Docusign Envelope ID: E9F899AC-FF76-4A59-A807-307A53918848

City of Jacksonville, Florida
Procurement Award Form (PAF)

Part 1: Form Type JPAC Award Request and Administrative Details

Goods and/or Services: FY25 Fire Station Alerting System (FSAS) Annual Maintenance Services

Requested Action/Authority:

Recommend approval to retroact from October 1, 2024 through date of award. Recommend approval of Single Source award to PURVIS Systems Incorporated for PURVIS Fire Station Alerting System (FSAS) for annual maintenance services. The requested amount not-to-exceed $244,950.00. Period of service is from date of award through September 30, 2025.

Justification/Explanation:

PURVIS is the only supplier of the PURVIS FSAS, and no other supplier is authorized to resell its products and services. The design and software are proprietary and some of the PURVIS FSAS hardware is manufactured by PURVIS. It would be much more cost effective to purchase the annual maintenance from PURVIS than it would be to issue a solicitation for a new FSAS.

Legal Contract #:	N/A	Contract Date:	10/01/2024	Change Order/AMD #:	N/A	
PO/Release #:	N/A	Bid Date:	10/01/2024	Awarded Supplier:	PURVIS Systems Incorporated	
Licenses Verified:	N/A	Effective Date:	10/24/2024	Basis of Award:	N/A	
Federally Funded:	No	No. Invited:	N/A	Responses Received:	N/A	Attachments:
Solicitation:	SS - 16044-24 - 24			Procurement Contract #:	N/A - N/A	
Executed By:	Procurement					

PoP:Base:	1 year	Options:	N/A	Extension(s):	N/A
JSEB Rec.:	N/A	%:	N/A	Bonds Waived Pursuant To:	N/A

Fund:	53102	Center:	113501	Acct:	546620	Proj:	000000	Activity:	00000000	$	244,950.00
Fund:		Center:		Acct:		Proj:		Activity:		$	
Fund:		Center:		Acct:		Proj:		Activity:		$	

New NTE/GMP:	$ 244,950.00	Contingent Amount:	$ 0.00	DMP/ODPO Amount:	$

Using Agency/BU:	TSTS:TECHNOLOGY_SOLUTIONS			
Concurrence:	Signed by: Elizabeth Brown A8B9B05944554E9...	Title:	ASST INFO TECH OFFICER - TECHNOLOGY INFRASTRUCTURE MANAGER	10/17/2024
Concurrence:	Signed by: Kendrick Wanyonyi F3E522F095434F5...	Title:	DIRECTOR OF TECHNOLOGY SOLUTIONS	10/18/2024
Concurrence:		Title:		
Concurrence:		Title:		

Procurement Analyst/Buyer:	Signed by: David Klages 2E82099526 4D4AE...	Chief of Procurement:	Signed by: Robert Waremburg, for Dustin Freeman 4912CA1D431247A... 10/21/2024
Name:	David Klages	Name:	Dustin L. Freeman

Part 2: JPAC Actions on Above Requests/Recommendations
All Award Actions Subject to Lawfully Appropriated Funds

Members Who Approve:	
Members Who Disapprove:	
Other Action:	

Date:

Part 3: Final Awarding Authority Action

Action:

Date:

Signature:

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PAF Instructions

Form Type: Select the type of award from the dropdown options. This form will be used for all Procurement awards (Administrative Awards and JPAC Requests).

Goods and/or Services: Enter a brief description of the types of goods and services included in the request.

Requested Action/Authority: Enter a brief description of the requested action or authority being sought. i.e.; *request permission to award to the lowest, responsive responsible bidder for ITB or award the highest ranked supplier for an RFP*.

Justification/Explanation: Enter a brief justification or explanation for the requested action. Use this box to add any additional information such as additional account strings, or other information essential for contract execution.

Legal Contract Number: Provide the existing City contract number if applicable. This will be the same number as your POA number.

Contract Date: Select the effective date for the contract using the calendar option in the form. Leave blank for contracts to become effective on the execution date.

Change Order/AMD #: Provide the applicable Change Order or Amendment number represented by this request.

Date: Enter the date of PAF submission.

Effective Date: Enter the effective date of requested authority and/or action.

Solicitation: Select the competitive procurement method used (1Cloud generated prefix), enter the 1Cloud generated numbering sequence, and 1Cloud generated fiscal year of solicitation

Basis of Award: Select from Lowest Price Technical Acceptable (LPTA), Highest Price Technical Acceptable (HPTA),

Procurement Contract #: This is your PO number. Select Type, Enter Number

PO/Release Number: Enter PO Release Number

Awarded Supplier: Enter Awarded Supplier Name

Federally Funded: Select yes or no from dropdown if Federal Funds will be used.

Responses Received: This is the number of responses received.

No Bids Received: The number of responses received that indicated supplier would not bid.

Executed By: Select whether executed by OGC or JPAC / Chief of Procurement

PoP Base: Select the Period of Performance for the initial period.

Options: Period for each renewal period i.e. one (1) two (2) year.

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Extensions: How many extensions have we preformed after the initial base period and option periods have been completed?

JSEB Goal: Select the percentage established by JSEB.

JESB Other: Select Encouragement or Set Aside Option

Bonds Waived Pursuant to: Select authority allowing bonds to be waived.

Funding Source: Fund/Center/Account/Project/Activity, all fields are required even if zeros.

New NTE/GMP: Enter the new total not to exceed the amount. Note, this should match the contract maximum indebtedness, if applicable**.**

Contingent Amount: If your agency requests an allowance for unforeseen additional expenses, then specify the amount of your requested increase and new NTE that represents the contingency allowance. This is over and above any quote.

DMP/ODPO Amount: Enter the total Direct Materials Purchase/Owner Direct Purchase Order amount for project.

Attachments: Name any attachments included as supplemental information to the PAF.

Using Agency/BU: This should be the requesting agency/requirement owner.

Concurrence: Electronic Signature

Title: Enter the title of person electronically signing form.

**Any fields where there is no data available, or no entry is required, either leave it blank or enter N/A. Any fields where there is known data, include for informational purposes. Any changes to an original award should contain the data that is being changed and any other relevant data required for JPAC review and approval.*

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A NEW DAY.

City of Jacksonville, Florida
Donna Deegan, Mayor
Technology Solutions
Ed Ball Building
214 N. Hogan Street, Suite 900
Jacksonville, Florida 32202
(904) 630-CITY
www.jacksonville.gov

MEMORANDUM

TO: Dustin L. Freeman, Chief of Procurement Division

THRU: Wanyonyi Kendrick, Director of Technology Solutions

FROM: Elizabeth Brown, Technology Infrastructure Manager

Elizabeth Brown
Digitally signed by Elizabeth Brown
Date: 2024.09.30 15:21:19 -04'00'

SUBJECT: **FY25 Fire Station Alerting System (FSAS) Annual Maintenance Services**

DATE: September 25, 2024

Technology Solutions Department (TSD), in collaboration with the Jacksonville Fire and Rescue Department (JRFD), requests approval to purchase Annual Maintenance Services for PURVIS Fire Station Alerting System (FSAS) from PURVIS Systems Incorporated (PURVIS). PURVIS FSAS is an alerting solution designed to automate the process of alerting fire and rescue personnel, enhance communications, and decrease response times. The system integrates seamlessly with the City's computer-aided dispatch system (CAD) and can automatically and instantaneously deliver incident details to JFRD personnel.

The period of coverage for this request is from October 1, 2024, through September 30, 2025.The requested amount not to exceed $244,950.00. To be executed by purchase order.

FUNDING SOURCE: 53102.113501.546620.000000.00000000.00000.0000000

Your favorable consideration of this request is appreciated.

Attachments: Single Source Request Form
Supplier Quote PC2024-259r1
Supplier Sole Source Letter

CC: Thomas Ossi, Technology Contract & Records Manager
Alexander Ciprian, Radio Communications Manager
Ruben Ola, IT Contract Compliance Analyst
Nihal Kekec, IT Contract Administrator

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PURVIS PRICE QUOTATION

PURVIS SYSTEMS

Tax ID #: 11-2299301

Date: September 19, 2024
Quote #: PC2024-259r1
Customer: City of Jacksonville
Address: 1020 Superior Street
Jacksonville, FL 32254
Customer POC: Alexander Ciprian
E-mail Aciprian@coj.net
Phone #: 904-255-8499

88 Silva Ln
Middletown, RI 02842
Sales: J. Mascola 401-619-2466
jmascola@purvis.com
Contracts: D Flynn 401-845-8432
DFlynn@purvis.com

Overview:

The City of Jacksonville, FL has requested a quote for the Annual Remote and On-Site Post Warranty Maintenance costs for the Jacksonville Fire Rescue Department's existing PURVIS Fire Station Alerting System.

PURVIS Systems currently maintains the PURVIS FSAS in the City of Jacksonville. PURVIS FSAS Hardware and Software are currently provided under an active remote and on-site maintenance contract.

The Annual Post Warranty Maintenance is based on the existing PURVIS Fire Station Alerting System components at one (1) Jacksonville Fire Rescue Dispatch facility, one (1) Backup Communications Center, sixty-six (66) fire stations and three (3) mobile kits. Currently, sixty-six (66) fire stations and three (3) mobile kits are receiving automated FSAS alerts via the City's IP network and seven (7) fire stations are receiving alerts via radio. The seven (7) fire stations receiving radio alerts are not included in the proposed remote and on-site maintenance contract.

Additionally, the Annual Post Warranty Maintenance includes pro-rated pricing for the new mobile kit and the new Fire Stations 47, 64, 74, & 75.

Fixed Price Services:

Description	Price
Annual Remote Software Maintenance (10/1/24-09/30/25)	$55,000.00
Annual Remote Hardware Maintenance (10/1/24-09/30/25)	$59,500.00
Annual On-site Hardware Preventative Maintenance (10/1/24-09/30/25)	$25,000.00
Annual On-site Hardware Maintenance (10/1/24-09/30/25) 24/7	$93,000.00
Annual Text-to-Speech (TTS) Voice Module Software Maintenance (10/1/24-09/30/25)	$12,450.00
TOTAL COST	**$244,950.00**

GRAND TOTAL	**$244,950.00**

PAYMENT TERMS: Net 30

PURVIS AGREEMENT: The provided PURVIS FSAS Maintenance Agreement (Version 8-2024) will be incorporated as part of any orders, or change orders, placed for the PURVIS Fire Station Alerting System. Any negotiation of Agreement terms must be in writing , and mutually agreed upon by both parties, prior to order placement. In the absence of a negotiation the Customers issuance of an order shall constitute acceptance of all Agreements as written. The current version of this Agreement shall supersede and replace all prior agreements, between PURVIS and the Customer.

EXPORT CONTROL: Products purchased or received under any resulting Sale may be subject to export control laws, restrictions, regulations, and orders of the United States. Customer agrees to comply with all applicable export laws, restrictions and regulations of the United States or foreign agencies or authorities, and shall not export, or transfer for the purpose of re-export any product to any prohibited or embargoed country or to any denied, blocked or designated person or entity as mentioned in any United States or foreign law or regulation.

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PURVIS FIRE STATION ALERTING SYSTEM (FSAS) SERVICE AGREEMENT

CUSTOMER: City of Jacksonville, FL

I. INTRODUCTION

This Service Agreement ("Agreement") is effective upon Customer's written acceptance of the PURVIS FSAS system (FSAS), or as otherwise specified in the Customer's Contract/Purchase Order(s) ("Contract") and will continue for the time period specified in the Contract. This Agreement will remain in effect for any subsequent service periods purchased by the Customer via mutual written agreement of the parties at the prices set forth in the Contract, quote, or as otherwise mutually agreed.

The terms and conditions in the End-User License Agreement for the PURVIS Fire Station Alerting System, executed by PURVIS and Customer, are incorporated herein by reference.

The warranty, maintenance and support services provided under this Agreement cover all PURVIS-provided hardware and software identified in the PURVIS FSAS Contract(s) with Customer. Failures must be caused by PURVIS-provided FSAS hardware and/or software in order to be covered by this Agreement, except that Customer-provided hardware and/or software is covered only to the extent that it is explicitly identified in the Contract as being covered.

Services shall be performed by trained, experienced and qualified personnel and with due care, skill, and diligence in accordance with applicable industry standards and the terms of this Agreement.

This Agreement includes the following services:

Standard Services - Remote Support	**Included**

Optional Services	**Select if Applicable**
On-Site Support Option 1 - 24/7/365	Included
On-Site Support Option 2 - Normal Business Hours	Included

II. DESCRIPTION OF SERVICES

STANDARD SERVICES – REMOTE SUPPORT

Standard Services include Help Desk, Emergency/Non-Emergency Hardware and Software Repairs, Software Version Updates, and Remote Access Support. Remote technical support is provided by phone or remote access. On-site support is not provided under standard services and is available as an Option.

TYPES OF SERVICE REQUESTS AND RESPONSE TIMES

Emergency Service Request is defined as a major failure of PURVIS-provided FSAS software or hardware that results in no service at one or more locations. Response to an Emergency Service Request is provided within four hours following request. PURVIS will troubleshoot, diagnose, and repair emergency system failures 24/7/365, including holidays, until resolved.

Non-Emergency Service Request is defined as a failure or incident in which the service continues to operate, but a non-critical PURVIS-provided feature, such as a speaker or LED light, is not available or does not function as it should. Service for non-emergency failures is provided during normal business hours, Monday through Friday, between the hours of 8 AM and 5 PM Customer Local Time, excluding federal holidays. Response to a Non-Emergency Service Request is provided within the next business day and will typically be resolved within two business days.

A. HELP DESK

CUSTOMER MUST INITIATE A SERVICE REQUEST BY CONTACTING THE PURVIS 24x7x365 HELP DESK:

FOR EMERGENCY SUPPORT:

PHONE: 866-841-2824

FOR NON-EMERGENCY SUPPORT:

ONLINE: HTTPS://SUPPORT.PURVIS.COM or
E-MAIL: support@purvis.com

The PURVIS Help Desk receives and logs all customer support calls and creates trouble tickets for all calls received.

All Emergency Requests will be confirmed by return phone call: a PURVIS Support Engineer will acknowledge Customer's request within two (2) hours of receipt and will solicit specific details regarding the service request if needed. Following this initial response, PURVIS will confirm that it is an Emergency Service Request or will reclassify it as a Non-Emergency Service Request if applicable.

For Online or Email requests: a PURVIS Support Engineer shall acknowledge Customer's request within two (2) hours of receipt during normal business hours, Monday through Friday, between the hours of 8 AM and 5 PM Customer Local Time, excluding federal holidays. PURVIS will solicit specific details regarding the service request if needed.

B. HARDWARE AND SOFTWARE WARRANTY

Hardware Repair/Replacement

PURVIS warrants that the Hardware provided by PURVIS for the PURVIS FSAS will be free of defects in materials and workmanship and conform to specifications set forth in the Contract and any FSAS user manuals/documentation provided to Customer. PURVIS' sole liability and responsibility under this Agreement is to repair or replace, at PURVIS' option, any Hardware provided by PURVIS, which PURVIS determines does not conform to the warranty.

For hardware failures that result in a critical system operation failure, PURVIS will ship a replacement Hardware device or component to the Customer within one (1) business day of determination by PURVIS that the Hardware provided by PURVIS has failed and does not

conform to the warranty. All shipments for critical system operation failure items will be scheduled for overnight delivery.

For hardware failures that result in a non-critical operation failure, PURVIS will ship a replacement Hardware device or component to the Customer within seven (7) business days of determination by PURVIS that the Hardware provided by PURVIS has failed and does not conform to the warranty.

For Customers that maintain an on-site FSAS Spares inventory, PURVIS will deliver the repaired or replacement Hardware device or component to the Customer within thirty (30) calendar days to replenish the Customer's Spares inventory.

The Customer is responsible for shipping the failed hardware device or component to PURVIS' RI office within 5 business days of reporting failure. The Customer is responsible for shipping costs.

NOTE: If Customer purchases Option 1, On-Site Services, shipping of hardware between Customer and PURVIS is not applicable, since PURVIS will provide delivery and/or pick-up of hardware while performing on-site services.

Software Repair/Replacement

"Software" means all software, firmware, and databases created by PURVIS for the PURVIS FSAS. Refer to PURVIS' proposal and/or the Contract for the specific Software items licensed by Licensee under this Agreement.

PURVIS warrants that Software manufactured by PURVIS, under normal use and service as originally delivered to Customer, will function substantially in accordance with the functional description in the PURVIS documentation. PURVIS' sole liability and Customer's sole remedy for breach of this Software warranty shall be, at PURVIS' election, PURVIS' good faith effort to rectify the nonconformity or replace the Software with Software that conforms.

Customer is expected to perform any configuration updates/changes to the system.

C. SOFTWARE VERSION UPGRADES

General availability software version upgrades for critical issue patches and scheduled major version upgrades are included as part of this Agreement. Any critical software issues that may arise will be addressed and patches will be released in General Availability as soon as they are completed and successfully pass a rigorous regression test cycle.

PURVIS will load new updates into the customer's system using the Software Update feature on the PURVIS FSAS DM Console. Newly installed updates can be automatically pushed to PURVIS FSAS Station Control Units and the Central Servers at any time. All software updates will be coordinated with the Customer.

D. REMOTE SOFTWARE SUPPORT

Remote Software Support is provided through VPN or other remote service tool; and it allows PURVIS to connect to each FSAS location to diagnose issues, update system software, and provide remote technical support.

OPTIONAL SERVICES

ON-SITE SUPPORT may be purchased as an Option, and includes all of the above standard services in addition to the following:

On-Site Technical Assistance is provided to support service requests that are not resolved remotely. When on-site services are provided, shipping of hardware between Customer and PURVIS is not applicable, since PURVIS will provide delivery and/or pick-up of hardware while performing on-site services.

OPTION 1 – 24/7/365: On-site technical assistance is available 24 hours per day, 7 days per week, 365 days per year and will be provided in accordance with the response times for the type of service request, as identified for standard services above.

OPTION 2 – Normal Business Hours: On-site technical assistance is available during normal business hours, Monday through Friday, between the hours of 8 AM and 5 PM Customer Local Time, excluding federal holidays.

Preventive Maintenance is included with both on-site support options. One (1) preventive maintenance visit per station per year is scheduled during normal business hours, Monday through Friday between the hours of 8 AM and 5 PM Customer Local Time, excluding federal holidays. Preventive maintenance is performed with the objectives of prolonging the life of equipment and preventing the need for corrective and emergency repairs. All major components of the system are cleaned and tested, and any unreported equipment failure is identified and repaired. Preventive Maintenance is not applicable during the first year of warranty following FSAS system acceptance.

III. LIMITATIONS/CUSTOMER RESPONSIBILITIES

1. This Agreement does not cover hardware and software that Customer purchased from a vendor other than PURVIS, including existing Customer-owned hardware that is connected to PURVIS FSAS, unless such items are explicitly identified in the Contract as being covered.
2. This Agreement does not cover Software failure resulting from accident, misuse, abuse, misapplication or unauthorized modification by Customer.
3. This Agreement does not cover Hardware that requires replacement/repair due to normal wear and tear (such as UPS battery), is damaged as a result of vandalism, misuse, force majeure or other act of God (such as fire, flood, lightning, etc.), is disassembled, modified or tampered with, or is otherwise negligently or improperly installed or maintained by Customer.
4. This Agreement does not cover replacement of hardware in the event that hardware becomes obsolete (technical refresh).
5. Customer is responsible for applying Windows and Antivirus updates. PURVIS shall provide Customer with document entitled “Microsoft Windows Patching” for reference when applying such updates.
6. Customer must provide PURVIS with remote access to the PURVIS FSAS to enable PURVIS to connect to the FSAS system at each location.
7. Customer must designate a single point of contact that will initiate service requests via the PURVIS help desk, and that PURVIS can contact to request Customer personnel support for troubleshooting or on-site repair services.

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8. If the Optional on-site support is not applicable to this Agreement, Customer is responsible for on-site preventive maintenance and on-site technical support of the FSAS.

9. If Optional on-site support is applicable, Customer must provide PURVIS maintenance personnel with timely access to locations as needed to perform on-site services.

IV. OUT OF SCOPE SERVICES

In the event that PURVIS provides support under this Agreement in response to a Help Desk request, and PURVIS determines it to be an issue not covered under the applicable Software Warranty and/or Hardware Warranty or as a result of customer's non-compliance with the terms of this Agreement ("out-of-scope service"), PURVIS reserves the right to be reimbursed for such services. PURVIS shall invoice on a Time and Materials basis for such out of scope services at the then current hourly rate, and payment terms shall be Net 30. The current hourly rate of $165 per hour for out-of-scope services is effective through calendar year 2024 and will be subject to 4% annual escalation thereafter.

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FINANCE & ADMINISTRATION DEPARTMENT, PROCUREMENT DIVISION

JUSTIFICATION FOR SINGLE SOURCE (JSS)	
Pursuant to the City of Jacksonville Procurement Code§ 126.206 & § 126.312, when requesting a purchase from a vendor subject to the referenced sections, please complete this form to justify your request and submit to Procurement with applicable attachments.	
1. Requesting Agency:	Information Technologies
2. Nature and/or description of the requirement being requested. ***Identify each item, component or service being procured. (Attach quote/proposal):*** ***Why does the city need these particular goods or services?***	Technology Solutions Department (TSD), in collaboration with the Jacksonville Fire and Rescue Department (JRFD), requests approval to purchase Annual Maintenance Services for PURVIS Fire Station Alerting System (FSAS) from PURVIS Systems Incorporated (PURVIS). PURVIS FSAS is an alerting solution designed to automate the process of alerting fire and rescue personnel, enhance communications, and decrease response times. The system integrates seamlessly with the City's computer-aided dispatch system (CAD) and can automatically and instantaneously deliver incident details to JFRD personnel. The period of coverage for this request is from October 1, 2024 through September 30, 2025 The requested amount not to exceed $244,950.00.
3. Provide a detailed justification as to why the requested goods/services can only be efficiently and effectively procured through the recommended Single Source vendor:	PURVIS is the only supplier of the PURVIS FSAS, and no other supplier is authorized to resell its products and services. The design and software for the PURVIS FSAS are proprietary to PURVIS, and some of the PURVIS FSAS hardware is manufactured by PURVIS.
4. Date of Request	9/20/2024

5. Summary of Market Research

[Provide a description of the market research performed, how it was performed, by whom, and market research results. Please spell out acronyms.]

[Market research conducted by Mr. Alex Ciprian/Radio Communication Manager has found that there are no other sources available to purchase hardware, software licenses, maintenance, or technical support for PURVIS FSAS. The vendor submitted a single source letter confirming they are the sole source for all PURVIS FSAS software, products, and services.]

6. Conflict of Interest (Must Check)

√ By checking this box, I affirm that there are no actual, potential, or perceived conflicts of interest with the entity in which I am requesting a single source award. Conflict of Interest shall be interpreted consistent with *Chapter 112, Florida Statutes*.

7. Other Documentation (Check and attach all that apply)

√ Supplier Quote

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√ Single Source Memo signed by Director

☐ Other [Click here to list other documentation.]

Docusign Envelope ID: E9F899AC-FF76-4A59-A807-307A53918848

PURVIS SYSTEMS

19 September 2024

City of Jacksonville
Attn: Alexander Ciprian
214 N. Hogan St., 9th Floor
Jacksonville, FL 32202

Subject: Letter of Justification as the Sole Source Provider of the PURVIS Fire Station Alerting System

Dear Mr. Ciprian,

PURVIS Systems Incorporated implemented the PURVIS Fire Station Alerting System (PURVIS FSAS) for the City of Jacksonville under Contract No. 10400.

PURVIS is the only supplier of the PURVIS FSAS, and there are no resellers of the PURVIS FSAS. The design and software for the PURVIS FSAS are proprietary to PURVIS, and some of the PURVIS FSAS hardware is manufactured by PURVIS. Additionally, the PURVIS FSAS software licensed to Jacksonville is subject to the terms and conditions of the End-User License Agreement, which is Exhibit C of the contract. Therefore, PURVIS is the only supplier of the PURVIS FSAS and is the only company authorized to sell PURVIS FSAS maintenance services.

Please contact Danielle Flynn or Jeff Mascola if you have any questions or need additional information. Their contact information is as follows: Danielle Flynn, Contracts Manager, 401-845-8432 or contracts@purvis.com; Jeff Mascola, Account Manager, 401-619-2466, or jmascola@purvis.com.

Sincerely,
PURVIS Systems Incorporated

Danielle Flynn

Danielle Flynn
Contracts Manager

CC: J. Mascola (PURVIS)