 20036

**Phone:** 202-454-3970**Email:** [info@caregiveraction.org](mailto:info@caregiveraction.org)**Website:** [www.caregiveraction.org](http://www.caregiveraction.org)**Email:** [info@caregiveraction.org](mailto:info@caregiveraction.org)

The Caregiver Action Network works to improve the quality of life for people who care for loved ones with chronic conditions, disabilities, disease, or the frailties of old age. CAN serves a broad spectrum of family caregivers ranging from the parents of children with special needs, to the families and friends of wounded soldiers; from a young couple dealing with a diagnosis of MS, to adult children caring for parents with Alzheimer's disease. CAN is a nonprofit organization providing education, peer support, and resources to family caregivers across the country free of charge.

**Depression and Bipolar Support Alliance****Greater Jacksonville****Email:** [greaterjacksonvilledbsa@gmail.com](mailto:greaterjacksonvilledbsa@gmail.com)**Jacksonville Beaches****Email:** [Jacksonville\\_Beaches@outlook.com](mailto:Jacksonville_Beaches@outlook.com)**Website:** [www.dbsalliance.org](http://www.dbsalliance.org)

As independent affiliates of DBSA in their communities, DBSA chapters offer peer-run support groups across the nation where you will find comfort and direction in a confidential and supportive setting, and where you can make a difference in the lives of others. The selection of services offered differs by chapter, depending upon the needs of its participants. Most support groups are volunteer-run and provide self-help through facilitated meetings. Our support groups do not serve as group therapy; however, many of our chapters have professional advisers (typically a psychiatrist, psychologist, nurse, or social worker) from the community.

**Empowering Caregivers****Email:** [info@care-givers.com](mailto:info@care-givers.com)**Website:** [www.care-givers.com](http://www.care-givers.com)

Empowering Caregivers is an online resource intended to equip caregivers and share experiences. The website features articles from experts and community forums.

**Family Care Council Area 4**

3631 Hodges Boulevard  
Jacksonville, FL 32224

**Phone:** 904-992-2433

**Email:** [FCC04@statewidefcc.onmicrosoft.com](mailto:FCC04@statewidefcc.onmicrosoft.com)

**Website:** <https://fccflorida.org>

**Serving:** Baker, Clay, Duval, Nassau, and St. Johns counties

The Family Care Council Area 4 helps educate and empower our local community and serves as a resource for individuals that are eligible for services under The Agency for Persons with Disabilities (APD). There are 15 FCCs throughout the state. We are in the Northeast Region. The council is made up of Governor-appointed self-advocates with an Intellectual and/or Developmental Disability (IDD) or parents, siblings, grandparents and guardians of a person with an IDD. The functions of the Family Care Council are to provide education and outreach to families regarding the Agency for Persons with Disabilities (APD), assist those individuals that need to apply or are on the waitlist for services with connecting to APD for assistance. The council also makes recommendations as to the effectiveness of the delivery of supports and services, advocate for local community and family needs, and meet and share information with other Family Care Councils.

**Hearing Loss Association of America – Jacksonville Chapter**

**Website:** <http://hla-jax.org/>

**Facebook:** [www.facebook.com/HLAAJacksonvilleChapter/](https://www.facebook.com/HLAAJacksonvilleChapter/)

**Email:** [judygmartin@gmail.com](mailto:judygmartin@gmail.com)

We are your local chapter of the Hearing Loss Association of America (HLAA), the nation’s largest organization for people with hearing loss. HLAA exists to open the world of communication for people with hearing loss through information, education, advocacy, and support.

We meet on first Saturday of the months as announced at a branch of the Jacksonville Public Library system. The location will be announced on our Facebook page listed above.

**Learning Disabilities Association of Florida**

7100 W Camino Real, Ste. 215  
Boca Raton, FL 33433

**Website:** <https://lda-florida.org/>

**Email:** [LDAFL.info@gmail.com](mailto:LDAFL.info@gmail.com)

If you are a parent or teacher of a child with a learning disability – or have learning disabilities yourself – you are not alone. The good news is that the Learning Disabilities Association of America is here to help! Since 1963, LDA has provided support to people with learning disabilities, their parents, teachers and other professionals with cutting edge information on learning disabilities, practical solutions, and a comprehensive network of resources. These services make LDA the leading resource for information on learning disabilities.

**National Alliance on Mentally Illness (NAMI)**

4301 Wilson Blvd, Ste 300

**Main Phone:** 703- 524-7600

**Member Services Phone:** 888-999-6264

**Fax:** 703-524-9094

**Website:** [www.nami.org](http://www.nami.org)

**NAMI Helpline** 800-950-6264(NAMI) or in a crisis, **text “NAMI”** to 741741

**National Alliance on Mental Illness (NAMI) - Jacksonville**

PO Box 24783

Jacksonville, FL 32241

**Help Line:** 904- 724-778232.

**Email:** [helpline@namijax.org](mailto:helpline@namijax.org)

**Website:** [www.namijacksonvillefl.org](http://www.namijacksonvillefl.org)

NAMI Connection Recovery Support Group is a free, peer-led support group led by NAMI-trained facilitators who have personal experience of living with mental illness. Peer support is designed for adults living with mental illness who will gain insight from hearing from others like you. NAMI's support groups meet bi-weekly, weekly or monthly and are unique because they follow a structured model to ensure you and others have an opportunity to be heard and to get what you need.

**Pastoral Care Department- St. Mark's Episcopal Church**

4129 Oxford Ave

Jacksonville, FL 32210

**Phone:** 904-388-2681

**Fax:** 904-388-0488

**Website:** <https://www.stmarksjacksonville.org/>

Please call to schedule a meeting.

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# TRANSPORTATION

Amtrak

Dial-A-Ride at the Beaches

Exemption of Parking Fees Under Certain Conditions

Find a Ride Florida

Greyhound

Hart Felt Ministries

Jacksonville Transportation Authority

JAX CARE Patient Transport

State of Florida Commission for the Transportation Disadvantaged

Toll Permit Program

Stellar Transport

Transportation Disadvantaged (TD) Program of the Northeast Florida

Regional Council

U.S. Department of Transportation (Air Carrier Access Act)

VA Automobile Allowance and Adaptive Equipment Benefit

zTrip

## TRANSPORTATION

### **Amtrak**

Amtrak Headquarters

1 Massachusetts Ave, NW

Washington, DC 2001

**Phone:** 800-USA-RAIL (800-872-7245)

**To Report an Accessibility Issue:** 800-USA-RAIL

**Website:** <https://www.amtrak.com/>

Amtrak trains travel across the country offering service to many different towns and cities. Amtrak trains can accommodate people with disabilities. They come equipped with wheelchair accessible restrooms. Some trains even have wheelchair accessible cabins. Often, travelers can remain in their own wheelchair, if they choose to do so.

Amtrak travelers with disabilities and their companions are eligible for discounts. Refer to the Amtrak website or contact Amtrak via phone for details.

### **Dial-A-Ride at the Beaches**

Beaches Council on Aging, Inc.

281 19<sup>th</sup> Ave. S.

Jacksonville Beach, FL 32250

**Phone:** 904-246-1477

**Email:** [info@beachesdialaride.com](mailto:info@beachesdialaride.com)

**Website:** <https://www.beachescoa.com/>

Dial-a-Ride's mission is to promote the health and social engagement of homebound senior and disabled persons living in Jacksonville's beach communities by providing personal and affordable transportation.



### **Exemption of Parking Fees Under Certain Conditions**

The Florida legislator has exempted vehicles which are transporting people with disabilities from payment of parking fees under certain conditions. These conditions can be found in Florida Statute s. 316.1964. (This section is not quoted in its entirety. Questions regarding this section should be directed to a competent legal advisor.)

#### **Regarding parking fees at on-street parking meters:**

(5) Notwithstanding subsection (1), when an on-street parking meter restricts the duration of time that a vehicle may be parked, **a vehicle properly displaying a disabled parking permit is allowed a maximum of 4 hours at no charge;**

#### **Regarding parking fees at airports:**

(7) An airport that owns, operates, or leases parking facilities, or any other parking facilities that are used for the purpose of air travel, may charge for parking vehicles that display a disabled parking permit or license tag issued under s. 316.1958, s. 320.0843, or s. 320.0848. **However, the governing body of each publicly owned or publicly operated airport must grant free parking to a vehicle:**

- (a) Displaying a license plate for disabled veterans issued under s. 320.084, s. 320.0842, or s. 320.0845;
- (b) With specialized equipment, such as ramps, lifts, or foot or hand controls, for use by a person who has a disability; or
- (c) Displaying the Florida Toll Exemption permit.

#### **Regarding parking fees at county or municipal lots providing timed parking:**

(8) Notwithstanding subsection (1), a county, municipality, or any agency thereof may charge for parking in a facility or lot that provides timed parking spaces any vehicle that displays a disabled parking permit, **except for a vehicle:**

- (a) With specialized equipment, such as ramps, lifts, or foot or hand controls, for use by a person who has a disability;
- (b) Displaying a license plate for disabled veterans issued under s. 320.084, s. 320.0842, or s. 320.0845; or
- (c) Displaying the Florida Toll Exemption permit.

### **Find a Ride Florida**

**Website:** <https://www.findarideflorida.org/>

Find a Ride Florida is a combined effort from the University of Florida, the Florida Department of Transportation, and Florida Safe Mobility for Life. It seeks to assist with finding accessible transportation services throughout the state.

## TRANSPORTATION

### **Greyhound**

**Ticketing:** 800-231-2222 (\$20 fee applies for tickets bought over the phone.)

**Customer Service:** 800-752-4841

**TTY:** 800-345-3109

**Español:** 800-531-5332

**Disability Support Email:** [ADA.support@greyhound.com](mailto:ADA.support@greyhound.com)

**Disability Support Information:** <https://www.greyhound.com/en/help-and-info/travel-info/customers-with-disabilities>

**Website:** <https://www.greyhound.com/>

We have the biggest bus network, with thousands of destinations across the U.S, Mexico and Canada.

If you have a disability, we'll do everything we can to help you have a comfortable journey when you ride with Greyhound. While some disabilities and needs may be obvious to our employees, others are not, and you may be served by several different representatives of Greyhound along the way. It is essential that you ask for assistance at each location where you need help, including each driver if you have different drivers for multiple legs of your trip.

If you are having trouble purchasing tickets electronically due to a disability, one of our Customer Service Representatives will be happy to help you by phone at 1-800-752-4841 and waive the standard convenience fee after confirming that your inability to book electronically is due to your disability. You may also email Greyhound if you are having problems due to your disability: [ADA.support@greyhound.com](mailto:ADA.support@greyhound.com).

### **Hart Felt Ministries**

7235 Bentley Rd, Ste 108

Jacksonville, FL 32256

**Phone:** 904-861-2799

**Fax:** 904-861-0441

**Email:** [info@hartfelt.org](mailto:info@hartfelt.org)

**Website:** [www.hartfelt.org](http://www.hartfelt.org)

Hart Felt Ministries is a faith-based organization that provides through a network of community volunteers, cost-free support services and companionship tailored to the needs of qualified elderly and other adults who require assistance in living independently. The services provided include friendly visits, grocery shopping, meal preparation, medical appointment transportation, light housekeeping, advocacy, telephone reassurance, respite care, yard services, wheelchair ramp construction, emergency financial assistance, and minor home repairs. Contact the organization to learn more about eligibility requirements.

**Jacksonville Transportation Authority (JTA)**

Administrative Office

121 W Forsyth St., Ste. 200

Jacksonville, FL 32202

**Administration Office:** 904-630-3181**Fax:** 904-632-5218**Customer Service Phone:** 904-630-3100**Customer Service Email:** [customer-svc@jtafla.com](mailto:customer-svc@jtafla.com)**Connexion/Connexion Plus Customer Service:** 904-265-8628**Lost and Found:** 904-630-3189**MyJTA Mobile App Download:** <https://www.myjta.com/>**JTA ADA Coordinator Phone:** 904-630-3181**JTA ADA Coordinator Email:** [ADASupport@jtafla.com](mailto:ADASupport@jtafla.com)**JTA ADA Complaint Procedures Information:** <https://www.jtafla.com/about-jta/legal/americans-with-disabilities-act-ada/ada-complaint-procedures/>**JTA Connexion**

Connexion is JTA's paratransit service, providing destination-to-destination shared public transportation for people with disabilities who are functionally unable to use fixed-route services for some or all of their transportation needs, and for people who are transportation disadvantaged (TD). Connexion customers must be certified as eligible under either the guidelines of the Americans with Disabilities Act (ADA) or TD program.

Visit <https://www.jtafla.com/ride-jta/paratransit-services/connexion/> for details and fares.

**Connexion Reservations:** 904-265-6999 (Same-day trip reservations are not available.)

**JTA Connexion Plus**

Connexion Plus is perfect for eligible customers who want private, same-day, door-to-door service to anywhere in Duval County.

Visit <https://www.jtafla.com/ride-jta/paratransit-services/connexion-plus/> for details and fares.

**Connexion Plus Reservations:** 904-404-0848

In order to ride the Connexion or the Connexion Plus services, individuals must first apply for eligibility. The Connexion Eligibility Center can be reached by dialing **904-265-6001** or by emailing [eligibility@jtafla.com](mailto:eligibility@jtafla.com).

**Jacksonville Transportation Advisory Committee (JTAC)**

JTAC offers a voice to the community. The JTAC advocates on behalf of the citizens of Jacksonville for improvements to all forms of public transportation in the community. The JTAC also serves to advise JTA's executives, its management team, its contractors and its Board of Directors of policies and other matters pertaining to the transportation of persons with disabilities. Information regarding JTAC meetings can be found at <https://www.jtafla.com/about-jta/transit-accessibility/get-involved/>.

**JAX CARE Patient Transport**

**Phone:** 904-309-9902

**Email:** [jaxreservations@jaxpatientcare.com](mailto:jaxreservations@jaxpatientcare.com)

**Website:** [www.jaxcare.com](http://www.jaxcare.com)

JAX CARE Patient Transport provides non-emergency medical transportation for people in wheelchairs, or people who use walkers or canes, in Jacksonville and the surrounding areas and across the country.

**State of Florida Commission for the Transportation Disadvantaged**

3185 S Blair Stone Rd

Tallahassee, FL 32301

**Phone:** 850-410-5700

**Toll Free:** 800-983-2435

**Email:** [CTDOmbudsman@dot.state.fl.us](mailto:CTDOmbudsman@dot.state.fl.us)

**Website:** [www.dot.state.fl.us/ctd](http://www.dot.state.fl.us/ctd)

The mission of the Commission of the Transportation Disadvantaged is to ensure the availability of efficient, cost-effective and quality transportation services for transportation-disadvantaged persons.

**Toll Permit Program (Florida Toll Exemption Permit)**

One of the programs offered under the Commission for the Transportation Disadvantaged is the Toll Permit Program which accommodates people who are physically unable to pay tolls by allowing such drivers to pass through toll-free. To qualify for this accommodation, an individual must meet the following conditions:

- A. Severe and permanent upper limb mobility or dexterity impairments that substantially impairs him/her from tossing coins into the baskets;
- B. Has a valid driver's license
- C. And drives a specially equipped vehicle; and is therefore qualified for such a permit.

More information regarding the Toll Permit Program and how to apply for one can be found at <https://ctd.fdot.gov/tollpermit.htm>.

**Stellar Transport****Phone:** 904-800-HELP (4357)**Email:** [info.jax@stellar-stransport.com](mailto:info.jax@stellar-stransport.com)**Website:** <https://jacksonville.stellartransport.com/>

Stellar Transport of Jacksonville aims to provide best in class Non-Emergency Medical Transportation throughout Duval and surrounding counties. Wherever you need to get to; a doctor's office, nursing home, or even a family event, Stellar Transport of Jacksonville will get you there on-time and safely. Our exceptional drivers are extensively trained and will make the trip as pleasant as possible.

It is our goal to exceed customer expectations for quality and service by providing the safest, cleanest, most professional and on-time Non-Emergency Medical Transportation available in Jacksonville, while paying close attention to each customer's needs.

Our vehicles are routinely cleaned and well-maintained to ensure your ride is comfortable and safe. Vehicles are also retrofitted to accommodate wheelchair and stretcher transportation.

**Transportation Disadvantaged (TD) Program of the Northeast Florida Regional Council****Phone:** 904-279-0800**Email:** [info@nefrc.org](mailto:info@nefrc.org)**Website:** <https://www.nefrc.org/transportation-disadvantaged>

The Transportation Disabled (TD) Program of the Northeast Florida Regional Council provides public discussion opportunity for relevant issues related to transportation in Baker, Clay, Duval, Flagler, Nassau, Putnam, and St. Johns counties. Notice of public meetings along with related documentation can be found at the above website.

**U.S. Department of Transportation (Air Carrier Access Act)**

1200 New Jersey Ave SE

Washington, DC 20590

**DOT Customer Service Center:** 202-366-4000

**DOT Aviation Consumer Protection Division's Disability Hotline:** 800-778-4838

**TSA Cares:** 855-787-2227

**DOT Phone:** 202-366-2220 (Can receive disability related airline complaints.)

**DOT TTY:** 202-366-0511 (Can receive disability related airline complaints.)

**Website:** <https://www.transportation.gov/individuals/aviation-consumer-protection/traveling-disability>

The Department of Transportation provides helpful information related to airline travel for passengers with disabilities. Information includes what to expect, how to get assistance, what is considered discrimination, and how are mobility devices or service animals accommodated. Additionally, if something goes wrong, the website includes information on how to initiate a complaint.

**VA Automobile Allowance and Adaptive Equipment Benefit**

**VA Benefits Hotline:** 800-827-1000

**Website:** <https://www.va.gov/disability/eligibility/special-claims/automobile-allowance-adaptive-equipment/>

Do you have a disability related to your military service that prevents you from driving? If you do, you may be able to get disability compensation or benefits.

What kind of disability benefits can I get?

- A one-time payment of not more than \$21,488.29 to help you buy a specially equipped vehicle
- In some situations, one or more adaptive-equipment grants to change a vehicle so it has features like power steering, brakes, seats, windows, or lift equipment to help you get into and out of the vehicle

**zTrip**

**Phone:** 855-699-8747

**Book a ride by phone:** 904-222-2222

**Book a ride online:** <https://www.ztrip.com/book-a-ride/>

**Information on accessible vehicles:** <https://www.ztrip.com/wheel-chair-accessible-vehicles/>

**Website:** [www.ztrip.com/jacksonville](http://www.ztrip.com/jacksonville)

The ride-hailing service zTrip allows riders to hail a ride by calling the phone number or through its mobile application.

We believe that all members of the community should have the freedom of mobility. We pride ourselves on providing service to every member of the community regardless of your technological ability or mobility.

We have wheelchair accessible vehicles and drivers that are trained on how to load and service those in the community with disabilities.

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## VENDORS

Accessibility Specialists, Inc.  
Action Disability Resources, Inc.  
American Printing House for the Blind  
American Ramp Systems, Inc.  
Aquatic Access, Inc.  
Attention Control Systems, Inc.  
Best Bath Systems  
Braille Bibles International  
Diglo  
Disabled Dealer Magazine of the Southeast  
Fletcher's Medical Supplies  
Ford Accessibility Program  
GM Accessibility Adaptive Equipment Program  
Home Ability  
Home Sweet Accessible Home  
Independent Living Aids, Inc.  
IRIS Lending Library for the Blind  
JC Home Medical  
MobilityWorks  
Mother Earth Pillows  
MyMedMart, Inc.  
NuMotion  
Power Access Corporation  
Prairie View Industries  
Preston Pharmacy & Home Medical Equipment  
Standers, Inc.

## **VENDORS Continued**

Tuck - Advancing Better Sleep

U CAN DO, Inc.

Wheelers Medical Supply

**Accessibility Specialists, Inc.**

9556 Historic Kings Rd, Ste. 107

Jacksonville, FL 32257

**Phone:** 904-260-6675**Website:** [www.asioffl.com](http://www.asioffl.com)

Accessibility Specialists, Inc. is a locally owned-and-operated company that has served Jacksonville and Northeast Florida since 1983. The organization provides factory-trained and certified technicians to assist with mobility needs. In addition to handicapped modifications to vehicles, Accessibility Specialists, Inc. installs wheelchair and scooter carriers, residential and commercial wheelchair lifts, and home elevators and home modifications including ramps. Accessibility Specialists employees are authorized, experienced dealers for Braun, Bruno, Ricon, Access Unlimited, Vantage Mobility, MPS, MPD, plus many others. All work is performed in locally in-shop. Accessibility Specialists employees are certified by Vocational Rehabilitation, Veterans Administration, Brain & Spinal Cord Injury Program, and Med-waiver providers and can work with many insurance companies. Accessibility Specialists also participates in all automotive mobility rebate programs. Free consultation and estimates are available.

**Action Disability Resources, Inc.**

5609 Timuquana Rd.

Jacksonville, FL 32210

**Phone:** 904-777-1979**Toll Free:** 888-316-2648**Fax:** 904-771-0150**Email:** [adrjax@bellsouth.net](mailto:adrjax@bellsouth.net)**Website:** [www.actiondisabilityresources.com](http://www.actiondisabilityresources.com)

Action Disability Resources is a family- owned business and ministry which assists clients in obtaining resources such as a wheelchair-accessible minivan, durable medical equipment, shower chairs, easy-access ramps, support bars, and more. Action Disability Resources will also assist clients with obtaining computers and technology.

**American Printing House for the Blind**

1839 Frankfort Ave

Louisville, KY 40206

**Phone:** 502-895-2405**Toll Free:** 800-223-1839**Fax:** 502-899-2284**Website:** [www.aph.org](http://www.aph.org)

The American Printing House for the Blind promotes independence of blind and visually impaired persons by providing specialized materials, products, and services needed for education and daily life.

## VENDORS

### **American Ramp Systems, Inc.**

358 North St

Randolph, MA 02368

**Phone:** 888-715-7598

**Fax:** 617-268-3701

**Email:** [info@amramp.com](mailto:info@amramp.com)

**Website:** [www.amramp.com](http://www.amramp.com)

American Ramp Systems provides accessibility solutions both indoors and outdoors for people in wheelchairs and for those with limited mobility. American Ramp Systems also has experience in installing indoor ramps to accommodate differing levels, such as in a gym or fitness facility.

### **Aquatic Access, Inc.**

1921 Production Dr

Louisville, KY 40299

**Phone:** 502-425-5817

**Toll Free:** 800-325-5438

**Fax:** 502-425-9607

**Website:** [www.aquaticaccess.com](http://www.aquaticaccess.com)

Aquatic Access, Inc. offers a full line of water-powered lifts for in-ground pools and spas, above-ground pools, portable spas, and most whirlpool therapy or rehabilitation tubs and pools. The advantage of their line of products is they eliminate the need for constant recharging of batteries. Aquatic Access also builds lifts for boats, docks and lifts in use on many cruise ship pools and spas.

### **Attention Control Systems, Inc.**

650 Castro St, Ste. 120-197

Mountain View, CA 94041

**Phone:** 888-224-7328

**Fax:** 888-224-7328

**Email:** [info@brainaid.com](mailto:info@brainaid.com)

**Website:** [www.brainaid.com](http://www.brainaid.com)

Attention Control Systems designs and manufactures several tools for individuals with disabilities, mainly for individuals with memory, attention and cognitive disorders. They have created a Planning and Execution Assistant and Trainer, or PEAT, which is a type of personal planning device with software designed for persons with cognitive disabilities.

**Best Bath Systems**

723 Garber St.

Caldwell, ID 83605

**Phone:** 208-342-6823**Toll Free:** 800-727-9907**Website:** [www.bestbath.com](http://www.bestbath.com)

Best Bath Systems designs, develops and manufactures numerous types of showers such as transfer showers and roll-in showers that are designed to assist people with disabilities.

**Braille Bibles International**

1908 Plumbers Way Suite 100

Liberty, MO 64069-0378

**Phone:** 800-522-4253**Email:** [info@BrailleBibles.org](mailto:info@BrailleBibles.org)**Website:** <https://www.braillebibles.org>

Braille Bibles International is a ministry which distributes Bibles and other Christian literature in Braille, audio, and large print format free of charge for individuals who are blind or visually impaired. They offer the 1611 King James Version (KJV) and the New King James Version (NKJV) as well as a hybrid edition of a Children's book titled, *The Beginner's Bible*, featuring both Braille and standard print within the same book. Other Christian materials are available as well.

**Diglo**

15155 Technology Dr.

Eden Prairie, MN 55344

**Voice:** 800-825-6758**SMS Text:** 952-300-9248**Fax:** 952-906-1099**VP:** 952-388-2152**Email:** [hello@diglo.com](mailto:hello@diglo.com)**Website:** <https://www.diglo.com/>

Diglo was formerly known as Harris Communications and it specializes in providing adaptive solutions for people who are Deaf or hearing impaired.

At Diglo, we promise to help you live better. That starts with finding the right solution for you, no matter what your hearing need. But it also means giving you the best price. Our website combs through competitors' prices 24/7 and automatically matches the lowest ones. That means shopping with Diglo gives you the lowest price available. Every time, guaranteed.

## VENDORS

### **Disabled Dealer Magazine of the Southeast**

**Website:** [www.disableddealer.com](http://www.disableddealer.com)

The mission of Disabled Dealer Magazine is to bring people with disabilities and the elderly complete access to services, resources, events and new and pre-owned adaptive equipment throughout Georgia and Florida. Sales include vans, wheelchairs, scooters, accessible homes and more.

### **Fletcher's Medical Supplies**

6851 Distribution Ave S

Jacksonville, FL 32256

**Phone:** 904-387-4481

**Website:** [www.fletchermedical.com](http://www.fletchermedical.com)

Fletcher Medical Supplies distributes durable medical equipment and supplies such as hospital beds, wheelchairs, walking aids, oxygen, pediatric respiratory, specialty rehab, and sleep therapy. All products and services are designed to improve the quality of life for patients. In many cases patients would not be able to live at home without this medical equipment, or other services that Fletcher Medical Supplies provides.

### **Ford Accessibility Program**

**Website:** <https://www.fordupfits.com/>

The Ford Accessibility Program offers up to \$1,000 reimbursement for adaptive equipment to modify vehicles to meet the needs of people with disabilities.

### **GM Accessibility Adaptive Equipment Program**

General Motors Fleet Operations

7000 Chicago Rd

Warren, MI 48090

**Website:** [www.gmmobility.com](http://www.gmmobility.com)

Receive up to \$1,000 when you add eligible accessibility-related equipment to your new Chevrolet, Buick, Cadillac or GMC vehicle. Or receive up to \$1,200 when you have qualifying adaptive equipment installed (or reinstalled) on an eligible purchased or leased new Express or Savana van.

**Home Ability**

7660 Philips Hwy, Ste. 4  
Jacksonville, FL 32256

**Phone:** 904-999-4705

**Email:** [sales@homeabilitystore.com](mailto:sales@homeabilitystore.com)

**Website:** [www.homeabilitystore.com](http://www.homeabilitystore.com)

Home Ability Store is here to help you live safely and comfortably at home. We sell directly to the public and, also, work with Workman's Compensation and charitable foundation plans.

**Home Sweet Accessible Home**

2121 Forest Hollow Way  
St. Johns, FL 32259

**Phone:** 904-342-6844

**Email:** [info@homesweetjax.com](mailto:info@homesweetjax.com)

**Website:** [www.homesweetjax.com](http://www.homesweetjax.com)

Home Sweet Accessible Home provides remodeling and mobility products for people with disabilities.

**Independent Living Aids, Inc.**

137 Rano Rd  
Buffalo, NY 14201

**Phone:** 716-332-2970

**Toll Free:** 800-537-2118

**Fax:** 877-498-1482

**Email:** [Can-Do@independentliving.com](mailto:Can-Do@independentliving.com)

**Website:** [www.independentliving.com](http://www.independentliving.com)

Independent Living Aids, Inc. provides products for your independent life, including: large print, Braille and talking products; hearing accessories; mobility aids; telephones & aids; games; and more.

## VENDORS

### **IRIS Lending Library for the Blind**

9501 Arlington Expressway Suite 225  
Jacksonville, FL 32225

**Phone:** 888-215-2455

**Email:** [info@irisbll.org](mailto:info@irisbll.org)

**Website:** <https://irisllb.org>

The purpose and mission of IRIS Lending Library for the Blind, Inc. (IRIS LLB) is to acquire and/or produce Christian books in specialized formats of Braille, Large Print, and Audio to provide legally Visually-Impaired and Blind individuals with Christian books in formats they are able to read. It is our hope that as our patrons read our books that they will see Christ Jesus and view their life and the world in which they live through His eyes.

IRIS LLB has a rich resource of a wide variety of Christian books provided FREE of CHARGE on a lending basis to legally visually-impaired and blind individuals throughout the United States and Canada. We offer popular books from timeless classics to current treasures written by respected, Christian authors. Genres include Bible Studies, Devotions, Christian Life, Christian Faith, Biographies, Autobiographies, Christian Fiction, Music, Poems, and more for all ages from primary to adult.

### **JC Home Medical**

9309 Old Kings Rd S, Ste. 4  
Jacksonville, FL 32257

**Phone:** 904-448-9827

**Fax:** 904-425-4948

**Toll free:** 800-460-2616

**Website:** [www.jchomemedical.com](http://www.jchomemedical.com)

JC Home Medical is a full-service home medical equipment and home oxygen provider. We work with the patient, their physician and caregivers to provide the best home medical products and services available.

### **MobilityWorks**

2727 St. John's Bluff Rd.  
Jacksonville, FL 32246

**Phone:** 904-383-3180

**Website:** [www.mobilityworks.com](http://www.mobilityworks.com)

MobilityWorks provides wheelchair-accessible vans for rent or purchase. Wheelchair-accessible van modifications for drivers or passengers are also available.



**Mother Earth Pillows****Phone:** 636-296-6100**Toll Free:** 800-344-2072**Email:** [contactus@motherearthpillows.com](mailto:contactus@motherearthpillows.com)**Website:** [www.motherearthpillows.com](http://www.motherearthpillows.com)

Mother Earth Pillows has a variety of products available such as several types of pillows for neck, eye, heart, wrist, lumbar, chair, bed, and more. Some have special features such as aromatherapy, an herbal component, or the ability to be warmed or chilled.

**MyMedMart, Inc.**

909 Willson Ave

Webster City, IA 50595

**Phone:** 515-832-4849**Toll Free:** 888-832-7545**Fax:** 515-832-4851**Email:** [info@mymedmart.com](mailto:info@mymedmart.com)**Website:** [www.mymedmart.com](http://www.mymedmart.com)

MyMedMart carries wheelchairs, seating and positioning equipment, lifts and ramps, scooters, and Guldman ceiling and patient lifts.

**NuMotion**

2580 County Rd 220, Ste. 1

Middleburg, FL 32068

**Phone:** 904-644-6220**Toll Free:** 877-442-0963**Fax:** 888-952-7203**Website:** [www.numotion.com](http://www.numotion.com)

Numotion is the leading provider of complex rehab technology in the United States. Numotion helps with individually configured, medically necessary mobility products and services. From manual and powered wheelchairs to disposable medical supplies that serve unique medical and functional needs, Numotion is helping more people live more freely. Numotion has a trained staff of credentialed professionals ready to assist in meeting needs of people with mobility impairments.

## VENDORS

### **Power Access Corporation**

PO Box 196048

Dallas, TX 75219

**Toll Free:** 800-344-0088

**Fax:** 860-693-0641

**Email:** [salesint@power-access.com](mailto:salesint@power-access.com)

**Website:** [www.power-access.com](http://www.power-access.com)

Power Access manufactures automatic door openers designed to assist the handicapped through side-hinged doors.

### **Prairie View Industries, Inc.**

2620 Industrial Ave

Fairbury, NE 68352

**Phone:** 402-729-4055

**Toll Free:** 800-554-7267

**Fax:** 402-729-4058

**Email:** [info@pviramps.com](mailto:info@pviramps.com)

**Website:** [www.pviramps.com](http://www.pviramps.com)

Prairie View Industries is the leading global manufacturer of multifold aluminum wheelchair ramps and the premier designer of food service equipment in the US. We strive to have the highest quality equipment in both stainless steel and aluminum and the best customer service.

### **Preston Pharmacy & Home Medical Equipment**

6022 Atlantic Blvd.

Jacksonville, FL 32211

**Phone:** 904-725-1616

**Fax:** 904-723-2671

**Email:** [prestonpharmacy@gmail.com](mailto:prestonpharmacy@gmail.com)

**Website:** <https://www.prestonpharm.com/>

Preston Pharmacy specializes in prescription services, customized prescription compounding and custom compounded pet meds. Preston Home Medical Supplies sells, rents and services medical equipment and supplies.

**Standers, Inc.**

2410 Heritage Dr

Logan, UT 84321

**Phone:** 435-755-0453**Toll Free:** 800-506-9901**Fax:** 435-787-2301**E-mail:** [sales@stander.com](mailto:sales@stander.com)**Website:** [www.stander.com](http://www.stander.com)

Standers, Inc. assists people in regaining mobility and living life independently with mobility aids.

**Tuck – Advancing Better Sleep**1414 NE 42<sup>nd</sup> St, Ste. 400

Seattle, WA 98105

**Phone:** 206-486-6465**Website:** [www.tuck.com](http://www.tuck.com)

Tuck aims to improve sleep hygiene, health and wellness through the creation and dissemination of comprehensive, unbiased, free resources. Tuck's resource guide includes an in-depth look at how physical and mental trauma can affect the brain's ability to rest. Because sleep is a vital part of wellness, chronic sleep deprivation can make recovery difficult and increase the severity of symptoms. The guide also includes information about what to do if PTSD or a traumatic brain injury is causing insomnia or disturbed sleep.

**U CAN DO, Inc.****Toll Free:** 866-822-6362**Sales Email:** [sales@ucandocentral.com](mailto:sales@ucandocentral.com)**Questions Email:** [vp@ucandocentral.com](mailto:vp@ucandocentral.com)**Website:** [www.ucandocentral.com](http://www.ucandocentral.com)

This company makes and creates adaptive pinball machines that anyone with or without disabilities can play using a custom designed console and input systems.

## VENDORS

### **Wheeler's Medical Supply, LLC—a NuMotion company**

14603 Beach Blvd, Ste 750-B

Jacksonville, FL 32250

**Phone:** 904-992-8186

**Toll Free:** 844-992-8186

**Fax:** 904-992-4662

**Email:** [info@wheelersmedicalsupply.com](mailto:info@wheelersmedicalsupply.com)

**Website:** [www.wheelersmedicalsupply.com](http://www.wheelersmedicalsupply.com)

Wheeler's Medical Supply is both a small business and a disability-owned enterprise. As a paraplegic, the owner knows firsthand the difference a truly knowledgeable vendor makes when purchasing and using medical supplies. Wheeler's specializes in urological supplies with a focus on eliminating urinary tract infections for clients. Wheeler's is often consulted by physicians and nurses to provide suggestions regarding appropriate equipment. The owner's knowledge base and personal experience allows Wheeler's to provide the best possible care for patients.

## YOUTH

Angelwood Inc.

Big Brothers Big Sisters of Northeast Florida

Camp Joy

Catholic Charities Camp I am Special

Children's Home Society

The Church of Eleven22

Family Network on Disabilities of Florida

First Baptist Church Jacksonville

Junior Achievement of North Florida

Northeastern Early Steps Program

Pediatric Services of America- Jacksonville

Young Life Capernaum

Youth Crisis Center

## YOUTH

### **Angelwood, Inc.**

5600 Spring Park Road  
Jacksonville, FL 32216

**Phone:** 904-288-7259

**Fax:** 904-288-7260

**Website:** <https://angelwoodjax.org>

Angelwood Inc. assists families in caring for the special needs of their loved ones across their lifespan through a variety of programs suited to each person's individual goals. We help children and adults with intellectual and developmental differences such as Autism, Cerebral Palsy, Down Syndrome, Intellectual Disabilities, Prader-Willi, or Spina Bifida.

Often other concerns such as behavioral issues, physical limitations, and seizure disorders may accompany a developmental disability. Regardless of what specific service is offered, the agency is built upon the experience and the high quality of care that has become our hallmark.

### **Big Brothers Big Sisters of Northeast Florida**

40 E Adams St., Ste. 220

Jacksonville, FL 32202

**Phone:** 904-727-9797

**Website:** [www.bbbsnefl.org](http://www.bbbsnefl.org)

The vision of Big Brothers Big Sisters is successful mentoring relationships for all children who need and want them, contributing to brighter futures, better schools, and stronger communities for all. Mentoring provides children facing adversity with strong and enduring, professionally supported one-to-one relationships that change their lives for the better, forever. By collaborating with parents/guardians, volunteers and others in the community, Big Brothers Big Sisters is accountable for each child in the program achieving higher aspirations, greater confidence, and better relationships, avoidance of risky behaviors, and educational success.

### **Camp Joy**

918 S Pleasantburg Dr, Ste. 106

Greenville, SC 29607

**Phone:** 864-233-2491

**Website:** <https://campjoycem.com/>

Camp Joy is a ministry which offers Christian recreational camps for people with special needs. Camps are located in Florida, North Carolina, South Carolina, Tennessee, and Virginia.

**Catholic Charities Camp I Am Special****Physical Address:**

445 Marywood Dr  
Fruit Cove, FL 32259

**Mailing Address:**

235 Marywood Dr.  
St. Johns, FL 32259

**Phone:** 904-230-7447**Fax:** 904-230-7465**Email:** [campiamspecial@ccbjax.org](mailto:campiamspecial@ccbjax.org)**Website:** <https://www.ccbjax.org/camp>

Camp I Am Special is accredited by the American Camp Association (ACA). They facilitate typical camp programs for individuals intellectual and developmental disabilities where they are partnered with buddies to help facilitate the enjoyment of the camp experience.

**Children's Home Society**

3027 San Diego Rd  
Jacksonville, FL 32207

**Phone:** 904-493-7744**Email:** [info@chsfl.org](mailto:info@chsfl.org)**Website:** [www.chsfl.org](http://www.chsfl.org)

Children's Home Society provide services to children and families in Duval, Baker, St. Johns, Nassau and Clay counties. Services include: birth-parent counseling; residential maternity care; adoption; and family foster care, which includes pre-adoptive foster care, medically needy foster care for children who have complex medical problems, therapeutic foster care for children with serious emotional and behavioral problems, and teen foster care, which is part of a network of local agencies.

**The Church of Eleven22**

14286 Beach Blvd Suite 2  
Jacksonville, FL 32257

**Phone:** 904-685-6722

**Email:** [communication@coe22.com](mailto:communication@coe22.com)

**Website:** <https://www.coe22.com>

The Church of Eleven22 is a community that seeks to glorify God by surrendering to Jesus, making disciple-making disciples and transforming communities. Of interest to the disability community is Eleven22's special needs ministry and their American Sign Language interpretation.

The purpose of special needs at Eleven22 is to glorify God by fostering children with special needs to DISCOVER their identity in Jesus Christ and their God-given place and purpose in the body of believers, DEEPEN their relationship with Jesus Christ as their Lord and Savior through worship, Word, learning and community and to champion God's sovereignty in the midst of disability by becoming equipped with their God-given spiritual gifts, so that they can LOVE ALL PEOPLE by being a disciple-making disciple.

Eleven22 offers American Sign Language interpretation services. Videos of Eleven22's services in ASL are available on Facebook; the videos can be found in the group, **The Church of Eleven22 in ASL**.

The Church of Eleven22 has several campuses. You can see all of their campuses by visiting <https://www.coe22.com/campuses>.

**Family Network on Disabilities of Florida**

26750 US Highway 19 N, Ste. 410  
Clearwater, FL 33761

**Toll Free:** 800- 825-5736

**Phone:** 727-523-1130

**Email:** [fnd@fndusa.org](mailto:fnd@fndusa.org)

**Website:** <https://fndusa.org/>

Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals who may be at-risk, have disabilities, or have special needs. The Network also includes professionals and concerned citizens. The mission is to ensure through collaboration that Floridians have full access to family-driven support, education, information, resources and advocacy.



**First Baptist Church Jacksonville**

125 W Ashley St

Jacksonville, FL 32202

**Phone:** 904-366-1139**Website:** <https://www.fbcjax.com>

First Baptist Church Jacksonville is a church in affiliation with the Southern Baptist Convention. Of particular interest to the disability community is FBC JAX's Deaf Ministry and Shine Special Needs Ministry.

The First Baptist Church Deaf Ministry seeks to share the gospel with the deaf community in Jacksonville and beyond. We represent Christ to the deaf world by preaching, teaching, and evangelizing. Worship Services are interpreted for the deaf, as needed.

At FBC JAX, it is our goal to provide loving assistance and biblical knowledge to those in Jacksonville with special needs. We believe in the sanctity of life and God's sovereign plan for everyone He has created! We understand that everyone is special in God's eyes, and they are to us as well. Both children and adults who need special care, or whose mental capacities are limited, need to know God's love and purpose for their lives. Understanding what Scripture says about disabilities and how God regards individuals affected by disability is an important piece of any disability ministry.

**Junior Achievement of North Florida**

4049 Woodcock Dr, Ste. 200

Jacksonville, FL 32207

**Phone:** 904-398-9944**Website:** <https://northflorida.ja.org/>

Junior Achievement's mission is to inspire and prepare young people to succeed. The inspiration piece comes from community volunteers who not only deliver our lessons, but share their experience. In the process, these volunteers serve as role models helping to positively impact young people's perceptions about the importance of education, as well as critical life skills. Preparation involves our proven lessons that promote financial capability, work and career readiness, and business ownership.

**Northeastern Early Steps Program**

910 N Jefferson St

Jacksonville, FL 32209

**Phone:** 904-360-7022

**Fax:** 800-226-6964

**Website:** [www.hscj.ufl.edu/pediatrics/early-steps](http://www.hscj.ufl.edu/pediatrics/early-steps)

The Northeastern Early Steps Program offers developmentally supportive early intervention services for infants and toddlers aged birth to 36 months who have developmental delay or may be at risk for developmental delay. Northeastern Early Steps serves families living in Duval, Clay, St. Johns, Nassau, Baker and Bradford Counties.

Early intervention through Northeastern Early Steps offers

- Services at no cost to families
- Service delivery in the environments where children typically live, learn and play
- A family-centered approach

Through coordination of support services, Early Steps empowers parents and caregivers with the tools and knowledge they need to enhance their children's development. Family members and other caregivers are shown how to build children's skills and abilities using the routines and activities already going on in everyday life.

**Pediatric Services of America- Jacksonville**

8659 Baypine Rd., Ste. 102, Bldg. 3

Jacksonville, FL 32256

**Phone:** 904-730-2200

**Toll Free:** 800-287-9026

**Fax:** 904-730-0630

**Website:** [www.psahealthcare.com](http://www.psahealthcare.com)

PSA provides effective education, clinical services and support to assure that today's children have every opportunity to take their place in the adult world of tomorrow. PSA provides technically advanced products and services to meet the complex needs of pediatric patients. Services include: family-focused care; case management; pediatric specialists; home medical equipment; asthma management programs; unit dose medications; infusion therapy services; respiratory therapy; and high-tech home care.

**Young Life Capernaum****Phone:** 309-912-8626**Website:** <https://capernaum.younglife.org>

Young Life is a Christian ministry that reaches out to middle school, high school, and college students in all 50 of the United States and in more than 100 countries around the world. It has various programs to minister to young individuals between middle school and college age.

Of particular interest to youth with disabilities is Young Life Capernaum. Young Life Capernaum gives young people with intellectual and developmental disabilities the chance to experience fun and adventure, to develop fulfilling friendships and to challenge their limits while building self-esteem through club, camp, and other exciting activities.

Young Life Capernaum is about creating ministry spaces where teens and young adults with disabilities can meet Jesus and grow in their faith. This often looks like a Capernaum club specifically designed with our friends in mind, but it can also look like Young Life areas weaving intentional inclusion into their traditional Young Life, Wildlife, and College Ministries. Ultimately, the vision is that all students with disabilities would have a sense of belonging within Young Life.

**Youth Crisis Center**

3015 Parental Home Rd

Jacksonville, FL 32216

**Toll Free:** 877-720-0007**Phone:** 904-725-6662**Fax:** 904-724-8513**Email:** [info@ycc.org](mailto:info@ycc.org)**Website:** <https://youthcrisiscenter.org/>

YCC provides short term crisis care, mental health counseling, skills-based group training, and transitional living services program for children, teens, young adults, and their families. YCC provides more than a safety net for those in need, YCC transforms lives to hundreds of youth and their families every year.

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