

Teen Programs

Overall the teen programs provided a variety of opportunities for teens to participate in 10 different programs. The contract manager Katoia Wilkins has visited all programs and JJOC members Terrence Harvey and April Green and Debbie Verges visited three programs. The programs were very engaging; youth were participating and relating well to the staff. Not all programs met their Unit of Service Goal but that is more a function of understanding how to present the program when responding to the RFP. In order to reach teens the variety of programs as presented are important to meet the needs/interests of the 13-18 year olds.

Jacksonville Zoological Society--WILD Society

- Program Summary: The primary objectives of the Jacksonville Zoo and Gardens' Wildlife Immersion and Leadership Development (W.I.L.D.) Program include interpretation and public speaking competencies; wildlife immersion and nature connection; and leadership development. We utilize a strong peer-to-peer format: teens deliver programming that they have created to other youth in their community, and guided peer-to-peer mentoring is a critical part of their leadership development as they play, learn, work, and serve to support our vision of inspiring everyone within our reach to take positive action to protect wildlife and wild places.
- Contract Amount \$169,080-Total spent \$169,080 100%: Score 5
- Participant Goal 20-Actual 21 100%: Score 5
- Unit of Service Goal 2,265-Actual 7,006 309%: Score 5
- Aggregate Score: 5

KIPP Impact Middle School—Extended Learning Program

- Program Summary: The KIPP School students are in a school an additional hour each day and 2 more weeks than the traditional school year.
- Contract Amount \$100,050-Total spent \$96,018 96%: Score 5
- Participant Goal 100-Actual 86 86%: Score 4
- Unit of Service Goal
- Aggregate Score: 5

*KIPP chose to not renew their contract 6/1/17 to 9/30/17. They chose to move to afterschool programming funding at the JCC.

YMCA of Florida's First Coast-YMCA Teen Forward

- Program Summary: The FORWARD program is designed to help teens and tweens focus on their future by exposing them to new experiences, introducing them to career focused professionals, and presenting them with options beyond high school. The program focuses on three specific categories: Give Forward, focusing on Social Responsibility and giving back to the community; Move forward, focusing on healthy living; and You Forward, focusing on Youth Development, Social Skills, Education and Training.
- Awards/accolades for participants: The following students have been selected to Executive Supporting Officer positions for Youth In Government. They will be attending Advocacy Days in Tallahassee, January 20-24, 2018 and holding the following positions:

Secretary of the Department of Juvenile Justice, Jaelyn Taylor; Director of Legislative Affairs for the Executive Office of the Governor Rachael Bitutsky; Legislative Whip of the Williams House, Alex James-Williams

- Contract Amount \$60,585-Total spent 460,585 100%: Score 5
- Participant Goal 45-Actual 156 346%: Score 5
- Unit of Service Goal 9,963-Actual 9,465 95%: Score 5
- Aggregate Score: 5

*Transportation is a barrier for the program.

Police Athletic League—Teen Leadership

- Program Summary: Leadership program is to empower youth to make meaningful impact in our community through preparation for success in college, the workforce and in life. Our program follows a youth-led approach where teens demonstrate ownership through leadership roles, exercising responsibility and decision-making, as program advisors (officers/staff) provide mentorship and guidance.
- Contract Amount \$25,665-Total spent \$25,665 100%: Score 5
- Participant Goal 20-Actual 31 155%: Score 5
- Unit of Service Goal 885-Actual 885 100%: Score 5
- Aggregate Score: 5

Girl Scouts of Gateway Council—Get Real Mentoring

- Program Summary: The Get REAL! Program positively impacts the girls, schools and mentors as well as the community by connecting caring community members and partners who serve as mentors. Get REAL! have four basic components: reading skills, life skills, community care projects and enhancement programs with a curriculum that focuses on self-esteem, social development and interpersonal relationships.
- Contract Amount \$106,158-Total spent \$106,158 100%: Score 5
- Participant Goal 350-Actual 350 100%: Score 5
- Unit of Service Goal 18,624-Actual 18,624 100%: Score 5
- Aggregate Score: 5

Groundwork Jacksonville—Out of school time teen program

- Program Summary: The Groundwork Jacksonville Green Team Youth Corps program focuses on conservation, leadership and job readiness and engages youth ages 13-18 that live, go to school or worship along or in Emerald Necklace neighborhoods. The Green Team Youth Corps program is broken into two seasons: Our summer apprenticeship is a competitive program that recruits and pays 20 youth for nine weeks over the summer. Our school year program continues to engage youth who have successfully completed the summer program in opportunities to serve their community, to play in the outdoors and to further build on the leadership and stewardship skills gained over the summer.
- Awards/accolades: Two 2017 Green Team youth apprentices were nominated by Groundwork Jacksonville and selected to participate on the Mayor's Youth Leadership Advisory Council. Groundwork Jacksonville received the 2017 Community/Civic award

from City of Jacksonville's Environmental Protection Board. Groundwork Jacksonville received the 2017 Melody Starr Anne Bishop community service award from then Jacksonville City Council President Boyer.

- Contract Amount \$137,670-Total spent \$103,948 76%: Score 4
- Participant Goal 20-Actual 17 87%: Score 4
- Unit of Service Goal 15,416-Actual 11,640 76%: Score 4
- Aggregate Score: 4

*Keeping the same students engaged all year long presents a challenge when there is no longer a stipend.

Don't Miss a Beat—Teen Program

- Program Summary: Academic Assistance, College Preparation, Career Planning, Mentoring, and Life Skills Training. In addition DMAB offers Teens Artistic Training in Instrumental Music, Visual Art, Choral & Vocal Training, Photography and Musical Theater.
- Awards/accolades: The All Stars performed in New York City and the youth participated in the local Ted Talks.
- Contract Amount \$89,430-Total spent \$48,340 54%: Score 3
- Participant Goal 50 a month-Actual 33 66%: Score 3
- Unit of Service Goal 12,495-Actual 6,760 54%: Score 3
- Aggregate Score: 3

Boys & Girls Clubs of Northeast Florida—Teen extended hours

- Program Summary: youth-focused program for ages 13-18 dedicated to the provision of a positive and safe facility and environment for the cultivation of professional and personal growth and development. The program is designed to provide the facility, lay the foundation, and focus our future,
- Contract Amount \$70,000-Total spent \$19,021 27%: Score 1
- Participant Goal 60-Actual 255 144%: Score 5
- Unit of Service Goal 13,330-Actual 3,623 27% Score 1
- Aggregate Score: 3

*Transportation is a barrier for the program. In year two the organization is going to offer the program at one site instead of two and transport the youth. This should increase the program numbers on a daily basis and improve interaction with the youth. Youth participated when there were large special events but they didn't sustain the attendance. Unit of Service funding is now better understood.

Fresh Ministries—Fresh Futures

- Program Summary: Fresh Futures is a year round educational enrichment and summer employment initiative. Fresh Futures provides 13 to 18 year old core-city youth with the tools needed to be successful in the classroom and in life. There are several program components such as: financial literacy, college readiness, job readiness, service learning and character and leadership development. Students attend enrichment sessions twice a month and earn an opportunity to participate in a six week paid summer internship.
- Contract Amount \$85,530-Total spent \$22,706 27%: Score 1

- Participant Goal 100 a month-Actual 41 41%: Score 2
- Unit of Service Goal 10,799-Actual 2,866 27%: Score 1
- Aggregate Score: 2

*The program began slowly. The second year will see an increase in Saturday hours. Agency now better understands unit of service contract and will adjust the response in future RFP's.

Wayman Community Development Corporation—Hoops for Hope

- Program Summary: Teen program involving youth 13 to 18 years of age attend scheduled workshops and forums on leadership development, character building, educational achievement along with other subjects that are important to their overall growth and development. Youth are then allowed to participate in basketball activities to learn skills such as good sportsmanship and teamwork in order to compete in scheduled games and occasional tournaments.
- Contract Summary \$75,000-Total spent \$20,118 27%: Score 1
- Participant Goal 80-Actual 26 33%: Score 1
- Unit of Service Goal 4,166-Actual 1,677 41%: Score 2
- Aggregate Score: 2

*Agency now better understands unit of service contract and will adjust the response in future RFP's.

Juvenile Justice Intervention Programs

Daniel--Juvenile Intervention Program

- Program Summary: The program seeks to redirect the paths of at-risk youth through the provision of comprehensive case management, counseling, life skill instruction and academic support. All youth have had juvenile justice involvement.
- Contract Amount \$321,600-Total spent \$204,708-64%: Score 3
- Participant Goal 200-Actual 92-46%: Score 2
- Unit of Service Goal 23,964-Actual 15,253-64%: Score 3
- Aggregate Score: 3

*New RFP required that all participants have Juvenile Justice involvement which made the pool of youth smaller. The program is very positive for those involved.

Twin Oaks--Aftercare

- Program Summary: Aftercare program that provided education services, employability skills training and job placement services for youth ages 16-18 returning from high or maximum Department of Juvenile Justice residential placement.
- Contract Amount \$41,174-Total spent as of 9/30 \$27,502 with contract end date 12/31/17
- Participant Goal 30-Actual through 10/31 27-on track to meet goal of 30
- Contract does not have a unit of service goal as it is a reimbursement contract.
- Projected Aggregate Score: 5

*A separate description of the program is attached.

UF College of Medicine--Turning Point: Rethinking Violence

- Program Summary: Six week program for violent offender first offense ages 12-17. The program offer trauma experience, victim impact panel, group process, and referral/community networking. Parents are required to participate in 3 of the 6 sessions and the family is linked with services.
- Contract Amount \$31,000-Total spent as of 9/30/17 \$0-program did not start until 2/1/17.
- Participant Goal 10 per month-On 8/28 first track of youth completed with 2 participants completing and 1 dropped and did not finish.
- Contract does not have a unit of service goals as it is a reimbursement contract.
- The program has insufficient information to project a score.

St. Paul's Missionary Baptist Church—Evening Reporting Center

- **Program Summary:** As an alternative to secure detention males ages 13-18 are referred to the 21 day program Monday-Friday 3-8 and Saturday for 3 hours. The youth have scored high enough for detention but are not considered a threat to themselves or the community. Youth are picked up from school and returned home at night and program offerings include anger management training, substance abuse training, life skills training, financial education, job readiness skills, community service, and access to scholarships, case management services and recreation.
- **Contract Amount \$143,242-Total spent as of \$54,559-program was not fully operational until 6/1/17-current contract ends 12/31. A no cost extension until 5/31/18 is recommended for approval at the November meeting.**
- **Participant goal 15 per month (dependent upon referrals from the court and youth to meet the eligibility and live in the surrounding zip codes)-Total number of youth through October 25.**
- **Success rate: 22 of the 25 have successfully completed the program. Two of the three youth that failed but were referred did not meet the program criteria.**
- **It is too early to project a score as the program had it first month in June 2017.**



Project Connect – Jax Journey is a juvenile transitional services program for youth 16-18 years old returning from a DJJ high or maximum risk residential program into one of the 10 Jax Journey zip codes. Project Connect – Jax Journey is operated as a subsidiary program of Twin Oaks Juvenile Development, Inc. In the current contract year (Feb – Dec 2017), the contract goal was to serve 30 youth. Through October 2017, the program has served 27 youth and are on track to serve over 30. The program has admitted and served every high/max youth returning to the Jax Journey catchment area with the exception of one who refused services (27 of 28).

SERVICES PROVIDED

Vocational Services – Life Skills Training, Independent Living Skills Training, Employability Skills Training, Safe Food Handler Certification; Linkage to local Technical/Trade School, CareerSource Centers, and Employment Placement Assistance.

Educational Services – Tutoring, GED/ACT/SAT prep, College Level Exam Program (CLEP); Linkage to the local school system for youth wishing to obtain their HS Diploma, attend post-secondary education, vocational education classes.

Mentoring – Services are specifically designed in a manner to help youth transition to adulthood by fostering a strong set of belonging to their community. Each youth is assigned a Life Coach to serve as their primary mentor.

Transportation – An individualized Transportation Plan is developed to meet the specific needs of each youth to ensure access to all services for transition and completing vocational and/or educational goals and any other related services needs as outlined in the Individualized Service Plan (ISP).

Related Support Services – Pre-vocational services, homework assistance and tutoring, assistance obtaining records, cognitive skill restructuring, resume assistance, personal budgeting skills, and household management skills.

Family Engagement and Surveys – The program ensures the engagement of the family is conducted for each referred youth throughout the youth's program participation. Through a partnership with the River Phoenix Center for Peacebuilding, all staff are trained in implementation of restorative justice-based Family Reintegration Circles.

Project Connect, the program model for Project Connect – Jax Journey, has a contract with DJJ to provide transition services to the north region of Florida (all 8 northern judicial circuits to include Circuit 4) and serves 350+ youth monthly. Last year Project Connect served 827 youth total while maintaining a 10.6% recidivism rate for in-service youth. This compares to a pre-transition services DJJ empirical recidivism rate of 44%. Project Connect has been under contract for just over four years with DJJ and has lowered in-service recidivism rate each year of the contract. During FY 16-17, 99% of youth who had a goal of employment, obtained it. In total, 234 youth were placed in jobs. In addition, 99.8% were connected to CareerSource services while 97.2% received employability, social and life skills training.

Ex-Offender Programs

Prisoners of Christ

- Contract Amount \$455,880-Total spent \$455,880-100 %: Score 5
- Employment goal 121-Actual 158-130%: Score 5
- Aggregate Score: 5

*In the 25 months the program has served 355 clients with 240 being violent offenders and of those 70 were sex offenders. Of those served 222 found employment. Of the 222 who are employed over \$4,700,000 has been returned to the Jacksonville economy. Their initial challenge was getting individuals to come to the program but word of mouth has changed that. Also, getting paychecks was initially a challenge but they give the individual a \$50 Visa card and they have one staff person that is responsible for obtaining the proof of employment. The secret to their success is "love".

Operation New Hope

- Contract Amount \$209,927-Total spent \$135,154-65%: Score 3
- Employment Goal 70-Actual 57-81%: Score 4
- Aggregate Score: 4

*The challenge for ONH is they made the decision due to other grants that with this contract they would only serve individuals who are being released from the Duval County jails and these individuals are not as serious about wanting employment. During their training program they do provide a \$50 stipend for the first 4 weeks, they have 3 months of housing, medical cards and transportation assistance. Through their training program they are seeking a career path for the individuals. They still struggle getting pay checks from those individuals that find their own employment. The program does drug test as all of their employers are drug free workplaces.

Clara White Mission

- Contract Amount \$88,058-Total spend \$25,666-29%: Score 1
- Employment Goal 50-Actual 3-6%: Score 1
- Aggregate Score: 1

*Requirements for eligible individuals of a proxy score of 5 or higher and being released was a continuing problem for CWM. Additionally, getting a pay check stub to prove employment presented ongoing challenges.

**Evidence based programming states that individual with a proxy score of 5 or higher is likely to return to prison without the assistance of a partner working with the individual. It was also realized with the number of individuals being released each year 2,500 from the state system and 23,000 (many repeat) from Duval County focus should be on those most recently released. We know lack of employment is one of the biggest reason individuals commit another crime and return to jail.

**Jax Journey Oversight Committee
Final Report Special Project Programs
November 30, 2017**

LISC

- Program Summary: Working with community based programs LISC helps organizations in their work to revitalize neighborhoods. They supply training, funding and community building on their behalf. In 2016-2017 the sub grantees were New Town Success Zone, Northeast Florida Community Action Agency, Northwest Jacksonville CDC, Operation New Hope and the Springfield Preservation and Revitalization council.
- Contract Amount \$399,023-Total spent \$377,273-95%: Score 5
- Contract Deliverables: Overall deliverables score 5
 - Physical Revitalization 90%: Score 4
 - Civic Engagement 100%: Score 5
 - Training & Job Creation 100%: Score 5
- Aggregate Score: 5

Early Learning Coalition--Child Care Enhancement

- Program Summary: Provide scholarships to parents who already attend a Guiding Stars of Duval child care centers. Child care centers must have a rating of 3, 4, or 5 stars and be in a 1.5 mile radius of the HUD anchor complexes. Provide family engagement training at two HUD sites for parents with children 0-5 not attending a child care center.
- Contract Amount \$507,500-Total spent \$433,000 85%: Score 4
- Participant Goal 125-Acual 151 121% : Score 5
- Contract Deliverables: Score 5
 - Family Engagement Activities Goal 10-Actual 60
 - LEAP Coordination Goal 12-Actual 14
 - Coaching in Classrooms Goal 200-Actual 203
- Aggregate Score: 5

Family Foundations—1,000 in 1,000

- Program Summary: The 1,000 in 1,000 program moves families out of poverty by helping them build 10 pivotal assets that have been statistically shown to dramatically increase the probability that families will be able to move from poverty to self-sufficiency.
- Contract Amount \$254,000-other than assessments which 250 were conducted the balance of the contract was reimbursement.
- Contract Deliverables:
 - Assessments Goal 250-Actual 250-100%--Score 5
 - Enrolled Families Goal 90-Actual 28-31%--Score 1
 - Learned information on fair housing Goal 250-Actual 247-99%--Score 5

- Enrolled families completed personal work plans Goal 90 (28 enrolled)- Actual 9-32%--Score 1
- Enrolled families in the last two years with an increase in one pivotal asset 11/63 17%--Score 1
- Enrolled families that increased their net income 13/63 20%--Score 1
- Aggregate Score: 2

*Family Foundations learned through this process that a family increasing their net income is the most important variable. Additionally, in year 2 reaching the goal of enrolled families was affected by staff turnover.

16-24 Year Old Workforce Development Programs

Northeast Florida Community Action Agency

- Program Summary: The program seeks to offer an array of services that will eliminate barriers to employment for young adults. The intent of the program is to connect eligible young adults to the education and training that is needed to increase economic self-sufficiency.
- Contract Amount \$69,167-Total spent \$68,626-99%: Score 5
- Training goal 46-Actual 104-100 225%: Score 5
- Employment goal 21-Actual 29 138%: Score 5
- Aggregate Score: 5

West Jacksonville Restoration Center

- Program Summary: The program is an occupational training program that is skills based and allows participants to intern and shadow competent support staff responsible for the weekly production of world-wide, Christian and secular television broadcasts for the weekly production of local radio and television broadcasts. The on-the-job experience is to enhance the development of skills for radio, television and production technicians.
- Contract Amount \$115,422-Total spent \$115,433-100%: Score 5
- Training towards post-secondary education goal 88-Actual 89 100%: Score 5
- Aggregate Score: 5

Florida State College at Jacksonville

- Program Summary: FSCJ in partnership with Year Up and Fresh Ministries will increase the education, certification and employment opportunities for 16-24 year olds. The partnership will use innovative, accelerated workforce training, with multiple entry and exit points included soft skills training and a seamless system of stacked credentials to prepare participants for careers in business, early childhood education, environmental science, health care, hospitality, information technology, and manufacturing industries.
- Contract Amount \$302,529-Total spent \$189,945-63%: Score 3
- Training goal 490-Actual 417-85%: Score 4
- Employment goal 75-Actual 6 8%: Score 0
- Aggregate Score: 3

Goodwill Industries of Northeast Florida

- Program Summary: Through the job junction full service career centers they help individuals find a job and develop the skills they need to be successful in their search. Soft skills workshops designed to enhance employability and retention.
- Contract Amount \$81,833-Total spent \$9,175-Total 11%: Score 0
- Training goal 966-Actual 131-14%: Score 1
- Employment goal 498-Actual 49-10%: Score 0
- Aggregate Score: 1

**Evening Reporting Center Contract Extension 1/1/18-5/31/18
St. Paul's Missionary Baptist Church**

Who: Males ages 13-18

What: As an alternative to secure detention, the ERC provides intensive supervision for up to 15 male youth. Community agencies and staff will provide services to youth such as homework help, counseling, life skills programming, exercise, healthy relationships, and meals. The ERC will also provide youth with transportation to court.

When: Monday-Friday 3:00-8:00 PM and three hours on Saturday. Youth will participate for a period up to 21 days or until he returns to court.

How (the referral process): Youth who have scored for secure detention on the DRAI assessment can be court ordered to participate in the ERC. Youth with firearm or sexually based charges are not eligible for the program. The Department of Juvenile Justice/ERC program manager will vet all referred youth and make the final determination of eligibility for admission to the program.

Why: The goal of the program is to prevent qualifying youth from being placed in secure detention.