

**ENVIRONMENTAL QUALITY DIVISION
NONDISCRIMINATION NOTICE &
STATEMENT OF NONDISCRIMINATION**

The **Environmental Quality Division** complies with applicable Federal civil rights laws and regulations, including, but not limited to those identified in Table 1 below and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The **Environmental Quality Division** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

It is against the law for the **Environmental Quality Division** to retaliate against anyone who takes action to oppose discrimination, files a grievance, or participates in the investigation of a grievance in accordance with the above authorities.

The Environmental Quality Division:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact **Ronda Wheeler, Civil Rights Coordinator, Environmental Quality Division, City of Jacksonville, telephone: (904) 255-7100; email: rondaw@coj.net; or online at <http://www.coj.net/departments/neighborhoods/environmental-quality>.**

If you believe that the **Environmental Quality Division** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Ronda Wheeler, Civil Rights Coordinator, Environmental Quality Division, 214 N. Hogan St., 5th Floor, City of Jacksonville, telephone: (904) 255-7100; (TTY number: 904-255-8008); fax: 1-904-255-7130; email: Ronda Wheeler rondaw@coj.net; or online at <http://www.coj.net/departments/neighborhoods/environmental-quality>.** You can file a grievance in person, online or by mail, fax, or email. If you need help filing a grievance, **Ronda Wheeler, Civil Rights Coordinator, Environmental Quality Division**, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Table 1: List of Federal Regulations
Title VI of the Civil Rights Act of 1964, which prohibits discrimination based on race, color, or national origin (including limited English proficiency).
Section 504 of the Rehabilitation Act of 1973, which prohibits discrimination based on disability.
Title IX of the Educations Amendments Act of 1972, which prohibits discrimination based on sex in education programs or activities.
Age Discrimination Act of 1975, which prohibits discrimination based on age.
U.S. Department of Homeland Security regulation 6 C.F.R. Part 19, which prohibits discrimination based on religion in social service programs.
Environmental Protection Agency regulations at 40 CFR 5.140 and 7.95.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-904-255-7100 (TTY: 1-904-255-8008).

French Creole (Haitian Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-904-255-7100 (TTY: 1-904-255-8008).

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-904-255-7100 (TTY: 1-904-255-8008).

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-904-255-7100 (TTY: 1-904-255-8008).

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-904-255-7100 (TTY : 1-904-255-8008)。

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-904-255-7100 (ATS : 1-904-255-8008).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-904-255-7100 (TTY: 1-904-255-8008).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-904-255-7100 (телетайп: 1-904-255-8008).

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-904-255-7100

هاتف الصم والبكم: 1-904-255-8008.
(رقم)

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-904-255-7100 (TTY: 1-904-255-8008).

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-904-255-7100 (TTY: 1-904-255-8008).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-904-255-7100 (TTY: 1-904-255-8008)번으로 전화해 주십시오.

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-904-255-7100 (TTY: 1-904-255-8008).

Gujarati

ચુનના: જો તમે જરાતી બોલતા હો, તો ક ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ નિહ.

ફોન કરો 1-904-255-7100 (TTY: 1-904-255-8008).

Thai

เรี่ยน: ถัดพุด
ภาษาไทยคุดสามารถไชบ

รึการช่ายเหลือทาง รึ โทร 1-904-255-7100 (TTY: 1-904-255-8008).
ภาษาไดฟ