Docusign Envelope ID: 8C14B535-EB9A-4557-B937-2BDEE8248D77

City of Jacksonville, Florida
Procurement Award Form (PAF)

Part 1: Form Type JPAC Award Request and Administrative Details

Goods and/or Services: Piggyback NetBrain Network Infrastructure Management Solution

Requested Action/Authority:

Request approval to piggyback Contract # 01-170 Region XIV Education Service Center - TD Synnex Corporation with PC Solutions & Integration, Inc. (PCI) as reseller for NetBrain Network Infrastructure Management Solution for Licenses, deployment, & training in the total amount of $1,219,694.28. Period of services is five (5) years from date of execution of contract.

Justification/Explanation:

One time request with annual payments for 5 years. Year one (1) for Licenses, deployment, & training is $255,892.88. License annual cost for years two (2) through five (5) is $240,950.35. NetBrain network infrastructure management solution is an integral part of maintaining a stable, resilient network for dependable software performance and business functions.

Legal Contract #:	TBD	Contract Date:	11/21/2024	Change Order/AMD #:	N/A	
PO/Release #:	71641-25	Bid Date:	11/21/2024	Awarded Supplier:	PC Solutions & Integration, Inc.	
Licenses Verified:	N/A	Effective Date:	11/21/2024	Basis of Award:	N/A	
Federally Funded:	N/A	No. Invited:	N/A	Responses Received:	N/A	Attachments:
Solicitation:	N/A - PIGGYBACK - N/A			Procurement Contract #:	POA - 71641-25	
Executed By:	Office of General Counsel					

PoP:Base:	5 years	Options:	N/A	Extension(s):	N/A
JSEB Rec.:	N/A	%:	N/A	Bonds Waived Pursuant To:	N/A

Fund:	53101	Center:	113001	Acct:	546620	Proj:	000000	Activity:	00000000	$	1,219,694.28
Fund:		Center:		Acct:		Proj:		Activity:		$	
Fund:		Center:		Acct:		Proj:		Activity:		$	

New NTE/GMP:	$ 1,219,694.28	Contingent Amount:	$ 0.00	DMP/ODPO Amount:	$ 0.00

Using Agency/BU:	AFIT:INFORMATION_TECHNOLOGIES			
Concurrence:	Signed by: Elizabeth Brown A8B0605944554E9...	Title:	ASST INFO TECH OFFICER - TECHNOLOGY INFRASTRUCTURE MANAGER	11/14/2024
Concurrence:	Signed by: Kendrick, Wanyonyi F3E522F095434F5...	Title:	DIRECTOR OF TECHNOLOGY SOLUTIONS	11/14/2024
Concurrence:		Title:		
Concurrence:		Title:		

Procurement Analyst/Buyer:	Signed by: Simpson, Sandy 70B61784577F44E...	Chief of Procurement:	DocuSigned by: B19F1D517352456... 11/18/2024
Name:	Simpson, Sandy	Name:	Dustin L. Freeman

Part 2: JPAC Actions on Above Requests/Recommendations
All Award Actions Subject to Lawfully Appropriated Funds

Members Who Approve:	
Members Who Disapprove:	
Other Action:	

Date:

Part 3: Final Awarding Authority Action

Action:

Date:

Signature:

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PAF Instructions

Form Type: Select the type of award from the dropdown options. This form will be used for all Procurement awards (Administrative Awards and JPAC Requests).

Goods and/or Services: Enter a brief description of the types of goods and services included in the request.

Requested Action/Authority: Enter a brief description of the requested action or authority being sought. i.e.; *request permission to award to the lowest, responsive responsible bidder for ITB or award the highest ranked supplier for an RFP*.

Justification/Explanation: Enter a brief justification or explanation for the requested action. Use this box to add any additional information such as additional account strings, or other information essential for contract execution.

Legal Contract Number: Provide the existing City contract number if applicable. This will be the same number as your POA number.

Contract Date: Select the effective date for the contract using the calendar option in the form. Leave blank for contracts to become effective on the execution date.

Change Order/AMD #: Provide the applicable Change Order or Amendment number represented by this request.

Date: Enter the date of PAF submission.

Effective Date: Enter the effective date of requested authority and/or action.

Solicitation: Select the competitive procurement method used (1Cloud generated prefix), enter the 1Cloud generated numbering sequence, and 1Cloud generated fiscal year of solicitation

Basis of Award: Select from Lowest Price Technical Acceptable (LPTA), Highest Price Technical Acceptable (HPTA),

Procurement Contract #: This is your PO number. Select Type, Enter Number

PO/Release Number: Enter PO Release Number

Awarded Supplier: Enter Awarded Supplier Name

Federally Funded: Select yes or no from dropdown if Federal Funds will be used.

Responses Received: This is the number of responses received.

No Bids Received: The number of responses received that indicated supplier would not bid.

Executed By: Select whether executed by OGC or JPAC / Chief of Procurement

PoP Base: Select the Period of Performance for the initial period.

Options: Period for each renewal period i.e. one (1) two (2) year.

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Extensions: How many extensions have we preformed after the initial base period and option periods have been completed?

JSEB Goal: Select the percentage established by JSEB.

JESB Other: Select Encouragement or Set Aside Option

Bonds Waived Pursuant to: Select authority allowing bonds to be waived.

Funding Source: Fund/Center/Account/Project/Activity, all fields are required even if zeros.

New NTE/GMP: Enter the new total not to exceed the amount. Note, this should match the contract maximum indebtedness, if applicable**.**

Contingent Amount: If your agency requests an allowance for unforeseen additional expenses, then specify the amount of your requested increase and new NTE that represents the contingency allowance. This is over and above any quote.

DMP/ODPO Amount: Enter the total Direct Materials Purchase/Owner Direct Purchase Order amount for project.

Attachments: Name any attachments included as supplemental information to the PAF.

Using Agency/BU: This should be the requesting agency/requirement owner.

Concurrence: Electronic Signature

Title: Enter the title of person electronically signing form.

**Any fields where there is no data available, or no entry is required, either leave it blank or enter N/A. Any fields where there is known data, include for informational purposes. Any changes to an original award should contain the data that is being changed and any other relevant data required for JPAC review and approval.*

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Main: 305-667-0633

Email: jholt@pcsusa.net

Web: www.pcsusa.net

Simplify with Technology

We have prepared a quote for you

Net Brain (5) year 2,000 Nodes + 5 seats Enterprise

Quote # 012099
Version 1

Prepared for:

City of Jacksonville

Prepared by:

PC Solutions & Integration

Docusign Envelope ID: 8C14B535-EB9A-4557-B937-2BDEE8248D77

Simplify with Technology

Main: 305-667-0633

Email: jholt@pcsusa.net

Web: www.pcsusa.net

Net Brain (5) year 2,000 Nodes + 5 seats Enterprise

Quote Information:

Quote #: 012099
Version: 1
Delivery Date: 10/30/2024
Expiration Date: 12/31/2024

Prepared for:

City of Jacksonville
214 North Hogan Street
Jacksonville, FL 32202
Chris Folker

cfolker@coj.net

Prepared by:

PC Solutions & Integration
Jeff Holt
Fax 305-667-0618
jholt@pcsusa.net

Year 1

Line #	Part #	Product Description	Price	Qty	Ext. Price
1	SEAT-SUB	Floating Seat License	$3,362.07	5	$16,810.35
2	NB-BUNDLE	Universal Node Enterprise License Bundle	$112.07	2000	$224,140.00
3	NB-AS-Jump Start	Assist customer with NetBrain deployment and map success, training and base automation	$14,942.53	1	$14,942.53
OMNIA/NCPA Contract #01-170					
				Subtotal:	**$255,892.88**

Year 2

Line #	Part #	Product Description	Price	Qty	Ext. Price
4	SEAT-SUB	Floating Seat License	$3,362.07	5	$16,810.35
5	NB-BUNDLE	Universal Node Enterprise License Bundle	$112.07	2000	$224,140.00
OMNIA/NCPA Contract #01-170					
				Subtotal:	**$240,950.35**

Year 3

Line #	Part #	Product Description	Price	Qty	Ext. Price
6	SEAT-SUB	Floating Seat License	$3,362.07	5	$16,810.35
7	NB-BUNDLE	Universal Node Enterprise License Bundle	$112.07	2000	$224,140.00
OMNIA/NCPA Contract #01-170					
				Subtotal:	**$240,950.35**

Simplify with Technology

Main: 305-667-0633

Email: jholt@pcsusa.net

Web: www.pcsusa.net

Year 4

Line #	Part #	Product Description	Price	Qty	Ext. Price
8	SEAT-SUB	Floating Seat License	$3,362.07	5	$16,810.35
9	NB-BUNDLE	Universal Node Enterprise License Bundle	$112.07	2000	$224,140.00
OMNIA/NCPA Contract #01-170					
				Subtotal:	**$240,950.35**

Year 5

Line #	Part #	Product Description	Price	Qty	Ext. Price
10	SEAT-SUB	Floating Seat License	$3,362.07	5	$16,810.35
11	NB-BUNDLE	Universal Node Enterprise License Bundle	$112.07	2000	$224,140.00
OMNIA/NCPA Contract #01-170					
				Subtotal:	**$240,950.35**

Quote Summary

Description	Amount
Year 1	$255,892.88
Year 2	$240,950.35
Year 3	$240,950.35
Year 4	$240,950.35
Year 5	$240,950.35
Total:	$1,219,694.28

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors.

PC Solutions & Integration

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Exempt from Public Record disclosure per **F.S. 119.0725 - Agency cybersecurity information; public records exemption; public meetings exemption**

REQUEST FOR APPROVAL COVER SHEET

The purpose of this cover sheet is to provide accurate information for all purchase requests submitted to the ITD Finance Manager for approval.

Background:

Technology Solutions requires the NetBrain network infrastructure management solution as part of a larger plan for a stable, resilient network to support dependable application performance and City business functions.

Details:

This request is for 5 concurrent seat licenses covering 2,000 nodes, and will continue over 5 years from the date of PO issue. To be invoiced and paid annually as follows:

Year	Description	Extended price
1	Licenses, deployment, & training	$ 255,892.88
2	Licenses	$ 240,950.35
3	Licenses	$ 240,950.35
4	Licenses	$ 240,950.35
5	Licenses	$ 240,950.35
	TOTAL	**$ 1,219,694.28**

One Time Request/Annual Renewal/Blanket Order Request:

One time request with annual payments for 5 years.

Coverage period:

From date of PO and continuing for 5 years

Total Cost:

$1,219,694.28

1Cloud Funding Information:

53101.113001.546620

Contact(s):

Elizabeth Brown

Additional Information:

Exempt from Public Record disclosure per **F.S. 119.0725 - Agency cybersecurity information; public records exemption; public meetings exemption**

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Region 14 Education Service Center

Contract # 01-170

for

Advanced Technology Solutions Aggregator

with

TD SYNNEX Corporation

Effective: December 14, 2023

Docusign Envelope ID: 8C14B535-EB9A-4557-B937-2BDEE8248D77

The following documents comprise the executed contract between the Region 14 Education Service Center, and TD SYNNEX effective December 14, 2023:

I. Vendor Award Letter
II. Master Agreement-General T&Cs and executed signature form
III. Supplier's Response to the RFP, incorporated

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Region XIV Education Service Center

1850 Highway 351
Abilene, TX 79601-4750
325-675-8600
FAX 325-675-8659

Thursday, December 14th, 2023

TD SYNNEX Corporation
ATTN: Edward W. Somers
39 Pellham Ridge Drive
Greenville, SC 29615

Dear Edward:

Region XIV Education Service Center is happy to announce that TD SYNNEX Corporation has been awarded an annual contract for Advanced Technology Solutions Aggregator based on the proposal submitted to Region XIV ESC.

The contract is effective immediately and will expire on December 31st, 2026. The contract can then be renewed annually for an additional two years, if mutually agreed on by Region XIV ESC and TD SYNNEX Corporation

We look forward to a long and successful partnership underneath this contract.

If you have any questions or concerns, feel free to contact me at 325-675-8600.

Sincerely,

DocuSigned by:
Shane Fields
8998FD6E54EE4E7...

Shane Fields
Region XIV, Executive Director

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NOTICE TO RESPONDENT:

Submittal Deadline:
Thursday, November 16th, 2023, 2:00pm CT

Questions regarding this solicitation must be submitted to questions@ncpa.us no later than Thursday November 2nd, 2023. All questions and answers will be posted to https://info.omniapartners.com/solicitations.

It is the intention of Region 14 Education Service Center (herein "Region 14 ESC") to establish a Master Agreement for Advanced Technology Solutions Aggregator for use by Region 14 ESC and other public agencies supported under this contract. This Request for Proposal is issued on behalf of the National Cooperative Purchasing Alliance through a public agency clause, which provides that any county, city, special district, local government, school district, private K-12 school, higher education institution, state, other government agency, healthcare organization or nonprofit organization may purchase Products and Services through this contract. Respondents will be required to execute the NCPA Administration Agreement upon award.

This contract will allow agencies to purchase on an "as needed" basis from a competitively awarded contract. Respondents are requested to submit their total line of available products and services. While this solicitation specifically covers Advanced Technology Solutions Aggregator, respondents are encouraged to submit an offering on any or and all products and services available that they currently perform in their normal course of business.

Responses shall be received electronically no later than the submittal deadline via our online Bonfire portal at ncpa.bonfirehub.com

Immediately following the deadline, all responses will be publicly opened and the respondents recorded. Any response received later than the specified deadline will be disqualified.

Responses will remain sealed by our online Bonfire portal until the bid opening time specified. Responses received outside our online Bonfire portal will not be accepted. Sealed responses may be submitted on any or all items, unless stated otherwise.

Proposal may be rejected for failure to comply with the requirements set forth in this invitation.

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INTRODUCTION/SCOPE

Region 14 ESC on behalf of itself and all states, local governments, school districts, and higher education institutions in the United States of America, and other government agencies and non-profit organizations (herein “Public Agency” or collectively “Public Agencies”) is soliciting proposals from qualified vendors to enter into a Master Agreement for a complete line of Advanced Technology Solutions Aggregator.

Region 14 ESC, as the lead public agency, has partnered with NCPA to make the resultant contract available to all participating agencies in the United States. NCPA provides marketing and administrative support for the awarded vendor that promotes the successful vendor’s products and services to Public Agencies nationwide. The Vendor will execute the NCPA Administration Agreement (Tab 2) upon award. Vendor should thoroughly review all documents and note any exceptions to NCPA terms and conditions in their proposal.

Awarded vendor(s) shall perform covered product or services under the terms of this agreement. Respondents shall provide pricing based on a discount from their standard pricing schedules for products and/or services offered. Electronic Catalog and/or price lists must accompany the proposal. Multiple percentage discount structure is also acceptable. Please specify where different percentage discounts apply. Additional pricing and/or discounts may be included.

Each product or service proposed is to be priced separately with all ineligible items identified. Services may be awarded to multiple vendors. Respondents may elect to limit their proposals to a single product or service within any category, or multiple products or services within any and all categories.

The National Cooperative Purchasing Alliance (herein “NCPA”) assists public agencies to increase their efficiency and reduce their costs when procuring goods and services. This is accomplished by awarding competitively solicited contracts that are leveraged nationally by combining the volumes and purchasing power of entities nationwide. Our contracts are available for use by any entity that complies with procurement laws and regulations.

It is the intention of Region 14 ESC and NCPA to achieve the following objectives through this RFP.

- Provide a comprehensive competitively solicited Master Agreement offering Products and Services to Public Agencies;
- Achieve cost savings of Vendors and Public Agencies through a single competitive solicitation process that eliminates the need for multiple proposals;
- Combine the purchasing power of Public Agencies to achieve cost effective pricing;
- Reduce the administrative and overhead costs of Vendors and Public Agencies through state of the art purchasing procedures.

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INSTRUCTIONS TO RESPONDENTS

Submission of Response

- Only responses received via our online Bonfire portal will be accepted. Faxed or mailed responses will not be accepted.
- Responses may be submitted on any or all items, unless stated otherwise. Region 14 ESC reserves the right to reject or accept any response.
- Deviations to the terms, conditions and/or specifications shall be conspicuously noted in writing by the respondent and shall be included with the response.
- Withdrawal of response will not be allowed for a period of 120 days following the opening. Pricing will remain firm for 120 days from submittal.

Public Bid Opening

The public bid opening will be held via Zoom meeting. Interested parties who wish to attend the bid opening should email contracts@ncpa.us by 4:00 pm the day before the bid opening date to receive an invitation.

Required Proposal Format

Responses shall be provided electronically via our online Bonfire portal. Tabs should be used to separate the proposal into sections, as identified below. Respondents failing to organize in the manner listed may be considered non-responsive and may not be evaluated. It's recommended that all tabs, with the exception of Tab 7 (Pricing), be submitted in Portable Document Format (PDF). Please note pricing can be submitted separately in a alternate format (e.g. xlsx, xls, csv).

Tabs

Tab 1 – Master Agreement / Signature Form
Tab 2 – NCPA Administration Agreement
Tab 3 – Vendor Questionnaire
Tab 4 – Vendor Profile
Tab 5 – Products and Services / Scope
Tab 6 – References
Tab 7 – Pricing
Tab 8 – Value Added Products and Services
Tab 9 – Required Documents

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TAB 1
MASTER AGREEMENT - GENERAL TERMS AND CONDITIONS

Customer Support
The vendor shall provide timely and accurate technical advice and sales support. The vendor shall respond to such requests within one (1) working day after receipt of the request.

Disclosures
Respondent affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this contract.

The respondent affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this contract.

Renewal of Contract
Unless otherwise stated, all contracts are for a period of three (3) years with an option to renew for up to two (2) additional one-year terms or any combination of time equally not more than 2 years if agreed to by Region 14 ESC and the vendor.

Funding Out Clause
Any/all contracts exceeding one (1) year shall include a standard “funding out” clause. A contract for the acquisition, including lease, of real or personal property is a commitment of the entity’s current revenue only, provided the contract contains either or both of the following provisions:

Retains to the entity the continuing right to terminate the contract at the expiration of each budget period during the term of the contract and is conditioned on a best efforts attempt by the entity to obtain appropriate funds for payment of the contract.

Shipments (if applicable)
The awarded vendor shall ship ordered products within seven (7) working days for goods available and within four (4) to six (6) weeks for specialty items after the receipt of the order unless modified. If a product cannot be shipped within that time, the awarded vendor shall notify the entity placing the order as to why the product has not shipped and shall provide an estimated shipping date. At this point the participating entity may cancel the order if estimated shipping time is not acceptable.

Tax Exempt Status
Since this is a national contract, knowing the tax laws in each state is the sole responsibility of the vendor.

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Payments
The entity using the contract will make payments directly to the awarded vendor or their affiliates (distributors/business partners/resellers) as long as written request and approval by NCPA is provided to the awarded vendor.

Adding Authorized Distributors/Dealers
Awarded vendors may submit a list of distributors/partners/resellers to sell under their contract throughout the life of the contract. Vendor must receive written approval from NCPA before such distributors/partners/resellers considered authorized.

Purchase orders and payment can only be made to awarded vendor or distributors/ business partners/resellers previously approved by NCPA.

Pricing provided to members by added distributors or dealers must also be less than or equal to the pricing offered by the awarded contract holder.

All distributors/partners/resellers are required to abide by the Terms and Conditions of the vendor's agreement with NCPA.

Pricing
All pricing submitted shall include the administrative fee to be remitted to NCPA by the awarded vendor. It is the awarded vendor’s responsibility to keep all pricing up to date and on file with NCPA.

All deliveries shall be freight prepaid, F.O.B. destination and shall be included in all pricing offered unless otherwise clearly stated in writing

Warranty
Proposal should address the following warranty information:

- Applicable warranty and/or guarantees of equipment and installations including any conditions and response time for repair and/or replacement of any components during the warranty period.
- Availability of replacement parts
- Life expectancy of equipment under normal use
- Detailed information as to proposed return policy on all equipment

Products: Vendor shall provide equipment, materials and products that are new unless otherwise specified, of good quality and free of defects
Construction: Vendor shall perform services in a good and workmanlike manner and in accordance with industry standards for the service provided.

Safety
Vendors performing services shall comply with occupational safety and health rules and regulations. Also all vendors and subcontractors shall be held responsible for the safety of their employees and any conditions that may cause injury or damage to persons or property.

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Permits
Since this is a national contract, knowing the permit laws in each state is the sole responsibility of the vendor.

Indemnity
The awarded vendor shall protect, indemnify, and hold harmless Region 14 ESC and its participants, administrators, employees and agents against all claims, damages, losses and expenses arising out of or resulting from the actions of the vendor, vendor employees or vendor subcontractors in the preparation of the solicitation and the later execution of the contract.

Franchise Tax
The respondent hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes.

Supplemental Agreements
The entity participating in this contract and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this contract i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this contract is exclusively between the participating entity and awarded vendor.

Additional Agreements
If an awarded vendor requires additional agreements, i.e., master service agreement, end user licensing agreement, etc. a copy of the proposed agreement must be included with the proposal. Any additional agreements provided by the vendor are complementary to the terms and conditions stated herein or for the use of participating entities and shall not replace the entirety of the Master Agreement.

Certificates of Insurance
Certificates of insurance shall be delivered to the Public Agency prior to commencement of work. The insurance company shall be licensed in the applicable state in which work is being conducted. The awarded vendor shall give the participating entity a minimum of ten (10) days notice prior to any modifications or cancellation of policies. The awarded vendor shall require all subcontractors performing any work to maintain coverage as specified.

Legal Obligations
It is the Respondent's responsibility to be aware of and comply with all local, state, and federal laws governing the sale of products/services identified in this RFP and any awarded contract and shall comply with all while fulfilling the RFP. Applicable laws and regulation must be followed even if not specifically identified herein.

Protest
A protest of an award or proposed award must be filed in writing within ten (10) days from the date of the official award notification and must be received by 5:00 pm CST. Protests shall be filed with Region 14 ESC and shall include the following:

- Name, address and telephone number of protester

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- Original signature of protester or its representative
- Identification of the solicitation by RFP number
- Detailed statement of legal and factual grounds including copies of relevant documents and the form of relief requested

Any protest review and action shall be considered final with no further formalities being considered.

Force Majeure
If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and full particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

The term Force Majeure as employed herein, shall mean acts of God, strikes, lockouts, or other industrial disturbances, act of public enemy, orders and regulation of any kind of government of the United States or any civil or military authority; insurrections; riots; epidemics; pandemic; landslides; lighting; earthquake; fires; hurricanes; storms; floods; washouts; droughts; arrests; restraint of government and people; civil disturbances; explosions, breakage or accidents to machinery, pipelines or canals, or other causes not reasonably within the control of the party claiming such inability. It is understood and agreed that the settlement of strikes and lockouts shall be entirely within the discretion of the party having the difficulty, and that the above requirement that any Force Majeure shall be remedied with all reasonable dispatch shall not require the settlement of strikes and lockouts by acceding to the demands of the opposing party or parties when such settlement is unfavorable in the judgment of the party having the difficulty

Prevailing Wage
It shall be the responsibility of the Vendor to comply, when applicable, with the prevailing wage legislation in effect in the jurisdiction of the purchaser. It shall further be the responsibility of the Vendor to monitor the prevailing wage rates as established by the appropriate department of labor for any increase in rates during the term of this contract and adjust wage rates accordingly.

Termination
Either party may cancel this contract in whole or in part by providing written notice. The cancellation will take effect 30 business days after the other party receives the notice of cancellation. After the 30th business day all work will cease following completion of final purchase order.

Open Records Policy
Because Region 14 ESC is a governmental entity responses submitted are subject to release as public information after contracts are executed. If a vendor believes that its response, or parts of its response, may be exempted from disclosure, the vendor must specify page-by-page and line-by-line the parts of the response, which it believes, are exempt. In addition, the

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respondent must specify which exception(s) are applicable and provide detailed reasons to substantiate the exception(s).

The determination of whether information is confidential and not subject to disclosure is the duty of the Office of Attorney General (OAG). Region 14 ESC must provide the OAG sufficient information to render an opinion and therefore, vague and general claims to confidentiality by the respondent are not acceptable. Region 14 ESC must comply with the opinions of the OAG. Region14 ESC assumes no responsibility for asserting legal arguments on behalf of any vendor. Respondent are advised to consult with their legal counsel concerning disclosure issues resulting from this procurement process and to take precautions to safeguard trade secrets and other proprietary information.

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PROCESS

Region 14 ESC will evaluate proposals in accordance with, and subject to, the relevant statutes, ordinances, rules, and regulations that govern its procurement practices. NCPA will assist Region 14 ESC in evaluating proposals. Award(s) will be made to the prospective vendor whose response is determined to be the most advantageous to Region 14 ESC, NCPA, and its participating agencies. To qualify for evaluation, response must have been submitted on time, and satisfy all mandatory requirements identified in this document.

Contract Administration
The contract will be administered by Region 14 ESC. The National Program will be administered by NCPA on behalf of Region 14 ESC.

Contract Term
The contract term will be for three (3) year starting from the date of the award. The contract may be renewed for up to two (2) additional one-year terms or any combination of time equally not more than 2 years.

It should be noted that maintenance/service agreements may be issued for up to (5) years under this contract even if the contract only lasts for the initial term of the contract. NCPA will monitor any maintenance agreements for the term of the agreement provided they are signed prior to the termination or expiration of this contract.

Contract Waiver
Any waiver of any provision of this contract shall be in writing and shall be signed by the duly authorized agent of Region 14 ESC. The waiver by either party of any term or condition of this contract shall not be deemed to constitute waiver thereof nor a waiver of any further or additional right that such party may hold under this contract.

Price Increases
Should it become necessary, price increase requests may be submitted at any point during the term of the contract by written amendment. Included with the request must be documentation and/or formal cost justification for these changes. Requests will be formally reviewed, and if justified, the amendment will be approved.

Products and Services Additions
New Products and/or Services may be added to the resulting contract at any time during the term by written amendment, to the extent that those products and/or services are within the scope of this RFP.

Competitive Range
It may be necessary for Region 14 ESC to establish a competitive range. Responses not in the competitive range are unacceptable and do not receive further award consideration.

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Deviations and Exceptions
Deviations or exceptions stipulated in response may result in disqualification. It is the intent of Region 14 ESC to award a vendor's complete line of products and/or services, when possible.

Estimated Quantities
While no minimum volume is guaranteed, the estimated (but not limited to) annual volume for Products and Services purchased under the proposed Master Agreement is 250 million dollars annually. This estimate is based on the anticipated volume of Region 14 ESC and current sales within the NCPA program.

Evaluation
Region 14 ESC will review and evaluate all responses in accordance with, and subject to, the relevant statutes, ordinances, rules and regulations that govern its procurement practices. NCPA will assist the lead agency in evaluating proposals. Recommendations for contract awards will be based on multiple factors, each factor being assigned a point value based on its importance.

Formation of Contract
A response to this solicitation is an offer to contract with Region 14 ESC based upon the terms, conditions, scope of work, and specifications contained in this request. A solicitation does not become a contract until it is accepted by Region 14 ESC. The prospective vendor must submit a signed Signature Form with the response thus, eliminating the need for a formal signing process. Contract award letter issued by Region 14 ESC is the counter-signature document establishing acceptance of the contract.

NCPA Administrative Agreement
The vendor will be required to enter and execute the National Cooperative Purchasing Alliance Administration Agreement with NCPA upon award with Region 14 ESC. The agreement establishes the requirements of the vendor with respect to a nationwide contract effort.

Clarifications/Discussions
Region 14 ESC may request additional information or clarification from any of the respondents after review of the proposals received for the sole purpose of elimination minor irregularities, informalities, or apparent clerical mistakes in the proposal. Clarification does not give respondent an opportunity to revise or modify its proposal, except to the extent that correction of apparent clerical mistakes results in a revision. After the initial receipt of proposals, Region 14 ESC reserves the right to conduct discussions with those respondent's whose proposals are determined to be reasonably susceptible of being selected for award. Discussions occur when oral or written communications between Region 14 ESC and respondent's are conducted for the purpose clarifications involving information essential for determining the acceptability of a proposal or that provides respondent an opportunity to revise or modify its proposal. Region 14 ESC will not assist respondent bring its proposal up to the level of other proposals through discussions. Region 14 ESC will not indicate to respondent a cost or price that it must meet to neither obtain further consideration nor will it provide any information about other respondents' proposals or prices.

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Multiple Awards
Multiple Contracts may be awarded as a result of the solicitation. Multiple Awards will ensure that any ensuing contracts fulfill current and future requirements of the diverse and large number of participating public agencies.

Past Performance
Past performance is relevant information regarding a vendor's actions under previously awarded contracts; including the administrative aspects of performance; the vendor's history of reasonable and cooperative behavior and commitment to customer satisfaction; and generally, the vendor's businesslike concern for the interests of the customer.

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EVALUATION CRITERIA

Pricing (40 points)
Electronic Price Lists

- Products, Services, Warranties, etc. price list
- Prices listed will be used to establish both the extent of a vendor's product lines, services, warranties, etc. available from a particular bidder and the pricing per item.

Ability to Provide and Perform the Required Services for the Contract (25 points)

- Product Delivery within participating entities specified parameters
- Number of line items delivered complete within the normal delivery time as a percentage of line items ordered.
- Vendor's ability to perform towards above requirements and desired specifications.
- Past Cooperative Program Performance. Quantity of line items available that are commonly purchased by the entity.
- Quantity of line items available that are commonly purchased by the entity.
- Quality of line items available compared to normal participating entity standards.

References and Experience (20 points)

- A minimum of ten (10) customer references for product and/or services of similar scope dating within past 3 years
- Respondent Reputation in marketplace
- Past Experience working with public sector.
- Exhibited understanding of cooperative purchasing

Value Added Products/Services Description, (8 points)

- Additional Products/Services related to the scope of RFP
- Marketing and Training
- Programs and practices that may be advantageous to Public Agencies
- Customer Service

Technology for Supporting the Program (7 points)

- Electronic on-line catalog, order entry use by and suitability for the entity's needs
- Quality of vendor's on-line resources for NCPA members.
- Specifications and features offered by respondent's products and/or services

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SIGNATURE FORM

The undersigned hereby proposes and agrees to furnish goods and/or services in strict compliance with the terms, specifications and conditions at the prices proposed within response unless noted in writing. The undersigned further certifies that he/she is an officer of the company and has authority to negotiate and bind the company named below and has not prepared this bid in collusion with any other Respondent and that the contents of this proposal as to prices, terms or conditions of said bid have not been communicated by the undersigned nor by any employee or agent to any person engaged in this type of business prior to the official opening of this proposal.

Prices are guaranteed: **120 days**

TD SYNNEX Corporation
Company Name

39 Pelham Ridge Drive
Address

Greenville	SC	29615
City	State	Zip

864-349-4390	510-360-6609
Telephone Number	Fax Number

ed.somers@tdsynnex.com
Email Address

Edward W. Somers	Vice President, Public Sector
Printed Name	Position

DocuSigned by:
Edward Somers
7A201C431EE340C...
Authorized Signature

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TAB 3
VENDOR QUESTIONAIRE

Please provide responses to the following questions that address your company's operations, organization, structure, and processes for providing products and services.

Locations Covered

- Bidder must indicate any and all locations where products and services can be offered.

☑ **All 50 States & District of Columbia** (Selecting this box is equal to checking all boxes below)			
☐ Alabama	☐ Illinois	☐ Montana	☐ Rhode Island
☐ Alaska	☐ Indiana	☐ Nebraska	☐ South Carolina
☐ Arizona	☐ Iowa	☐ Nevada	☐ South Dakota
☐ Arkansas	☐ Kansas	☐ New Hampshire	☐ Tennessee
☐ California	☐ Massachusetts	☐ New Jersey	☐ Texas
☐ Colorado	☐ Michigan	☐ New Mexico	☐ Utah
☐ Connecticut	☐ Minnesota	☐ New York	☐ Vermont
☐ Delaware	☐ Mississippi	☐ North Carolina	☐ Virginia
☐ D.C.	☐ Missouri	☐ North Dakota	☐ Washington
☐ Florida	☐ Kentucky	☐ Ohio	☐ West Virginia
☐ Georgia	☐ Louisiana	☐ Oklahoma	☐ Wisconsin
☐ Hawaii	☐ Maine	☐ Oregon	☐ Wyoming
☐ Idaho	☐ Maryland	☐ Pennsylvania	

☑ **All U.S. Territories and Outlying Areas** (Selecting this box is equal to checking all boxes below)	
☐ American Samoa	☐ Northern Marina Island
☐ Federated States of Micrones	☐ Puerto Rico
☐ Guam	☐ U.S. Virgin Islands
☐ Midway Islands	

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☐ **All Canada Provinces and Territories** (Selecting this box is equal to checking all boxes below)	
☐ Alberta	☐ Prince Edward Island
☐ British Columbia	☐ Quebec
☐ Manitoba	☐ Saskatchewan
☐ New Brunswick	☐ Northwest Territories
☐ Newfoundland and Labrador	☐ Nunavut
☐ Nova Scotia	☐ Yukon
☐ Ontario	

If awarded a Master Agreement, will your company extend the terms offered in your Proposal to public agencies in Canada? If no or maybe, please explain.

☐ Yes ☑ Maybe ☐ No TD SYNNEX Canda is a seperate entity from TD SYNNEX.

If awarded a Master Agreement, will your company extend the terms offered in your Proposal to private sector customers?

☑ Yes ☐ Maybe ☐ No

Minority and Women Business Enterprise (MWBE) and (HUB) Participation
It is the policy of some entities participating in NCPA to involve minority and women business enterprises (MWBE) and historically underutilized businesses (HUB) in the purchase of goods and services. Respondents shall indicate below whether or not they are an M/WBE or HUB certified.

☐ Minority/Women Business Enterprise
Respondent Certifies that this firm
a Minority / Women Business Enterprise

☐ Historically Underutilized Business
Respondent Certifies that this firm is a
Historically Underutilized Business

Small Business, MWBE and HUB Growth
If Proposer is a Large, National or Multinational Organization/Corporation, what programs are in place that partners or supports the growth of small and MWEB and HUB business? If yes, please describe.

☐ N/A, we are a recognized small, MWEB or HUB organization

☐ No, we do not have any programs in place.

☑ Yes, we have programs in place.

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Residency
Responding Company's principal place of business is in the city of Greenville, State of South Carolina.

Felony Conviction Notice
Please Check Applicable Box (If the 3rd box is checked, a detailed explanation of the names and convictions must be attached):

☑ A publicly held corporation; therefore, this reporting requirement is not applicable.

☐ Is not owned or operated by anyone who has been convicted of a felony.

☐ Is owned or operated by the following individual(s) who has/have been convicted of a felony

Distribution Channel
Which best describes your company's position in the distribution channel:

☐ Manufacturer Direct ☐ Certified education/government reseller

☑ Authorized Distributor ☐ Manufacturer marketing through reseller

☐ Value-added reseller ☐ Other: _____

Processing Contact Information

Contact Person	Destiny Lark
Title	Manager
Company	TD SYNNEX
Address	39 Pelham Ridge Dr.
City/State/Zip	Greenville, SC 29615
Phone	864-349-4713
Email	destiny.lark@tdsynnex.com

Pricing Information
In addition to the current typical unit pricing furnished herein, the Vendor agrees to offer all future product introductions at prices that are proportionate to Contract Pricing. If answer is no, attach a statement detailing how pricing for NCPA participants would be calculated for future product introductions.

☑ Yes ☐ No

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Pricing submitted includes the required NCPA administrative fee. The NCPA fee is calculated based on the invoice price to the customer.

☑ Yes ☐ No

Cooperatives
List any other cooperative or state contracts currently held or in the process of securing.

Cooperative/State Agency	Discount Offered	Expires	Annual Sales Volume
National Cooperative Purchasing Alliance (NCPA) 01-97	0% to 4%*	July 31, 2024	FY2022 $101 Million
Omnia Partners Public Sector #R200803	0% to 20%*	September 30, 2025	FY2022 $2.9 Million
Equalis Group #EQ-013120-01	0% to 4%*	April 30, 2027	FY2022 $304,000
PEPPM #533902			FY2022 $7.9 Million
* Discount varies by product and vendor			

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TAB 4
VENDOR PROFILE

Please provide the following information about your company:

- Company's official registered name. TD SYNNEX Corporation

- Brief history of your company, including the year it was established. See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE Artifact 1 - History"

- Company's Dun & Bradstreet (D&B) number. 112375758

- Company's organizational chart of those individuals that would be involved in the contract. See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 2 Org Chart"

- Corporate office location.
  - List the number of sales and services offices for states being bid in solicitation.
  - List the names of key contacts at each with title, address, phone and e-mail address. See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 3 Locations"

- Define your standard terms of payment. See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 4 Payment"

- Who is your competition in the marketplace? Ingram Micro, D&H Distribution, Arrow Electronics, Carahsoft Technology Corp, and ImmixGroup.

- Provide Annual Sales for last 3 years broken out into the following categories:
  - Cities / Counties
  - K-12
  - Higher Education
  - Other government agencies or nonprofit organizations

  See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 5 Annual Sales"

- Provide the revenue that your organization anticipates each year for the first three (3) years of this agreement.

  $__88 Million_____ in year one
  $__95 Million_____ in year two
  $__101 Million_____ in year three

- What differentiates your company from competitors? See PDF file "TD SYNNEX Response Tab 4 VENDOR PROFILE - Artifact 6 Differentiators"

- Describe how your company will market this contract if awarded. See PDF File "TD SYNNEX Response Tab 4 VENDOR PROFILE - Artifact 7 Marketing"

- Describe how you intend to introduce NCPA to your company. See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 8 Introduction"

- Describe your firm's capabilities and functionality of your on-line catalog / ordering website. See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 9 Online Capabilities"

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- Describe your company's Customer Service Department (hours of operation, number of service centers, etc.) See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 10 Customer Service"

- Green Initiatives (if applicable)

  - As our business grows, we want to make sure we minimize our impact on the Earth's climate. We are taking every step we can to implement innovative and responsible environmental practices throughout NCPA to reduce our carbon footprint, reduce waste, energy conservation, ensure efficient computing and much more. To that effort we ask respondents to provide their companies environmental policy and/or green initiative.

  See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 11 Corporate-Citizenship-Report"

- Anti-Discrimination Policy (if applicable)
  - Describe your organizations' anti-discrimination policy.

    See PDF file "TD SYNNEX response Tab 4 VENDOR PROFILE - Artifact 12 Global Human Rights Policy"

- Vendor Certifications (if applicable)
  - Provide a copy of all current licenses, registrations and certifications issued by federal, state and local agencies, and any other licenses, registrations or certifications from any other governmental entity with jurisdiction, allowing respondent to perform the covered services including, but not limited to, licenses, registrations, or certifications. Certifications can include M/WBE, HUB, and manufacturer certifications for sales and service.

  See PDF file "TD SYNNEX Response Tab 4 VENDOR RESPONSE – Artifact 13 TD SYNNEX product_linecard" Other certifications, registrations, and/or licenses can be provided upon request.

- Additional Agreements (if applicable)
  - Provide a copy of additional agreements

  Can be provided upon request.

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TAB 5
PRODUCTS AND SERVICES

Respondent shall perform and provide these products and/or services under the terms of this agreement. The supplier shall assist the end user with making a determination of their individual needs.

Warranty
Proposal should address the following warranty information:

- Applicable warranty and/or guarantees of equipment and installations including any conditions and response time for repair and/or replacement of any components during the warranty period.
- Availability of replacement parts
- Life expectancy of equipment under normal use
- Detailed information as to proposed return policy on all equipment

Products

- Vendor shall provide equipment, materials and products that are new unless otherwise specified, of good quality and free of defects

Construction

- Vendor shall perform services in a good and workmanlike manner and in accordance with industry standards for the service provided.

The following is a list of suggested (but not limited to) Advanced Technology Solutions Aggregator categories. List all categories along with manufacturer that you are responding with:

- Data Center
- Data Storage
- Cyber Security
- Cloud Services
- Networking
- Telecommunication
- Mobility
- IOT
- Laptops / Notebooks / PDA’s
- Desktop Computers
- Servers
- Software
- Accessories
- Battery Back-up / Power / Surge
- Cables
- Data Storage / Drives
- Digital Imaging – Cameras / Scanner

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- Keyboard / Mice / Input Devices
- Memory / System Components
- Office Equipment
- Printers
- Sound / Multimedia
- Telecommunications Products
- Video – Monitors / Cards / Projector
- Interactive Whiteboards
- DVD / Books / Music / Video
- Services
- Installs
- Asset Management
- Managed Services
- Telecommunications
- Product Configurations
- Product Support
- Warranty
- Insurance

- Manufacturer's Authorized Distributor letters should accompany each manufacturers products submitted on the proposal.

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TAB 6
REFERENCES

Provide at least ten (10) customer references for products and/or services of similar scope dating within the past three (3) years. Please provide a range of references across all eligible government entity groups including K-12, higher education, city, county, or non-profit entities.

All references should include the following information from the entity:

- Entity Name
- Contact Name and Title
- City and State
- Phone
- Email
- Years Serviced
- Description of Services
- Annual Volume

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TAB 7
PRICING

Please submit price list electronically via our online Bonfire portal (pricing can be submitted as Discount off MSRP, cost plus, etc). Products, services, warranties, etc. should be included in price list. Prices submitted will be used to establish the extent of a respondent's products and services (Tab 5) that are available and also establish pricing per item.

Price lists must contain the following:

- Product name and part number (include both manufacturer part number and respondent part number if different from manufacturers).
- Description
- Vendor's List Price
- Percent Discount to NCPA participating entities

Not To Exceed Pricing

- NCPA requests pricing be submitted as "not to exceed pricing" for any participating entity.
- The awarded vendor can adjust submitted pricing lower but cannot exceed original pricing submitted for solicitation.
- NCPA requests that vendor honor lower pricing for similar size and scope purchases to other members.

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TAB 8
VALUE ADDED PRODUCTS AND SERVICES

Include any additional products and/or services available that vendor currently performs in their normal course of business that is not included in the scope of the solicitation that you think will enhance and add value to this contract for Region 14 ESC and all NCPA participating entities.

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TAB 9
REQUIRED DOCUMENTS

- Federal Funds Certifications
- Clean Air and Water Act & Debarment Notice
- Contractors Requirements
- Required Clauses for Federal Assistance by FTA
- Federal Required Signatures
- Antitrust Certification Statements Texas Government Code § 2155.005
- State Notice Addendum

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FEDERAL FUNDS CERTIFICATIONS

Participating Agencies may elect to use federal funds to purchase under the Master Agreement. The following certifications and provisions may be required and apply when a Participating Agency expends federal funds for any purchase resulting from this procurement process. Pursuant to 2 C.F.R. § 200.326, all contracts, including small purchases, awarded by the Participating Agency and the Participating Agency's subcontractors shall contain the procurement provisions of Appendix II to Part 200, as applicable.

APPENDIX II TO 2 CFR PART 200

(A) Contracts for more than the simplified acquisition threshold currently set at $250,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.

- Pursuant to Federal Rule (A) above, when a Participating Agency expends federal funds, the Participating Agency and Offeror reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.

(B) Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of $10,000)

- Pursuant to Federal Rule (B) above, when a Participating Agency expends federal funds, the Participating Agency reserves the right to terminate any agreement in excess of $10,000 resulting from this procurement process in the event of a breach or default of the agreement by Offeror as detailed in the terms of the contract

(C) Equal Employment Opportunity. Except as otherwise provided under 41 CFR Part 60, all contracts that meet the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 must include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 CFR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."

- Pursuant to Federal Rule (C) above, when a Participating Agency expends federal funds on any federally assisted construction contract, the equal opportunity clause is incorporated by reference herein.

(D) Davis-Bacon Act, as amended (40 U.S.C. 3141-3148). When required by Federal program legislation, all prime construction contracts in excess of $2,000 awarded by non-Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay

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wages not less than once a week. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non- Federal entity must report all suspected or reported violations to the Federal awarding agency. The contracts must also include a provision for compliance with the Copeland "Anti-Kickback" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

- Pursuant to Federal Rule (D) above, when a Participating Agency expends federal funds during the term of an award for all contracts and subgrants for construction or repair, offeror will be in compliance with all applicable Davis-Bacon Act provisions
- Any Participating Agency will include any current and applicable prevailing wage determination in each issued solicitation and provide Offeror with any required documentation and/or forms that must be completed by Offeror to remain in compliance the applicable Davis-Bacon Act provisions.

(E) Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708). Where applicable, all contracts awarded by the non-Federal entity in excess of $100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

- Pursuant to Federal Rule (E) above, when a Participating Agency expends federal funds, offeror certifies that offeror will be in compliance with all applicable provisions of the Contract Work Hours and Safety Standards Act during the term of an award for all contracts by Participating Agency resulting from this procurement process.

(F) Rights to Inventions Made Under a Contract or Agreement. If the Federal award meets the definition of "funding agreement" under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

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- Pursuant to Federal Rule (F) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency resulting from this procurement process, the offeror agrees to comply with all applicable requirements as referenced in Federal Rule (F) above

(G) Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended— Contracts and subgrants of amounts in excess of $150,000 must contain a provision that requires the non- Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401- 7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251- 1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

- Pursuant to Federal Rule (G) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency member resulting from this procurement process, the offeror agrees to comply with all applicable requirements as referenced in Federal Rule (G) above

(H) Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), “Debarment and Suspension.” SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

- Pursuant to Federal Rule (H) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency resulting from this procurement process, the offeror certifies that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency. If at any time during the term of an award the offeror or its principals becomes debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency, the offeror will notify the Participating Agency

(I) Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding $100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

- Pursuant to Federal Rule (I) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term and after the awarded term of an award for all contracts by Participating Agency resulting from this procurement process, the

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offeror certifies that it is in compliance with all applicable provisions of the Byrd Anti-Lobbying Amendment (31 U.S.C. 1352). The undersigned further certifies that:

- No Federal appropriated funds have been paid or will be paid for on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.
- If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, “Disclosure Form to Report Lobbying”, in accordance with its instructions.
- The undersigned shall require that the language of this certification be included in the award documents for all covered sub-awards exceeding $100,000 in Federal funds at all appropriate tiers and all subrecipients shall certify and disclose accordingly.

RECORD RETENTION REQUIREMENTS FOR CONTRACTS INVOLVING FEDERAL FUNDS

When federal funds are expended by Participating Agency for any contract resulting from this procurement process, offeror certifies that it will comply with the record retention requirements detailed in 2 CFR § 200.334. The offeror further certifies that offeror will retain all records as required by 2 CFR § 200.334 for a period of three years after grantees or subgrantees submit final expenditure reports or quarterly or annual financial reports, as applicable, and all other pending matters are closed.

CERTIFICATION OF COMPLIANCE WITH THE ENERGY POLICY AND CONSERVATION ACT

When Participating Agency expends federal funds for any contract resulting from this procurement process, offeror certifies that it will comply with the mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (42 U.S.C. 6321 et seq.; 49 C.F.R. Part 18).

CERTIFICATION OF COMPLIANCE WITH BUY AMERICA PROVISIONS

To the extent purchases are made with Federal Highway Administration, Federal Railroad Administration, or Federal Transit Administration funds, offeror certifies that its products comply with all applicable provisions of the Buy America Act and agrees to provide such certification or applicable waiver with respect to specific products to any Participating Agency upon request. Participating Agencies will clearly identify whether Buy America Provisions apply in any issued solicitation. Purchases made in accordance with the Buy America Act must still follow the applicable procurement rules calling for free and open competition.

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CERTIFICATION OF ACCESS TO RECORDS

Offeror agrees that the Inspector General of the Agency or any of their duly authorized representatives shall have access to any non-financial documents, papers, or other records of offeror that are pertinent to offeror's discharge of its obligations under the Contract for the purpose of making audits, examinations, excerpts, and transcriptions. The right also includes timely and reasonable access to offeror's personnel for the purpose of interview and discussion relating to such documents. This right of access will last only as long as the records are retained.

CERTIFICATION OF APPLICABILITY TO SUBCONTRACTORS

Offeror agrees that all contracts it awards pursuant to the Contract shall be bound by the foregoing terms and conditions.

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CLEAN AIR AND WATER ACT AND DEBARMENT NOTICE

By the signature below (Under Federal Required Signatures), I, the Vendor, am in compliance with all applicable standards, orders or regulations issued pursuant to the Clean Air Act of 1970, as Amended (42 U.S. C. 1857 (h), Section 508 of the Clean Water Act, as amended (33 U.S.C. 1368), Executive Order 117389 and Environmental Protection Agency Regulation, 40 CFR Part 15 as required under OMB Circular A-102, Attachment O, Paragraph 14 (1) regarding reporting violations to the grantor agency and to the United States Environment Protection Agency Assistant Administrator for the Enforcement.

I hereby further certify that my company has not been debarred, suspended or otherwise ineligible for participation in Federal Assistance programs under Executive Order 12549, “Debarment and Suspension”, as described in the Federal Register and Rules and Regulations.

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CONTRACTOR REQUIRMENTS

Contractor Certification
Contractor's Employment Eligibility
By entering the contract, Contractor warrants compliance with the Federal Immigration and Nationality Act (FINA), and all other federal and state immigration laws and regulations. The Contractor further warrants that it is in compliance with the various state statues of the states it is will operate this contract in.

Participating Government Entities including School Districts may request verification of compliance from any Contractor or subcontractor performing work under this Contract. These Entities reserve the right to confirm compliance in accordance with applicable laws.

Should the Participating Entities suspect or find that the Contractor or any of its subcontractors are not in compliance, they may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

The offeror complies and maintains compliance with the appropriate statutes which requires compliance with federal immigration laws by State employers, State contractors and State subcontractors in accordance with the E-Verify Employee Eligibility Verification Program.

Contractor shall comply with governing board policy of the NCPA Participating entities in which work is being performed.

Fingerprint & Background Checks
If required to provide services on school district property at least five (5) times during a month, contractor shall submit a full set of fingerprints to the school district if requested of each person or employee who may provide such service. Alternately, the school district may fingerprint those persons or employees. An exception to this requirement may be made as authorized in Governing Board policy. The district shall conduct a fingerprint check in accordance with the appropriate state and federal laws of all contractors, subcontractors or vendors and their employees for which fingerprints are submitted to the district. Contractor, subcontractors, vendors and their employees shall not provide services on school district properties until authorized by the District.

The offeror shall comply with fingerprinting requirements in accordance with appropriate statutes in the state in which the work is being performed unless otherwise exempted.

Contractor shall comply with governing board policy in the school district or Participating Entity in which work is being performed.

Business Operations in Sudan, Iran
In accordance with A.R.S. 35-391 and A.R.S. 35-393, the Contractor hereby certifies that the contractor does not have scrutinized business operations in Sudan and/or Iran.

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REQUIRED CLAUSES FOR FEDERAL ASSISTANCE PROVIDED BY FTA

ACCESS TO RECORDS AND REPORTS

Contractor agrees to:

a) Maintain all non-financial books, records, accounts and reports required under this Contract for a period of not less than two (2) years after the date of termination or expiration of this Contract or any extensions thereof except in the event of litigation or settlement of claims arising from the performance of this Contract, in which case Contractor agrees to maintain same until the FTA Administrator, the U.S. DOT Office of the Inspector General, the Comptroller General, or any of their duly authorized representatives, have disposed of all such litigation, appeals, claims or exceptions related thereto.

b) Permit any of the foregoing parties to inspect all non-financial work, materials, and other data and records that pertain to the Project, and to audit the non-financial books, records, and accounts that pertain to the Project and to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed for the purpose of audit and examination. The right of access detailed in this section continues only as long as the records are retained.

FTA does not require the inclusion of these requirements of Article 1.01 in subcontracts.

CIVIL RIGHTS / TITLE VI REQUIREMENTS

1) Non-discrimination. In accordance with Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. § 2000d, Section 303 of the Age Discrimination Act of 1975, as amended, 42 U.S.C. § 6102, Section 202 of the Americans with Disabilities Act of 1990, as amended, 42 U.S.C. § 12132, and Federal Transit Law at 49 U.S.C. § 5332, Contractor or subcontractor agrees that it will not discriminate against any employee or applicant for employment because of race, color, creed, national origin, sex, marital status age, or disability. In addition, Contractor agrees to comply with applicable Federal implementing regulations and other applicable implementing requirements FTA may issue that are flowed to Contractor from Awarding Participating Agency.

2) Equal Employment Opportunity. The following Equal Employment Opportunity requirements apply to this Contract:

   a. Race, Color, Creed, National Origin, Sex. In accordance with Title VII of the Civil Rights Act, as amended, 42 U.S.C. § 2000e, and Federal Transit Law at 49 U.S.C. § 5332, the Contractor agrees to comply with all applicable Equal Employment Opportunity requirements of U.S. Dept. of Labor regulations, “Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor, 41 CFR, Parts 60 et seq., and with any applicable Federal statutes, executive orders, regulations, and Federal policies that may affect construction activities undertaken in the course of this Project. Contractor agrees

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to take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, creed, national origin, sex, marital status, or age. Such action shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation; and selection for training, including apprenticeship. In addition, Contractor agrees to comply with any implementing requirements FTA may issue that are flowed to Contractor from Awarding Participating Agency.

b. Age. In accordance with the Age Discrimination in Employment Act (ADEA) of 1967, as amended, 29 U.S.C. Sections 621 through 634, and Equal Employment Opportunity Commission (EEOC) implementing regulations, "Age Discrimination in Employment Act", 29 CFR Part 1625, prohibit employment discrimination by Contractor against individuals on the basis of age, including present and prospective employees. In addition, Contractor agrees to comply with any implementing requirements FTA may issue that are flowed to Contractor from Awarding Participating Agency.

c. Disabilities. In accordance with Section 102 of the Americans with Disabilities Act of 1990, as amended (ADA), 42 U.S.C. Sections 12101 *et seq.*, prohibits discrimination against qualified individuals with disabilities in programs, activities, and services, and imposes specific requirements on public and private entities. Contractor agrees that it will comply with the requirements of the Equal Employment Opportunity Commission (EEOC), "Regulations to Implement the Equal Employment Provisions of the Americans with Disabilities Act," 29 CFR, Part 1630, pertaining to employment of persons with disabilities and with their responsibilities under Titles I through V of the ADA in employment, public services, public accommodations, telecommunications, and other provisions.

d. Segregated Facilities. Contractor certifies that their company does not and will not maintain or provide for their employees any segregated facilities at any of their establishments, and that they do not and will not permit their employees to perform their services at any location under the Contractor's control where segregated facilities are maintained. As used in this certification the term "segregated facilities" means any waiting rooms, work areas, restrooms and washrooms, restaurants and other eating areas, parking lots, drinking fountains, recreation or entertainment areas, transportation, and housing facilities provided for employees which are segregated by explicit directive or are in fact segregated on the basis of race, color, religion or national origin because of habit, local custom, or otherwise. Contractor agrees that a breach of this certification will be a violation of this Civil Rights clause.

3) Solicitations for Subcontracts, Including Procurements of Materials and Equipment. In all solicitations, either by competitive bidding or negotiation, made by Contractor for work to be performed under a subcontract, including procurements of materials or leases of equipment, each potential subcontractor or supplier shall be notified by Contractor of Contractor's obligations under this Contract and the regulations relative to non-discrimination on the grounds of race, color, creed, sex, disability, age or national origin.

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4) Sanctions of Non-Compliance. In the event of Contractor's non-compliance with the non-discrimination provisions of this Contract, Public Agency shall impose such Contract sanctions as it or the FTA may determine to be appropriate, including, but not limited to: 1) Withholding of payments to Contractor under the Contract until Contractor complies, and/or; 2) Cancellation, termination or suspension of the Contract, in whole or in part.

Contractor agrees to include the requirements of this clause in each subcontract financed in whole or in part with Federal assistance provided by FTA, modified only if necessary to identify the affected parties.

DISADVANTAGED BUSINESS PARTICIPATION

This Contract is subject to the requirements of Title 49, Code of Federal Regulations, Part 26, "*Participation by Disadvantaged Business Enterprises in Department of Transportation Financial Assistance Programs"*, therefore, it is the policy of the Department of Transportation (DOT) to ensure that Disadvantaged Business Enterprises (DBEs), as defined in 49 CFR Part 26, have an equal opportunity to receive and participate in the performance of DOT-assisted contracts.

1) Non-Discrimination Assurances. Contractor or subcontractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this Contract. Contractor shall carry out all applicable requirements of 49 CFR Part 26 in the award and administration of DOT-assisted contracts. Failure by Contractor to carry out these requirements is a material breach of this Contract, which may result in the termination of this Contract or other such remedy as public agency deems appropriate. Each subcontract Contractor signs with a subcontractor must include the assurance in this paragraph. (See 49 CFR 26.13(b)).

2) Prompt Payment. Contractor is required to pay each subcontractor performing Work under this prime Contract for satisfactory performance of that work no later than thirty (30) days after Contractor's receipt of payment for that Work from public agency. In addition, Contractor is required to return any retainage payments to those subcontractors within thirty (30) days after the subcontractor's work related to this Contract is satisfactorily completed and any liens have been secured. Any delay or postponement of payment from the above time frames may occur only for good cause following written approval of public agency. This clause applies to both DBE and non-DBE subcontractors. Contractor must promptly notify public agency whenever a DBE subcontractor performing Work related to this Contract is terminated or fails to complete its Work, and must make good faith efforts to engage another DBE subcontractor to perform at least the same amount of work. Contractor may not terminate any DBE subcontractor and perform that Work through its own forces, or those of an affiliate, without prior written consent of public agency.

3) DBE Program. In connection with the performance of this Contract, Contractor will cooperate with public agency in meeting its commitments and goals to ensure that DBEs shall have the maximum practicable opportunity to compete for subcontract work, regardless of whether a contract goal is set for this Contract. Contractor agrees to use good faith efforts to carry out a policy in the award of its subcontracts, agent agreements, and procurement contracts which will, to the fullest extent, utilize DBEs consistent with the efficient performance of the Contract.

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ENERGY CONSERVATION REQUIREMENTS

Contractor agrees to comply with mandatory standards and policies relating to energy efficiency which are contained in the State energy conservation plans issued under the Energy Policy and Conservation Act, as amended, 42 U.S.C. Sections 6321 *et seq.* and 41 CFR Part 301-10.

FEDERAL CHANGES

Contractor shall at all times comply with all applicable FTA regulations, policies, procedures and directives, listed directly or by reference in the Contract between Public Agency and the FTA, and those applicable regulatory and procedural updates that are communicated to Contractor by Public Agency, as they may be amended or promulgated from time to time during the term of this contract. Contractor's failure to so comply shall constitute a material breach of this Contract.

INCORPORATION OF FEDERAL TRANSIT ADMINISTRATION (FTA) TERMS

The provisions include, in part, certain Standard Terms and Conditions required by the U.S. Department of Transportation (DOT), whether or not expressly set forth in the preceding Contract provisions. All contractual provisions required by the DOT and applicable to the scope of a particular Contract awarded to Contractor by a Public Agency as a result of solicitation, as set forth in the most current FTA Circular 4220.1F, published February 8th, 2016, are hereby incorporated by reference. Anything to the contrary herein notwithstanding, all FTA mandated terms shall be deemed to control in the event of a conflict with other provisions contained in this Contract. Contractor agrees not to knowingly perform any act, knowingly fail to perform any act, or refuse to comply with any reasonable public agency requests that would directly cause public agency to be in violation of the FTA terms and conditions.

NO FEDERAL GOVERNMENT OBLIGATIONS TO THIRD PARTIES

Agency and Contractor acknowledge and agree that, absent the Federal Government's express written consent and notwithstanding any concurrence by the Federal Government in or approval of the solicitation or award of the underlying Contract, the Federal Government is not a party to this Contract and shall not be subject to any obligations or liabilities to agency, Contractor, or any other party (whether or not a party to that contract) pertaining to any matter resulting from the underlying Contract.
Contractor agrees to include the above clause in each subcontract financed in whole or in part with federal assistance provided by the FTA. It is further agreed that the clause shall not be modified, except to identify the subcontractor who will be subject to its provisions.

PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS

Contractor acknowledges that the provisions of the Program Fraud Civil Remedies Act of 1986, as amended, 31 U.S.C. §§ 3801 et seq. and U.S. DOT regulations, "Program Fraud Civil Remedies," 49 CFR Part 31, apply to its actions pertaining to this Contract. Upon execution of the underlying Contract, Contractor certifies or affirms, to the best of its knowledge, the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to me

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made, pertaining to the underlying Contract or the FTA assisted project for which this Contract Work is being performed.

In addition to other penalties that may be applicable, Contractor further acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986 on Contractor to the extent the Federal Government deems appropriate.

Contractor also acknowledges that if it makes, or causes to me made, a false, fictitious, or fraudulent claim, statement, submission, or certification to the Federal Government under a contract connected with a project that is financed in whole or in part with Federal assistance originally awarded by FTA under the authority of 49 U.S.C. § 5307, the Government reserves the right to impose the penalties of 18 U.S.C. § 1001 and 49 U.S.C. § 5307 (n)(1) on the Contractor, to the extent the Federal Government deems appropriate.

Contractor agrees to include the above clauses in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clauses shall not be modified, except to identify the subcontractor who will be subject to the provisions.

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FEDERAL REQUIRED SIGNATURES

Offeror certifies compliance with all provisions, laws, acts, regulations, etc. as specifically noted in the pages above. It is further acknowledged that offeror agrees to comply with all federal, state, and local laws, rules, regulations and ordinances as applicable.

Offeror	TD SYNNEX Corporation
Address	39 Pelham Ridge Dr
City/State/Zip	Greenville, SC 29615-593939
Authorized Signature	DocuSigned by: Edward Somers 7A201C431EE340C...
Date	Nov 15, 2023

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ANTITRUST CERTIFICATION STATEMENTS
TEXAS GOVERNMENT CODE § 2155.005

I affirm under penalty of perjury of the laws of the State of Texas that:

(1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;

(2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;

(3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law; and

(4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this bid to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.

Company Name: TD SYNNEX Corporation

Address: 39 Pelham Ridge Dr

City/State/Zip: Greenville, SC 29615-593939

Telephone Number: 864-349-4374

Fax Number: None

Email Address: Ed.Somers@tdsynnex.com

Printed Name: Edward W. Somers Jr.

Title: Vice President, Public Sector

Authorized Signature: DocuSigned by: Edward Somers 7A201C431EE340C...

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STATE NOTICE ADDENDUM

The National Cooperative Purchasing Alliance (NCPA), on behalf of NCPA and its current and potential participants to include all county, city, special district, local government, school district, private K-12 school, higher education institution, state, tribal government, other government agency, healthcare organization, nonprofit organization and all other Public Agencies located nationally in all fifty states, issues this Request for Proposal (RFP) to result in a national contract.

For your reference, the links below include some, but not all, of the entities included in this proposal:

http://www.usa.gov/Agencies/State_and_Territories.shtml

https://www.usa.gov/local-governments

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TD SYNNEX | Public Sector

Diversity Alliance Program

Advance your products by easily tapping into a broad ecosystem of small & diverse resellers

You deserve a partner ecosystem strategy that aligns with your corporate values – and grows your business. When you join the TD SYNNEX Public Sector Diversity Alliance Program, you'll enjoy:

Access to our fully vetted, small and diverse reseller ecosystem

Brokered introductions to the right type of resellers to advance your business goals

Enhanced ability to scale your relationships with resellers

We understand how difficult it is to curate an ecosystem of diverse resellers that have the right tech skillsets for your needs. We've combined best practices from commercial initiatives with the experience and scale of the public sector to deliver wins foreveryone.

- Grow the amount and reach of diverse resellers proactively advancing your project
- Increase the velocity and efficiency in growing your business
- Scale your relationships with small and diverse resellers
- Leverage a sustainable, diverse reseller strategy

Tell your TD SYNNEX Product Marketing Manager you want the TD SYNNEX Public Sector Diversity Alliance Program

Visit our website: tdsynnex.com/na/us/td-synnex-public-sector/
For Questions, Email: publicsector@tdsynnex.com

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TD SYNNEX | Public Sector

Without access to new and diverse partners, you'll miss opportunities to advance your product footprint.

Access our **fully vetted reseller ecosystem** and create positive momentum that grows your business.

- Get Concierge-Level Relationship Management
- Grow Fruitful Relationships with Resellers
- Access a Robust and Diverse Ecosystem
- Get Accurate and Insightful ROI Reporting

Pursuing a diverse reseller strategy on your own can increase burnout and hinder efficiency. Join the TD SYNNEX Diversity Alliance Program to win more business **without getting left behind.**

- Leverage a ready made solution to help you win more business that aligns with your values.
- Take the stress of finding small and diverse resellers off the plate of your team members – giving them time and resources back in their day to do their jobs well.
- Deploy a sustainable, diverse reseller strategy and increase the reach of your organization.

TD SYNNEX Public Sector is a powerhouse built with a purpose. We bolster U.S. public sector business for our technology vendors and channel partners and help your end-user customers meet their mission. Our 75 years of combined dedication and service to the U.S. public sector, along with our reach back to 22,000+ of the IT industry's best and brightest positions us as the best partner to help your company reach its fullest potential.

Tell your TD SYNNEX Product Marketing Manager you want the TD SYNNEX Public Sector Diversity Alliance Program

Visit our website: tdsynnex.com/na/us/td-synnex-public-sector/
For Questions, Email: publicsector@tdsynnex.com

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Artifact 1 History

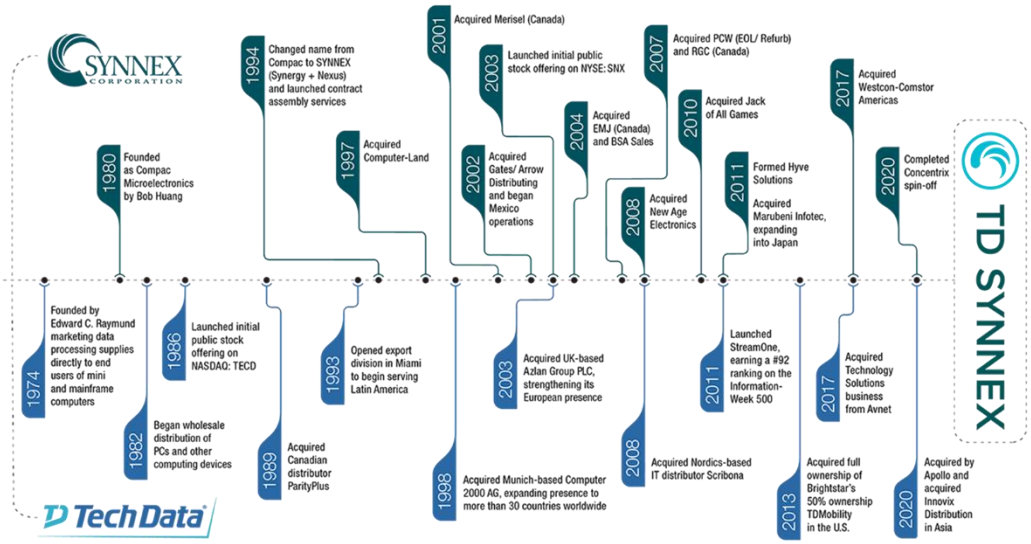
TAB 4
VENDOR PROFILE

• Brief history of your company, including the year it was established.

On March 22, 2021, SYNNEX Corporation (NYSE: SNX) and Tech Data Corporation announced a definitive merger agreement under which SYNNEX and Tech Data will combine. The combined company, with a team of over 22,000 co-workers will provide customers and vendors with expansive reach across products, services, and geographies to accelerate technology adoption. Tech Data was wholly owned by funds managed by affiliates of Apollo Global Management, Inc. (NYSE: APO) (the "Apollo Funds") and their co-investors.

The merger with Tech Data was completed on September 1, 2021. The combined company was named TD SYNNEX Corporation.

TD SYNNEX has come together through a history of balanced M&A and organic growth.



Headquartered in Fremont, CA, TD SYNNEX is an industry leader in IT distribution with global operations. TD SYNNEX is listed on the New York Stock Exchange (NYSE: SNX) and is ranked #64 on the 2023 Fortune 500. TD SYNNEX has built upon its core distribution business to create a highly efficient hybrid model that provides customers with a wide range of solutions and value-added services. A publicly-traded corporation on the New York Stock Exchange (SNX), TD SYNNEX is a global business process services company, providing outsourcing services in

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IT distribution, contract assembly, logistics management, and more to resellers and original equipment manufacturers (OEMs) around the world.

TD SYNNEX distributes technology products from more than 1,500 world-leading IT OEM suppliers to more than 25,000 resellers throughout the US, Canada, and Mexico. Our focused product categories include IT systems, rugged mobility, peripherals, system components, software, and networking.

TD SYNNEX Public Sector is a specialized, fully integrated business unit that focuses on bridging the gap between technology partners and U.S. public sector organizations so they can achieve their individual missions. This is accomplished through specialized and scalable aggregator solutions, including channel enablement, engineering services and support, industry-centric marketing, the Diversity Alliance Program, and our Cloud Navigator, Enterprise Agreement Platform, Confirmed Stateside Support and Secure Software Factory offerings.

National Presence, Nationwide Distribution Capabilities

TD SYNNEX' distribution model focuses on top-tier manufacturers, offering value-added resellers, system integrators, and solution providers access through knowledge-based sales consultants. We have over 1 million square feet of warehouse space across 15 distribution centers, located strategically throughout the United States.

TD SYNNEX offers:

- Proven distribution, logistics and product management processes
- Excellent past performance in the Public Sector market
- A national presence and nationwide distribution network
- ISO 9001-certifed supply chain that increases efficiencies and reduces costs
- Supply Chain Risk Management (SCRM) Plan
- Customs-Trade Partnership Against Terrorism (C-TPAT) Certified
- Membership in Transported Asset Protection Association (TAPA)
- Experienced government contractor with both Federal and State contracts
- A nationwide network of value-added resellers and solution providers with one or more SBA certified small business socio-economic statuses.

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Artifact 2 Org Chart

TAB 4
VENDOR PROFILE

• Company's organizational chart of those individuals that would be involved in the contract.

TD SYNNEX Public Sector Contracts Team Organization

Executive Team

- Eddie Franklin, Senior Vice President of Sales, Public Sector
  eddie.franklin@tdsynnex.com
- Ed Somers, Vice President, Public Sector Programs
  ed.somers@tdsynnex.com
- Randy Finley, Senior Director of Public Sector Business Development
  randy.finley@tdsynnex.com

Management Team

- Jerry Hertel, Director of Public Sector Client Executives
  jerry.hertel@tdsynnex.com
- Mike Gambrell, Director of State and Local Government Vertical Alliance
  mike.gambrell@tdsynnex.com
- Steve Wells, Vice President of Program Management
  steve.wells@tdsynnex.com

Business Development Team

- Jamie Grimm, Senior Manager or Contracts Business Development
  jamie.grimm@tdsynnex.com
- Greg Villamarin, Bid Desk Supervisor

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greg.vilamarin@tdsynnex.com

- Nick Coperine, Senior Contracts Business Development,Southeastern US

  nicholas.coperine@tdsynnex.com

- Travis Matthews, Contracts Business Development, Central US

  travis.matthews@tdsynnex.com

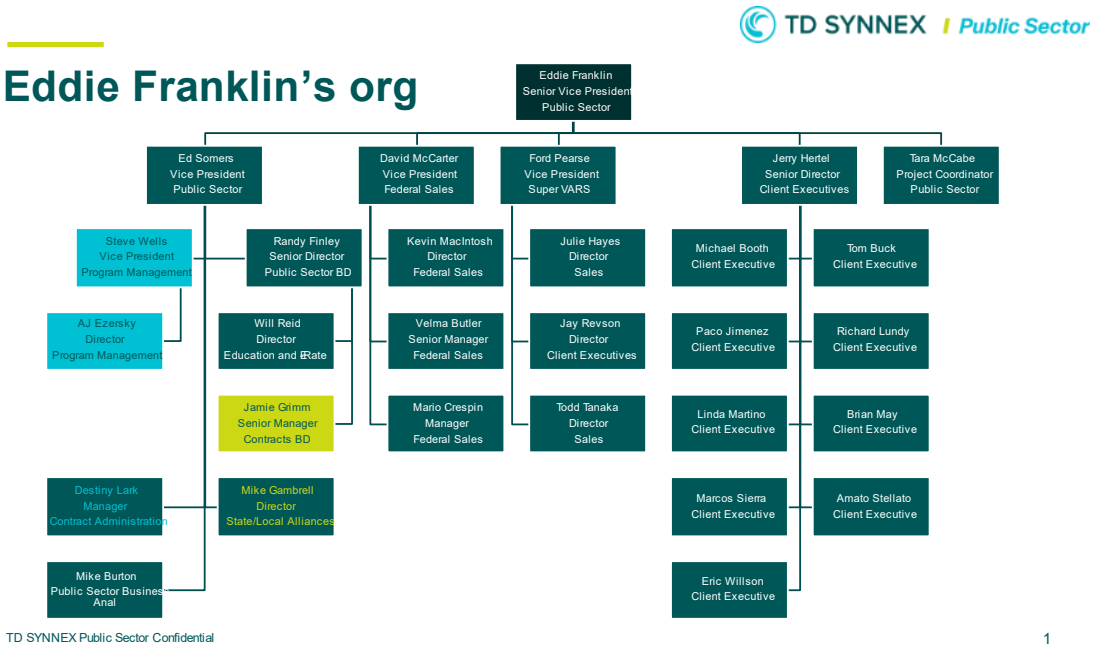
- Lisa McElroy, Contracts Business Development, Northeast US

  lisa.mcelroy@tdsynnex.com

- Caroline Trembly, Contracts Business Development, West US

  caroline.trembly@tdsynnex.com

Each member of the TD SYNNEX Public Sector Contracts Team is involved in the ongoing success of the NCPA contract through reseller recruitment, solution development, and contract compliance.



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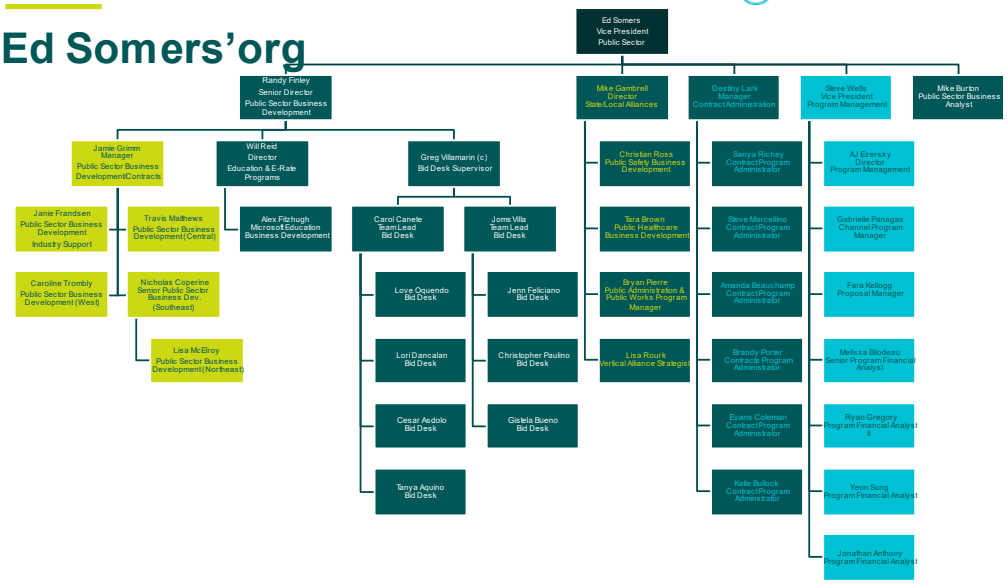
TD SYNNEX | Public Sector

TD SYNNEX | Public Sector

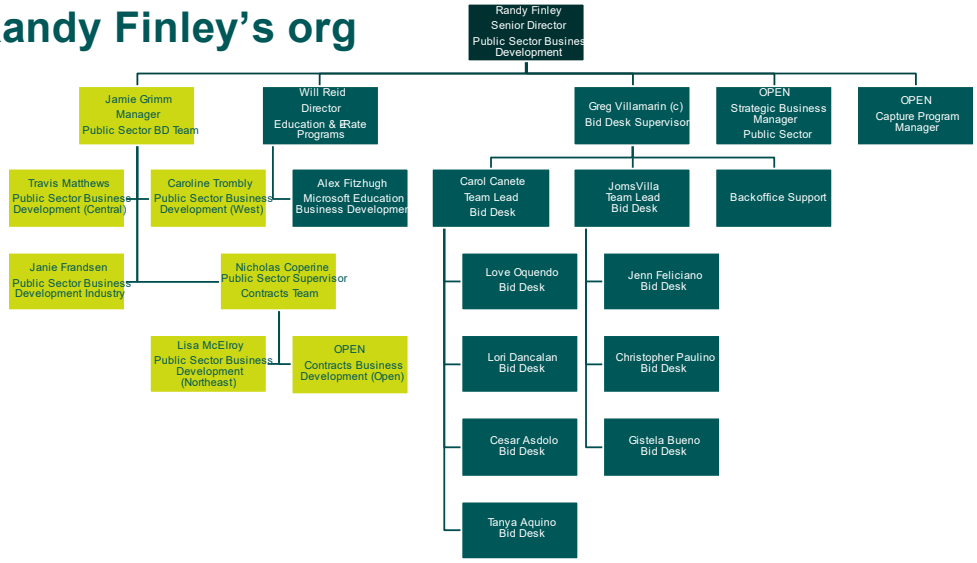
Ed Somers'org



TD SYNNEX Public Sector Confidential 2

TD SYNNEX | Public Sector

Randy Finley's org



TD SYNNEX Public Sector Confidential 3

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Artifact 3 Locations

TAB 4
VENDOR PROFILE

- **Corporate office location.**
  - **List the number of sales and services offices for states being bid in solicitation.**

With 15 distribution and 5 office facilities nationwide, TD SYNNEX gets the right products to market, right-on-time. In addition to reducing shipping times, our regional warehouse placement slashes freight costs to customers, helping them win deals and boosting their margins.

Our model streamlines business processes to lower costs and create greater efficiencies. We combine our core strength in distribution with our service model to provide our customers greater efficiencies in time to market, cost minimization, real time linkages in the supply chain and aftermarket product support. TD SYNNEX operates distribution facilities in the United States, Japan, England, Canada and Mexico. Our distribution processes are highly automated to reduce errors, ensure timely order fulfillment, and enhance the efficiency of our warehouse operations and back office administration. Distribution facilities are geographically located near reseller customers and their end-users. This decentralized, regional strategy enables us to benefit from lower shipping costs and shorter delivery lead times to our customers. Furthermore, we track several performance measurements to continuously improve the efficiency and accuracy of our distribution operations. Our regional locations also enable us to make local deliveries and provide will-call fulfillment to more customers than if our distribution operations were more centralized, resulting in better service to our customers.

TD SYNNEX' global presence includes:

- Sales offices and warehouses in 11 states
- National field client executives to manage the entire country for services, commodity and enterprise sales
- Focused IT distribution strategy for the United States and Canada
- 15 distribution facilities in the United States so TD SYNNEX can offer one- to two-day freight service to major metropolitan areas
- Leveraging TD SYNNEX cost efficiencies and scale
- Global BPO centers allow for 24/7 operations (North America, Central America, Asia, and Europe)
- Reseller Partners with local offices to allow for full statewide coverage

TD SYNNEX Office Facilities:

- Fremont, CA (44201 Nobel Drive, Fremont, CA 94538)

- Clearwater, FL (16202 Bay Vista Drive, Clearwater, FL 33760)
- Greenville, SC (39 Pelham Ridge Drive, Greenville, SC 29615)
- Herndon, VA (DLT Solutions, 2411 Dulles Courner Park #800, Herndon, VA 20171)
- Tempe, AZ (8700 South Price Road, Tempe, AZ 85284)

TD SYNNEX Distribution Centers:

- Chino, Califorina
- Fontana, Califorina
- Tracy, California
- Miami, Florida
- Suwanee, Georgia
- Romeoville, Illinois
- South Bend, Indiana
- Southaven, Mississippi
- South Brunswick, New Jersey
- Swedesbouro, New Jersey
- Columbus, Ohio
- Groveport, Ohio
- Fort Worth, Texas
- Garland, Texas
- Chantilly, Virginia

- **List the names of key contacts at each with title, address, phone and e-mail address.**

For this solicitation, your main point of contact for all locations is:

Randy Finley
Senior Director, Public Sector Business Development
39 Pelham Ridge Dr.
Greenville, SC 29615
510-402-7058
randy.finley@tdsynnex.com

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Artifact 4 Payment

TAB 4
VENDOR PROFILE

• Define your standard terms of payment.

TD SYNNEX will provide a network of reseller partners who will interface with the NCPA customers, providing onsite assessments/consultation, product information, technical support, customer service support and post-sales support as authorized Order Fulfillers under the TD SYNNEX NCPA contract. These resellers will be required to maintain the appropriate vendor authorizations and sign agreements with TD SYNNEX agreeing to follow the terms and conditions of our NCPA contract. Resellers will be reviewed on a regular basis to ensure we have the appropriate resources to support this contract.

These resellers will be our “feet on the street” and act as our local presence with the NCPA customer. TD SYNNEX will also recruit resellers who hold small business and socioeconomic diversity status to ensure small business participation in this contract. TD SYNNEX Public Sector Program Team will work closely with the participating resellers to ensure they have the tools they will need to develop and close opportunities with NCPA customers.

TD SYNNEX does offer our resellers access to TD SYNNEX Capital in addition to standard Net Terms, Escrow, Flooring Accounts, Wire Transfer, and Credit Card payment terms. State, local and education (SLED) financing requirements are more diverse and complex than those of commercial clients due to the unpredictability of future budgets, non-appropriation risk and uncertainty around the lifespan of the investment. TD SYNNEX Capital has extensive regulatory knowledge to assist these SLED agencies in acquiring the equipment they need at a lower cost:

- Align payments to budget availability
- Benefit from multi-year discounts
- Free up capital for other projects
- No large, upfront cash expenditures
- Only current year payments are included in operating budget
- Put all products and services on a single agreement

TD SYNNEX CAPITAL MAKES IT EASY

- Competitive pricing, including municipal rates
- Easy credit application
- Fast funding

Streamlined documentation that includes non-appropriations protections

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Artifact 5 Annual Sales

TAB 4
VENDOR PROFILE

- **Provide Annual Sales for last 3 years broken out into the following categories:**
  - **Cities / Counties**
  - **K-12**
  - **Higher Education**
  - **Other government agencies or nonprofit organizations**

TD SYNNEX tracks sales in the traditional public sector verticals of Education, State/Local government, and Federal. Education sales include all K-12, higher education (colleges and university), and community, and/or vocational & technical college revenue. State/Local government sales include all state and local government, but also includes any city, local, township, municipal, borough, county, parish, and/or commonwealth, revenue. Federal sales include all civilian, defense, and/or administrative revenue, so also include sales to prime contract holders and federal integrators.

TD SYNNEX Public Sector fiscal year 2020 public sector sales were in excess of $8.7 Billion:

- Education $3.5 Billion
- State/Local government $2.4 Billion
- Federal $2.7 Billion

TD SYNNEX Public Sector fiscal year 2021 public sector sales were in excess of $9.4 Billion:

- Education $4 Billion
- State/Local government $2.5 Billion
- Federal $2.9 Billion

TD SYNNEX Public Sector fiscal year 2022 public sector sales were in excess of $11.2 Billion:

- Education $4 Billion
- State/Local government $3.3 Billion
- Federal $3.9 Billion

TD SYNNEX fiscal year starts on December 1st of the current year and ends on November 30th of the following year.

FY 2020 $24,676,000,000.00 (Legacy SYNNEX Corporation only)
FY 2021 $31,614,000,000.00 (Legacy SYNNEX Corporation only)

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On March 22, 2021, SYNNEX Corporation (NYSE: SNX) and Tech Data Corporation announced a definitive merger agreement under which SYNNEX and Tech Data will combine. The combined company, with a team of over 22,000 co-workers will provide customers and vendors with expansive reach across products, services, and geographies to accelerate technology adoption. Tech Data was wholly owned by funds managed by affiliates of Apollo Global Management, Inc. (NYSE: APO) (the "Apollo Funds") and their co-investors.

The merger with Tech Data was completed on September 1, 2021. The combined company was named TD SYNNEX Corporation.

FY 2022 $62,343,800,000.00

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Artifact 6 Differentiators

TAB 4
VENDOR PROFILE

• What differentiates your company from competitors?

TD SYNNEX has significant experience owning/managing Public Sector contracts. These vehicles do not sell themselves and require a significant amount of investment in sales and demand generation to make them successful. Our plan will include several facets addressing both resellers and end-users. Although we don't sell direct to end-users, we do have a team that provides end-user demand generation through call out campaigns, print/mailers, e-mail, website contract landing page and an electronic storefront offering.

TD SYNNEX distributes technology products from more than 1,500 world-leading IT OEM suppliers to more than 25,000 resellers throughout the US, Canada, and Mexico. Our focused product categories include IT systems, rugged mobility, peripherals, system components, software, and networking.

TD SYNNEX Public Sector is a specialized, fully integrated business unit that focuses on bridging the gap between technology partners and U.S. public sector organizations so they can achieve their individual missions. This is accomplished through specialized and scalable aggregator solutions, including channel enablement, engineering services and support, industry-centric marketing, the Diversity Alliance Program, and our Cloud Navigator, Enterprise Agreement Platform, Confirmed Stateside Support and Secure Software Factory offerings.

<u>National Presence, Nationwide Distribution Capabilities</u>

TD SYNNEX' distribution model focuses on top-tier manufacturers, offering value-added resellers, system integrators, and solution providers access through knowledge-based sales consultants. We have over 1 million square feet of warehouse space across 15 distribution centers, located strategically throughout the United States.

TD SYNNEX offers:

- Proven distribution, logistics and product management processes
- Excellent past performance in the Public Sector market
- A national presence and nationwide distribution network
- ISO 9001-certifed supply chain that increases efficiencies and reduces costs
- Supply Chain Risk Management (SCRM) Plan
- Customs-Trade Partnership Against Terrorism (C-TPAT) Certified
- Membership in Transported Asset Protection Association (TAPA)

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- Experienced government contractor with both Federal and State contracts
- A nationwide network of value-added resellers and solution providers with one or more SBA certified small business socio-economic statuses.

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Artifact 7 Marketing

TAB 4
VENDOR PROFILE

• Describe how your company will market this contract if awarded.

TD SYNNEX has significant experience owning/managing Public Sector contracts. These vehicles do not sell themselves and require a significant amount of investment in sales and demand generation to make them successful. Our plan will include several facets addressing both resellers and end-users. Although we don't sell direct to end-users, we do have a team that provides end-user demand generation through call out campaigns, print/mailers, e-mail, website contract landing page and an electronic storefront offering.

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For our resellers, we will pull our historical procurement data per awarded vendor line to identify the most responsive/responsible resellers selling into State and Local Government, K-12, higher education, and public hospitals nationwide. Likewise, we will do this globally and include higher education institutions and state/local government sales. In this way we can ensure we have the correct "feet on the street" in all areas covered by the NCPA.

Marketing activities include:

- Press releases
- Identifying resellers to authorize to promote & sell off of this contract
- Reseller recruitment and training
- Multiple training webinars for both internal and external sales teams
- Dedicated NCPA web page development
- Development of marketing materials
- Attending industry events and table top shows
- Ongoing reseller recruitment efforts and internal sales training

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- End-user demand generation team to drive awareness with end-users on behalf of our resellers
- Webinars
- Customized events that help to create awareness for the contract
- Specific plan developed & collaborated with our partners
- Social Media collaboration

TD SYNNEX' presence and participation in social media/interactive technology is currently designed to:

- Educate, engage, notify and entertain interested audiences
- Deliver conversation not conversion, interaction not transaction
- Increase audience participation at events through custom mobile apps and social engagement
- Provide additional communication platform for resellers, vendors, media, and associates for conversations that are already happening
- Protect and elevate the TD SYNNEX corporate brand with associated vendor brands in the social environment
- Offer timely responses to questions, suggestions, and requests
- Maintain an overall positive social sentiment

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Artifact 8 Introduction

TAB 4
VENDOR PROFILE

• Describe how you intend to introduce NCPA to your company.

TD SYNNEX has identified our training processes in the preceding sections for both inside/outside sales teams, our business development teams and authorized resellers/solution providers. Essentially, it will entail training, marketing collateral, PowerPoint presentations and onsite visits to conduct Q&A. Training is an ongoing process scheduled throughout the year via webinars, onsite training and industry events. Resellers will be given access to the TD SYNNEX contract website, marketing collateral, and instruction on the processes of obtaining quote/orders and contract pricing. All aspects of the contract, from end-user marketing to customer service to tech support, must be fully explained and expectations identified.

A bid-desk, dedicated to providing quote assistance to TD SYNNEX NCPA authorized resellers, will be employed to assist our partners to ensure that NCPA customers receive timely, accurate, and contract complaint quotes.

Contract Management Summary with Marketing and Sales Strategy Post-Award

- Create Terms and Conditions summary; develop pricing calculator
- Communicate contract requirements internally and with each manufacturer line
- Determine rules of engagement, assign responsibility roles

Recruitment

- Identify Resellers: Vendor lists, TD SYNNEX Point of Sale reports, Sales Managers and Outside Sales Reps
- Training: onsite, online, webinars
- Establish eligibility requirements
- Sign participation agreement ensuring contract compliance Contract Management
- Monthly contract review by TD SYNNEX contracts team - the good, the bad and the ugly
- Monthly status calls with each participating reseller
- Quarterly cadence calls with the contractor community
- Ongoing calls with participating manufacturers to update/revise strategy.

Initial Kick-Off Phase

- Upon award, communicate to vendor and internal Product Management/Business Development teams

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- Develop contract terms and conditions statement, pricing calculator, and published contract price file.
- Review administrative requirements
- Set e-mail aliases (ncpa@tdsynnex.com)
- Develop NCPA-dedicated contract webpage with required contract details, pricing calculator, and additional relevant contract information for ease of navigation
- Determine manufacturer's strategy and reseller engagement
- Establish reseller qualifiers, sales minimums, agreement
- Review contract requirements with authorized resellers
- Review required business plan/marketing plan from authorized resellers
- Conduct training via webinars of resellers, sales reps, Business Development Reps, Product Managers and manufacturers
- Where applicable, conduct joint road shows to promote/train
- Publish TD SYNNEX Corporation press release
- Provide marketing collateral for resellers

Ongoing Management

- Training/webinars - initial and ongoing
- Product Refresh - marketing and communication
- Business Development - slip/gain report for both reseller and manufacturer
- Business Development - monthly sales report to Manufacturer with email updates
- Quarterly Business Review for reseller (or as needed)
- Quarterly Business Review for manufacturers (or as needed)
- Identification of potential seasonal pricing (hot list) for NCPA eligible agencies
- Quarterly Business Review webinar for reseller community
- Periodic events to include NCPA contract dedicated marketing and training sessions at our TD SYNNEX Public Sector SLED events (see https://www.synnexcorp.com/us/govsolv/events/ for examples of upcoming events)
- Maintenance of authorized reseller database with contact information
- Contract reporting and Administrative fee payment to the NCPA
- Pricing updates as well as new product identification and submission

• Describe your firm's capabilities and functionality of your on-line catalog / ordering website.

TD SYNNEX utilizes a proprietary enterprise resource planning (ERP) system called CIS. CIS has been built from the ground up to specifically support all aspects of distritrution business needs.

With CIS as the back bone of the TD SYNNEX system, TD SYNNEX is able to offer eBusiness solutions. We feature a complete suite of solutions that partners can pick from that best best-fits their business needs. Whether partners are new to eCommerce or already have extensive capabilities, we have options to help your business run leaner and faster.

TD SYNNEX offers the following:

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TD SYNNEX *ECExpress*

TD SYNNEX' ECExpress is a real-time back-office management and e-commerce platform that streamlines orders, quotes, and invoices. While securely navigating across all TD SYNNEX sites and tools without logging in again, the ECExpress platform enables you to see product alerts and available inventory, save frequent product searches, and subscribe to reports that include:

- XpressTrak Alerts
- Price and Availability Download (Reseller partners only)
- Bid Portal (Reseller partners only)
- Reports
- Custom Product Search
- Recent Orders

TD SYNNEX' Footprint in Mobile Apps

TD SYNNEX B2B services offer reseller partners Application Development Services to help balance costs, boost service levels and improve productivity through vigorous management of flexible, high-performance, business-critical applications. Leveraging the best-of-technologies and practices, we ensure that your business applications are developed, maintained and managed within optimal costs and acceptable timeframes to provide you secure and undisruptive business environments. We approach Application Development in a mature and proactive way. We believe that Application outsourcing can reap benefits only if risks are minimized, while being balanced by off shoring incentives like reducing costs, unfailing performance ratios and consistent quality levels. Our development model is a recipe of conventional and current business practices. We complement conventional practices with agility to provide faster, more enhanced solutions to clients. We deliver applications within shorter timeframes and agreed-upon deadlines, all without cutting corners or compromising quality.

B2B & eCommerce

TD SYNNEX believes the sole purpose of Information Technology(IT) is to support our businesses. We understand that our customers have unique eCommerce capabilities, preferences, and "best technologies" available. Our eCommerce options allow customers to choose the most cost effective solution that fits their needs, from the simplest to the most advanced cutting-edge technologies. TD SYNNEX supports both EDI ANSI x12 File Document Specifications and Flat File Document Specifications.

Web Services & XML

TD SYNNEX Web Services are available to reseller partners. The following Web Servics are available:

- Customer Purchase Order
- Price and Availbility

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- Expense Estimate
- Product Feed Service
- Customer PO Status

TD SYNNEX also offers real-time XML services. Real-time available services include:

- EDI
- PO Submit
- PO Status
- Freight Quote
- Price and Availablity
- RMA Create
- RMA Status
- XML Invoice

TD SYNNEX eStorefronts

eStorefronts is an online ordering system based on ECExpress, built and hosted by TD SYNNEX. eStorefronts allow resellers to create their own end-customer catalog, or offer all TD SYNNEX Skus to their end-customers, while controlling pricing at a customer or product level. eStorefronts include built-in order management controls, real-time pricing and availability, personalized branding, order notifications and more, all for one inclusive monthly fee.

Punch-out Catalogs

Migrate away from Excel and PDF contract pricing lists by implementing a PunchOut with your customer. Leverage TD SYNNEX' experience and create a branded product catalog accessible from reseller end-user customers' ordering system. Resellers can include a shopping cart with products, quantities and pricing, directly linked to your customers' procurement system.

Features

- Brand the catalog as your own - TD SYNNEX becomes your silent partner.
- Keyword search, product specifications, real-time availability.
- Supports Configure-To-Order(CTO) and non TD SYNNEX sku sales.

Benefits

- Our connections use cXML/XML, SOAP/Web Service, HTTP Post and REST/JSON.
- Our most popular enterprise systems to date include SAP/Ariba, Oracle, Perfect Commerce and service now.
- Our programmers can seamlessly connect to your customer's procurement system using the highest security standards, such as PCI, Trustwave and HTTPS(TLS) 1.1

• Describe your company's Customer Service Department (hours of operation, number of service centers, etc.)

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TD SYNNEX' Customer Care after-sale support team recognizes the importance of providing timely, responsive services to Return Merchandise Authorizations (RMAs) and RMA discrepancies, order inquiries, including outbound shipments, and claim processing. We continuously strive to provide world-class customer support, and address all of our customer requests as opportunities to improve and raise the quality of our services because repeat business depends on your satisfaction.

Customer Service is available Monday through Friday (8:00 AM to 6:00 PM Eastern Time).

Customer Service Contact Information:

Phone: (800) 756-1888

Fax Number: (501) 360-6801

Email: CShelp@tdsynnex.com

With 15 distribution and 5 office facilities nationwide, TD SYNNEX gets the right products to market, right-on-time. In addition to reducing shipping times, our regional warehouse placement slashes freight costs to customers, helping them win deals and boosting their margins.

Our model streamlines business processes to lower costs and create greater efficiencies. We combine our core strength in distribution with our service model to provide our customers greater efficiencies in time to market, cost minimization, real time linkages in the supply chain and aftermarket product support. TD SYNNEX operates distribution facilities in the United States, Japan, England, Canada and Mexico. Our distribution processes are highly automated to reduce errors, ensure timely order fulfillment, and enhance the efficiency of our warehouse operations and back office administration. Distribution facilities are geographically located near reseller customers and their end-users. This decentralized, regional strategy enables us to benefit from lower shipping costs and shorter delivery lead times to our customers. Furthermore, we track several performance measurements to continuously improve the efficiency and accuracy of our distribution operations. Our regional locations also enable us to make local deliveries and provide will-call fulfillment to more customers than if our distribution operations were more centralized, resulting in better service to our customers.

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- Sales offices and warehouses in 11 states
- National field client executives to manage the entire country for services, commodity and enterprise sales
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- Romeoville, Illinois
- South Bend, Indiana
- Southaven, Mississippi
- South Brunswick, New Jersey
- Swedesbouro, New Jersey
- Columbus, Ohio
- Groveport, Ohio
- Fort Worth, Texas
- Garland, Texas
- Chantilly, Virginia

TD SYNNEX Office Facilities:

- Fremont, CA
- Clearwater, FL
- Greenville, SC
- Herndon, VA
- Tempe, AZ

• Green Initiatives (if applicable)
○ As our business grows, we want to make sure we minimize our impact on the Earth's climate. We are taking every step we can to implement innovative and responsible environmental practices throughout NCPA to reduce our carbon footprint, reduce waste, energy conservation, ensure efficient computing and much more. To that effort we ask respondents to provide their companies environmental policy and/or green initiative.

See PDF file "TD SYNNEX Response Exhibit x td-synnex-2022-corporate-citizenship-report"

• Anti-Discrimination Policy (if applicable)
○ Describe your organizations' anti-discrimination policy.

See PDF file "TD SYNNEX Response TD SYNNEX Global Human Rights Policy (3-23)"

• Vendor Certifications (if applicable)
○ Provide a copy of all current licenses, registrations and certifications issued by federal, state and local agencies, and any other licenses, registrations or certifications from any other governmental entity with jurisdiction, allowing

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respondent to perform the covered services including, but not limited to, licenses, registrations, or certifications. Certifications can include M/WBE, HUB, and manufacturer certifications for sales and service.

See PDF file “TD SYNNEX Response Exhibit x TD SYNNEX product_linecard” Other certifications, registrations, and/or licenses can be provided upon request.

- **Additional Agreements (if applicable)**
  - **Provide a copy of additional agreements**

Can be provided upon request.

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Artifact 9 Online Capabilities

TAB 4
VENDOR PROFILE

• Describe your firm's capabilities and functionality of your on-line catalog / ordering website.

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- XpressTrak Alerts
- Price and Availability Download (Reseller partners only)
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managed within optimal costs and acceptable timeframes to provide you secure and undisruptive business environments. We approach Application Development in a mature and proactive way. We believe that Application outsourcing can reap benefits only if risks are minimized, while being balanced by off shoring incentives like reducing costs, unfailing performance ratios and consistent quality levels. Our development model is a recipe of conventional and current business practices. We complement conventional practices with agility to provide faster, more enhanced solutions to clients. We deliver applications within shorter timeframes and agreed-upon deadlines, all without cutting corners or compromising quality.

B2B & eCommerce

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eStorefronts include built-in order management controls, real-time pricing and availability, personalized branding, order notifications and more, all for one inclusive monthly fee.

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Features

- Brand the catalog as your own - TD SYNNEX becomes your silent partner.
- Keyword search, product specifications, real-time availability.
- Supports Configure-To-Order(CTO) and non TD SYNNEX sku sales.

Benefits

- Our connections use cXML/XML, SOAP/Web Service, HTTP Post and REST/JSON.
- Our most popular enterprise systems to date include SAP/Ariba, Oracle, Perfect Commerce and service now.
- Our programmers can seamlessly connect to your customer's procurement system using the highest security standards, such as PCI, Trustwave and HTTPS(TLS) 1.1

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Artifact 10 Customer Service

TAB 4
VENDOR PROFILE

• Describe your company's Customer Service Department (hours of operation, number of service centers, etc.)

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- Focused IT distribution strategy for the United States and Canada
- 15 distribution facilities in the United States so TD SYNNEX can offer one- to two-day freight service to major metropolitan areas
- Leveraging TD SYNNEX cost efficiencies and scale
- Global BPO centers allow for 24/7 operations (North America, Central America, Asia, and Europe)
- Reseller Partners with local offices to allow for full statewide coverage

TD SYNNEX Distribution Centers:

- Chino, Califorina
- Fontana, Califorina
- Tracy, California
- Miami, Florida
- Suwanee, Georgia
- Romeoville, Illinois
- South Bend, Indiana
- Southaven, Mississippi
- South Brunswick, New Jersey
- Swedesbouro, New Jersey
- Columbus, Ohio
- Groveport, Ohio
- Fort Worth, Texas
- Garland, Texas
- Chantilly, Virginia

TD SYNNEX Office Facilities:

- Fremont, CA
- Clearwater, FL
- Greenville, SC
- Herndon, VA
- Tempe, AZ

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TD SYNNEX

The Power of Our Purpose

FY2022 Corporate Citizenship Report

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A Message from Our CEO

At TD SYNNEX, Our Purpose Is Powerful

The day we announced the merger that created TD SYNNEX, I stood before a screen displaying our co-workers from around the globe. I invited them to fulfill a mission and purpose that was greater than the sum of our individual parts. After all, that's what the merger of our legacy companies was all about.

By bringing together the insights and impact of two strong companies, we are unlocking new possibilities for what we can achieve. Most importantly, we are maximizing the value we deliver for our customers, vendors and communities. ***This is how we will fulfill our purpose: Empowering our global partners to achieve great outcomes with technology.*** All of this is possible because of our dedicated co-workers — they embody the best of who we've been and who we are today. Without them, what we stand for is simply words on paper. However, these words become powerful as people embrace them and bring them to life. Everything TD SYNNEX is and will be is ultimately up to us. Together, we can connect the global IT ecosystem and unlock its potential for all.

Since the merger, we have embraced an approach that puts our people and purpose first. In this inaugural corporate citizenship report, we outline the strategic environmental, social and governance (ESG) framework that is shaping our work around the world. It includes ambitious goals and implementation plans to ensure our continued progress. As we nurture a new culture, we are leveraging our unified spirit to ensure that we create a better, more inclusive world for all.

"As we continue to align our investments and expand the way we serve our customers, co-workers and communities, we are grounded in the principles that have propelled our legacy companies to this unified point."

Our deep commitment to innovation, people and the planet is essential to our success. As we continue to align our investments and expand the way we serve our customers, vendors and communities, we are grounded in the principles that have propelled our legacy companies to this unified point.

One of the ways we celebrated the formation of one TD SYNNEX was by partnering with Treedom, providing our co-workers with the opportunity to have trees planted in East Africa. When I think about the positive impact of the 30,256 trees that now make up the TD SYNNEX forest, I remember that the whole is more than the sum of its parts. When we commit to growing together to fulfill a common purpose, there is no limit to what we can do.

Thank you for being with us as we embark on this journey together.

Rich Hume, Chief Executive Officer, TD SYNNEX

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We're TD SYNNEX

A Company that Cares

We're a leading distributor and solutions aggregator for the IT ecosystem. The driving force behind our work is approximately 23,500 full-time co-workers of the IT industry's best and brightest, who share an unwavering passion for bringing compelling technology products, services and solutions to the world. We're an innovative partner that helps our customers maximize the value of IT investments, demonstrate business outcomes and unlock growth opportunities. At our core, we're a company that cares. We care about our partners, our co-workers, our investors and the world around us. And we're committed to being a diverse, inclusive employer of choice and a good corporate citizen.

Who We Are

TD SYNNEX[1] brings together approximately 23,500 full-time co-workers of the IT industry's best and brightest. Together, we serve 100+ countries and support 150,000+ technology partners.

We simplify the complex to achieve maximum value, faster. Our vision is to connect the global IT ecosystem and unlock its potential for all.

We deliver solutions for every type of ecosystem partner through global technology distribution and solution aggregation capabilities.

How We're Making an Impact

Our global reach enables big solutions. We benefit from leadership across our operations who test solutions and programs that make a difference.

We move at the speed of technology. We partner with the entire technology ecosystem to manage relentless transformation, execute confidently and evolve to capture opportunities as they emerge.

We care about people and the planet. As we work to be good corporate citizens and a diverse, inclusive employer, our values of inclusion, collaboration, integrity and excellence guide our success.

Where We're Going

Amplifying our impact by focusing on our purpose. We will continue to empower our co-workers and partners to meet the needs of the moment and the future.

Adapting quickly and developing innovative solutions to connect our vendors and customers with what they need, when they need it.

Setting — then achieving — bold goals. Through our new Corporate Citizenship program, we are focused on setting our strategic approach and operationalizing our efforts to achieve progress.

[1]TD SYNNEX is branded and trades as Tech Data and Tec D in the Asia Pacific Japan region. Both Tech Data and Tec D are TD SYNNEX companies.

Awards and Recognitions

Great Place To Work. Certificada DIC 2021 - DIC 2022 México

Great Place To Work. Certified MAI 2021 - MAI 2022 PORTUGAL

BEST PLACES TO WORK for LGBTQ+ Equality 2022 100% CORPORATE EQUALITY INDEX

BRONZE 2022 ecovadis Sustainability Rating

CRN CHANNEL AWARDS 2022

top EMPLOYER BELGIË BELGIQUE BELGIUM 2022 CERTIFIED EXCELLENCE IN EMPLOYEE CONDITIONS

top EMPLOYER NEDERLAND THE NETHERLANDS 2022 CERTIFIED EXCELLENCE IN EMPLOYEE CONDITIONS

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Our Corporate Citizenship Strategy

It's good business to do good business. With that in mind, we launched our first Corporate Citizenship program within the first six months as a combined company. Our strategy for the program includes a global environmental, social and governance (ESG) framework that will help deliver long-term value for our business, co-workers, investors, vendors, customers and communities.

We informed our ESG framework by engaging key stakeholders through an in-depth materiality assessment. Based on insights from the process, we identified priority ESG areas that are most important to our stakeholders and business.

As a large IT distributor situated in the middle of the supply chain, our company is uniquely positioned to drive meaningful environmental and social change. By sharing our ESG commitments and disclosing our progress, we hope to inspire similar action and progress by our suppliers, vendors and customers.

We are actively working to operationalize our strategy across our global organization. To oversee our strategy, we have created a Global Responsibility steering committee comprised of a cross-regional and cross-functional group of senior leaders. They are supported through our strong partnership with Business for Social Responsibility (BSR), a sustainable business network and consultancy that helped us complete our materiality assessment.

Addressing the UN SDGs

Through our corporate citizenship efforts, we are addressing the following United Nations Sustainable Development Goals (UN SDGs):

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Plotting Our Path Forward: Inside Our First Materiality Assessment

There are many issues that companies can consider when establishing the most sustainable path forward. To make meaningful progress, it's essential to prioritize these issues and take a focused, customized approach. Understanding this, in 2022, we partnered with BSR to conduct an in-depth ESG materiality assessment.

The first step in the process was to create a list of material issues, based on industry standards and relevant reporting frameworks. Next, interviews and surveys with internal and external stakeholders allowed us to rank and contextualize each issue. In the third step, each issue was assigned a score based on various business and stakeholder criteria. Using these scores, the team generated a materiality matrix weighing the importance of the company's top ESG opportunities. The assessment delivered critical insights on a range of sustainability topics. For example, we gained a deeper understanding of our stakeholders' alignment on our environmental goals and our opportunities to lead the technology industry forward. Our stakeholders also affirmed Diversity, Equity and Inclusion (DEI) as an essential element for business success, as well as programs to ensure our co-workers' health, safety and well-being.

Based on these insights, we developed our ESG Framework and corporate citizenship commitments. Together, these provide a roadmap that will unify our organization in driving progress and creating a more resilient future.

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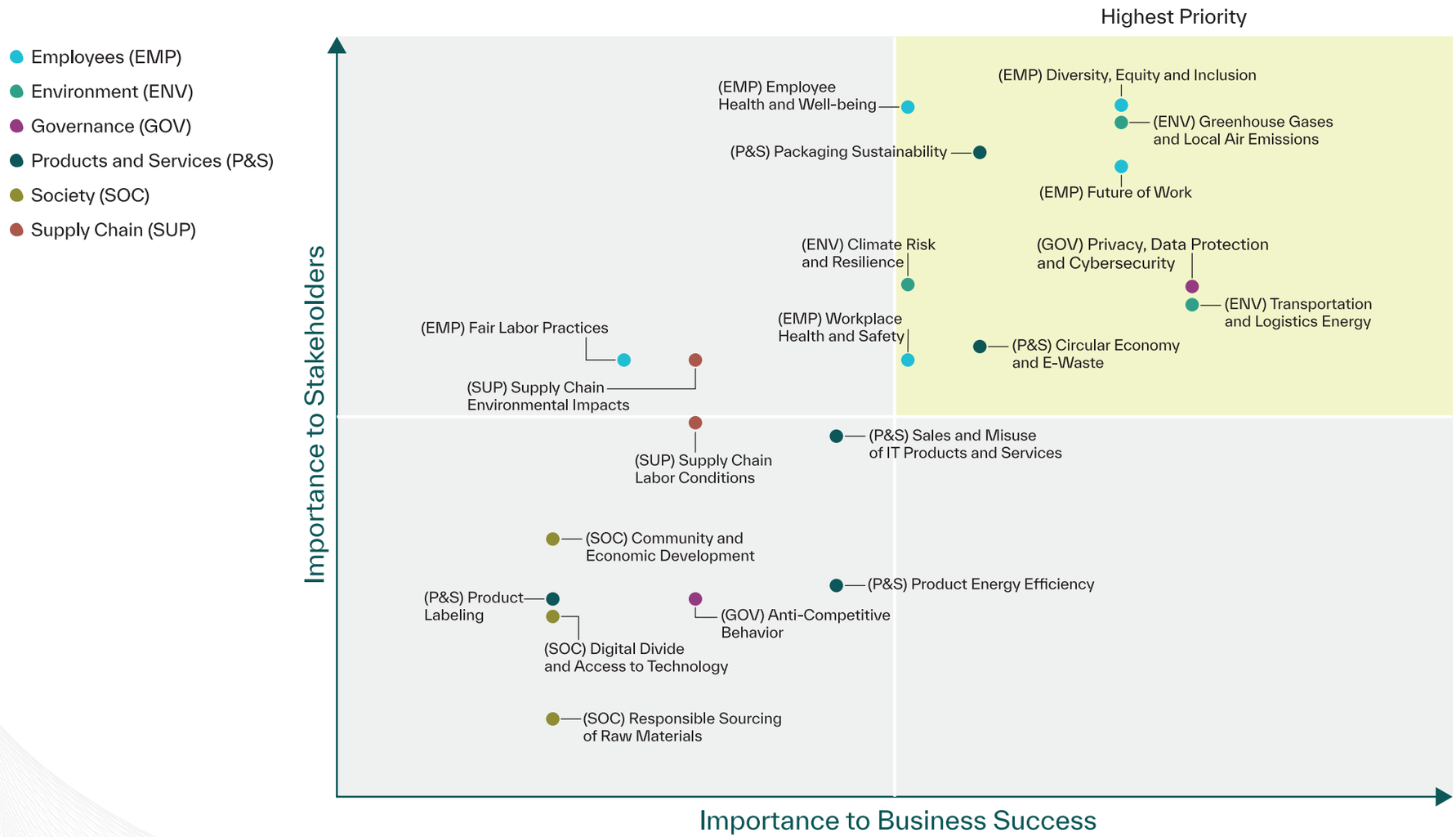
TD SYNNEX Materiality Matrix



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Within our environmental and social pillars, we have established several bold corporate citizenship commitments. Over the next several years, they will drive us to help contribute to a healthier planet, increase diverse representation in our workforce and provide access to technology for those in need.

Our Corporate Citizenship Commitments

Environmental Commitments

As we work to contribute to a healthier planet where our business and communities can thrive, we are committed to lowering our global carbon footprint. To support this work, we are committed to setting emissions-reduction targets, increasing our sustainability initiatives and supporting our customers and vendors. Our goals include:

By 2045:

- In line with our commitment to the Science Based Targets Initiative (SBTi), achieve net-zero greenhouse gas (GHG) emissions.

Additional goals:

- Embed circular economy principles into our product life-cycle management strategy and partner with stakeholders to minimize waste through repairs, refurbishment and recycling.
- Deploy Environmental Management Systems such as the International Organization for Standardization ISO 14001.

Social Commitments

Our commitment to social responsibility starts by creating an inclusive and welcoming environment for our co-workers. To support that environment, we are committed to increasing diversity in our workforce and ensuring equitable programs and practices. We also aim to double co-worker participation in our seven business resource groups (BRGs), listed on page 22 in this report, to drive our social impact. As our business grows, we are committed to increasing diversity in our business partner ecosystem and working with partners to help bridge the digital divide. Our social goals include:

By 2025:

- Increase representation of underrepresented groups in our workforce.
- Double co-worker participation in our BRGs.

By 2030:

- Increase representation of those who identify as women to 50% of our workforce and 40% of our people leaders.

Additional goals:

- Increase the diversity of our partner ecosystem.
- Help bridge the digital divide by providing devices, digital skills training, internet connectivity and technical support to underserved communities and leverage partnerships with similarly focused nonprofits, such as Human I-T, to digitally equip approximately 20,000 households — touching the lives of 60,000 people.

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Environmental Sustainability

At TD SYNNEX, we share a vision for a vibrant, interconnected world. Increasingly, however, the effects of climate change pose an immediate threat to this vision. As a result, one thing that's clear for those in the technology industry and beyond: The time for purposeful environmental action is now. Through our new Corporate Citizenship program, we are working to lower our global carbon footprint, expand the circular economy and deliver education and thought leadership by taking a coordinated, collaborative approach. We have committed to the Science Based Targets initiative (SBTi) Business Ambition Pledge and established a target to achieve net-zero GHG emissions in our global operations by 2045, with many of our locations aligning with even more aggressive timelines and locally appropriate guidelines.

Along the way, we plan to set targets for emissions reductions and increase our sustainability initiatives worldwide. We are committed to advancing the circular economy by partnering with our stakeholders to maximize the value of technology and minimize waste. To better understand our environmental impact and our opportunities to improve, we have conducted internal assessments and benchmarking. We are also deploying environmental management systems, aligning with international standards and reporting our performance through CDP. We recognize that sustainability is a journey and we are confident that we can drive meaningful change across our business and the IT ecosystem.

2022 Highlights

Pillar 1: Education and Thought Leadership

- Launched a module-based sustainability training program.
- Our first two courses "Sustainability Essentials" and "Circular Economy" were launched.

Pillar 2: Sustainability Metrics and Reporting

- Achieved a C score of Awareness on our first CDP assessment as TD SYNNEX.
- 12 sites are Energy Star, LEED or BREEAM certified offices.
- Implemented an ESG Accounting tool for data collection.

Pillar 3: Climate Mitigation and Greenhouse Gases

- Committed to achieving net-zero GHG emissions in our global operations by 2045.
- In 2023 we will submit our near-term emissions targets to SBTi for approval.
- Launched a partnership with the University of South Florida to help advance our net-zero carbon ambitions at our Clearwater, Florida, headquarters.
- Established a global, internal TD SYNNEX working group specializing in Sustainable Transportation and Logistics.

Pillar 4: Circular Economy

- In 2021 diverted 350,000 mobile handsets from landfills through TD SYNNEX Renew's mobile trade-in program.
- Established a global, internal TD SYNNEX working group specializing in Circular Economy.

Pillar 5: Culture

- Planted 30,256 trees in East Africa through our ongoing partnership with Treedom.

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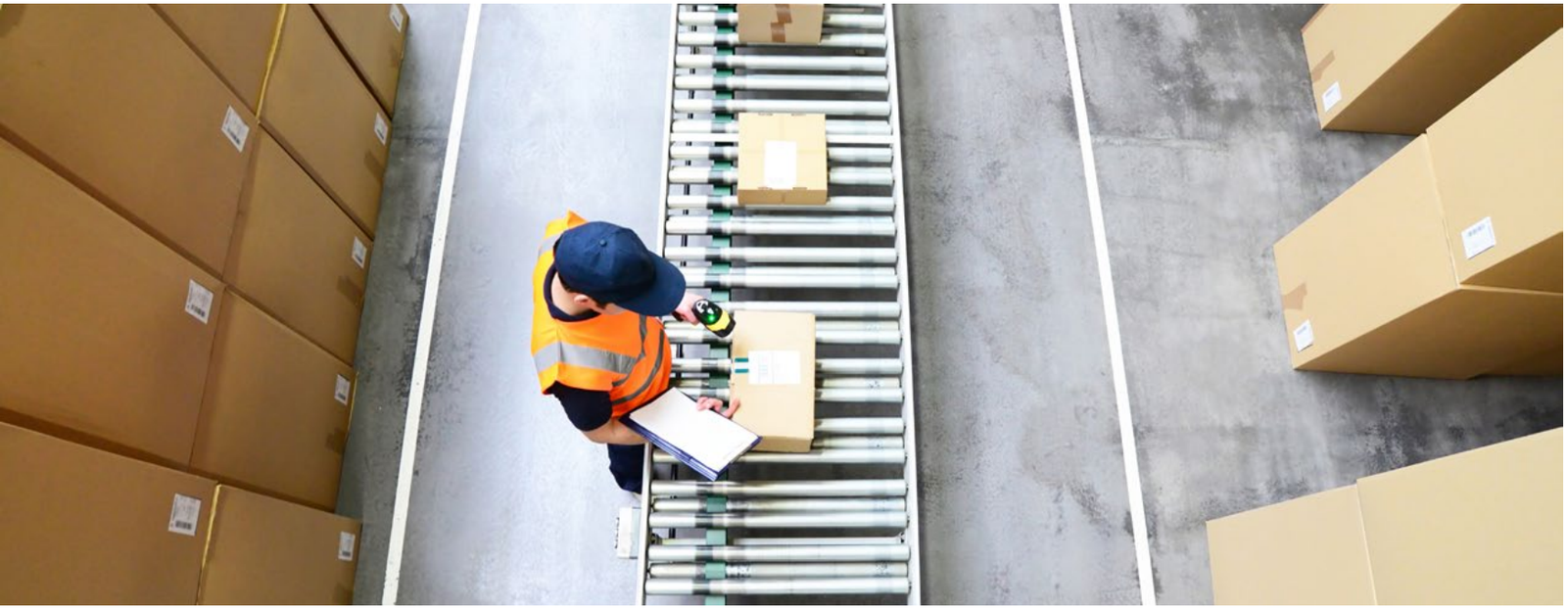

Reducing Our Carbon Footprint

Climate action can't wait, so we've made it our environmental priority. We began our carbon-reduction journey in September 2021, when we signed the SBTi's Business Ambition Pledge. In line with the Paris Agreement — which aims to limit global warming to pre-industrial levels[2] — we committed to achieving net-zero GHG emissions in our global operations by 2045. To get there, we're focused on minimizing the carbon footprint of our operations while working with partners to help decarbonize the IT ecosystem. We are also implementing data management systems to enhance our collection and disclosure of GHG emissions data. These efforts will help make up our carbon-reduction roadmap, which will outline our pathway forward.

[2]United Nations, "The Paris Agreement."

Promoting Grassroots Action

Sometimes the initiatives that push our company forward grow from the bottom up. That's been the case with Climate Parliament, a co-worker-led initiative to achieve climate neutrality in our Benelux region operations by 2030.

Climate Parliament began in early 2021 with a group of about 25 co-workers from Belgium and the Netherlands. Prompted by a call to action by leaders in our Benelux region, the group volunteered for a five-day training on design thinking. The training inspired them to launch four initiatives aimed at mitigating climate change through green mobility, green transportation, zero waste and energy-consumption awareness. The group also helped the region achieve ISO 14001 certification for improved environmental management practices.

In 2022, the group's participation nearly doubled, and added another initiative, the Green Certificate Program: working with customers to reduce their carbon emissions caused by transportation. When emissions have been reduced the customer receives a TD SYNNEX Green Certificate, which can be prolonged every quarter. We have similar "Green Teams" in Germany, Iberia, Italy and the Nordics region. In the Americas, we have teams in Greenville, South Carolina, and Costa Rica. We plan to expand these co-worker-led teams around the world. The goal is to empower co-workers to inspire their colleagues, customers and vendors in accompanying TD SYNNEX on its carbon-neutral journey. Additionally, TD SYNNEX's wholly owned subsidiary Hyve Solutions recently launched their "Hyve Environmental Initiative." This initiative has a similar goal of harnessing the interests and creativity of Hyve Solutions' global co-worker community to accelerate progress in Hyve's environmental sustainability performance.

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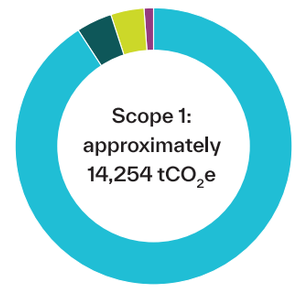
Measuring Our Emissions

Assessing our carbon footprint is the first step in effectively reducing it. With that in mind, we recently calculated our global carbon footprint for FY2022 for locations within our operation control. Our Scope 1 (direct) emissions primarily come from natural gas that we burn for heat, while our Scope 2 (indirect) emissions come from third parties that generate our electricity. To lower these categories, we are working to reduce our energy consumption and use of fossil fuels.

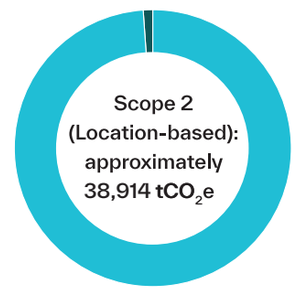
Our biggest challenge is calculating and lowering our Scope 3 (value chain) emissions, which account for most of our global carbon footprint. They are generated by our vendors as they produce the goods and services we distribute, as well as through the transportation and use of the products we bring to market. We are currently refining our data collection and calculation tools to better quantify these. The key to tackling this challenge is to promote circular economy principles and to shift to greener transportation and renewable fuels. One of the ways we are addressing our carbon impact is through our European Travel Policy, which encourages co-workers to be judicious about face-to-face meetings, make trips multi-purpose, and prioritize transportation with a lighter carbon footprint, like rail rather than air. For instances when in-person meetings are necessary, we have partnered with Climate Partner, which specializes in helping companies offset CO_2 emissions, to fund certified projects that have a positive and direct impact on communities. In 2022, our partnership resulted in the offset of 1,991 tCO_2e, which was certified to us by Climate Partner, investing in two high-quality, verified projects: the construction and operation of Mauritius' first large-scale solar plant (Verified Carbon Standard, VCS), and various photovoltaic plants in five different states of India (Gold Standard, GS VER).

When certifying according to ISO 14001, our sites in Europe assume an 80% renewable energy procurement target in the following year, as long as renewable electricity is available in the specific country and leasing contracts allow for this possibility. Additionally, air travel booked through our booking agency automatically calculates and adds a carbon offset fee, which is covered by the company.

FY2022 Scope 1 and 2 Emissions (metric tons)[3]



- Natural gas: 12,922 (91%)
- Refrigerants: 587 (4%)
- Gasoline/petrol: 528 (4%)
- Other fuels: 217 (1%)



- Electricity: 38,710 (99%)
- District heating: 204 (1%)

[3]Please refer to pg. 32.

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Creating a TD SYNNEX Forest with Treedom

Without our dedicated co-workers, progress toward our climate commitments wouldn't be possible. So, for TD SYNNEX's one-year anniversary, we wanted to find a creative and climate-friendly way to honor them and continue to embed a culture of impact across the organization. The result was our partnership with Treedom, which planted a tree for each of our approximately 23,500 full-time co-workers around the world, with additional trees planted for each co-worker who joined TD SYNNEX throughout the year. This year, TD SYNNEX was honored to receive Treedom's "Bold and Brave Award" in recognition of the company's efforts to push forward boldly and go above and beyond in pursuit of the mission to Green the Planet.

Through this partnership, Treedom has so far planted 30,256 trees in East Africa. Together, these trees make up the "TD SYNNEX forest," which supports the environment by helping to protect biodiversity, mitigate soil erosion and desertification and sequester carbon. The trees also bear fruit that local farmers can harvest, which helps to bolster the local economies where the trees are planted. The project adds to the work of TD SYNNEX co-workers in Europe, who, in 2021, were gifted trees to redeem through Treedom for a "future dream forest." TD SYNNEX has committed to planting a tree for each new TD SYNNEX employee, to continue the tradition and increase our impact.

By the Numbers: Measuring the Impact of the TD SYNNEX Forest

7,950,750kg

The TD SYNNEX Forest is responsible for absorbing 7,950,750kg of CO_2.

30,256

We've planted 30,256 trees worldwide to date.

1,780

Over 1,780 native farmers were involved in planting the forest.

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Optimizing Our Operations

To reduce our carbon footprint, we are focused on enhancing environmental sustainability across our global organization. Our approach is to invest in sustainable infrastructure while bolstering our sites' grassroots projects. For example, co-workers in our Climate Parliament introduced an initiative for greener commuting that began in Europe and has gained interest at our Clearwater, Florida, headquarters. In the United Kingdom, co-workers created in-person event guidelines to proactively work toward delivering a fully environmentally friendly experience. By providing user-friendly checklists for all elements of an event — including catering, accommodation, travel, venue, collateral and merchandising — we aim to reduce the amount of energy, waste and carbon emissions from each event.

To reduce our energy impact, we have invested in five transformative solar projects in Aalst, Belgium; Maplewood, U.K.; Swedesboro, New Jersey; Tempe, Arizona; and in one of our co-headquarters locations of Fremont, California, which has generated more than 9,800 MWh of electricity since the system began operations in 2013. The most recent project installed over 500 panels on the roof of our Maplewood, U.K., location, enabling approximately 185.06 MWh of electricity generated for on-site use.

In 2022, we launched a partnership with the University of South Florida (USF) that brought students together to engage in exercises based on our company's sustainability data, with a focus on improving our key performance indicator (KPI) processes. They have conducted on-site assessments at our headquarters in Clearwater, Florida, and identified solar generation and workplace environment possibilities to decarbonize our operations and advance our net-zero commitment.

As we increase our sustainability initiatives, we're proud of the recognition our teams have received. In China, we recently earned an excellence-level Wastewi$e Certificate via Hong Kong Green Organization Certification (HKGOC). The certificate is HKGOC's top award for waste reduction and recycling. Meanwhile, in France, we have achieved ISO 9001 and 14001 certifications and earned EcoVadis' Platinum Medal for our sustainable management system, meaning that we scored in the top 1%. In all, over 50 TD SYNNEX locations are certified through ISO 9001, ISO 14001, or both. Additionally, we achieved EcoVadis' Bronze Medal for our operations as TD SYNNEX, as well as LEED, BREEAM, or Energy Star certification for our sites in the following locations:

- Alcobendas, Madrid, Spain
- Maplewood, United Kingdom
- Stockholm, Sweden
- San Antonio, Texas, United States
- Chino, California, United States
- Rialto, California, United States
- Herndon, Virginia, United States
- Espoo, Finland
- Warsaw, Poland
- Bor, Czech Republic
- Bangkok, Thailand
- Sydney, Australia

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By the Numbers: A Smaller Carbon Footprint in Clearwater, Florida

4,000

Completed LED lighting on approximately 4,000 lights and added multizone HVAC occupancy sensing at our Clearwater HQ.

550

Achieved an estimated annual GHG reduction of more than 550 metric tons of CO_2e.

When we refurbished our Bracknell, U.K., offices, we wanted to minimize waste. By partnering with the charity Waste to Wonder, we donated office furniture to the Not Alone Foundation Trust, which serves underprivileged children in Ghana, West Africa. We plan to adopt the same process as we move and refurbish other U.K. sites.

10 Ways We're Reducing Our Carbon Footprint Around the World

1. **Shifting to energy-efficient lighting,** such as zone lighting and LEDs
2. **Implementing temperature regulation** at our data centers and facilities
3. **Adopting energy-efficient servers** such as those used in Singapore
4. **Investing in energy-efficient conveyor systems** at our North American logistics centers
5. **Introducing green transportation,** through practices like load optimization and by investing in electric vehicles and charging stations
6. **Installing solar panels** including several large-scale projects in the U.S.
7. **E-waste and recycling programs** at facilities throughout the U.S. and Europe
8. **Minimizing waste-to-landfill** by reusing and optimizing packaging, donating office furniture and avoiding single-use office products
9. **Leveraging partnerships,** including with the University of South Florida to optimize our Clearwater headquarters
10. **Environmental progress,** including an EcoVadis assessment, ISO 14001 certification and Hong Kong Green Organization certification

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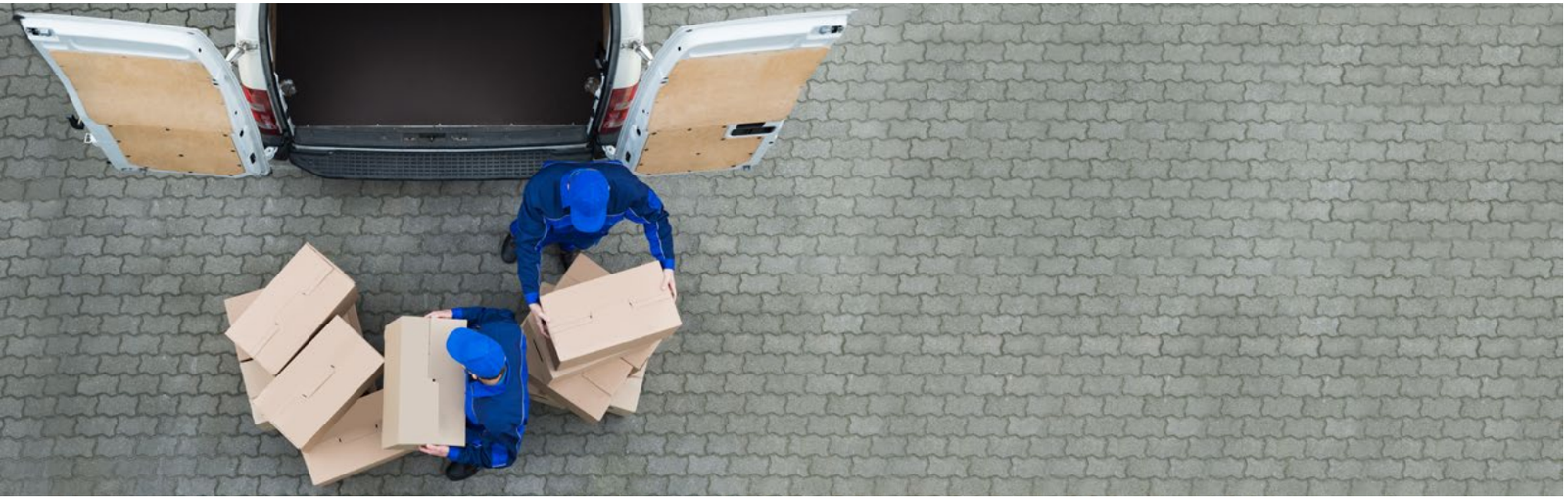
Accelerating Sustainable Transportation and Logistics

As a company in the middle of the technology value chain, transportation and logistics are critical to our operations. However, these areas are also large contributors to our carbon footprint. This isn't unique to TD SYNNEX — according to the Environmental Protection Agency, transportation is the largest contributor of U.S. GHG emissions.[4] The way we see it, our company has a big opportunity to reduce our GHG emissions by finding more sustainable transportation and logistics solutions.

To address these issues, we recently launched an area of focus on sustainable transportation and logistics. This group will help outline goals, develop KPIs and identify specific initiatives that will allow us to accelerate sustainable transportation and logistics. This enables us to prioritize our efforts related to working with logistics partners, optimizing loads and investigating sustainable fuels, and working with suppliers to reduce packaging weight, which saves fuel and the associated emissions.

In our Benelux region, we talk to our carriers to make the "last mile" green in all major cities. Our goal is to work toward electric transportation alternatives within the major cities where we deliver to our end customers. In addition, the group started a Green Certificate Program, working with customers to reduce their carbon emissions caused by transportation. When emissions have been reduced, the customer receives a TD SYNNEX Green Certificate, which can be renewed every quarter.



[4]United States Environmental Protection Agency, "Carbon Pollution from Transportation."

Working Toward Energy Sobriety in France

In terms of our company's environmental impact, energy consumption plays a major role. That was one of our French team's key insights as they deployed the ISO 14001 standard in 2019. As a result, they are focused on achieving energy sobriety by reducing the frequency and intensity of the region's overall energy use. The team's first step was to create an action plan with ambitious water, gas and electricity reduction targets set for 2024, 2030, 2040 and 2050. To achieve these targets, they have developed an energy sobriety plan focused on three areas:

- **Reducing** energy consumption (in terms of water, electricity and gas).
- **Optimizing** their operations to support cleaner consumption patterns and increase the use of renewable energy.
- **Anticipating** potential shortages or challenges related to the carbon impacts of current consumption patterns.

So far, the plan has prompted a variety of actions that have led to promising results. For example, in 2021, the team achieved a 20.6% reduction in its electricity consumption compared to 2019. Building on this success, they intensified their efforts in 2022. Plans are underway to deploy the ISO 50001 standard for energy management and begin regular internal and external energy audits. The region is also training its co-workers to become "eco-responsible workers" — including fighting against at-home and on-the-job energy waste.

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Promoting the Circular Economy

Usually, circular products are associated with applying circular economy principles to the design phase of products, such as design for durability or using secondary materials instead of virgin. However, design alone does not guarantee that products will be collected and cycled back at the end of their use. Thus, a circular economy for IT requires not only circular products, but a holistic circular system of products, services, networks of actors and supporting infrastructure. Companies that want to offer circular products to their customers will have to actively establish such a system collaborating with value chain partners to manage the different dependencies and monitor the system's effectiveness.

One way technology companies can boost environmental progress is by combatting e-waste — or waste from electrical and electronic equipment. According to the United Nations, e-waste is one of the fastest-growing waste streams, with humans producing an estimated 53.6 megatons (Mt) of e-waste in 2019 alone.[5] Beyond crowding landfills, many types of e-waste, such as batteries, contain heavy metals, so improper disposal can contaminate soil and waterways and be harmful to people's health. This is a pressing challenge — and an important opportunity for our industry to accelerate positive change.

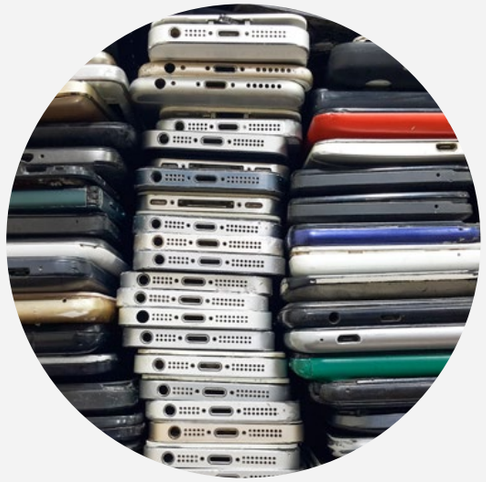
Accordingly, TD SYNNEX is working toward incorporating circular economy principles into our product life-cycle management strategy. We also provide tools, services and other resources that support and encourage our partners to do the same. In 2021, we established areas of specialization within the company to address and manage issues related to the circular economy. By embracing the four R's — reduce, reuse, repair and recycle — this team is leading our effort to collectively minimize waste by maximizing the long-term value of our products.

Shyft Global Services, a subsidiary of TD SYNNEX, delivers end-to-end product and customer life cycle management services for original equipment manufacturers and other technology innovators. Outsourcing downstream logistics and related services to a global partner like Shyft helps technology companies adopt a circular economy philosophy, which is important in reducing the impact of their IT infrastructure, extending the product life cycle and minimizing e-waste. Building upon our former Global Lifecycle Management organization and other global services teams, Shyft brings together world-class facilities, a robust infrastructure and more than 1,500 service professionals and IT experts from around the globe. The result of these efforts is that approximately 550 tonnes of repaired computer, storage, network, broadband and retail products were returned to service.

Similarly, in 2022, we expanded services in TD SYNNEX Renew's device trade-in program. Renew includes an online portal that resellers, retailers and dealers can use to provide a customer-friendly device trade-in process. In fact, during the year, our mobile device trade-in program saw 30% growth and in 2021 we diverted approximately 350,000 mobile handsets from landfills by either reusing or recycling them from our reseller's customers.

[5]United Nations Institute for Training and Research, "Global Transboundary E-waste Flows Monitor 2022."

By the Numbers: Reducing Impact Through Reuse



By giving a second life to devices, TD SYNNEX Renew has provided the following environmental benefits:

128
We saved the water of approximately 128 Olympic swimming pools.

0.20
We reused approximately 0.20 tonnes of precious material.

+33
We preserved over 33 tonnes of ferrous materials.

+42
We diverted over 42kg of rare material from e-waste disposal.

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This avoided an estimated 38,000 tonnes of CO_2 and saved enough metals to produce the equivalent of 12 mid-sized cars. We also improved the functionality of our InTouch e-commerce platform, currently in use in France with plans to expand globally, to guide customers toward products that are developed with sustainability in mind. It's important to note that various regions have unique regulations surrounding the production and disposal of technology products, so our teams work hard to ensure compliance to do what's required to protect our communities and environment.

Another TD SYNNEX program that contributes to the circular economy is our sustainable subscription solution for both B2B and B2C resellers known as Tech-as-a-Service (TaaS). The TaaS program enables resellers to offer flexible finance plans, including leases to their small and medium sized business customers whereby hardware, software and services can be bundled into single recurrent payments. The hardware is returned at the end of the program, where it is given a second life. This prevents the unnecessary storage of depreciating assets for long periods of time, as well as avoiding any improper disposal.

Moving Waste to Wonder in Our Facilities

As part of our commitment to reduce our overall carbon impact and move toward net-zero carbon, TD SYNNEX was excited to work with partner organization the Waste to Wonder Trust to repurpose furniture following our Bracknell office refurbishment. The donated chairs, desks and other items prevented approximately 10,000 kilograms of material from going to landfill and avoided the emission of approximately 18,000 kilograms of carbon in virgin materials, harvesting and manufacturing. The Waste to Wonder Trust seeks out and refurbishes IT and other good quality office equipment and works with other charities to support children in the U.K. and 19 other countries. The items donated by TD SYNNEX were passed from the Waste to Wonder Trust to the Not Alone Foundation Trust Ghana, where we are certain they will be put to good and productive use. The items diverted from landfill as a result of this partnership include 200 wooden desks, 200 fabric desk screens, 60 wooden storage units, 40 chairs, four tables and two small settees.

We plan to repeat this process when TD SYNNEX relocates its Basingstoke offices to an adjacent building that is more energy efficient early in 2023.

Sustainability Practices in Our New Stockholm Office

Our new office in Stockholm, Sweden, was designed and built with environmental, social and economic sustainability in mind. The new office boasts state-of-the-art finishings and technology, as well as mindful use of used equipment and furniture. The office is optimally located to allow for commuting by public transport, and is built to support a hybrid workforce, enabling a much lower commuting footprint. By designing the space well, we are able to occupy fewer square meters, thus saving electricity and water use. All of these features enable us to cater to as many people as possible while utilizing the planet's resources with long-term sustainablity in mind.

Ensuring Responsible Packaging and Materials Use Throughout the Supply Chain

Yet another effort focuses on protecting users and the environment by ensuring that products we bring into the market are properly labeled and include necessary safety warnings and handling instructions.

TD SYNNEX further takes action to ensure that vendors are selling compliant products. This includes a mindful usage of raw materials and chemicals; and reducing hazardous substances in materials, products and packaging. Our goal is to have waste related to our vendor's products, batteries and packaging be collected, recycled and disposed of properly.

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Education and Thought Leadership: Launching Our Badge Program

Knowledge sharing is one of the most powerful tools we can use to create a more sustainable future. We recently developed and are disseminating an industry-leading training program to provide our co-workers, vendors, customers, partners and other IT leaders with critical information about sustainable practices. Currently, the program includes two modules, with plans to expand into other ESG topic areas soon. The two existing modules are focused on sustainability essentials and the circular economy, and compile leading sustainability practices from vendors in addition to TD SYNNEX's own practices. They contain explanations, graphs and videos, with participants earning a badge upon the training's completion. We see it as a badge of honor for investing in new knowledge that can support our environment and communities.

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4 QUALITY EDUCATION

5 GENDER EQUALITY

Social Responsibility

TD SYNNEX is proud of its co-workers, who represent the best and brightest in the IT industry and work every day to rewrite the rules of what technology distribution can do. Our co-workers are strategic thinkers who are passionate about their work and want to make a positive impact on their communities and the world. Through a servant leadership approach, we empower them to innovate new approaches and lead local initiatives. As we learn from their efforts, we leverage our company's global footprint to help them expand their reach and success. Through our new social strategy, which is focused on our company, culture and people, we will further empower and inspire this powerful team.

2022 Highlights

- Achieved 27% female representation at the director and above level
- Awarded 7 college scholarships to co-workers and their families by expanding our annual Huang Leadership Development Scholarship
- Raised $17M to support TD SYNNEX Share the Magic program since its inception

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Connecting Our Co-Workers Across the Globe

Our business is all about creating connections, so in the past year, we focused on the values that bring us together. We value inclusion and the unique backgrounds, perspectives and experiences that make each of us who we are. We value collaboration — both with our co-workers and our value chain partners. We value character, as true innovation requires accountability and trust. And we value excellence; when we deliver for our customers, partners and communities, we all win.

Our company's success stems from our ability to attract and develop co-workers who embody these values each day. We seek people with a can-do attitude who are eager to tackle new challenges in a workplace where they can thrive. As we expand our global workforce, we're committed to increasing diversity, including in leadership roles. We're also invested in ensuring ample opportunities for co-workers to connect, learn and lead. Crucially, we prioritize our co-workers' personal and family health and wellness. From the candidate phase all the way through succession planning, we want every co-worker to look back on a great experience.

Ensuring a Safe Workplace for All

We believe that safety is a shared responsibility, and that we can ensure future safety through a combination of strong work practices and the vigilance of every one of our co-workers. Our objective is to provide a safe workplace and environment for all co-workers and our goal is zero accidents and injuries. We work to achieve this by following the guidance of applicable Occupational Safety & Health Administration (OSHA) standards, continually reviewing work practices, and analyzing any incidents for ways to improve. We provide a wide variety of safety training courses — delivered when co-workers are hired, based on their job description, prior to use of certain equipment, or annually — as appropriate to the situation.

Reimagining Our Future Workplaces

There are so many ways that our work environments can shape our daily experience. At TD SYNNEX, we're taking this into account as we design and refabricate offices. For example, in some locations, we're planning to include wellness spaces for people to concentrate, take a break from their screens or unwind. In our larger locations, we are also creating mothers' rooms to support co-workers and their families, following the lead of our locations in Clearwater, Fremont and Greenville. Another new feature will be multi-faith areas, which will enhance our culture of inclusion. The idea is to increase flexibility and build new spaces where people feel comfortable and welcomed by design.

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A Social Strategy that Puts People First

Company

We prioritize accountability and make sure that resources, processes and measurements are in place to support our commitments and ensure that every co-worker understands their role.

Culture

We know our differences make the difference. We value, respect and celebrate our diversity. Through our councils, BRGs and our co-workers, we create opportunities to educate, celebrate and recognize our diverse co-worker communities and our inclusive culture.

Community

We emphasize corporate citizenship to engage and uplift our local communities and we leverage our position to help build a diverse and robust IT ecosystem.

By the Numbers: Making TD SYNNEX a Great Place to Work

As we created TD SYNNEX, we had an important opportunity to bring forward the defining cultures of our legacy companies, SYNNEX and Tech Data. Following the merger, we put enormous energy into prioritizing and guiding our company's culture.

In 2022, we were proud to earn several awards that recognize our culture and caring environment, including Forbes' America's Best Employers For Diversity, FORTUNE World's Most Admired Companies, The Human Rights Campaign's Best Places to Work for LGBTQ+ Equality and Great Place to Work-Certified™ in the United States. Great Place to Work-Certified™ is a prestigious recognition based on what co-workers say about their experience working at our company. In fact, 74% of co-workers said TD SYNNEX is a great place to work — putting us 17 points higher than the average U.S. company. Here are some other insights co-workers have provided about working at TD SYNNEX:[6]

85%

85% of co-workers said they felt welcomed when they joined TD SYNNEX.

81%

81% of co-workers said our management trusts people to do a good job.

84%

84% of co-workers said people here are given a lot of responsibility.

[6]US-only figures.

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Investing in The Power of Us

At TD SYNNEX, we talk a lot about The Power of Us, our employee value proposition, which teams of co-workers inspired and created early on in our evolution as a new company. Here's what we deliver to them as they help us deliver great results:

An environment rooted in the principles of DEI

It's not just about words on our website — it's about fair hiring and promotion practices and an environment that brings us together to celebrate the differences that make us who we are.

Environmental responsibility

Our co-workers know we're committed to climate action and environmental sustainability, and we empower them to help us make progress toward our goals each day.

Community engagement

We encourage our co-workers to become leaders in their local communities by joining us in volunteering our collective time and expertise to build resources that make life better for those in need.

Recognition and awards

Great work should be recognized! To fuel our co-workers' commitment to helping our company deliver great outcomes, we award and acknowledge their exceptional performance — in some cases on the spot.

Promoting growth

When it comes to realizing co-workers' career ambitions, joining us is just the start. We provide opportunities to learn and grow on the job and offer a range of resources for learning and development.

Supporting health and wellness

We provide comprehensive benefits, training and resources to help our co-workers and their families stay well — not only physically but emotionally and mentally, too.

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Affirming that Our Differences Make the Difference

When people join our company, they do so for a multitude of reasons. However, one that we hear over and over is that our culture and co-workers give us an edge. People are eager for the chance to connect with a vibrant, diverse and globally recognized team. Here, the principles of DEI aren't stand-alone concepts — they are foundational to all we do.

Recently, we launched a DEI strategy to strengthen our pillars of company, culture and community. Our central DEI team oversees this strategy, with support from leaders and co-workers across our sites. Through our DEI roadmap, we are driven to foster a diverse workforce, an inclusive culture and programs and practices that are equitable for all. We are dedicated to providing opportunities for DEI-focused education, awareness and engagement. To help make this effort come to life, TD SYNNEX has committed to having a diverse Board, with members coming from a variety of industries and backgrounds. Currently, 55% of our Board identifies as female or a member of a minority group.

TD SYNNEX is also committed to the growth of our Supplier Diversity program, which aims to increase direct and indirect spending with diverse businesses, including minority, veteran, people with disabilities, LGBTQ+ and women-owned businesses. We have taken concrete steps in the first year as a combined company to create an ongoing diverse supplier spend database, to embed supplier diversity as part of ongoing sourcing practices, and to identify key areas of opportunity to grow spend with existing and new diverse suppliers. Additionally, we have asked several of our key supply partners to partner with us in measuring Tier 2 diverse spend associated with our purchases from them. As all these plans continue to solidify, we are looking to grow our diverse supply base by about 20% in the coming 12 to 18 months.

Advancing Our Social Commitments

Through our corporate responsibility commitments, we are building on our legacy companies' history as a leader in promoting and practicing the principles of DEI.

By 2025:

- We will increase representation of underrepresented groups
- We will double co-worker participation in our Business Resource Groups

By 2030:

- We will increase representation of people who identify as women to 50% of our workforce
- We will increase representation of people who identify as women to 40% of leadership roles

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Bolstering Inclusion and Community through Business Resource Groups (BRGs)

An important component of our DEI strategy is to support and grow our seven BRGs. These inclusive, co-worker-led communities are centered around underrepresented affinities and identities. Through internal and external engagement opportunities, our BRGs provide opportunities for co-workers to have meaningful and inclusive conversations, celebrate cultural differences, give back to our surrounding communities and develop skills to achieve their personal and professional goals. They also serve as powerful advisory networks for leaders and decision makers at TD SYNNEX, amplifying their communities' needs in order to influence positive organizational change.

While many of our BRGs began in North America, we are excited to continue expanding them across the globe. For example, Elevate and Spectrum have expanded their reach with new chapters in many European countries over the last few years, and in 2022, one of our newest BRGs, Embrace, was established and launched in the United Kingdom and Ireland. Plans are underway to launch additional groups and double co-worker participation by 2025.

Our Business Resource Groups Include:

ELEVATE

Dedicated to attracting, retaining and advancing women, founded in 2012.

PATRIOTS

Dedicated to recruiting and supporting military veterans, active service personnel and military family members, founded in 2013.

SPECTRUM

Dedicated to recognizing, advancing and supporting LGBTQ+ co-workers, founded in 2016.

BEACON

Dedicated to recognizing, empowering and advancing Black co-workers, founded in 2017.

FUERZA

Dedicated to empowering, developing and celebrating Hispanic and Latinx co-workers, founded in 2019.

EMBRACE

Dedicated to celebrating cultural, ethnic and religious differences and fostering a welcoming and equitable workplace, founded in 2022.

RISE

Dedicated to celebrating, supporting and advancing Asian and Pacific Islander co-workers, founded in 2022.

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By the Numbers: Partnership for Disability Inclusion

Since 2011, the Barcelona, Spain, office of TD SYNNEX has been collaborating with Randstad Foundation, the non-profit arm of HR services company Randstad established in 2004, to integrate people at risk of exclusion and with disabilities into the workforce and successful careers. Contributions to the Randstad Foundation assist in the development of actions to increase inclusion, raise awareness about disability and ensure the development of social impact strategies. Thanks in large part to our donations over the last 11 years, we have seen the following results:

300
Assisted and guided almost 300 people.

120
Integrated almost 120 people in ordinary companies.

170
Trained more than 170 people.

Local and Global Diversity, Equity and Inclusion (DEI) Milestones

Goal	Achieved
Increase representation of underrepresented groups by 2025	Launched our global DEI strategy. Established a DEI Executive Council chaired by our CEO and made up of our executive leadership team. Additionally, established four regional DEI Councils (APJ, Europe, Latin America and North America). Launched a recruitment directive to ensure equal representation when sourcing and interviewing for people leader roles. Advanced European DEI Council priorities to address the workforce gender imbalance, cultivate an inclusive culture and enhance the disability employment program.
Double co-worker participation in our Business Resource Groups (BRGs) by 2025	Increased co-worker participation through the creation of two new BRGs, Rise and Embrace.
We will increase representation of people who identify as women to 50% of our workforce by 2030	Established listening circles to provide women with a safe and confidential space to discuss workplace and personal challenges.
Increase representation of people who identify as women to 40% of leadership roles by 2030	Reached 27% female representation at the director and above level. Developed a Mentoring Program to support and guide women senior managers and directors and APJ.
Improve our pay equity position across the globe through our compensation and benefits programs	Moved to a single, harmonized job evaluation and grading structure across a significant portion of our global footprint, to enable fair and consistent compensation decision-making and protect against discrimination and inequity. Significant harmonization of benefits programs.
Evaluate promotion practices for fairness for all co-workers	Created a workstream to increase employment and development opportunities for people with disabilities.

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Committing to Our Communities

When our people are working toward a greater purpose, they can do incredible things. Dating back to our legacy companies, we have always taken pride in making a difference for our local communities. Today, TD SYNNEX is building on this tradition with community commitments focused on three pillars: digital divide, children and wellness. Through our Community Relations program, we are working to align our efforts and maximize our co-worker and community impact. We know that when we put our hearts into our work, the benefits go both ways.

Expanding Our Community Relations Program

At TD SYNNEX, we are focused on aligning and expanding our collective efforts. Many of our enterprise-level initiatives are currently based within the U.S. As we build our Community Relations program, we plan to gradually expand them to include leaders and co-workers from sites across the world.

Encouraging Co-Worker Engagement

Not only is volunteering a great way of giving back, it's also a great way for co-workers to get to know one another outside of work. We are currently working to grow a robust Volunteer Ambassador Network, which brings co-workers together to organize volunteer events that support their local communities.

Recently, we established two companywide volunteerism programs — Volunteer Month and Next Meal Campaign. December represents our Volunteer Month and is the first month of our fiscal year, a wonderful time to share TD SYNNEX's commitment to communities where we have a presence. Co-workers are encouraged to give the gift of time by volunteering within their communities through TD SYNNEX community partners or preferred local organizations.

In July, we focus on our annual Next Meal Campaign. Each year, the campaign brings co-workers together to partner with local organizations focused on combatting food insecurity.

TD SYNNEX's Share the Magic campaign is the focal point of our fundraising efforts. Co-workers from our legacy company, SYNNEX, launched the campaign 11 years ago at what is now TD SYNNEX's location in Greenville, South Carolina. Today, the campaign has expanded across North America with plans to further expand its reach in years to come. Share the Magic has raised over $17 million over the course of 11 years for 12 beneficiaries. They include Children's Hospital Colorado, FIRST Canada and Make-a-Wish South Carolina, to name a few.

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Our Community Pillars

Making an impact on local communities has been a point of pride for TD SYNNEX throughout its history and the history of its legacy companies. TD SYNNEX is continuing its commitment to community support with a focus on the pillars of bridging the digital divide, supporting health and wellness, and investing in children and education.

Digital Divide

- **We believe** that anyone can do great things with technology — but first, they need access.
- **We're focused on** bridging the digital divide by ensuring communities not only have access to devices but to digital literacy programs.
- **We're making it happen** by partnering with organizations like Human-I-T and PCs for People.

Wellness

- **We believe** that health and wellness are essential for our communities to thrive.
- **We're focused on** taking action around the globe to respond to unique challenges and situations.

Children

- **We believe** that unlocking potential for all starts early and never truly ends.
- **We're focused on** actively supporting programs that provide children the tools and resources they need to succeed.
- **We're making it happen** through **Share the Magic**, which has raised **more than $17 million over the past 11 years for 12 beneficiaries** in North America.

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Governance

TD SYNNEX takes pride in practicing strong corporate governance, in line with the history of our legacy companies and our values of inclusion, collaboration, integrity and excellence. Our corporate governance program is based on industry best practices, local and national requirements and the needs of our various stakeholders. We are committed to meeting and exceeding our responsibilities to our vendors, partners, customers, co-workers and communities. This includes being transparent and reporting our progress along the way.

To support our value of integrity and promote a culture of ethical leadership and decision-making, we have designed and implemented a comprehensive Ethics and Compliance program. The program has many facets, including several courses focused on ethical business conduct, anti-bribery, anti-corruption and other compliance-related issues. We have also established a series of governance guidelines, which outline the roles of our Board of Directors and our company's senior leadership and shared principles, which describe the behavior expected of our co-workers.

Our Corporate Citizenship program is overseen by a cross-functional steering committee of leaders and is supported through our strong partnership with BSR. Our executive leadership team, including the CEO, reviews and approves our corporate citizenship strategy and provides regular updates to our Board.

2022 Highlights

- Harmonized a new TD SYNNEX Global Code of Conduct establishing and communicating our core expectations and principles regarding ethical business conduct that serves as a foundation to guide us as a single, unified team
- Launched TD SYNNEX's purpose, mission, vision and values and fostered one culture under a Servant Leadership in Action model
- Established a corporate citizenship leadership and governance structure, including our Global Responsibility Team and Sustainability Working Group
- Created and filled the roles of Director of Global Responsibility and Global Sustainability Managers

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Leading with Integrity

At TD SYNNEX, leading with integrity begins with our Board, who receives regular updates about our corporate citizenship program. As part of our commitment to ensure strong oversight of ESG issues, our Nominating and Corporate Governance Committee assists the Board in its review of the development, oversight and implementation of our ESG policies, programs and practices. Our Audit Committee assists the Board with oversight of the integrity of the company's financial statements, reliability and integrity of the systems of disclosure controls and internal controls over financial reporting processes, the company's compliance with legal and regulatory requirements, the independent auditor's qualifications and independence, performance of the company's internal audit function and independent auditors. The company's IT security and data privacy controls are assigned to the full board via the Corporate Governance Principles. Based on its philosophy of sound corporate governance, the Board sets high standards for itself and for our co-workers, officers and directors. The Board's duty is to serve as a prudent fiduciary for our shareholders as outlined in our governance policies and principles.

We maintain regional and global Compliance Committees to ensure that key executive leaders at TD SYNNEX, including the CEO, are aware of current reporting trends and the resolution or status of investigations and ethics matters. We provide metrics and qualitative details to these internal governing bodies at the end of each quarter.

"The world has an expectation that businesses will be major contributors in helping around environmental, social and governance issues. And you know what? I think that as a group, we're all up for that challenge."

Rich Hume, CEO of TD SYNNEX, during an ESG panel held in 2022 with five of our company's senior leaders for our investor day. Learn more about our leaders' perspectives on TD SYNNEX's role in addressing ESG issues by watching the full ESG panel discussion.

In September 2021, TD SYNNEX's wholly owned subsidiary, Hyve Solutions, which manufactures hyperscale racked server systems for customer data centers, joined the RBA (Responsible Business Alliance) as an "Affiliate" member; and in January 2022 was accepted for "Regular" membership. RBA is a coalition of companies driving sustainable value for workers, the environment and business through the global electronics supply chain. Through this membership, Hyve Solutions joins more than 200 other companies in committing to and implementing the RBA Code of Conduct in its own operations and in deploying the Code to its suppliers.

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Prioritizing Privacy and Data Security

Our partnerships are strengthened by relationships built on trust. We know that our partners look to us to help them keep their IT systems and assets secure and we take that responsibility seriously. We apply cybersecurity best practices and international standards, in addition to using best-in-class technology and processes to protect our company and partners. Our company upholds strict IT standards to achieve confidentiality and integrity while ensuring that pertinent information is readily available. We design our IT systems to provide safe and secure use of that information and we extend these best practices to our company's supporting partners. Our policy requires that we use approved TD SYNNEX systems when conducting company business and do not use company devices or networks for any illegal or unethical activities.

While we are constantly improving our organizational and technical measures to stay ahead of emerging threats, we also rely on the security awareness of each of our co-workers. We regularly train our teams to follow all policies and best practices regarding privacy, cybersecurity and IT-acceptable use. TD SYNNEX operates a Cyber Defense Center, which is a specialized security operations team that works to minimize organizational risk and reduce the impact of security breaches through a global team of security experts from across the company to help protect, detect, and respond to threats in real time. They provide continuous security monitoring, vulnerability risk assessment, threat intelligence, and intrusion detection. The Cyber Defense Center uses advanced tools and managed service providers using AI and deep learning to identify atypical user behavior and system events. If we suspect a phishing email, a potential data breach or any other cyber threat, we immediately alert our Cyber Defense Center so it can respond appropriately.

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Ensuring Ethics and Compliance

At TD SYNNEX, we empower our global partners to achieve great outcomes with technology. By emphasizing ethical leadership, behavior and compliance, we continue to deliver on our purpose and build our stakeholders' trust. Since unifying our legacy companies, we have worked to harmonize our policies and procedures to ensure a seamless customer and co-worker experience. We want to retain the best practices of both Tech Data and SYNNEX, and we know that will require collaboration and time. Our recently launched TD SYNNEX Code of Conduct establishes and communicates our core expectations and principles regarding ethical business conduct and serves as a foundation to guide us as a single, unified team.

We plan on continuing to enhance our policy library; for example in 2023 we plan to publish a dedicated TD SYNNEX Human Rights Policy, which will include expectations of routine due diligence to identify and address human rights issues in the supply chain.

We also utilize technology to automate guidance and approvals to ensure fast and accurate guidance for our co-workers for common co-worker questions, including gifts and entertainment, conflicts of interest, government official expenses, competitive intelligence and third-party screening. To date, TD SYNNEX co-workers have received over 2,500 instances of custom guidance using these tools.

Should we ever fall short of our principles or fail to achieve compliance, we are committed to taking swift action to address and correct the issue. Our company does not tolerate retaliation and we ask every member of our community to speak up when they see something that isn't right. We have established a broad compliance policy library, as well as reporting channels, to empower our co-workers to understand ethics and compliance issues and report any concerns. These resources include:

- **TD SYNNEX EthicsLine:** provides a means to report any behavior inconsistent with our Code of Conduct 24 hours a day, 365 days a year.
- **Real Tales of Ethics & Compliance video series:** highlights and explains the consequences of real compliance issues.
- **30 Seconds with Ethics & Compliance video series:** highlights key tips and takeaways regarding relevant ethics and compliance topics.
- **Ethics & Compliance toolkits:** provide key points and steps to take in specific situations and delivered in short and simple packages.
- **Policy Pathway modules:** help our co-workers get answers to compliance-related questions digitally and efficiently by leveraging technology tools.
- **Supplier Integrity Principles:** set clear expectations for our suppliers and other business partners regarding human rights in the supply chain, anti-competitive behavior, anti-bribery and anti-corruption, as well as other core governance topics.

Our Principles

Our principles apply to all our co-workers, contractors, Board members and channel partners. They guide us to lead with integrity in the following ways:

- **We will follow** the relevant policies and law
- **We offer a safe**, respectful and inclusive workplace
- **We value** basic human rights
- **We respect** our shareholders and resources
- **We keep** competitive information confidential
- **We report** and manage potential conflicts of interest
- **We are fair and honest** in every interaction
- **We do not tolerate** bribery or corruption
- **We respect** personal privacy
- **We prioritize** cybersecurity
- **We embrace** free and fair competition
- **We hold ourselves accountable** to these principles

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Appendix

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About this Report

This report details TD SYNNEX's progress in sustainability and is our first-ever sustainability report. Many of the programs mentioned were begun by one of our two legacy companies prior to the merger that established TD SYNNEX – Tech Data and SYNNEX. As part of our effort to establish a unified and strategic approach to all business functions, we believe a corporate citizenship report is a natural next step in tracking the efforts to improve resource management, innovate and ensure responsible governance across our global footprint. It is intended to be our primary source of annual disclosure on sustainability performance and provide a transparent account of our ESG approach and performance. Reporting on other matters can be found in our public SEC filings, annual reports, and corporate website. Data in this report were collected during fiscal year 2022, the period between December 1, 2021 and November 30, 2022, unless otherwise noted.

Safe Harbor Statement

Statements in this report regarding TD SYNNEX Corporation which are not historical facts may be forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. These forward-looking statements may be identified by terms such as believe, expect, may, will, provide, could and should and the negative of these terms or other similar expressions. These forward-looking statements include, but are not limited to, statements regarding our strategies and goals. These are subject to risks and uncertainties that could cause actual results to differ materially from those discussed in the forward-looking statements. Please refer to the documents filed with the Securities and Exchange Commission, specifically our most recent Form 10-K and subsequent SEC filings, for information on risk factors that could cause actual results to differ materially from those discussed in these forward-looking statements. Statements included in this report are based upon information known to TD SYNNEX Corporation as of the date of presentation and TD SYNNEX Corporation assumes no obligation to update information contained in this report except as otherwise required.

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Sustainability Data Summary

Corporate Metrics

	2022
Impact	
Total revenue (thousands)	$62,343,810
Technology partners supported	150,000
Countries served	100

Environment

	2022
Energy & Emissions	
Energy Consumption (MWh)[7]	198,562
Renewable energy consumption (MWh)	1,659
Greenhouse Gas Emissions[8,9]	
Scope 1 GHG Emissions (metric tons CO_2e)	14,254
Scope 2 GHG Emissions (metric tons CO_2e)	
Location-based emissions	38,914
Market-based emissions	43,932

[7]Energy usage was estimated/extrapolated for 20% of our energy consumption, and we have used estimations based on two-year averages of energy consumption by building type reported by the Urban Land Institute (Greenpoint Performance Report, Vol. 10 & 11). These estimations are subject to measurement uncertainties resulting from limitations inherent in the nature and the methods used for determining such data. The selection of different but acceptable measurement techniques can result in materially different measurements. The precision of different measurement techniques may also vary.

[8]We assert that our Greenhouse Gas emissions were calculated and estimated based on the World Resource Institute/ World Business Council for Sustainable Development Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard, Revised Edition, including the GHG Protocol Scope 2 Guidance, An amendment to the GHG Protocol Corporate Standard (collectively, the "GHG Protocol"). We utilize the operational control approach as our organizational boundary to consolidate emissions. Emission factors have been applied according to the prioritization hierarchy set forth by the GHG Protocol. These factors were sourced from the 2022 UK Department of Environment, Food & Rural Affairs (DEFRA), U.S. eGRID, Carbon FootPrint's 2021 Grid Electricity Emissions Factors v1.1, 2020 International Energy Agency (IEA) Emission Factors, Energy Market Authority (EMA), Institute for Global environmental Strategies (IGES) List of Grid Emission Factors 2022, and Association of Issuing Bodies (AIB). The measurement of GHG emissions requires us to interpret the criteria, make determinations as to the relevancy of information to be included, and make estimates and assumptions that affect reported information. GHG emissions are subject to measurement uncertainties resulting from limitations inherent in the nature and the methods used for determining such data. The selection of different but acceptable measurement techniques can result in materially different measurements. The precision of different measurement techniques may also vary. KPMG LLP (KPMG) has reviewed our assertion that our Scopes 1 and 2 Greenhouse gas emissions for the year ended November 30, 2022 were calculated based on the GHG Protocol. A copy of the KPMG report can be found on page 47. No other information included within the 2022 Corporate Citizenship Report was subject to KPMG's limited assurance engagement and, accordingly, KPMG does not express a conclusion or any form of assurance on such information.

[9]For direct emissions (Scope 1), approximately 6% of the emissions were the result of estimates. For indirect (Scope 2) emissions, approximately 25% of location-based and 26% of market-based emissions were estimated. In these cases, proxies such as floor area and historical usage were used to derive estimates. Emissions categories are rounded to nearest whole percentage.

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Sustainability Data Summary, Cont.

Environment

	2022
CDP Assessment	
Score	C “Awareness”
EcoVadis Assessment	
Score	Bronze Medal

Social

	2022
U.S. Ethnicity (%)	
American Indian/Alaska Native	1
Asian	8
Black/African American	11
Hawaiian/Pacific Islander	0
Hispanic/Latino	16
Two or more races	2
Undisclosed	1
Elected Not to Specify	2
White	59

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Sustainability Data Summary, Cont.

Social	2022
Workforce	
Number of full-time employees	approximately 23,500
Global Employees by Gender (%)	
Male	58
Female	42

Social	2022
Employee Engagement	
Huang Leadership Development Scholarships awarded	7
Co-workers reporting that they felt welcomed when they joined TD SYNNEX (%)[10]	85
Co-workers reporting that management trusts people to do a good job (%)[10]	81
Business Resource Groups	7

[10]US-only figures.

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Task Force on Climate-related Financial Disclosures (TCFD) Disclosure Index

Disclosure Focus Area	2022 Response
Governance Disclose the organization's governance around climate-related risks and opportunities.	Our Corporate Citizenship program is overseen by a cross-functional steering committee of leaders and is supported through our strong partnership with BSR. Our executive leadership team, including the CEO, reviews and approves our corporate citizenship strategy and provides regular updates to our Board. Board members participate in discussions on climate-related issues. The Nominating and Corporate Governance Committee has primary oversight of ESG. Climate-related issues were discussed in several Board meetings in the period, and have later guided major plans of action and goal setting, among others.

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TCFD Disclosure Index, Cont.

Disclosure Focus Area	2022 Response
Strategy Disclose the actual and potential impacts of climate-related risks and opportunities on the organization's businesses, strategy and financial planning.	We do not define, in explicit terms, substantive risk within our public filings at this time. However, we acknowledge that increasing attention on environmental, social and governance (ESG) matters may have a negative impact on our business, impose additional costs on us, and expose us to additional risks. Companies are facing increasing attention from investors, customers, partners, consumers and other stakeholders relating to ESG matters, including environmental stewardship, social responsibility, diversity and inclusion, racial justice and workplace conduct. In addition, organizations that provide information to investors on corporate governance and related matters have developed ratings processes for evaluating companies on their approach to ESG matters. Such ratings are used by some investors to inform their investment and voting decisions. Unfavorable ESG ratings may lead to negative investor sentiment toward the Company, which could have a negative impact on our stock price and our access to and costs of capital. We have established corporate social responsibility programs aligned with sound environmental, social and governance principles. These programs reflect our current initiatives and are not guarantees that we will be able to achieve them. Our ability to successfully execute these initiatives and accurately report our progress presents numerous operational, financial, legal, reputational and other risks, many of which are outside our control, and all of which could have a material negative impact on our business. With regard to climate-related risks, which have the potential to have substantive financial or strategic impact on our business, TD SYNNEX acknowledges that risks exist, but none with potential to have a substantive financial or strategic impact on business. The preliminary climate risk assessment we conducted in 2022 using estimations from the Climate Impact Lab does not show risks with potential to have a substantive negative impact on our business. However, we are continuously assessing risk and may identify additional risks in the future. We will develop our transition plan in the next two years following our formal commitment to SBTi.

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TCFD Disclosure Index, Cont.

Disclosure Focus Area	2022 Response
Risk Management Disclose how the organization identifies, assesses and manages climate-related risks.	We conducted a preliminary climate risk assessment in 2022 using estimations from the Climate Impact Lab (https://impactlab.org). This Lab estimates the relationship between a changing climate and human well-being across eight categories: human health, labor productivity, energy demand, agriculture, manufacturing, damage to coastal infrastructure, increased social conflict and crime, and altered migration patterns. In addition to providing localized climate risk information, the Lab is monetizing and aggregating these impacts to produce the world's first empirically derived estimate of the social cost of carbon (SCC) — the cost to society and the economy from each ton of carbon dioxide emitted. Additionally, we have a Business Continuity Plan that follows industry-standard guidelines, which include end-to-end procedures that enable TD SYNNEX to respond to a natural or man-made disaster with minimal disruption to our critical business functions. Disasters are defined as major business interruptions and fall into these categories: natural disasters (e.g., hurricanes, floods, earthquakes, etc.), contamination (e.g., pandemic, HAZMAT leaks, etc.), infrastructure or technology disasters (e.g., data center, telecommunication failure, etc.), and life/safety-security related events (e.g., civil unrest, terrorism, war, etc.). As a part of our planning process, we coordinate with Corporate Real Estate and Security to assess potential risks at each location, which may include, but are not limited to, climate/flood zones, security threats and health/safety risks. In the following months, we will be forming a Climate Task Force with internal functional teams such as Sustainability, Finance, Real Estate, Procurement and Business Continuity Planning.

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TCFD Disclosure Index, Cont.

Disclosure Focus Area	2022 Response
Metrics and Targets Disclose the metrics and targets used to assess and manage relevant climate-related risks and opportunities.	We are tracking emissions data including: • Gross global Scope 1 emissions (metric tons CO_2e): 14,254 • Scope 2, location-based (metric tons CO_2e): 38,914 • Scope 2, market-based (metric tons CO_2e): 43,932 Our emissions intensity will reduce over the next five years aligned with our goal of net-zero GHG emissions in our global operations by 2045. We will develop our emissions target in the next year when formally submitting to SBTi.

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Sustainability Accounting Standards Board (SASB) Standards Index

Multiline and Specialty Retailers & Distributors					
Topic	Accounting Metric	Category	Unit of Measure	Code	2022 Response
Energy Management in Retail & Distribution	(1) Total energy consumed, (2) percentage grid electricity, (3) percentage renewable	Quantitative	Gigajoules (GJ), Percentage (%)	CG-MR-130a.1	1. Total energy consumed in 2022: Approximately 198,562 MWh 2. Percentage grid energy: Approximately 99% 3. Percentage renewable energy: Approximately 1%

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SASB Standards Index, Cont.

Multiline and Specialty Retailers & Distributors

Topic	Accounting Metric	Category	Unit of Measure	Code	2022 Response
Data Security	Description of approach to identifying and addressing data security risks	Discussion and Analysis	n/a	CG-MR-230a.1	The maintenance of privacy and a security culture and the prevention of cybercrimes is a core focus that is addressed by the Board during security briefings on cybersecurity matters. Our prioritization of our cybersecurity risk management strategy is critical to maintaining the trust of our stakeholders. Our cybersecurity program is led by a dedicated team and includes protocols for detecting, addressing and responding to cybersecurity incidents. Business continuity, disaster recovery planning and testing, and security vulnerability assessments are frequently conducted. Our security strategy has been assessed by several independent security firms. As part of our information security training program, we provide cybersecurity awareness training and emphasize ethical spear-phishing simulations. Our cybersecurity insurance thresholds and deductibles align with industry expectations. 2022 Corporate Citizenship Report > Governance > Prioritizing Privacy and Data Security

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SASB Standards Index, Cont.

Multiline and Specialty Retailers & Distributors

Topic	Accounting Metric	Category	Unit of Measure	Code	2022 Response
Workforce Diversity & Inclusion	Percentage of gender and U.S. racial/ethnic group representation for (1) management and (2) all other employees	Quantitative	Percentage	CG-MR-330a.1	2022 Corporate Citizenship Report > Appendix > Sustainability Data Summary
Product Sourcing, Packaging & Marketing	Discussion of strategies to reduce the environmental impact of packaging	Discussion and Analysis	n/a	CG-MR-410a.3	2022 Corporate Citizenship Report > Environmental Sustainability > Optimizing Our Operations
Activity Metrics	Number of: (1) retail locations and (2) distribution centers	Quantitative	Number	CG-MR-000.A	As a result of the Merger, we have expanded both our domestic and international operations. We operate 181 distribution and administrative facilities globally.[11]

[11]The locations included in this report are aligned with our Corporate Real Estate listing of sites. Our larger company facilities often have several utility meters and/or accounts. For this reason, some company locations may be counted as one site with several discrete sites within, for the purpose of calculating emissions.

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United Nations Sustainable Development Goals

Goal	Most Relevant Targets	Examples of Impact in 2022
Goal 4. Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all (Quality Education)	4.4 By 2030, substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills, for employment, decent jobs and entrepreneurship	Making an impact on local communities has been a point of pride for TD SYNNEX throughout its history and the history of its legacy companies. TD SYNNEX is continuing its commitment to community support with a focus on the pillars of bridging the digital divide, supporting health and wellness, and investing in children and education. 2022 Corporate Citizenship Report > Social Responsibility > Committing to Our Communities
Goal 5. Achieve gender equality and empower all women and girls (Gender Equality)	5.5 Ensure women's full and effective participation and equal opportunities for leadership at all levels of decision-making in political, economic and public life	Through our DEI roadmap, we are driven to foster a diverse workforce, an inclusive culture and programs and practices that are equitable for all. We are dedicated to providing opportunities for DEI-focused education, awareness and engagement. To help make this effort come to life, TD SYNNEX has committed to having a diverse Board, with members coming from a variety of industries and backgrounds. Currently, 55% of our Board identifies as female or a member of a minority group. 2022 Corporate Citizenship Report > Social Responsibility > Affirming that Our Differences Make the Difference

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United Nations Sustainable Development Goals, Cont.

Goal	Most Relevant Targets	Examples of Impact in 2022
Goal 8. Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all (Decent Work and Economic Growth)	8.8 Protect labor rights and promote safe and secure working environments for all workers, including migrant workers, in particular women migrants, and those in precarious employment	TD SYNNEX takes pride in practicing strong corporate governance, in line with the history of our legacy companies and our values of inclusion, collaboration, integrity and excellence. Our corporate governance program is based on industry best practices, local and national requirements and the needs of our various stakeholders. We are committed to meeting and exceeding our responsibilities to our vendors, partners, customers, co-workers and communities. We believe that safety is a shared responsibility, and that we can ensure future safety through a combination of strong work practices and the vigilance of every one of our co-workers. Our objective is to provide a safe workplace and environment for all co-workers and our goal is zero accidents and injuries. We work to achieve this by following the guidance of applicable Occupational Safety & Health Administration (OSHA) standards, continually reviewing work practices, and analyzing any incidents for ways to improve. We provide a wide variety of safety training courses — delivered when co-workers are hired, based on their job description, prior to use of certain equipment, or annually — as appropriate to the situation. 2022 Corporate Citizenship Report > Governance 2022 Corporate Citizenship Report > Social Responsibility > Ensuring a Safe Workplace for All TD SYNNEX Website > Governance Policies and Principles

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United Nations Sustainable Development Goals, Cont.

Goal	Most Relevant Targets	Examples of Impact in 2022
Goal 9. Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation (Industry, Innovation and Infrastructure)	9.b Support domestic technology development, research and innovation in developing countries, including by ensuring a conducive policy environment for, inter alia, industrial diversification and value addition to commodities	We're a leading distributor and solutions aggregator for the IT ecosystem and our vision is to connect the global IT ecosystem and unlock its potential for all. We're an innovative partner that helps our customers maximize the value of IT investments, demonstrate business outcomes and unlock growth opportunities. Our global reach enables big solutions and we benefit from leadership across our operations who test solutions and programs that make a difference. We partner with the entire technology ecosystem to manage relentless transformation, execute confidently and evolve to capture opportunities as they emerge. We deliver solutions for every type of ecosystem partner through global technology distribution and solution aggregation capabilities. 2022 Corporate Citizenship Report > We're TD SYNNEX TD SYNNEX Website > About Us

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United Nations Sustainable Development Goals, Cont.

Goal	Most Relevant Targets	Examples of Impact in 2022
Goal 12. Ensure sustainable consumption and production patterns (Responsible Consumption and Production)	12.2 By 2030, achieve the sustainable management and efficient use of natural resources	Through our new Corporate Citizenship program, we are working to lower our global carbon footprint, expand the circular economy and deliver education and thought leadership by taking a coordinated, collaborative approach. We have committed to the Science-based Target initiative (SBTi) Business Ambition Pledge and established a target to achieve net-zero GHG emissions in our global operations by 2045, with many of our locations aligning with even more aggressive timelines and locally appropriate guidelines. Along the way, we plan to set targets for emissions reductions and increase our sustainability initiatives worldwide. We are also committed to advancing the circular economy by partnering with our stakeholders to maximize the value of technology and minimize waste. To better understand our environmental impact and our opportunities to improve, we have conducted internal assessments and benchmarking. We are also deploying environmental management systems, aligning with international standards and reporting our performance through CDP. We recognize that sustainability is a journey, and we are confident that we can drive meaningful change across our business and the IT ecosystem. 2022 Corporate Citizenship Report > Environmental Sustainability
	12.5 By 2030, substantially reduce waste generation through prevention, reduction, recycling and reuse	Our goal is to embed circular economy principles into our product life-cycle management strategy and partner with stakeholders to minimize waste through repairs, refurbishment and recycling. Efforts such as our waste reduction program in Hong Kong have earned distinctions including Wastewi$e certification, and in France we achieved ISO 9001 and 14001 certifications and earned EcoVadis' Platinum Medal for our sustainable management system. When we refurbished our Bracknell, U.K., offices, we wanted to minimize waste. By partnering with the charity Waste to Wonder, we donated office furniture to the Not Alone Foundation Trust, which serves underprivileged children in Ghana, West Africa. We plan to adopt the same process as we move and refurbish other U.K. sites. 2022 Corporate Citizenship Report > Environmental Sustainability > Optimizing Our Operations

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United Nations Sustainable Development Goals, Cont.

Goal	Most Relevant Targets	Examples of Impact in 2022
Goal 13. Take urgent action to combat climate change and its impacts (Climate Action)	13.2 Integrate climate change measures into national policies, strategies and planning	Climate action can't wait, so we've made it our environmental priority. We began our carbon-reduction journey in September 2021, when we signed the SBTi's Business Ambition Pledge. In line with the Paris Agreement — which aims to limit global warming to pre-industrial levels — we committed to achieving net-zero GHG emissions in our global operations by 2045. To get there, we're focused on minimizing the carbon footprint of our operations while working with partners to help decarbonize the IT ecosystem. We are also implementing data management systems to enhance our collection and disclosure of GHG emissions data. These efforts will help make up our carbon-reduction roadmap, which will outline our pathway forward. 2022 Corporate Citizenship Report > Our Corporate Citizenship Strategy 2022 Corporate Citizenship Report > Environmental Sustainability > Reducing Our Carbon Footprint

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Independent Accountants' Report

KPMG LLP
Mission Towers I
Suite 600
3975 Freedom Circle
Santa Clara, CA 95054

To the Board of Directors
TD SYNNEX Corporation:

We have reviewed management of TD SYNNEX Corporation's (the Company) assertion that the Company's Scope 1 and 2 Greenhouse Gas Emissions, as presented on page 32 of the accompanying 2022 Corporate Citizenship Report, for the year ended November 30, 2022 (the "Subject Matter") are calculated based on the World Resource Institute/World Business Council for Sustainable Development Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard, Revised Edition, including the GHG Protocol Scope 2 Guidance, An amendment to the GHG Protocol Corporate Standard (collectively, the "GHG Protocol" and the "Criteria"). The Company's management is responsible for its assertion. Our responsibility is to express a conclusion on management's assertion based on our review.

Our review was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform the review to obtain limited assurance about whether any material modifications should be made to the Subject Matter in order for it to be in accordance with (or based on) the Criteria. The procedures performed in a review vary in nature and timing from and are substantially less in extent than, an examination, the objective of which is to obtain reasonable assurance about whether the Subject Matter is in accordance with (or based on) the Criteria, in all material respects, in order to express an opinion. Accordingly, we do not express such an opinion. Because of the limited nature of the engagement, the level of assurance obtained in a review is substantially lower than the assurance that would have been obtained had an examination been performed. We believe that the review evidence obtained is sufficient and appropriate to provide a reasonable basis for our conclusion.

We are required to be independent and to meet our other ethical responsibilities in accordance with relevant ethical requirements related to the engagement.

The procedures we performed were based on our professional judgment and consisted primarily of inquiries of management to obtain an understanding of the methodology applied, assessment of the Company's application of the stated methodology for deriving the greenhouse gas emissions, and recalculation of a selection of greenhouse gas emissions.

As described on page 32 of the accompanying 2022 Corporate Citizenship Report, the preparation of the Subject Matter requires the Company's management to interpret the Criteria, make determinations as to the relevancy of information to be included, and make estimates and assumptions that affect reported information. The selection of different, but acceptable measurement techniques can result in materially different measurements. Different entities may make different, but acceptable interpretations and determinations.

Our review was limited to management's assertion that the Company's Scopes 1 and 2 Greenhouse Gas Emissions, as presented on page 32 of the accompanying 2022 Corporate Citizenship Report, for the year ended November 30, 2022 (the "Subject Matter") are calculated based on the Criteria. The Company's 2022 Corporate Citizenship Report includes other information and metrics that were not subject to our review procedures. The Company's 2022 Corporate Citizenship Report also includes goals and targets that were not subject to our review procedures. Accordingly, we do not express an opinion, conclusion, or any other form of assurance on such information or metrics.

Based on our review, we are not aware of any material modifications that should be made to management of TD SYNNEX Corporation's assertion that the Company's Scopes 1 and 2 Greenhouse Gas Emissions for the year ended November 30, 2022 are calculated based on the GHG Protocol in order for it to be fairly stated.

KPMG LLP
Santa Clara, California
February 9, 2023

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TD SYNNEX

Global Human Rights Policy

TD SYNNEX is committed to conducting all business activities in accordance with all applicable laws, regulations and internationally recognized human rights principles.[i] This TD SYNNEX Global Human Rights Policy ("Policy") provides guidance and establishes clear expectations for all TD SYNNEX business partners.

Due Diligence

We expect our business partners to have a robust due diligence process in place to assess their own and their business partners' performance for human rights and responsible sourcing. This includes:

- Conducting due diligence assessments of how their activities might adversely affect human rights, to minimize adverse impacts, and to remediate harms.
- Establishing and following a process to identify and mitigate risks in their supply chains.
- Conducting social compliance audits on their suppliers that assess supplier performance against Social Compliance topics including, but not limited to: Compliance with laws and regulations, Wages and Benefits, Child Labor, Modern Slavery, Forced Labor and Human Trafficking, Working Hours, Discrimination and Harassment, Environmental, Health and Safety and Freedom of Association.
- Ensuring that suppliers are assessed on an annual basis.

Upon completing this due diligence, it is expected that business partners will take action to improve their own business practices or work directly with their suppliers to develop action plans outlining the steps the supplier will take towards meeting expectations.

Compliance with Laws and Regulations

Partners are required to comply with all applicable laws in any country in which they conduct business and demonstrate actions in all situations that meet or exceed those required by applicable law.

Fundamental Principles and Rights at Work

The following principles apply directly to all TD SYNNEX business partners, who are also expected to ensure the same principles are followed by their suppliers.

Wages and Benefits

Business partners and their suppliers must ensure that wages paid to employees comply with all applicable wage laws, including minimum wages, overtime hours and legally mandated benefits. Holidays and paid annual leave shall be paid according to applicable laws. Benefits provided to employees must meet the applicable minimum legal standards.

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Global Human Rights Policy

All employees shall be provided with clear and understandable written information about their wage for each pay period and their employment conditions in a language understood by the employee.

Wage deductions must not be excessive and shall be itemized. Deductions from wages as a disciplinary measure should not be permitted. No deductions from wages are permitted without the express, written permission of the employees concerned.

Working Hours

Business partners must ensure that they and their suppliers comply with applicable laws and industry standards around working hours. All workers shall be entitled to at least one day off during each seven-day period. If overtime work is needed, it should be voluntary and workers shall be compensated at a rate which is higher than regular wages and in accordance with applicable laws. Furthermore, a standard workweek should not be more than 60 hours a week, including overtime, except if there is an emergency or extraordinary circumstances.

Forced Labor

Business partners must ensure that they and their suppliers never use any forced, bonded or indentured labor, or involuntary prison labor, or participate in any forms of trafficking of persons or slavery. All our business partners and their suppliers must respect and follow international human rights instruments, which prohibit all forms of modern slavery and human trafficking**.** This includes transporting, harboring, recruiting, transferring or receiving persons by means of coercion, force, or threat. There shall never be any restrictions on freedom of movement.

Child Labor

Business partners and their suppliers must ensure compliance with all applicable laws and only employ individuals who are at, or above, the legal minimum working age, the age designated by applicable law for completion of compulsory education, or 15 years of age, whichever is greater.

For any work that requires greater maturity, is hazardous in nature, or includes night work that could conflict with educational needs, the employee shall be at least 18 years of age. Partners and their suppliers are required to maintain official documentation of each employee's date of birth, and this should be verified during the hiring process and confirmed through social compliance audits.

Discrimination and Harassment

Business partners must ensure that they and their suppliers never discriminate against their employees or prospective employees in any circumstance. This is inclusive of hiring practices, termination of employees or other terms or conditions of work that reflect discrimination, injustice, and systemic racism, including any form of discrimination or harassment on the basis

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of race, color, national origin, gender, gender identity, religion, age, disability, political affiliation, sexual orientation, social or marital status, maternity, or membership in worker's organizations. TD SYNNEX prohibits harassment, discrimination, violence, and retaliation of any kind, and we expect our Business Partners to have zero tolerance for violations motivated by any form of prejudice or bigotry.

Disciplinary Practices

Business partners must ensure that they and their suppliers do not engage in any physical discipline or abuse, the use or threat of corporal punishment, or the use or threat of any type of abuse or harassment against its employees, including but not limited to mental, physical, sexual or verbal harassment. The use or threat of any other forms of intimidation are also prohibited. All major disciplinary measures taken against employees shall be documented.

Environmental

Business partners must ensure that they and their suppliers are in compliance with all local environmental laws and regulations applicable to the workplace. Business partners and their suppliers must also conduct business in a manner which considers their environmental impact.

Health and Safety

Business partners must ensure that they and their suppliers always provide a safe, respectful, and healthy working environment in accordance with applicable laws and regulations. Employees should regularly be trained on health and safety to ensure compliance and employees should be provided with the necessary Personal Protective Equipment (PPE) to conduct their job in a safe manner.

Freedom of Association

Business Partners should always respect the rights of their employees to join any lawful organization, including union membership.

Education

TD SYNNEX recognizes the importance of education and the sharing of best practices in human rights and social compliance. TD SYNNEX is committed to working collaboratively with our partners to provide training on key issue topics and facilitate the sharing of industry best practices around human rights and responsible sourcing practices.

Reporting

Progress is reported on an annual basis through the TD SYNNEX Corporate Citizenship Report which will be informed through the following:

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Global Human Rights Policy

- Business partners working with their suppliers to ensure suppliers have effective management systems in place to ensure compliance.
- Business partners and their suppliers maintaining onsite documentation to verify compliance.
- Business partners developing action plans to ensure meeting the expectations outlined herein. The developed action plan needs to include education and training.
- Business partners taking swift action to remediate any issues if non-conformities are identified

At TD SYNNEX request, business partners shall provide documentation that demonstrates compliance to this TD SYNNEX Human Rights Policy.

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[i] We **respect all human rights - civil, political, economic, social, and cultural. TD SYNNEX is committed to respecting the human rights under the following international human rights instruments:**

UN Guiding Principles on Business & Human Rights
The Global Network Initiative Principles
Universal Declaration of Human Rights
International Covenant on Civil and Political Rights
International Covenant on Economic, Social and Cultural Rights
International Labour Organization's Declaration on Fundamental Principles and Rights at Work
Convention on the Elimination of All Forms of Discrimination against Women
Convention on the Rights of the Child
Convention on the Rights of Persons with Disabilities
International Convention on the Elimination of All Forms of Racial Discrimination
International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families
Geneva Conventions and their Additional Protocols
Rome Statute of the International Criminal Court
United Nations Declaration on the Rights of Indigenous Peoples
United Nations Declaration on Human Rights Defenders

TD SYNNEX supports the following frameworks and multi-stakeholder initiatives:

Child Rights and Business Principles
Global Network Initiative
Sustainable Development Goals
United Nations Global Compact
United Nations Standards of Conduct for Business on Tackling Discrimination against LGBTI people
Women's Empowerment Principles

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LINECARD

TD SYNNEX

10ZIG
203 TRADING LLC
22MILES
2CRSI
2K
3DTV CORPORATION
3M
3S SYSTEM TECHNOLOGY INC.
5 POINT SOLUTIONS LLC
6CLICKS NETWORKS
65BIT SOFTWARE LIMITED
7Signal SOLUTIONS INC
888 DIGITAL
911INFORM

A-DATA
AAT DATA
A2C SERVICES LTD
A2C SERVICES LTD DBA
CIRCULAR COMPUTING
AACIS INVESTMENTS, INC. DBA ALPHAGRAPHICS
AADYA
AAEON
AAVA MOBILE
ABBYY USA
ABSEN
ABSOLUTE SOFTWARE
ABSOLUTE SOFTWARE INC.
ACALVIO TECHNOLOGIES
ACCELTEX
ACCESS CHANNEL
ACCESS DATA CORPORATION
ACCORDO INC.
ACCORTEC INCORPORATED
ACCUTECH DATA SUPPLIES
ACECAD DIGITAL CORP
ACER
ACRONIS
ACT-ON SOFTWARE
ACTIFI O
ACTION CS
ACTIVE COUNTERMEASURES
ACTIVIDENTITY-STRAGEGIC
ACTIVISION
ACTSOFT INC
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ADAPTIVE PROTOCOLS, INC DBA ADAPTIVA, INC
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MBM TRADING INC
MBX
MDI INC DBA TAG TECHNOLOGY
MEDALLIA
MEDIATECH, INC.
MEDIGATE
MEGAPORT
MEGH COMPUTING
MELLANOX
MEMORY EXPRESS
MENLO SECURITY
MERCURY
MERIDIAN TECHNOLOGIES INC
MERIDIAN ZERO DEGREES, LLC
MERKURY INNOVATIONS LLC
MATTERPORT
META COMPANY
METADOT CORPORATION
METEOR EDUCATION LLC
METRO BUSINESS SYSTEMS, INC.
METROPOLITAN VACUUM CLEANER CO., INC.
METTLER TOLEDO, LLC
MICRO MICR CORPORATION
MICRO SOLUTIONS ENTERPRISES
MICRO STRATEGIES
MICRON
MICROPAC TECHNOLOGIES, INC.
MICROSEMI
MICROSOFT
MILESTONE AV TECHNOLOGIES
MILESTONE SYSTEMS
MILLENIUM RETAIL SOLUTIONS DBA CRIMSON
MIMO DISPLAY LLC DBA MIMO
MINIO
MITEL NETWORKS
MK1 STUDIO
MOBILE EDG
MOLEX
MONITORS
MINGTEL INC DBA AZPEN INNOVATION
MIRANTIS, INC.
MMF POS
MOBIL TRACKR
MOBILE DEMAND, LC
MOBILE INTERNATIONAL INC
MOBILE MARK, INC.
MOBILE TECH/ARMORACTIVE
MOBISYSTEMS INC
MOHAWK USA
MOLEX
MONOPRICE
MONNIT
MOONWALK
MOORECO, INC.
MORE DIRECT
MORPHEUS DATA, LLC
MOTOROLA
MOVAVI SOFTWARE INC.
MSI
MTA MOVING
MULTITECH SYSTEMS
MULTPLX
MURATEC
MUSEUM
MUTALINK
MUTARE SOFTWARE
MXL
MY VIRTUAL BENCH
MYRICOM

N1 CRITICAL TECHNOLOGIES, INC.
NAGIOS
NANONATION
NANOV
NATIONAL PRODUCTS
NAVORI INC.
NCP ENGINEERING INC
NEC
NEKTOVA GROUP LLC
NELSON-MILLER INC.
NERDIO, INC.
NESA
NEST
NETALLY
NETAPP
NETGEAR
NETI
NETIS SYSTEMS USA CORP.
NETKILLER
NETLIST, INC.
NETMOTION SOFTWARE, INC.
NETOP TECH INC.
NEUVECTOR
NEVERWARE, INC
NEW DREAM
NEW IN BLUE
NEW RELIC
NEWELL RUBBERMAID, SANFORD L.P.
NEWLINE INTERACTIVE, INC
NEXENTA
NEXLINK COMMUNICATIONS LLC
NEXT DLP
NEXTIVA
NGINX
NIAGARA NETWORKS
NICE SYSTEMS INC
NICELABEL AMERICAS, INC.
NIMBLE
NIMBUS DATA INC
NINEYARDS
NINJIO
NINJAONE
NINTENDO OF AMERICA
NINTENDO OF AMERICA INC.
NITEL
NITRO SOFTWARE INC.
NLU PRODUCTS, L.L.C. DBA BGZ BRANDS
NOBLE SEC
NODEWEAVER
NOKIA
NOLO - STRATEGIC
NONSTOCK MISC VENDOR
NORTEK SECURITY & CONTROL LLC
NOVASTOR CORPORATION
NOW MICRO
NSION TECHNOLOGIES
NSX TECHNOLOGIES INC DBA ANYWHERE CART
NTERONE CORPORATION
NUMONIX, LLC
NUPOST
NUREVA
NUTANIX
NUWAVE
NVIDIA

OBJECT FIRST
OBSERVINT TECHNOLOGIES INC
OCEAN INC
OKIDATA
OMNICHARGE
OMNI SYSTEMS
OMNIVEX
ONAPSIS
ONE ID
ONE STOP SYSTEMS, INC
ONE WORLD TOUCH, LLC
ONESTREAM
ONGUARD SYSTEMS
ONVIEW
ONYX GRAPHICS INC
OPEN-E
OPEN TEXT
OPENGEAR
OPMANTEK
OPSWAT
OPTICON, INC.
OPTOMA
ORACLE
ORBIC
ORDR, INC.
ORESUS INC
ORIONVM INC.
ORTRONICS
OTHER WORLD COMPUTING, INC.
OTTERBOX
OVERLAND

PACKAGING STRATEGIES, INC
PAESSLER GMBH
PALMER DIGITAL GROUP
PALO ALTO NETWORKS
PANASONIC
PANDA DISTRIBUTION, INC.
PANDUIT
PANNIN TECHNOLOGIES, LLC
PANORAMA ANTENNAS, INC.
PANZERGLASS
PARA SYSTEMS INC.
PARABLUE
PARAGON FURNITURE, INC
PARAGON SOFTWARE GROUP CORP
PARALLELS
PARK PLACE TECHNOLOGIES LLC
PARSEC TECHNOLOGIES, INC.
PARTPOINT INC
PATCH MY PC LLC
PATRIOT
PAYPAL
PC MATIC INC (DS)
PCTEL, INC.

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PEGASUS LOGISTICS GROUP, INC.
PELSUE
PERFECT FIT TECHNOLOGIES, INC
PERIMETER 81
PHILIPS
PHOENICS ELECTRONICS CORPORATION
PHOOZY
PHUNWARE
PHYBRIDGE INC
PICA8, INC
PING HD, LLC
PING IDENTITY
PIONEER
PIVOT TECHNOLOGY SERVICES CORP.
PIVOT3
PIVOTAL SOFTWARE INC
PLANAR
PLAYSEAT
PLDS USA INC
PLIOPS
PLIXER LLC
PLUG-IN STORAGE SYSTEMS, INC
PLUGABLE TECHNOLOGIES
PLUMGRID, INC.
PLUS TECHNOLOGIES, LLC
PNY
PODIUM DATA INC
POLARIS DEVELOPMENT CORP.
POLARITY.IO, INC.
POS
POSDATA, INC., A DIVISION OF CONTROL SOLUTIONS, INC.
POSIFLEX
POSTURITE LTD.
PRADEO
PRECISION DYNAMICS CORPORATION
PRECISION MOUNTING TECHNOLOGIES LTD.
PREMIER S & P, LLC
PREMIUM COMPATIBLES
PRESTIGE INTERNATIONAL, INC.
PRETON LTD.
PRINT FINISHING SOLUTIONS
PRINT MANAGER COMPANY
PRINTEK
PRINTERLOGIC
PRINTIX.NET APS
PRINTRONIX
PRIVAFY
PRIVATIZEME, LLC
PRIVORO, LLC
PRO-COM PRODUCTS, INC. / WOCF LLC.
PROCESSBOLT INC
PROCURRI LLC
PROGRESS SOFTWARE
PROHAWK
PROPRIETARY INNOVATION LABS INC
PROTEC SCIENTIFIC
PROTECT COMPUTER
PRODUCTS INC.
PROLION
PROMISE
PROOFPOINT
PROXIMITY SYSTEMS, INC
PTC, INC.
PULSE SECURE
PUPPET LABS, INC
PURPLE WIFI LTD
PYRAMID TIME - STRATEGIC

Q6 INTELLIGENCE, LLC
QNAP
QOMO LLC
QPCS
QUALCOMM
QUALITY COMPUTER ACCESSORIES INC.
QUALYS, INC
QUAM NICHOLS COMPANY
QUANMAX USA INC
QUANTA
QUANTUM
QUARK INC
QUATRRO
QUICK QUALITY CABINETS
QUICKEN INC
QUICKET SOLUTIONS
QUOTIENT, INC.
QUMU
QUNIFI LIMITED

RACKMOUNT
RACKSOLUTIONS INC
RADAPTIVE
RADIO IP
RADWARE
RAIN DESIGN - STRATEGIC
RAM MOUNTS
RANGEFORCE
RAPIDDEPLOY INC
RAPTOR BLASTING SYSTEMS LLC
RARITAN
RAYCOP NORTH AMERICA INC
RAYMOND & LAE ENGINEERING, INC.
RAZER
READYDOCK, INC. DBA ICLEANSE
REALDEFENCE LLC
REALVNC LTD
RECAST SOFTWARE, INC.
RECIPROCITY
RECORDEX MANUFACTURING, INC.
RED GATE SOFTWARE LTD
RED HAT
RED LION CONTROLS, INC
REDSKY TECHNOLOGIES
REDWOLF SECURITY
RELAUNCH AGGREGATOR
REMAGO
REMARKETED
RESPOND SOFTWARE
RETROSPECT, INC.
REVEALD
REVOLUTION ACOUSTICS
RFID-STRATEGIC
RGB SPECTRUM
RGNETS
RH BUSINESS TRADING LLC
RHINO HEALTH
RIBBON COMMUNICATIONS
RICHWOODS TECHNOLOGY
RIGADO
RING CENTRAL-RAW MATERIAL
RING CENTRAL, INC
RING, LLC
RISO-STRATEGIC
RITTAL
RIVERBED
RIVERSIDE TECHNOLOGIES, INC.
RIVET NETWORKS LLC
ROBERT BOSCH TOOL CORPORATION
ROCKETBOT
ROCKPORT NETWORKS
ROCKSTAR GAMES
ROCSTORAGE INC.
ROKU, INC
ROOFTOP
ROSE ELECTRONICS
RSA
RSTAR
RT SALES, INC.
RTECH SOLUTIONS
RTHREAT
RUCKUS
RUGGED PROTECTION, INC.
RUN.AI

SACO ENTERPRISES INC. DBA PACTECH
SAFE SOFTWARE INC
SAFETY VISION
SAHARA PRESENTATION SYSTEMS INC. DBA CLEVERTOUCH
SAILPOINT
SALAMANDER
SAMSONITE
SAMSUNG
SANDISK
SANGOMA
SANMINA
SANS DIGITAL
SANYO DENKI AMERICA, INC.
SAP AMERICA
SAPIEN TECHNOLOGIES, INC.
SATECHI
SATO
SAVANT TECHNOLOGIES LLC, DBA GE LIGHTING, A SAVANT COMPANY
SAVIN
SAVIYNT
SCALA
SCALE COMPUTING
SCALEFLUX
SCANTRON CORPORATION
SCHEDMD
SCIANTA ANALYTICS LLC
SCIENCE LOGIC
SCM MICRO
SCOOTER SOFTWARE INC
SCOPESTACK
SCORE VISION
SCREENBEAM INC.
SEAGATE
SEAGULLSCIENTIFIC
SEAL SHIELD
SECLORE
SECPOD LTD PVT
SECTRIO
SECULORE SOLUTIONS, LLC
SECUREDATA, INC.
SECURELOGIX CORPORATION
SECURITY CAMERA WAREHOUSE
SECURITY COVERAGE, INC
SECURITY STUDIO
SEGUE CORPORATION
SEGWAY INC
SEH TECHNOLOGY, INC.
SEIKO
SEISMIC LLC
SEMOTUS
SENCHA INC.
SENCOR EUROPE, SPOL. S.R.O.
SENGLED USA INC
SENNHEISER
SENTINEL TECHNOLOGIES, INC
SENTRY BAY
SERVER TECHNOLOGY, INC.
SERVICE
SERVICE365
SERVICEPOINT365, LLC
SHAPE SECURITY, INC.
SHAREGATE GROUP INC
SHAREPOINTXPERTS, LLC
SHARP
SCHNEIDER ELECTRIC
SHUTTLE COMPUTER INT
SIBLINGS INVESTMENT INC., DBA VANTEC THERMAL TECHNOLOGIES
SIC SALES & MARKETING INC
SIEMON COMPANY
SIEMONS
SIERRA CIRCUIT REPAIR, INC
SIERRA WIRELESS
SIGNAGELIVE, INC
SIIG
SIKLU
SIMEON CLOUD
SIMPLIFI
SK HYNIX
SKYEBROWSE
SILICOM CONNECTIVITY SOLUTIONS
SILICON POWER
SILVERSKY, INC.
SIMPLY NUC, LLC
SINGLEWIRE
SIOS TECHNOLOGY CORP.
SIPPIO
SIXGILL
SIYATA MOBILE
SKB CASES - STRATEGIC
SKETCH
SKYHIGH SECURITY
SKYKICK
SKYKIT
SKYTECH USA LLC
SLASHNEXT
SMART TECHNOLOGIES
SMARTAVI
SMARTOPTIC
SMK LINK
SNAPT
SNX/MFR PC RETURNS / REMAN
SOC PRIME
SOCIAL SAFEGUARD INC
SOCKET COMMUNICATIONS
SOCKET MOBILE
SOFTLAYER TECHNOLOGIES, INC
SOFTWARE & PERIPHERALS
SOFTWARE AG
SOHNEN ENTERPRISES, INC.
SOLARFLARE COMMUNICATIONS, INC.
SOLARWINDS
SOLE SOURCE TECHNOLOGY, LLC
SOLITON SYSTEMS
SONIC FOUNDRY INC.
SONICWALL
SONNET TECHNOLOGIES
SONOS
SONY
SOPHOS
SOTEL SYSTEMS, LLC
SOTER TECHNOLOGIES LLC
SOUND SECURE
SOURCE TCH
SOURCING
SP CONTROLS, INC.
SPA, LLC
SPACEPOLE INC.
SPARKLE POWER
SPECOPS SOFTWARE USA INC
SPECTRIO, LLC
SPECTRUM BUSINESS
SPECTRUM CORPORATION
SPICERS PAPER, INC.
SPIRENT
SPK AND ASSOCIATES
SPK RESOURCE
SPOTIFY USA INC.
SPRACHT PRODUCTS
SPRINT
SPRINXLE
SQUARE ENIX INC
SQUARE INC.
SSH COMMUNICATIONS SECURITY, INC.
ST CYBERLINK CORP DBA GLOBAL PC DIRECT

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STAR PRINTER
STARLIGHT
STARTECH
STARWIND
STATIC CONTROL COMPONENTS
STAYMOBILE VENTURE LLC
STEADFAST INNOVATION
STEELCASE, INC.
STEMFUSE
STIRLING COMMUNICATION SUPPLY
STM BAGS, LLC
STORAGE MEDIA & SUPPLIES
STORAGECRAFT TECHNOLOGY CORP
STORMAGIC
STRATEGIC INTERESTS
STRATEGIC SOURCING
STRATOZEN
STREAMVU INC
SUMAR INTERNATIONAL, INC.
SUMMA AMERICA LLC
SUMOLOGIC
SUNBRITETV, LLC
SUNCRAFT SOLUTIONS INC
SUNSHINE COMPUTERS & SOFTWARE INC D/B/A INNOVATION COMPUTERS
SUPERCOM, INC.
SUPERMICRO
SUPERSONIC INC
SUPPLIES DISTRIBUTORS
SURE PEOPLE
SUSE
SWIFTPAGE ACT! LLC
SYBA MULTIMEDIA INC
SYBASE
SYMBOL SECURITY
SYNACOR, INC.
SYNAMI LIMITED
SYNERGY SKY
SYNNEX CANADA LTD
SYNNEX CLEARANCE CENTER / REMAN
SYNNEX CORP - ARUBA
SYNNEX CORPORATION
SYNNEX FINANCIAL SERVICES, INC.
SYNNEX FULFILLMENT SERVICES
SYNNEX GOLDSEAL SERVICES
SYNNEX GOLDSEAL SUPPORT SERVICES
SYNNEX INFORMATION TECH
SYNNEX LOGISTICS
SYNNEX MARKETING
SYNNEX NOC SERVICES
SYNNEX ONSITE SERVICES
SYNNEX SERVICE
SYNNEX SOLUTIONS GROUP
SYNNEX TRAINING SERVICES
SYNNEX TRAINING VOUCHER SERVICES
SYNNEX WW VENDOR GROUP
SYNNEX-WCC SUPPLY CHAIN SERVICES
SYNITI
SYNOLOGY
SYNTELA CONFERENCING
SYSDIG
SYSTIUM TECHNOLOGIES
SYSTRAN SOFTWARE INC.

TAA PRODUCTS
TAG GLOBAL SYSTEMS LLC
TAKE TWO
TAKE-TWO INTERACTIVE SOFTWARE, INC.
TALENT GRANT TECHNOLOGY INC.
TALK-A-PHONE CO
TAMR
TANDESA LLC
TANGENT COMPUTER INC
TAOGLAS USA INC.
TARGUS
TCPWAVE, INC
TD SOURCING
TE CONNECTIVITY
TEAM ONE NETWORKING, INC
TEAM RESEARCH INC.
TEAMFUSION, INC.
TEAMSABLE POS, INC.
TEC LIGHTING INC.
TECH DEFENDERS
TECHNOMAD
TEKLYNX SOFTWARE
TEKNIKOS INC
TELEDYNAMIC
TELEEPOCH LTD
TEMPEST LIGHTING, INC.
TENERGY CORPORATION
TERADICI
TES AMERICA, LLC
TEXTHELP INC.
TG3 ELECTRONICS INC
TGRMN SOFTWARE
THALES ESECURITY
THE DIGITAL DECISION
THE ELEVATOR CHANNEL DBA 11 GIRAFFES
THE JOY FACTORY
THE OLANDER COMPANY, INC.
THERMALTAKE TECHNOLOGIES
THETA LAKE
THING TECH
THINKOWL
THINKPARQ GMBH
THINKWRITE TECHNOLOGIES LLC
THINPRINT
THOMAS REGOUT
THREATQUOTIENT INC
THRONMAX
THUNDER NSI
TIBCO SOFTWARE
TIDEBREAK, INC
TIGER-VAC INTERNATIONAL, INC
TINES SECURITY SERVICES LTD
TJ COMMUNICATIONS,INC. DBA TITAN RADIO
TMAX DIGITAL INC.
TMOBILE
TMS
TOKENEX INC.
TONE COMMANDER
TOOL4EVER
TOOLS4EVER
TOOLFARM.COM, INC
TOOLS FOR SCHOOLS
TOP TECH CLOCKS
TOSHIBA
TOTOWA SYSTEMS, INC.
TP-LINK USA CORPORATION
TRACEWELL SYSTEMS, INC
TRAINING PALO ALTO
TRANSCEND
TRANSPORTATION MANAGEMENT SERVICES, INC
TREMOLO SECURITY, INC
TRENDMICRO
TRENDNET
TRIPP LITE
TRIPWIRE INC
TRNSTON NW
TROY GROUP
TRUCE SOFTWARE
TRUSTED KNIGHT
TRYTEN - STRATEGIC
TSITOUCH
TSSLINK INC
TUFIN
TURING
TURING VIDEO
TWISTLOCK, INC
TYAN COMPUTER CORPOR
TYCON SYSTEMS, INC
U.S.GAMES DISTRIBUTION, INC
UBI SOFT ENTERTAINMENT
UBIX
UBZL
UC WORKSPACE
ULINE
UNAVIS LLC
UNBW
UNC GROUP
UNCOMMONX
UNDEFINED VENDORS
UNDER ARMOUR
UNIDOC HEALTH SOLUTIONS
UNIFORM INDUSTRIAL CORP.
UNIMAX
UNITECH
UNITED DGI
UNITED STATES LUGGAGE LLC
UNITRENDS
UPSHOW
URBAN ARMOR GEAR
USA VISION SYSTEMS, INC.
UTIMACO INC
UVNETWORKS

V3GATE, LLC
V5 SYSTEMS, INC.
VADE / MTA MOVING
VADE SECURE, INC.
VALCOM
VALIDSOFT
VANDER-BENDMANUFACTURING LLC
VARIDESK
VARONIS SYSTEMS
VAULT
VCE
VCOM INTERNATIONAL MEDIA CORP
VDO360 LLC
VECTRA NETWORKS, INC
VEEAM
VEEONE HEALTH
VELOCLOUD NETWORKS LLC
VENTURA TECH GROUP INC.
VERACITY USA, INC.
VERBATIM
VERITAS
VERIZON
VERSA NETWORKS
VERTIV
VG RUSH CORPORATION
VIAAS, INC.
VIAVI SOLUTIONS
VICTORINOX
VIEWSONIC
VIKING COMPUTER PARTS
VIMEO
VINPOWER
VIPRE SECURITY
VIRCOM INC
VIRSAE
VIRTANA
VISION
VISIONEER
VISIONTEK
VISTA IT GROUP
VISUAL LABS
VIVACITY TECH PBC
VIVINT, INC.
VIVOTEK
VIZETTO
VIZIFLEX SEELS INC
VIZIO
VMRAY
VMWARE
VONAGE
VORP ENERGY, LLC
VOTIRO
VU RYTE , INC.
VUZIX CORPORATION
VWR INTERNATIONAL LLC
VXL INSTR
VYAPAY
VZBLTY

WAITTIME
WALLBOARD
WANDERA
WARNER BROTHERS
WASABI
WASP TECH
WATCHGUARD
WEBROOT SW
WEBWORKS
WEIRDWARE VENDOR GROUP
WELLBEATS, INC
WENGER BY GROUP III
WESTERN DIGITAL
WESTERNTECHSYSTEMS INC
WEVIDEO
WHISTIC
WHITECANYON SOFTWARE, INC
WHOOP USA
WIDEPOINT
WILLIAMS SOFTWARE ASSOCIATES
WILSON ELECTRONICS LLC
WIN LONG, USA LLC DBA TITANIUM TECHNOLOGIES
WIND RIVER SYSTEMS
WINMAGIC
WINSTON INTERNATIONAL LTD.
WIRELESS GUARDIAN, INC.
WIREMOLD/LEGRAND
WITFOO INC.
WOLTERS KLUWER HEALTH
WOOTCLOUD
WORKS 360, LLC DBA SPRINXLE
WORKSPOT
WORKWELL TECHNOLOGIES
WOWWEE
WSO2
WSTDIGITAL

X RITE
X6D USA INC
XENCELABS
XEROX
XI3 CORPORATION
XILINX
XINUOS, INC. DBA UNXIS, INC
XOGO, INC
XR HEALTH
XYZPRINTING, INC

YAGNA IQ INC.
YAMAHA
YEALINK
YUBICO, INC

ZAGG INC.
ZEBRA TECHNOLOGIES
ZEPLIN
ZERIFY
ZEROSPAM
ZETASETT
ZEWA, INC.
ZIMPERIUM
ZOHO CORPORATION
ZOTAC INTL
ZPE SYSTEMS
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ZVT INC
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Artifact 1

TAB 5
PRODUCTS AND SERVICES

TD SYNNEX Corporation is pleased to offer Region 14 Education Service Center (ESC) in partnership with the National Cooperative Purchasing Alliance (NCPA) member agencies access to the entire line of Palo Alto Networks products from the Advanced Technology Solutions cybersecurity category. Palo Alto Networks, the global cybersecurity leader, is shaping the cloud-centric future with technology that is transforming the way people and organizations operate. Their mission is “to be the cyber security partner of choice, protecting our digital way of life.”

As a value-add, TD SYNNEX Corporation is also pleased to offer Region 14 ESC in partnership with the NCPA member agencies our proposal of the TD SYNNEX full line card of IT manufacturers (enclosed), offering the broadest advanced technology solutions that can be purchased in entirety using the NCPA contract without having to utilize multiple contracts to meet their technology needs.

TD SYNNEX distributes technology products from more than 1,500 world-leading IT OEM suppliers to more than 25,000 resellers throughout the US, Canada, and Mexico. Our focused product categories include IT systems, rugged mobility, peripherals, system components, software, and networking.

TD SYNNEX will provide a network of reseller partners who will interface with the NCPA customers, providing onsite assessments/consultation, product information, technical support, customer service support and post-sales support as authorized Order Fulfillers under the TD SYNNEX NCPA contract. These resellers will be required to maintain the appropriate vendor authorizations and sign agreements with TD SYNNEX agreeing to follow the terms and conditions of our NCPA contract. Resellers will be reviewed on a regular basis to ensure we have the appropriate resources to support this contract. These resellers will be our “feet on the street” and act as our local presence with the NCPA customer. TD SYNNEX Public Sector Program Team will work closely with the participating resellers to ensure they have the tools they will need to develop and close opportunities with NCPA customers.

Palo Alto Networks Product Warranty and Hardware Service Model

All Palo Alto Networks products are covered by a 90 day software and 12 month hardware warranty. To take advantage of our warranty related information and updates, we encourage you to register your products through our Palo Alto Networks Support Portal (https://support.paloaltonetworks.com). Other details about your software and hardware warranty are outlined below.

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Software Warranty

The standard warranty for software is 90 days. During the 90 day warranty period, you are entitled to all software updates (bug fixes, maintenance releases, and feature upgrades) for your particular software product. You can download the software updates through our software update portal embedded in your device web interface, or through our password-protected Palo Alto Networks support web site. You must create an account and register your device for access into the support portal.

Hardware Warranty

The standard warranty for our hardware is 12 months from the date of shipment. This is a 'return and repair' hardware service model. If a Return Merchandise Authorization (“RMA”) is required during the 12 month period, we will work with you to confirm the hardware problem and issue an RMA number to be used when you ship the product to Palo Alto Networks.

Hardware Return Procedures

You should obtain a RMA number for the product that you wish to return to us, Palo Alto Networks by contacting Support via telephone or by opening a case with Palo Alto Networks Support. You must ship the product in the original packaging (shipping damage that occurs from insufficient packaging is not covered), record the RMA number on the shipping label, and send the product to the specified Palo Alto Networks location. You will be responsible for all shipping costs incurred in returning the defective product. Products will be repaired (or replaced) and shipped within 10 business days from receipt of the defective product by us We will pay all costs incurred in shipping the repaired or replacement product to you, except that if you are located outside the United States, you will be responsible for any taxes, duties, fees or other charges assessed in connection with importing the repaired or replaced product into your country of destination.

Warranty and Service Model Restrictions

- The applicable warranties and Service Model do not apply if the product:
- Has been altered, except by an authorized Palo Alto Networks, Inc.
- Has not been installed, operated, repaired, or maintained in accordance with the instructions supplied by Palo Alto Networks, Inc.
- Has been subjected to unreasonable physical or electrical stress, misuse, negligence, accidental damage, or damage caused by an Act of God.
- Is being used in a different country than where the original purchase or activation occurred.

Other products carry the standard manufacturer’s warranty and will vary by vendor.

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Letter of Authorization

Date: 11/14/2023

To Whom This May Concern:

This letter is to confirm that TD SYNNEX Corporation is an authorized Distributor for all Palo Alto Networks products. They have met all the necessary requirements to purchase Palo Alto Networks products and services.

The Palo Alto Network Reseller network can use multiple purchasing paths, including direct or through a distributor or service provider.

For verification purposes, the following information may be used and/or contacted:

Point of Contact Name:	Lauren Aloway
Point of Contact Mailing Address:	3000 Tannery Way Santa Clara, CA 95054
Point of Contact Phone Number:	408-941-3782
Point of Contact Email:	laloway@paloaltonetworks.com

If you have any questions regarding our partnership, please contact the above listed Point of Contact.

Sincerely,

lauren aloway

Name: Lauren Aloway
Title: Sr. GTM Manager – Public Sector Contracts

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Customer Reference for TD SYNNEX Products & Services

Entity Name	Copper River Information Technology
Contact Name and Title	Paul Pfleger, Executive Vice President
City and State	Chantilly, VA
Phone number	703-234-3825
Years Serviced	2010-Present
Description of Services	Information Technology Consulting and Services
Annual Volume	$50M

Please provide a brief statement on the description of services:

Copper River IT prides itself on delivering industry-leading performance through the provision of IT products, solutions, and services that leverage our long-standing, elite-level partnerships with top manufacturers, solution providers, and technology experts. Combined with our deep expertise in engineering, systems design, and professional services delivery, Copper River IT is singularly capable of ensuring that the solutions we provide our customers meet their precise requirements. As an end-to-end solution provider, Copper River IT provides clients with a comprehensive range of enterprise services, advanced technology solutions, and acquisition fulfillment

Customer Signature:

Paul Pfleger

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Customer Reference for TD SYNNEX Products & Services

Entity Name	Logicalis, Inc.
Contact Name and Title	Mike Marchal, GovEd Director
City and State	Tempe, AZ (nationwide coverage)
Phone number	480-346-2314
Years Serviced	20+ years for distribution, 7+ years contract authorization relationship
Description of Services	Logicalis is a Value Added Reseller and global technology service provider
Annual Volume	$66M overall; $1,850,000 NCPA

Please provide a brief statement on the description of services:

As an authorized reseller on TD Synnex's contracts, Logicalis has made great strides with our customers in closing deals with the utilization of TD Synnex's procurement contracts, including the NCPA contract. The government and education procurement departments we work with throughout the nation were thrilled to learn that Logicalis can provide products and services through these contracts. The sheer number of available products on these contracts has been extremely beneficial to our customers and meeting the procurement departments' requirements has been easy. We have had a long-standing relationship with TD Synnex as our preferred distributor, and Logicalis' more recent utilization of TD Synnex's contracts has deepened that relationship. Our experience with TD Synnex has been and continues to be superb.

Customer Signature:

X DocuSigned by:
Michael Marchal
377031E061D9491...

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Customer Reference for TD SYNNEX Products & Services

Entity Name	Mvation Worldwide Inc.
Contact Name and Title	Gunjan Gupta, President
City and State	Glen Cove, NY
Phone number	6465739719
Years Serviced	7
Description of Services	Hardware, software and integration
Annual Volume	$10 M

Please provide a brief statement on the description of services:

Mvation is a reseller partner to TD Synnex. They have provided IT Hardware, Software and support services with best-in-class support.

Customer Signature:

X _____

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Customer Reference for TD SYNNEX Products & Services

Entity Name	TANCHES GLOBAL MANAGEMENT, INC.
Contact Name and Title	TANAZ CHOUDHURY - PRESIDENT
City and State	HOUSTON, TX
Phone number	(281) 826-2437
Years Serviced	25 years.
Description of Services	Hardware and Software services.
Annual Volume	3 – 5 million dollars

Please provide a brief statement on the description of services:
TanChes is a 25-year-old fully certified State of Texas Corporation. With over 2 decades of experience and expertise in award winning business processes and alignments, we deliver IT excellence to our Clients in the SMB, Commercial, Enterprise and SLED (State/ Local Governments and Education verticals.
At TanChes we deliver solutions to assist with:
(1) Business Continuity and Disaster Recovery
(2) Infrastructure Design and Maintenance
(3) Cybersecurity.

Customer Signature:

X _____ 11/13/2023

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Omnia Partners
840 Crescent Center Drive
Suite 600
Franklin, TN 37067

To Whom It May Concern,

SYNNEX is a valued added distributor that supplies both hardware and software OEM vendors. These vendors include vendors such as Acer, Capsa Solutions, Cisco, Extreme Networks, Google, Hewlett Packard Enterprises, HP Inc, Lenovo, Microsoft, and ViewSonic.

Within the last 15 years ITsavvy has made SYNNEX their preferred distribution source. With over $40M in business that we have done with SYNNEX in 2019, we rely on them for more than just shipping equipment. SYNNEX is a source for support, integration, configuration and services.

GovSolv, within SYNNEX, has provided a high level of expertise in addressing more complex and unique requirements of Federal, State, Local and Educational clients. The contract management team at SYNNEX is superior to any other group that I have worked with; and continues to be best in class.

If I can be of any additional assistance in this reference, please contact me via the information below.

Respectfully

Brian Fields
Senior Director Public Sector

ITsavvy 313 South Rohlwing Road Addison, IL 60101
Tel 630.396.6305 FAX 630.396.6322 bfields@ITsavvy.com www.ITsavvy.com

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Official IT Solutions Provider of Chicago Fire FC

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To whom it may concern:

Crossvale Inc., a Dallas based IT professional services company, has been working with Synnex for over three years.

During that time Crossvale has worked approximately 100 deals in the commercial and SLED space. The type of work we have done together is software product resale and IT Professional Services.

Crossvale has found all the staff at Synnex to be:

- Responsive
- Intelligent
- Agile
- Able to execute
- Flexible

Specifically, in the SLED space Crossvale has leveraged Synnex's TX DIR and NCPA contracts successfully. We found the process to be easy, well documented and fast. The Synnex staff were there to answer any and all questions no matter how basic.

I would recommend Synnex as a valued partner to any company wishing to sell their products or services.

If you'd like to discuss further, I would be pleased to chat over any concerns or questions you might have.

Sincerely,

Conor Brankin
CEO
Crossvale Inc
cbrankin@crossvale.com

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Customer Reference for TD SYNNEX Products & Services

Entity Name	AATD, LLC
Contact Name and Title	Vernon Putnam, Chairman and President
City and State	San Antonio, Texas
Phone number	844-255-2283, ext 1
Years Serviced	11 years
Description of Services	Software and Hardware
Annual Volume	$10M +

Please provide a brief statement on the description of services:

On time best price delivery of hardware and software product for resale to the Federal government. On-going support to facilitate business growth via year-round networking and company marketing opportunities. Help and assistance with state and local procurement vehicles. Year-round access to training and introduction to new products to help expand my company's market reach. On-going access to nearly any category and level of expertise needed to close business.

Customer Signature:

X

Vernon Putnam, Chairman and President
AATD, LLC

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Customer Reference for TD SYNNEX Products & Services

Entity Name	Essnova Solutions, Inc.
Contact Name and Title	Sridhara Gutti, President
City and State	Birmingham, AL 35203
Phone number	888.405.3189
Years Serviced	2018 to current date
Description of Services	Infrastructure, cloud, security and other software and hardware products.
Annual Volume	$500,000 to $1.5M per year

Please provide a brief statement on the description of services:

At Essnova, we specialize in procuring a diverse range of hardware and software products through our trusted distribution partner, TDSynnex, specifically tailored to meet the unique needs of our federal, SLED (State, Local, and Education), and healthcare customers. Our procurement services focus on sourcing essential technology solutions for these critical sectors, including infrastructure, security, cloud, and specialized healthcare IT products. We understand the stringent requirements and compliance standards that federal agencies, state and local governments, and healthcare providers demand. Leveraging our strong relationship with TDSynnex, we ensure that our customers in these sectors have access to the latest and most reliable products and services. Partner with Essnova to streamline your procurement process and enhance the efficiency and effectiveness of your technology infrastructure.

Customer Signature:

X _____

Sridhara Gutti, President

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Customer Reference for TD SYNNEX Products & Services

Entity Name	Paragon-One Group, LLC
Contact Name and Title	Frederick C. Hines
City and State	Gaithersburg, MD
Phone number	301-466-5716
Years Serviced	7 years
Description of Services	Partner and resell information technology, software, and services
Annual Volume	$1,200,000

Please provide a brief statement on the description of services:

Paragon-One Group purchases information technology from TD Synnex including computer systems, computer storage, printers, printer supplies, ruggedized laptops, displays, televisions, audio-visual equipment, cables, and backup batteries.

Customer Signature:

X Frederick C. Hines

Frederick C. Hines

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Customer Reference for TD SYNNEX Products & Services

Entity Name	TKK Electronics, LLC
Contact Name and Title	Juan Hernandez - CEO
City and State	Milwaukee, WI
Phone number	414-290-0585
Years Serviced	17 years
Description of Services	Computer hardware and software reseller
Annual Volume	$3 Million

Please provide a brief statement on the description of services:

Traditional VAR of computer hardware and software.

Customer Signature:

Juan Hernandez

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Customer Reference for TD SYNNEX Products & Services

Entity Name	RCN Communications LLC DBA RCN Technologies
Contact Name and Title	Reed Perryman, Director of Sales
City and State	Knoxville, TN
Phone number	865-293-0350
Years Serviced	9
Description of Services	RCN provides end to end cellular networking / wireless WAN solutions, services and support to enterprise, SMB and government clients across the US. TD Synnex and their GovSolv division are not only invaluable partners from a fulfillment perspective, but their financing and purchasing contract capabilities have allowed us to win business time and time again over the years.
Annual Volume	$7-8 million

Please provide a brief statement on the description of services:

RCN provides end to end cellular networking / wireless WAN solutions, services and support to enterprise, SMB and government clients across the US. We integrate many 5G/LTE antennas and routers into our own custom products to offer unique, integrated solutions to our customer base that go beyond the scope of traditional wired connections to establish positive business results in the building, the vehicle, and the field.

Customer Signature:

X Reed Perryman

Nov 16 2023 09:34 EST

Reed Perryman

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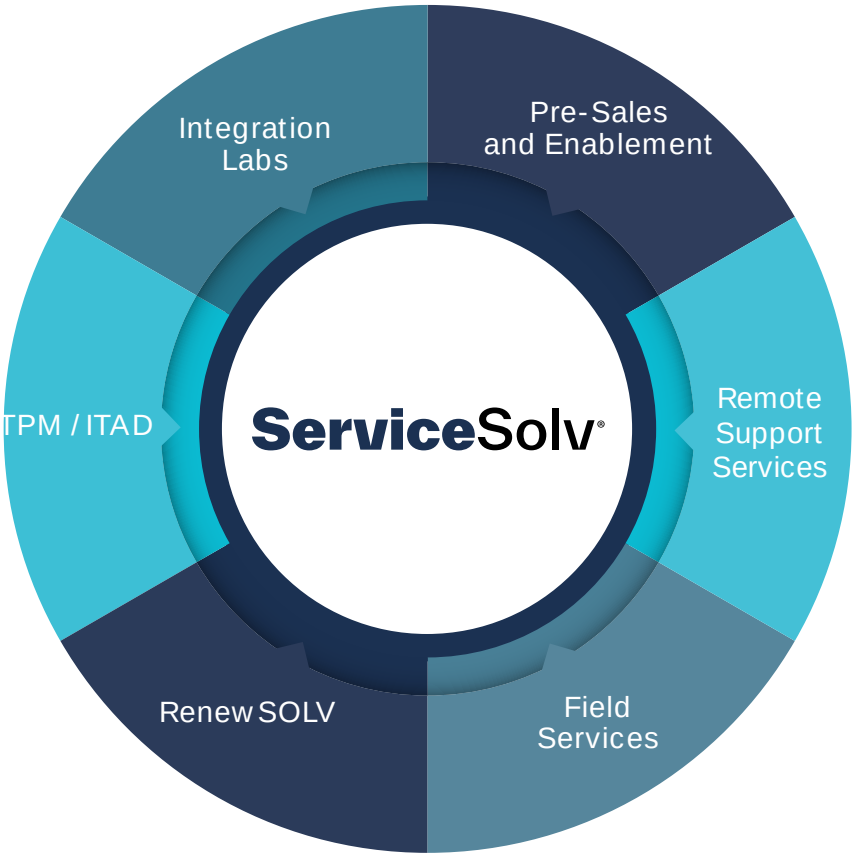
TD SYNNEX

ServiceSolv

TD SYNNEX ServiceSolv: Easy to Buy, Easy to Sell

Complete Lifecyle Services End-to-End Solutions



Partner with TD SYNNEX by leveraging our services capabilities giving you access to:

- Hundreds of SME resources available across all verticals
- Custom SOWs turned 24-48 hours
- Online portal for services information
- White labeled resources to sell under your brand
- Global reach to 180+ countries
- Over 1,000 static SKUs available for any Zip Code USA pricing

With a variety of value-added services, TD SYNNEX ServiceSolv can help supplement your company's service offerings, skillsets and geographic reach to expand your services portfolio and grow your business.

See next page for full list of our services.

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Pre-Sales Design

- Specific Vendor/Partner Service Level Agreements SLAs
- Standard Measurement Systems and Metrics
- Vendor Specific Key Performance Indicator KPI
- Cross Sell/Upsell
- Multi-Vendor Solutions
- Promote Demos / Internal Training
- Technical Certification Management

Pre-Sales Enablement

- Reseller Engaged in Delivering Vendor Programs and Training
- Hosting Webex, Training, Technical Business Development
- Attending Technical Conferences and Partner Meetings
- Vendor Roadmap Planning
- Vendor-Specific KPI
- Proactive Vendor Engagement
- Identify Services for End-to-end Solutions
- Providing Demos for Proof of Value, Hands-On Education, Testing of a Specific Environment

Solution Centers

- Seven locations in the US and Canada
- 175 Solutions Available
- Guided Solutions and Training
- Multi-Vendor Cloud-Enabled Solutions
- Cyber Range Focused on Security

RENEW Solv

- Multi-Vendor, End-To-End Solutions, Provided to Our Partners via an Online Dashboard.
- Continuous and Recurring Pipeline of Warranty and License Opportunities
- Load Your Own Opportunity" Feature
- Weekly Automated Updates and Reminders of Pending Opportunities

Managed Services

- 24x7 Remote Monitoring and Alerting
- Remote Remediation
- Patch Management
- Help Desk Support
- NOC
- SOC

Education

- Public and Private Trainings
- Onsite or Virtual Classes
- Access to:
  - Vendor and IT Certification Training
  - Business Skills Training

Software and Cloud Services

- Consulting, Assessments and Well-Architected Reviews
- Cloud Migration (From On-Premises and Cloud-to-Cloud)
- Cloud Implementation Consulting
- Virtual Desktop Implementation
- Application Development and Modernization
- Artificial Intelligence and Machine Learning
- Automation
- DevOps Consulting (Pipelines, CI/CD)
- Container Consulting
- Software-defined Networking
- CRM/ERP Implementation and Integration
- Custom Integrations (Anything-to-Anything)
- Custom Web Development
- Ongoing Support
- Change Management
- Training

Assembly & Configuration

- Custom Hardware Services
  - Client Devices
  - Data Center
  - UCC/Collaboration
- Imaging and Provisioning
- Software / OS Load
- Valued Added Services
  - Asset Tagging, Labeling, Etching Solutions
  - Bundling, Packaging, Collateral Insertion
  - Burn-In/Diagnostic Testing
- Staging & Logistics
- Project Management
- Last Mile Delivery
- Testing & Training

ITAD Services

- Asset Buyback
- Data and Physical Destruction
- Recycling

Field Services

- Professional Audio-Visual
- Cabling
- Digital Signage
- Fleet Services
- Telephony
- Point of Sale
- Onsite Installation and Configuration
- Wireless Networking and Site Survey
- Physical Security
- Smart Hands

Professional Services

- Remote Deployment
- Implementation
- Adoption Services and Consultancy
- Health Check and Configuration Audits
- Migrations and Updates
- Project Management
- Data Center Transformation

Annual Maintenance and Warranty Services

- Print
- Data Center
- Compute
- Point-of-Sale

GoldSeal®Support Maintenance Solution

- Product Maintenance Package
- Vendor Authorized OEM Support
- 24/7 Technical Support
- Engineered to Site / Hardware Replacement
- Available for:
  - Avaya, IP Office
  - Polycom
  - Palo Alto Networks
  - Ribbon Communications (Sonus)

Security Assessments

- Vulnerability Assessments
- Penetration Testing
- Incident Response and Remediation
- Compliance Readiness
- vCISO

Additional Services

- IOR / EOR
- Staff Augmentation

Grow your business with TD SYNNEX ServiceSolv

For more information, contact our team today via email, servicebd@tdsynnex.com or call 877-358-5505, option # 1.

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TD SYNNEX

ServiceSolv

TD SYNNEX Networking Services

With a variety of value-added services, TD SYNNEX ServiceSolv can help supplement your company's service offerings, skillsets, flat rate service SKUs, Level 1-4 engineering expertise and geographic reach to expand your services portfolio and grow your business.

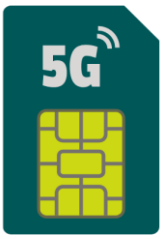
Assess, Design, Install, Configure and Manage with TD SYNNEX's Networking service offerings:

Wireless Networking

- Complimentary predictive heat maps
- Indoor and Outdoor onsite surveys (active, passive, and post-install verification)
- Cabling
- WAP installation and remote configuration
- Monitoring and support

Router/Switch

- Rack and stack services
- Cabling
- Configuration services
- Remote management and support



5G Networking

- Indoor/outdoor surveys
- Cellular router installations (in-building and in-vehicle) and management
- Design services
- Implementation services
- Configuration
- Testing
- Monitoring

Grow your business with TD SYNNEX ServiceSolv

For more information contact our team today at servicebd@tdsynnex.com

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The complete life-cycle of a solution

1. Lifecycle Strategy and Assessment Your IT Infrastructure environment will be analyzed using industry best practices to determine your required policy service levels, productivity and total cost of ownership (TCO) objectives. Our recommendation will be provided to achieve these objectives.

2. Design and Consulting Provide a Gap Analysis, design recommendations and/or vendor recommendations to meet the policy service levels, productivity and TCO requirements.

3. Build-to-Order and Integration Hardware will be pre-staged and additional value adding services performed to help reduce touch time, eliminate DOAs, lower freight costs, and reduce installation time required onsite.

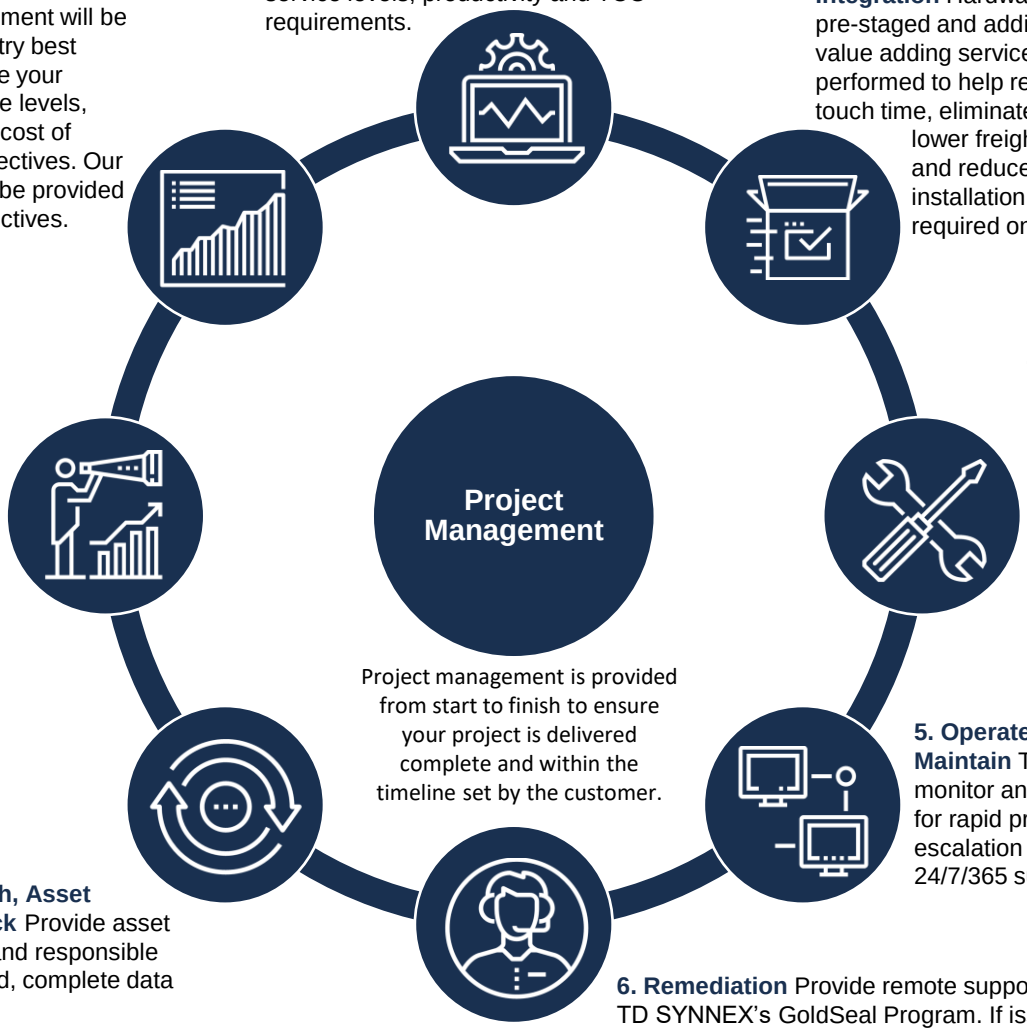
4. Implementation and Deployment Hardware and software will be deployed, upgraded, or configured to project specifications onsite or remote by TD SYNNEX Field Services

5. Operate, Manage, and Maintain TD SYNNEX NOC will monitor and manage IT devices for rapid problem resolution and escalation where needed with 24/7/365 support.

6. Remediation Provide remote support through TD SYNNEX's GoldSeal Program. If issues cannot be remediated remotely and hardware must be replaced, TD SYNNEX will dispatch an engineer onsite to replace the device.

7. Technology Refresh, Asset Disposal, and Buyback Provide asset buyback, eco-friendly and responsible disposal and, if required, complete data asset destruction.

8. Ongoing Reviews for Contiguous Improvement and Compliance We will provide policy service levels, productivity and TCO reviews to validate your return on investment as well as further recommendations to meet your changing business needs.



Grow your business with TD SYNNEX ServiceSolv

For more information contact our team today at servicebd@tdsynnex.com

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TD SYNNEX Public Sector | OMNIA PARTNERS

For contact information please reach out to contracts@tdsynnex.com

Reseller Name
4Tech Solutions
5 Point Solutions
9to5 Computer
Abico, LLC
ABM Federal Sales
Acachi LLC
ACCEL BI CORPORATION
Accel Innovation Corporation
Ace Solutions
ACS International Resources Inc.
Adept Technology Consulting
Advanced Network Management (ANM)
ADVANCED OFFICE SYSTEMS, INC - AOS
ADVANTAGE IMAGING SUPPLY
Advantage Technology LLC
Advizex
Agios World Wide, Inc.
Ahead
AIP US, LLC
Airgap Labs LLC
Alchemy Technology Group, LLC
All Covered, a Division of Konica Minolta Business Solutions USA, Inc. formerly Compuquip
ALL IN IT INC
All Solutions, INC
Allied Network Solutions
ALLITTECH LLC
Alpha Data Tech
AMERICAN COMPUTER CONSULTANTS
American Prison Data Systems
American Sound & Electronics, Inc.
American Wordata, Inc. AW Data
AMI Strategies, Inc.

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Amplify Systems Integration LLC
AMS.NET INC
Anuvision Technologies
ANVIL WORKS, LLC
Applied Technology Services - ATS
Applied Video Technology
ArchAngel Education Technology
Archive Data Solutions
Ardham Technologies Inc
Armature Systems, Inc
Astarr Tech LLC
Astreya Partners LLC
Atrium Advisory Services Inc.
ATSG - Access Point Technology Solutions Group
Attronica
ATTRONICA COMPUTERS
AURORA SYSTEMS CONSULTING INC DBA AURORA ENTERPRISE
Austin Data Logics
AvailIT LLC
Avexon
Aviate Enterprises, Inc.
AVIDEX INDUSTRIES LLC DBA AVIDEX
Avixum, Inc.
Avvid Consulting LLC dba Avvid IT Solutions
AXELLIANT LLC
BAR NONE TECHNOLOGIES LLC
Barcodes, Inc.
BEAR Cloud Technologies
Betis Group
Beyond Computer Services, LLC.
BIT Direct Inc
BlackHawk Data LLC
Blackwood Associates
BLAISDELL & SONGEY, INC.
Blue Plains Technology
Blue Tree Technology
BlueAlly Technology Solutions, LLC
BorderLAN Inc.
Brandywine Technology Group
Braxton-Grant Technologies
BridgeTek Solutions, LLC

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Brigade Technology, LLC
BrightCentra Inc
Brite
Brown Enterprise Solutions
Btek Holdings LLC
Burwood Group
Business Telecom Products - BTPI
C&G Technologies Consulting
CADRE COMPUTER RESOURCES CO DBA CADRE INFORMATION SECURITY
CAF TECH INC
California Integrated Solutions, Inc.
Call One Inc
Camcor Inc
Can-Am Wireless, LLC
CARLNTECH LLC
Carolina Advanced Digital, Inc.
Carpe Diem Technology Solutions LLC
Carroll Communications/ Carroll International
CB Technologies, Inc.
CB20
CBS Office Automation
CBTS Technology Solutions
CCT Technologies, Inc. dba ComputerLand of Silicon Valley
CDCE, Inc
CDCE, Inc
CDW Government LLC
Cerium Networks
Challenge Innovation Technology, Inc.
Charter Technology Solutions LLC
Chi Corporation
Chromis Technology LLC
Cincinnati Bell Technology Solutions
Clear Technologies Inc
Clear Winds Technologies, Inc.
Cloud Revolution LLC
Cloudstream Systems LLC
Clutch Solutions LLC
Coast to Coast Computer Products, Inc.
Code 3 Technology, LLC
CollabNow
Commonwealth Trading Company, Inc. DBA Commonwealth Computer Company
Compu-Gen Technologies, Inc.
Compu-Link

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Compunet
Computacenter US
COMPUTER 1 PRODUCTS OF AMERICA INC
Computer Design Center
Computer Drive
Computers At Work DBA vTECH io
Comsource Inc.
ConnectUs Corporation
Continental Resources, Inc. - ConRes
Converge Technology Solutions US, LLC
ConvergeOne, Inc.
Core BTS, Inc.
Countertrade Products, Inc.
CPAC Inc.
Critical Insight, Inc.
Crossconnect Engineering, Inc
CS Business Systems
CSG Connected Solutions Group, LLC
CSI - Computer Systems Integrators, Inc.
CTCI-COMMERCIAL TELECOMMUNICATIONS CONTRACTORS INC
CTS Mobility DBA Complete Tablet Solutions Ltd
Cumulus Global
Current Technologies
CVE Technologies
CWPA Office Supplies & Services
CyberNorth
Cybros, LLC
Daly Computers
Data Center Warehouse LLC
Data Path Inc.
Data Storage Science
DataCom Solutions, Inc.
DATALINK NETWORKS INC
Dataram
Dataway US
Datel Systems Incorporated
Davenport Group
DBISP LLC
Deep South Communications LLC
Derive Technologies, LLC
DGX Security
DHE Computer Systems LLC
Digital Scepter
DiPersia Technology Solutions LLC
Direct Technology Group

DISTINCTIVE TECH LLC
Distributed Technology Group (DTG)
DITTA ENTERPRISES LLC
DIVERSITY IT, LLC DBA RISING 3IT
DOF Creations, LLC
Dove Technologies
Dreadnought Endeavors Inc
Driven Acquisition, Inc.
DTG
DT's IT Services, LLC
DynTek Services, Inc.
Ednetics Incorporated
eGroup Enabling Technologies, LLC
EisnerAmper Managed Tech
EKC Enterprises, Inc
EKI IT Consultant
Elevate Technology Partners
Empire Electronics Inc. dba Empire Electronics Inc. dba Empire USA
Enchanted Technology Solutions, LLC
Encompass-MSP
Encore Technology Group
Enterprise IT Security
ENTISYS SOLUTIONS, INC., DBA ENTISYS360
Envision Tech Advisors
ePlus Technology, Inc.
Esport Supply, LLC
Evolving Solutions Inc
Excel Management Systems, Inc(EMSI)
Exonnex LLC
Femdel
Field2Base, Inc.
Flagler Technologies LLC
Focus TSI | Focus Technology Solutions
Forward Edge (TD)
Frontier Technology, LLC DBA MicroAge
FSR Consulting LLC dba. Cirrus Systems
Function5 Technology
Garden State Micro, Inc (Educate-me.net)
GatorTec
GCS Imaging, INC
GHA Technologies, Inc.
GIGAKOM
Gill Squared for Vets
Global RNSC Technologies

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Golden Gate Systems LLC
Golden Star Technology, Inc. DBA GST
GOOGOZ.COM, INC.
GovDirect, Inc.
Granite Financial Solutions dba Granite Data Solutions
Guidepoint Security LLC
Halo Solutions
HDIPROS, LLC
Holman's Inc
HYPERTEC USA INC.
I Copy Inc. DBA IBE Digital
iBridgeGroup, Inc.
Ice Services Inc
ICP INC
Image One
IMG Services LLC DBA Voice Data Security
Imperium Data Networks
IMS Solutions Group
Innovative Communication Systems, Inc.
Inspired Solutions INC
InTech Southwest
Integrated Computer Solutions - ICS
Integrated Media Technology
InterDev, LLC
Internetwork Services, Inc. dba Internetwork Engineering
IOT Professional
IP Consulting Inc.
IP Data Systems
iShift LLC
Island Tech Services LLC
Island Tech Services LLC
IT Devices Online Inc.
IT Management Corp
IT Noble
iT1Source LLC
ITSAVVY LLC
JJ & S Enterprises DBA SSA Technology
Kam Technologies

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Kambrian Corporation
Kane Communications
KD Dynamic Solutions LLC
Keeper Technology
Keller Schroeder
Key Code Media, Inc
Khavarian Enterprises Inc., dba Vision Communications Co.
Kosha Solutions
KTS Office Services
Kudelski Security, Inc.
LA Networks
Lakeshore IT Solutions
Langistic Networks
LanLogic
LANROVER
LATG
Legacy IT LLC
Lets Think Wireless DBA LTW
Levi, Ray & Shoup, Inc. (LRS IT Solutions)
Link High Technologies Inc.
Logicalis, Inc.
Lucidia IT
Lyncverse Technologies, Inc.
Lyon Micro, LLC
M.A. Polce Consulting, Inc.
M3 Supplies & Services LLC DBA M&M Lawn Care & Property
Mach 1 Operations
Mainline Information Systems, Inc.
Mainmicro Technologies Corp.
ManEvSis LLC
Mark III Systems Inc
Maureen Data Systems INC
MBI Systems
MedTec InterLinx, LLC
MERGENT SYSTEMS INC
MGS Group, Inc.
Micro Computer Systems
Micro Doctor IT
Micro Strategies Inc
MICRO TECHNOLOGY SOLUTIONS INC
MicroTechnologies LLC (dba MicroTech)
Midwest Public Safety, LLC

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Milestone Computer Technology Inc.
Minntek Solutions Inc.
Minoria Tech LLC
Mirador IT
Mission Critical Systems, LLC
MJM Systems
MNJ TECHNOLOGIES DIRECT
Mobile Rugged Computers, LLC
Modern Networks, LLC
MOLAPRISE
Montgomery Electronics & Communications Services, LLC
MorseCom
Naka Technologies
Natix, Inc
NAUTILUSNET.COM INCORPORATED DBA NETSO, LLC
Netrix, LLC
Netrix, LLC
Netsource
Netsync Network Solutions
Netway Communications
Network Integration Company Partners, Inc. dba NIC Partners
Network Solutions, Inc. - NSI
Network Technology Services, LLC
NetX Information Systems Inc
New Tech Solutions, Inc.
New Technical Solutions, Inc.
NextGen Ideas LLC
NICKEL TECHNOLOGIES INC DBA NITECH
NMH Tech
Norseman INC
Northeast IT
Now Micro Inc.
Nth Generation Computing Inc
NTT AMERICA INC
NuWave Communications Inc.
NWN Corporation (Carousel Industries of North America)
NXT Gen Technologies
OETC
Omada Technologies
OneNeck IT Solutions, LLC
Optinet Communications, INC
Optiv Security, Inc
Orada Technology Solutions
Ozkar Services, LLC

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Pace Systems
PACKET FUSION INC
Pangea Group Technologies, LLC
Pascack Data Services Inc
Patricia Bennett Group. Inc DBA PBG Networks
Patriot Acquisition LLC
Patriot Allied Solutions
PC Net Inc, DBA PCN Strategies
PC Solutions & Integration Inc
PC Specialists, Inc. dba Technology Integration Group
PC University Distributors, Inc.
PCC-IT International, div of Power Capital Management
PCS Mobile - DataSource Mobility - Route 1
Peak Resources
Peoria Typewriter (PTC Select)
Peyton Lang Technology
Pinnacle Business Systems Inc
Pipertek
Pit Bull Secure Technologies, Inc
PIVIT GLOBAL
PIVOT TECHNOLOGY SERVICES CORP dba Computacenter
PKA Technologies
Planet Pyramid
PREFERRED DOCUMENT SOLUTIONS
Premier Federal
Presentation Concepts Corporation
Presidio Networked Solutions Group, LLC
Princeton ITS
Prodigio Holdings, Inc.
Prologic ITS
PROSYS INFORMATION SYSTEMS
Protech Castle Rock LLC
PROTECH COMPUTER SYSTEMS, INC
PROTEK INFORMATION TECHNOLOGY SERVICES
Pruitt Communications, Inc. dba PCI Technologies
Public Safety Solutions Missouri LLC
Quality and Assurance Technology Corp DBA QnA Tech
QUEST MEDIA & SUPPLIES INC
R2 Unified Technologies
Rafay Mobile, Inc.
RCN Technologies, LLC
Red River Technology LLC
Redline Networks, LP
RELEVANT-IT, INC.
RELY ON IT INC

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RELY ON IT INC
Reverent Technologies, Inc.
Rhize Tech, LLC
Right Systems
River Systems
RJ Young
Robinett Consulting
Rtech Solutions
RUSD Solutions
s3 Business Solutions
Sable Computer Inc dba Keep It Simple (KIS)
SAFARI MICRO INC.
Saitech Inc.
Sanity Solutions Inc
SATURN BUSINESS SYSTEMS
SCM Products
Secure Operating Solutions LLC
Sehi Computer Products, Inc.
Seneca BizTek Inc
Sentinel Technologies Inc
Share Tech Solutions
SHI Government Solutions, Inc
SHI Government Solutions, Inc
SimpleCom - Simple Communications Technologies
Sirius Computer Solutions, Inc.
Six Degrees Consulting
Six Degrees Consulting
SMART INGENUITY
Solutions by HiTech
Solutionz, Inc.
Spera Partners
Starboard Consulting
STELLAR TECHNOLOGIES INC.
STEP CG, LLC
Sterling Computers Corporation
STN INCORPORATED
Storsoft Technology Corp
Strategic Communications
Stronghold Data LLC
Stryke Security Inc.
Summus Industries Inc

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Tanches Global Management, Inc.
TANGENT COMPUTER INC
Tate Computer Systems
TCI Systems, INC
Team 29B
TechEx Team
TECHNOLOGY EXTREME LLC
Technology Group Solutions LLC DBA TGS
Technology Group Solutions LLC DBA TGS
TechnologyWest DBA Interactivewest LLC
Techsynergy
Tego Data Systems
Teknologia
TELE-COMMUNICATION INC DBA UNIFIEDCOMMUNICATIONS
TGIPOWER LLC dba iPower Technologies
The Northbridge Group LLC
The Simplest Comuputer Shop LLC
Thomas Consultants GOTCI
Tixzy Sencomm Inc dba Sencommunications Inc
TommyTQL
Toptal
Towerwall
TRACE3, LLC
Triade LLC
Troubadour Technology, INC
TSA, Inc. / Technical & Scientific Application Inc.
United Data Technologies Inc. / UDT
Urban Industries Corp
US Cellular
USAT, LLC
VALCOM SALT LAKE CITY, LC DBA VLCM
Vandis Inc.
Vanguard Technology Advisors
Vault Global
VectorUSA
Verge Innovation, LLC
Verteks Consulting, Inc
Veytec, Inc.
VideoLink Inc
Vision21
Visionworx, LLC dba CCS Presentation Systems
Visuanics LLC

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VSpine Networks & Advisors, LLC
WARDS MEDIATECH INC
WaveStrong, Inc.
Weaver Government Solutions
Weaver Technologies
Webhouse
Westcott Technologies Corp DBA Lockstep Technology Group
Westwind Computer Products Inc
Wildflower International
Wireless Electronics
Wireless Investors, LLC DBA Ensemble Solutions Group
WYNN INNOVATIONS LLC
Xceptional Networks Inc
Xentegra GOV
Xtek Partners Inc.
Zinfinity LLC
ZPro Solutions

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Diversity Status	City	State
MOSB/SDB	McDonough	GA
	Lexington	SC
Small Business	Jacksonville	FL
Small Business	Cary	NC
SB	St. Louis	MO
Small Business, Minority Owned	Austin	TX
	Seattle	WA
SDVOSB, SMB	Pinehurst	NC
MOSB; WOSB	POTOMAC	MD
	Chadds Ford	PA
	Hauppauge	NY
	Albuquerque	NM
MBE, WBE	BRANFORD	CT
SB, WO	San Juan Capistrano	CA
	East Charleston	WV
	Independence	OH
DBE, WOBE	Coram	NY
	Birmingham	AL
MBE	Millburn	NJ
	Irvine	CA
	Houston	TX
	Charlotte	NC
	Centennial	CO
	LIVINGSTON	NJ
Service Disabled Veteran Owned	Rocklin	CA
Small Business, Minority Owned (MBE), Small Disadvantaged Business, Illinois BEP	Las Vegas	NV
SB, Minority Owned, DV, Hubzone	Los Angeles	CA
MBE, SBE, DBE	Queens Village	NY
	New York	NY
	Covington	KY
EDWOSB, WOSB, DBE	Tampa	FL
	Livonia	MI

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Women Owned	Salt Lake City	UT
	Livermore	CA
MOWOSB	Jacksonville	FL
SBA, WO, VO, SDVBE, DBE	Scottsdale	AZ
WBE, WOSB, DBE	Middle River	MD
	Kimberton	PA
	North Miami Beach	FL
SB	Albuquerque	NM
	San Jose	CA
Small Business	Fort Worth	TX
WOSB, MBE	Deerfield	IL
	BRIARCLIFF MANOR	NY
	Glen Allen	VA
NMSDC, MO (VA)	GAITHERSBURG	MD
	Torrance	CA
Service-Disabled Veteran Owned Small Business (SDVOSB)	Austin	TX
	St. Petersburg	FL
WOSB	New Orleans	LA
SB, VOSB, SDVOSB, HUBZone, DVBE	McClellan	CA
	Cary	NC
WO	Ft. Myers	FL
WOSB	Gilbert	AZ
MBE, CPUC, SBE	Torrance	CA
Small Business	Santa Maria	CA
	Chicago	IL
SB	San Francisco	CA
	McLean	VA
Small Business, Minority Owned	Victoria	TX
	Tampa	FL
WBE - Woman Business Enterprise	New York	NY
	ANNAPOLIS	MD
WO, SB	OAKLAND	CA
Minority owned	Pike Road	AL
MWBE	Riverside	MO
	Cary	NC
dr	San Marcos	CA
	KENNETT SQUARE	PA
	Piedmont	SC

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	Tulsa	OK
	South Francisco	CA
	FISHERS VICTOR	NY
MBE	Dublin	OH
	St. Petersburg	FL
	Chicago	IL
	Carnation	WA
Small Business, Woman-Owned	Homosassa	FL
	CINCINNATI	OH
SB, Micro Business	Irvine	CA
	Diamond Bar	CA
WBENC	Cape Canaveral	FL
	Burlington	NC
MBE	Cedar Park	TX
VOSB, DBE	Antelope	CA
SDVOSB, HUBZone	Siler City	NC
	Boca Raton	FL
SDVOB, HUB, SB	Tabor City	NC
WOSB, WBE	Orange	CA
	Saratoga	NY
	Golden Valley	AZ
	Cincinnati	OH
WO, Minority Owned	San Jose	CA
WBE	Yorba Linda	CA
WBE	Yorba Linda	CA
	Vernon Hills	IL
	Spokane	WA
SBA, VOSB, MBE	Canton	MS
Minority Owned	Brooklyn	NY
	CLEVELAND	OH
Small Business, Minority Owned	Gilbert	AZ
	Cincinati	OH
WBE, WOSB, HUB	Addison	TX
CD, PSA	Vestavia Hills	AL
	Lafayette	CO
SB	Charlotte	NC
NMSDC MBE, Arizona DBE, NYC + NYS MBE	Mesa	AZ
SB	Simi Valley	CA
	Mesa	AZ
NA	St Polo	MO
Woman-Owned, Minority Owned, Small Business	San Antonio	TX
MOSB	New York	NY

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	Meridian	ID
	WESTWOOD	MA
	Long Beach	CA
SBE	Branford	CT
	Skokie	IL
	Naples	FL
	Manlius	NY
SB	Swathmore	PA
	Bedford	MA
	Lincoln	RI
	Bloomington	MN
	Indianapolis	IN
	Arvada	CO
Small Business, Woman-Owned	Anaheim	CA
	Bremerton	WA
	Colorado Springs	CO
MBE, SB	BUFFALO	NY
SB	Mechanicsville	VA
	Fishkill	NY
	Clifton	NJ
MBE, State of Texas HUB	Austin	TX
	WESTBOROUGH	MA
Small Business	Lombard	IL
	Salt Lake City	UT
WOSB	Spring	TX
	South Portland	ME
SDVOSB, SMB, MBE	Miami	FL
	Laguna Hills	CA
	Modesto	CA
WOSB, SB, MO	Sterling	VA
SB; SDB; MOSB; Hubzone	Huntsville	AL
	Santa Clarita	CA
	PRINCETON	NJ
Small Business	San Francisco	CA
	San Diego	CA
WOB	Lewisburg	TN
SB, MO, 8a	Indianapolis	IN
	Baton Rouge	LA
	New York	NY
SBE MBE DBE	Jersey City	NJ
Small Business, Woman-Owned, Minority Owned	Centennial	CO
	Murrieta	CA
	Newton Square	PA
SB	Deerfield Beach	FL

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	Walnut	CA
SDVOSB	Syracuse	NY
MBE, SBE, DBE	Hercules	CA
WO, WBENC	Las Vegas	NV
	Riverview	FL
	Florence	SC
SB	Calabasas	CA
	New York	NY
SB	Tampa	FL
DBE/MBE/VOSB	Macon	GA
	Irvine	CA
	Post Falls	ID
	Mt Pleasant	SC
	ISELIN	NJ
	Fresno	CA
MOSB	Orange Park	FL
	Grand Rapids	MI
WBE, WOSB	Northport	NY
Small Business, Women-Owned, Minority-Owned	Albuquerque	NM
Veteran Owned/ Minority Owned	Palmetto	GA
	Easley	SC
HUB Certified - MO	Charlotte	NC
	Concord	CA
	Pawtucket	RI
	Herndon	VA
	Overland Park	KS
	Hamel	MN
	LEWIS CENTER	OH
N/A	Marietta	GA
	Baltimore	MD
SB	Morrisville	NC
WO	Boca Raton	FL
	Boston	MA
	Sharonville	OH
	Tempe	AZ
	Lansdale	PA
	ROCHESTER	NY
	Fairfield	NJ
Small Business	Gainesville	FL
	Maywood	NJ
SB	Scottsdale	AZ
SB		
SDVOSB, VOSB, SB, WOSB	Clinton	MS
MBE, SDVOSB	Atlanta	GA

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	Milpitas	CA
Small Business, Woman-Owned, Minority Owned	Cerritos	CA
	Walnut Creek	CA
	Clearwater	FL
Disabled Veteran Owned Company	McClellan	CA
	Herndon	VA
MBE, WBE, WOSB	The Villages	FL
N/A	Springville	AL
	Albuquerque	NM
	Tempe	AZ
	Garden Grove	CA
Woman-Owned, Texas HUB, WBE, WOSB, SBE	Austin	TX
	Achorage	AK
WBE	Staten Island	NY
	Oak Park	MI
Small Business, Minority Owned, Disadvantaged Business	Frisco	TX
SB	Tampa	FL
EWM	Greenville	SC
Small Business	San Antonio	TX
8(a), SDVOSB, WOSB, EDWOSB, MBE, WBE, Military Spouse Owned Enterprise	Manassas	VA
Woman-owned, Minority owned	San Antonio	TX
	Endicott	NY
	Burbank	CA
NA	Rosewell	GA
None	Charlotte	NC
SB, MBE	ALEXANDRIA	VA
SDB, MO	Woodbridge	VA
SB	Ellicott City	MD
Small Business	Scottsdale	AZ
	Ronkonkoma	NY
	Ronkonkoma	NY
SB, MO, Disadvantaged	Walnut Creek	CA
	San Jose	CA
	WILLIAMSBURG	VA
SB	Tempe	AZ
Minority Owned	Addison	IL
MOB	Montgomery	AL

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8a, WOSB, SDB, MBE, EDWOSB	West Covina	CA
NA	Trenton	NJ
SDVOSB	Macon	GA
SB	Ashburn	VA
	Evansville	IN
	Burbank	CA
WOSB	Lakewood	CA
SDVOSB	MANASSAS	VA
WOSB, EDWOSB	Toms River	NJ
	Irving	TX
WBA	Los Angeles	Ca
	Spring Grove	IL
	Holbrook	NY
	Livermore	CA
	Bayport	NY
Women Owned	Metairie	LA
Hub	Early	TX
SB	Pine Brook	NJ
	Springfield	IL
MBE	Morris Plains	NJ
	Bloomfield Hills	MI
WOSB, WBE	Indianapolis	IN
	Houston	TX
	Canandaigua	NY
	Rome	NY
SB	Brandon	FL
	Huntsville	AL
	Tallahassee	FL
	New York	NY
MBE, HUB, DBE, ACDBE	Austin	TX
Women Owned	Houston	TX
WOSB	NEW YORK	NY
	Seattle	WA
NYS Certified Minority Business	Pittsford	NY
SB/DVBE	Folsom	CA
SDVOSB, DDOT DBE/SBE, CBE, MDOT MBE/DBE/SBE, LDBE, VDOT DBE	Washington	DC
	Lynnwood	WA
	Cleveland	OH
	Parisippany	NJ
	Fairhaven	MA
	Vienna	VA
Veteran Owned	West Chicago	IL

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Small Business, Woman-Owned	Castle Rock	CO
	Saint Paul	MN
WOSB, MO, HUB	Daytona Beach	FL
	Concord	NH
	Pompano Beach	FL
WBENC	Somerset	NJ
	Buffalo Grove	IL
Small Business, Woman-Owned	Mesa	AZ
	Lake Mary	FL
MOSB	New York	NY
MO, DBE	Millbrook	AL
WOSB, WBENC, VO	Melbourne	FL
MBE	Hauppauge	NY
SB, SDVOSB, Veteran Owned	Meadow Vista	California
SDVOSB	Seattle	WA
SB	Bannockburn	IL
SB	Bannockburn	IL
MBE	GREENWOOD VILLAGE	CO
WOSB, MOSB	Houston	TX
	Rancho Cucamonga	CA
	Granger	IN
	Las Vegas	NV
SB	Lambertville	NJ
Minority Owned	Fremont	CA
SB, MO	Chula Vista	CA
Women Owned	Denver	CO
SB, DVBE-31850	Irvine	CA
	ALEXANDRIA	VA
SB	Elkridge	MD
	WEST SPRINGFIELD	MA
	St Paul	MN
	San Diego	CA
	New York	NY
	Las Vegas	NV
	Exeter	RI
SB	MIAMI	FL
	Salem	OR
	PORTSMOUTH	NH
	Urbandale	IA
MBE	ISELIN	NJ
	Denver	CO
SBE, VBE	HAZLET	NJ
	ISLANDIA	NY

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	Naperville	IL
	Pleasanton	CA
	St. Petersburg	FL
	HAWTHORNE	NJ
WBE - Woman Business Enterprise	Wenonah	NJ
SDVOSB	Meridian	ID
	Boise	ID
	Washington	DC
	Miami	FL
MOSB	San Diego	CA
	VALLEY STREAM	NY
SB	Calabasas	CA
	Scottsdale	AZ
SB	Denver	CO
	Peoria	IL
MBE	PHILADELPHIA	PA
	Edmond	OK
	Fort Mill	SC
SB	Summerhill	PA
	Santa Barbara	CA
	Islandia	NY
WBE	MONTVALE	NJ
	Endicott	NY
Small Business	Colorado Springs	CO
8A, MWO, Hub	Atlanta	GA
Small Business, Woman Owned (NYS Pending)	Syracuse	NY
	Fulton	MD
MBE Certified	PRINCETON	NJ
	Tallahassee	FL
	Acworth	GA
	Islandia	NY
SBE	Castle Rock	CO
	Denver	CO
WOSB, WBE	VALLEY COTTAGE	NY
	Headland	AL
	Springfield	MO
MBE	Ridge	NY
	Roseville	CA
	Boca Raton	FL
SB	BROOKLYN	NY
WOSB	Knoxville	TN
	Claremont	NH
	Carrolton	TX
	Stevenson Ranch	CA
SB	Los Altos	CA

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SB	Los Altos	CA
WBENC, WOSB	Richardson	TX
	Eagle	CO
	Lacey	WA
WOSB	Indianapolis	IN
N/A	Nashville	TN
VOSB	Hampton	GA
	Knoxville	TN
	NORTHVALE	NJ
	Floral Park	NY
	Fremont	CA
	Chandler	AZ
SDB	Fremont,	CA
	Denver	CO
MBE	New York	NY
	Hauppauge	NY
Small Business, Minority Owned	Richmond	TX
	San Clemente	CA
Native American, Service Disabled veteran owned small business	Salamanca	NY
	Downers Grove	IL
	Annandale	VA
Women Owned; Minority Owned	Somerset	NJ
Women Owned; Minority Owned	Somerset	NJ
	Harrisburg	NC
	San Antonio	TX
N/A	Evanston	IL
	Evanston	IL
	Leesburg	VA
	Ruston	LA
Minority Owned	Los Angeles	CA
	Murrysville	PA
WOSB	Longwood	FL
	Phoenix	AZ
	Covington	KY
WOSB	North Sioux City	SD
Minority Owned	Pleasanton	CA
Hub, SDB	Gulfport	MS
MBE, WBE, WOSB	Louisville	KY
	Joplin	MO
	Huntington Beach	CA
	Sugar Land	TX

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HUBZone, DIR, CMBL, NCPA, GSA,HHF.DBE,SBE,MBE,WBE	Houston	TX
	Burlingame	CA
SDVOSB	Memphis	TN
WBE, WOSB, SB	College Point	NY
	Odenton	MD
Small Business	Dearborn	MI
SB	Ranco Palos Verdes	CA
WOSB	Lenexa	KS
Certified MOSB; WOSB	Chesterfield	MO
SB	Grand Junction	CO
	EXTON	PA
	Raleigh	NC
Small Business and Minority Owned	Salt Lake City	UT
Small Business	Houston	TX
	Boca Raton	FL
Small Disadvantaged Veteran, Minority Owned	Washington	DC
WOSB, MOSB	Baton Rouge	LA
SBE, MBE, LOSB	Memphis	TN
SB, WO, VO, MO	Tampa	FL
	Seattle	WA
	Wilmington	DE
WOSB	FRAMINGHAM	MA
	Irvine	CA
Minority-Owned Business	Leander	TX
	LOWELL	MA
WOSB, MOSB, VOSB	Hoover	AL
	Miramar	FL
SB, WO, MO, VO	Pineville	NC
	Chicago	IL
	Chapel Hill	NC
	Salt Lake City	UT
	Albertson	NY
	Boonton	NJ
EDWOSB	Union	NJ
	Torrance	CA
	Durham	NC
N/A	Ocala	FL
SB	Orlando	FL
SB	Denver	CO
	Raleigh	NC
	Jacksonville	FL
MODBE	Miami Beach	FL

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VOSB	Turnersville	NJ
	Springville	UT
MOSB	Pleasanton	CA
Minority Owned - Hispanic	Fredericksburg	TX
Small Business, Veteran Owned	Fredericksburg	TX
SDVOSB, VOSB	GARDEN CITY	NY
	Peachtree Corners	GA
SB, HUBZone, WOSB, MBE	Albuquerque	NM
WOSB, SB, HUBZ, MO	Santa Fe Springs	NM
	Mesa	AZ
SDVOSB, VOSB, SB, DVBE, NVBDC	Greenwood	CA
Small Business	San Diego	CA
SB, MO	Huntersville	NC
WBE	COLUMBUS	OH
	Southlake	TX
	NAPLES	FL

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TD SYNNEX | Public Sector

PARTICIPATING DEALER AGREEMENT

This Participating Dealer Agreement ("Agreement") is made and entered into as of the last date of signature below ("Effective Date") by and between PC Solutions and Integrations Inc ("Reseller"), having its place of business at 4937 SW 75 Ave Miami, FL 33155 and TD SYNNEX Corporation ("TD SYNNEX"), having its place of business at 39 Pelham Ridge Dr. Greenville, SC 29615-593939.

BACKGROUND

This Agreement governs the appointment of Reseller as a nonexclusive authorized reseller of Products (as defined below) through the **NCPA 01-170 Advanced Technology Solutions Aggregator** ("Contract"). The General Terms and Conditions comprising the body of this Agreement set forth the general terms of such appointment.

AGREEMENT DOCUMENTS

The parties agree to be bound by this Agreement, which consists of this signature page, the General Terms and Conditions, and any Exhibits attached hereto (if any):

The duly authorized representatives of the parties have executed and delivered this Agreement as of the Effective Date.

TD SYNNEX Corporation	Danny Poindexter
By: E-SIGNED by Ed Somers on 2024-11-07 00:52:31 GMT	By: E-SIGNED by Danny Poindexter on 2024-11-06 20:39:35 GMT
Name: Ed Somers	Name: Danny Poindexter
Title: Vice President Sales	Title:
Date: November 07, 2024	Date: November 06, 2024

P.S.A.

November 06, 2024

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GENERAL TERMS AND CONDITIONS

SECTION 1 ***DEFINITIONS.***

1.1 "Confidential Information" shall mean the information of a party, which information is conspicuously marked with "Confidential," or "Proprietary" or other similar legend. If Confidential Information is orally disclosed it shall be identified as such at the time of disclosure and a brief written non-confidential description of the information and confirmation of the confidential nature of the information shall be sent to the recipient within thirty (30) days after the disclosure. Quantities, schedules, pricing, sales reports and inventory reports shall be considered Confidential Information hereunder whether disclosed orally or in writing, or whether or not marked "Confidential" or "Proprietary." Confidential Information does not include information that: (1) was in the possession of, or was known by, the receiving party prior to its receipt from the disclosing party, without an obligation to maintain its confidentiality; (2) is or becomes generally known to the public without violation of this Agreement; (3) is obtained by the receiving party from a third party, without an obligation to keep such information confidential; or (4) is independently developed by the receiving party without use of Confidential Information.

1.2 "Customer" means end-users authorized to purchase through the Contract.

1.3 "Reseller" shall have the meaning set forth in the signature page 1.

1.4 "Contract Price List" is the negotiated contractual pricing for the Products.

1.5 "Products" means the products that are available to be sold through the Contract.

SECTION 2 ***APPOINTMENT AND LICENSE.***

2.1 Appointment, License Grant and Sublicense. Subject to the terms and conditions of this Agreement and the qualification requirements delineated herein, TD SYNNEX hereby appoints Reseller, and Reseller hereby accepts the appointment, as a non-exclusive authorized Dealer of Products to Customers who can purchase through the Contract. TD SYNNEX grants to Reseller a nontransferable and nonexclusive license during the term of this Agreement to distribute the Products and any software (only as incorporated in the Products) to Customers.

2.2 Authority. Except as expressly set forth in this Agreement, Reseller will have no authority to bind TD SYNNEX or its suppliers to any contract, representation, understanding, act or deed concerning TD SYNNEX, its suppliers or any Products covered by this Agreement without TD SYNNEX's prior written consent. This Agreement will not be deemed to establish a joint venture or partnership. Reseller will make no warranties or representations, such as representations concerning prices, terms of delivery and payment, or conditions of sale, relating to the Products unless TD SYNNEX authorizes such warranties and representations in writing. The parties recognize and agree that the reseller relationship referenced herein does not establish privity of contract between Reseller and Customer. Reseller expressly understands that the scope of its representation is limited to the terms of this Agreement.

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2.3 Sales to End Users Only. Unless otherwise authorized by TD SYNNEX in writing, Reseller shall only sell Products to Customers who do not intend to further remarket such Products.

2.4 Reserved Rights. This Agreement shall in no way limit TD SYNNEX's ability to sell, directly or indirectly, any Products to any Customers, and Reseller shall not be entitled to any commission or other compensation with respect to such sales. TD SYNNEX shall be entitled to appoint other reseller(s) for any Customers without notice or liability to Reseller.

2.5 Procurement of Products. Any Products sold to Customer by Reseller under the Contract must be procured through TD SYNNEX.

SECTION 3 ***RESELLER OBLIGATIONS***.

3.1 Contract Pricing. Reseller shall comply with the approved product and pricing of the Contract. The Contract Pricing will be maintained for the term of this Agreement, including any extensions.

3.2 Warranty. Contract Pricing includes the standard warranty provided by the manufacturer. Additional extensions of the warranty beyond the standard warranty will be an additional cost to the Customer.

3.3 Ordering Instructions. Reseller agrees to send orders to TD SYNNEX through a TD SYNNEX approved method. Reseller is responsible for providing the End User Purchase Order for a contract order to be placed. Reseller is responsible for ensuring that only authorized employees place, change or delete orders and that the orders conform to all requirements of this Agreement.

3.4 Customer Purchase Order Forms. Reseller agrees to provide a copy of the Customer's purchase order when placing an order to TD SYNNEX through this Contract.

3.5 Audit. TD SYNNEX shall, at all reasonable times and for five (5) years after termination or expiration of this Agreement, have full access to Reseller's books, records, files and related correspondence relating to Reseller's performance under this Agreement.

3.6 Reseller Services. Reseller must request a one-off approval from TD SYNNEX to include their services in a contract quote and/or order.

3.7 Contract Terms and Conditions. Reseller agrees to comply with the terms and conditions of the Contract at R200803_SYNNEX_MAD_2020_08_25.pdf (omniapartners.com).

SECTION 4 ***ORDERS, PAYMENT, AND DELIVERY***

4.1 Ordering Information. Reseller shall ensure that Customers are eligible to purchase through the Contract.

4.2 Order Acceptance. All orders shall be subject to TD SYNNEX's acceptance, and TD SYNNEX shall have no liability for any orders it rejects.

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4.3 Shipment and Payment. The negotiated price includes delivery to the Customer, FOB Destination standard ground freight within the continental US only. Customers may be charged additional fees if shipment must be expedited, requires special handling or delivery and/or OCONUS delivery.

4.4 Timely Shipment. TD SYNNEX will use commercially reasonable efforts to meet the Customer's requested delivery date at the location specified by the Customer.

4.5 Timely Processing. Reseller will use its best commercial efforts to process orders and to provide customer service and support in a timely manner.

4.6 Payment. Reseller shall pay TD SYNNEX invoiced amounts in U.S. dollars within the terms of their reseller account.

SECTION 5 ***ADDITIONAL DUTIES OF RESELLER***.

5.1 Best Efforts. Reseller shall use its best efforts to promote and sell the Products to Customers, all consistent with good business ethics and in a manner that will reflect favorably on TD SYNNEX.

5.2 Compliance. Reseller shall comply with all applicable federal, state and local laws, rules, regulations, ordinances and executive orders. If either party receives any notice or becomes aware of any violation of any applicable law, statute, rule, regulation or ordinance by the Products or the distribution thereof, such party shall promptly notify the other party of such notice or violation.

5.3 Conduct of Reseller. Reseller shall at all times refrain from engaging in any illegal, unfair, or deceptive trade practices or unethical business practices whatsoever. Reseller shall not make any false or misleading representations to Customers or other persons with regard to TD SYNNEX or the Products. Reseller shall not make any representations with respect to the specifications, features, or capabilities of Products which are not consistent with those described in the manufacturer's publicly available Product documentation.

5.4 Reporting - Administrative Fees - Contacts.

(A) Reporting. Once a month sales reporting is required for contract transactions not recorded through your TD SYNNEX Account. Monthly sales reporting consists of a completed Transaction Sales Report Template, Reseller's Purchase Orders ("POs") issued to TD SYNNEX and the end-user Customer's POs issued to Reseller. The Transaction Sales Report shall be submitted online at https://www.synnexcorp.com/us/govsolv/monthly-contract-reporting/ along with copies of the required PO's. For the avoidance of doubt, Reporting is a mandatory requirement of the Contract and the Agreement.

(B) Administrative Fees. Reseller is responsible for payment of the Contract fee: 0.80% or 80 Bps for Commodity Products and 2.00% or 200 Bps for Enterprise Products associated with this Agreement (the "Administrative Fee"). TD SYNNEX will therefore include the associated fees in each quotation provided to Reseller and billed accordingly to Reseller.

5.5 No Contract Modification. Reseller shall not alter, change, or modify in any way, any contract or order under any contract between TD SYNNEX and any Customer. Reseller will

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indemnify and hold TD SYNNEX harmless from any alteration, change, or modification to a contract between TD SYNNEX and any Customer caused by the actions of Reseller.

5.6 Failure to comply with any of the provisions of this section will result in immediate termination of the Agreement by TD SYNNEX at will.

SECTION 6 ***QUALIFICATIONS OF RESELLER***.

6.1 Good Standing. Reseller's business and credit accounts with TD SYNNEX must be current and in good standing. Reseller cannot have defaulted on any Reporting, or payments due to TD SYNNEX and must have a history of prompt and timely payments for all amounts due TD SYNNEX.

6.2 Reseller Financials. Reseller agrees to provide TD SYNNEX with updated credit information on request. Reseller understands and agrees that TD SYNNEX may order a credit report in connection with the Agreement.

SECTION 7 ***CONFIDENTIALITY***.

7.1 Confidentiality Obligations. The receiving party shall protect the confidentiality and secrecy of the disclosing party's Confidential Information and shall prevent any improper disclosure or use thereof by its employees, agents, contractors or consultants, in the same manner and with the same degree of care (but in no event less than a reasonable degree of care) as it uses in protecting its own information of a confidential nature for a period of three (3) years from the date of such disclosure. Each party must inform its employees having access to the other's Confidential Information of restrictions required to comply with this **Section 7.1**. Each party agrees to provide notice to the other immediately after learning of or having reason to suspect a breach of any of the restrictions of this **Section 7.1**. Notwithstanding the foregoing, each party may disclose the other party's Confidential Information if and to the extent that such disclosure is required by applicable law, provided that the receiving party uses reasonable efforts to limit the disclosure and provides the disclosing party a reasonable opportunity to review the disclosure before it is made and to interpose its own objection to the disclosure.

Each party retains for itself all proprietary rights it possesses in and to all of its own Confidential Information. Accordingly, Confidential Information which the disclosing party may furnish to the receiving party shall be in the receiving party's possession pursuant only to a restrictive, nontransferable, nonexclusive license under which the receiving party may use such Confidential Information under the terms of this Agreement, solely for the purposes of satisfying its obligations hereunder. Each party understands that the party receiving Confidential Information may now or in the future be developing proprietary information internally, or receiving proprietary information from third parties in confidence that may be similar to disclosed Confidential Information. Nothing in this Agreement shall be construed as a representation or inference that the receiving party will not develop products, for itself or others, that compete with the products, processes, systems or methods contemplated by disclosed Confidential Information. Each party acknowledges that any material violation of the rights and obligations provided in this **Section 7.1** may result in immediate and irreparable injury to the other party, and hereby agrees that the aggrieved party shall be entitled to immediate temporary, preliminary, and permanent injunctive relief against any such continued violations upon adequate proof, as required by applicable law. Notwithstanding **Section 13.6**, each

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party hereby submits itself to the personal jurisdiction of the courts of competent subject matter jurisdiction for purposes of entry of such injunctive relief.

SECTION 8 ***STAFFING.***

8.1 Staffing. Each of the parties agrees not to solicit, hire or engage any employees of the other party that are directly involved in the activities of the other party in connection with this Agreement during the period such employees are employed by the other party and for a period of one hundred eighty (180) days after the date of such employee's termination of employment from the other party. Each party acknowledges that any material violation of the rights and obligations provided in this **Section 8.1** may result in immediate and irreparable injury to the other party, and hereby agrees that the aggrieved party shall be entitled to immediate temporary, preliminary, and permanent injunctive relief against any such continued violations upon adequate proof, as required by applicable law. Notwithstanding **Section 13.6**, each party hereby submits itself to the personal jurisdiction of the courts of competent subject matter jurisdiction for purposes of entry of such injunctive relief.

SECTION 9 ***LIMITATION OF LIABILITY.***

9.1 EXCEPT FOR A BREACH OF **SECTION 5** OR **SECTION 7.1** OR **SECTION 8.1**, IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER PARTY FOR ANY CONSEQUENTIAL, EXEMPLARY, PUNITIVE, INCIDENTAL, INDIRECT OR SPECIAL DAMAGES OR COSTS HOWSOEVER ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER OR NOT EITHER PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR COSTS. IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER PARTY OR ANY THIRD PARTY FOR LOSS, DAMAGE, OR INJURY OF ANY KIND OR NATURE ARISING OUT OF OR IN CONNECTION WITH THESE TERMS AND CONDITIONS, OR ANY AGREEMENTS INTO WHICH THEY ARE INCORPORATED, OR ANY PERFORMANCE OR NONPERFORMANCE UNDER THESE TERMS AND CONDITIONS, IN EXCESS OF THE NET PURCHASE PRICE OF THE PRODUCTS OR SERVICES ACTUALLY DELIVERED TO AND PAID FOR HEREUNDER THAT GIVES RISE TO THE CLAIM.

SECTION 10 ***INDEMNIFICATION.***

10.1 Reseller Indemnification. Reseller will indemnify, defend and hold harmless TD SYNNEX, its dealers, employees, successors, assigns, parent company and affiliated companies (each individually an "Indemnified Party" and collectively the "Indemnified Parties") from and against any and all claims, demands, causes of action, expenses (including reasonable attorneys' fees) and liabilities, arising out of Reseller's acts or omissions relating in any way to its activities in connection with this Agreement, or actual or alleged misrepresentation relating to any of the Indemnified Parties, the Products or this Agreement, regardless of the form of action. Reseller shall pay any damages and costs assessed against the Indemnified Parties in connection with such claim. Any Indemnified Party shall have the right, at its own expense, to participate and be represented in any such action, suit or proceeding by its own attorneys. Reseller shall not enter into any settlement that affects an Indemnified Party's rights or interests without such Indemnified Party's prior written approval.

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10.2 TD SYNNEX Indemnification. TD SYNNEX will indemnify, defend and hold harmless Reseller from and against any and all claims, demands, causes of action, expenses (including reasonable attorneys' fees) and liabilities, arising out of TD SYNNEX's wrongful acts or omissions relating in any way to its activities in connection with this Agreement, or actual or alleged misrepresentation relating to the Products or this Agreement, regardless of the form of action. TD SYNNEX shall pay any damages and costs assessed against Reseller in connection with such claim. Reseller shall have the right, at its own expense, to participate and be represented in any such action, suit or proceeding by its own attorneys. TD SYNNEX shall not enter into any settlement that affects Reseller's rights or interests without Reseller's prior written approval.

SECTION 11 ***INTELLECTUAL PROPERTY***.

11.1 Nothing contained in this Agreement shall give Reseller any interest, license or right in any trademark, name, logo, or other trade designation of TD SYNNEX or any TD SYNNEX parent or affiliated company. Reseller agrees that it will not at any time during or after this Agreement assert or claim any interest in, or do anything that may adversely affect the validity or enforceability of, any trade name, trademark or logo belonging to or licensed to any TD SYNNEX parent or affiliated company or the rights therein.

SECTION 12 ***TERM AND TERMINATION***.

12.1 Term. The initial term of this Agreement shall commence on the Effective Date of this Agreement and extend for the life of the Contract unless terminated according to one or more of the following provisions:

(A) At any time upon the mutual written agreement of both parties;

(B) By either party with or without cause upon thirty (30) days prior written notice of termination to the other party;

(C) By either party, following a material breach of this Agreement by the other party and the breaching party's failure to cure such breach within thirty (30) days of it receiving written notice of such breach;

(D) By TD SYNNEX, immediately by written notice, in the event Reseller breaches Section 5; and

(E) By either party upon the other party seeking an order for relief under the bankruptcy laws of the United States or similar laws of any other jurisdiction, a composition with or assignment for the benefit of creditors, or dissolution or liquidation.

Notwithstanding the foregoing, TD SYNNEX may in its sole discretion, and without any further liability or obligation of any kind, revoke its appointment of Reseller by providing five (5) business days written notice.

12.2 Effect of Termination. The termination of this Agreement shall in no way affect the obligations of either party regarding orders accepted by TD SYNNEX prior to the effective date of such termination.

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12.3 Return of Confidential Information. Upon termination of this Agreement by either party, each party shall return all originals and copies of Confidential Information or destroy the same with certification of such destruction, provided, however, that the Receiving Party may retain an archival copy of Confidential Information as required by record retention policies or law.

12.4 Survival. Provisions herein which by their nature extend beyond the termination or expiration of this Agreement will remain in effect until fulfilled.

SECTION 13 ***MISCELLANEOUS***.

13.1 Entire Agreement and Modification. This Agreement shall constitute the entire agreement between the parties with respect to the transactions contemplated hereby and supersedes all prior agreements and understandings between the parties relating to such transactions. The Exhibits attached hereto are considered to be a part of this Agreement. No modification of this Agreement shall be binding, unless in writing and signed by an authorized representative of each party.

13.2 Assignment. This Agreement shall be binding upon and inure to the benefit of the parties and their respective successors and permitted assigns. Neither party hereto shall in any way sell, transfer, assign, or otherwise dispose of any of the rights, privileges, duties and obligations granted or imposed upon it under this Agreement; *provided, however*, TD SYNNEX shall have the right to assign its rights, duties and responsibilities under this Agreement to an affiliate of TD SYNNEX. An affiliate of TD SYNNEX means any corporation, partnership or other business entity which controls, is controlled by, or is under common control with TD SYNNEX.

13.3 Severability. In case any one or more of the provisions contained in this Agreement shall for any reason be held to be invalid, illegal or unenforceable in any respect, except in those instances where removal or elimination of such invalid, illegal, or unenforceable provision or provisions would result in a failure of consideration under this Agreement, such invalidity, illegality or unenforceability shall be severed and shall not affect any other provision hereof. Furthermore, the severed provision shall be replaced by a provision which comes close so such severed provision, or part thereof, in language and intent, without being invalid, illegal or unenforceable.

13.4 Force Majeure. Neither party shall be liable to the other for any delay in performance or failure to perform, in whole or in part, due to labor dispute, strike, war or act of war (whether an actual declaration is made or not), insurrection, riot, civil commotion, act of public enemy, accident, fire, flood, earthquake, or other act of God, act of any governmental authority, judicial action, computer virus or worm, or similar causes beyond the reasonable control of such party. If any event of force majeure occurs, the party affected by such event shall promptly notify the other party of such event and take all reasonable actions to avoid the effect of such event.

13.5 Independent Contractor. TD SYNNEX and Reseller are and shall be independent contractors to one another, and nothing herein shall be deemed to cause this Agreement to create an agency, partnership, or joint venture between the parties.

13.6 Disputes. Both parties agree to negotiate in good faith the settlement of any disputes that may arise under this Agreement. If necessary, such disputes shall be escalated to appropriate senior management of each party. In the event that such good faith settlements fail, excluding any and all disputes and controversies arising out of or in connection with **Sections 7.1** or **8.1**, any and all

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other disputes and controversies of every kind and nature between the parties arising out of or in connection with the existence, construction, validity, interpretation, or meaning, performance, non-performance, enforcement, operation, breach, continuance, or termination of this Agreement shall be submitted to binding arbitration, pursuant to the Rules of the American Arbitration Association, before a single arbitrator in Alameda County, California. In the event the parties cannot agree on the arbitrator, then an administrator of the American Arbitration Association shall select an appropriate arbitrator from among arbitrators of the American Arbitration Association with experience in commercial disputes related to technology products. In the event of any litigation arising out of this Agreement or its enforcement by either party, the prevailing party shall be entitled to recover as part of any judgment, reasonable attorneys' fees and court costs.

13.7 No Waiver. The failure of either party to require performance by the other party of any provision of this Agreement shall not affect the full right to require such performance at any later time, nor shall the waiver by a party of a breach of any provision of this Agreement be taken or held to be a waiver of the provision itself.

13.8 Jurisprudence. This Agreement shall be governed by and construed in accordance with the laws of California and the United Nations Convention on Contracts for the International Sale of Goods shall not apply.

13.9 Notice. All written notices required by this Agreement must be delivered in person or by means evidenced by a delivery receipt and will be effective upon receipt.

13.10 Exhibits. If any Exhibit is attached hereto such Exhibit is incorporated herein by reference. The parties may amend any Exhibit from time to time by entering into a separate written agreement, referencing such Exhibit and specifying the amendment thereto, signed by an authorized employee of each of the parties.

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APPROVED By Kevin at 10:00 am, May 28, 2024

ACORD CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY): 05/01/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
JM Insurance Agency Partners, Inc.
5200 Waterford District Drive
Suite 100
Miami FL 33126

CONTACT NAME: JM Insurance Agency Partners Inc
PHONE (A/C, No, Ext): (305) 445-5050 FAX (A/C, No): (305) 448-8189
E-MAIL ADDRESS: jyehnert@jmpartners.com

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A : Evanston Insurance Co	
INSURER B : Scottsdale Insurance Co	41297
INSURER C :	
INSURER D :	
INSURER E :	
INSURER F :	

INSURED
PC Solutions Inc & Integration Inc
4937 SW 75th Ave
Miami FL 33155

COVERAGES **CERTIFICATE NUMBER:** CL23112740323 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	[X] COMMERCIAL GENERAL LIABILITY [ ] CLAIMS-MADE [X] OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: [X] POLICY [ ] PRO-JECT [ ] LOC [ ] OTHER:	Y	Y	3AA725527	11/17/2023	11/17/2024	EACH OCCURRENCE	$ 1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	$ 300,000
							MED EXP (Any one person)	$ 10,000
							PERSONAL & ADV INJURY	$ 1,000,000
							GENERAL AGGREGATE	$ 2,000,000
							PRODUCTS - COMP/OP AGG	$ Included
								$
	AUTOMOBILE LIABILITY [ ] ANY AUTO [X] OWNED AUTOS ONLY [ ] SCHEDULED AUTOS [ ] HIRED AUTOS ONLY [ ] NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident)	$
							BODILY INJURY (Per person)	$
							BODILY INJURY (Per accident)	$
							PROPERTY DAMAGE (Per accident)	$
								$
A	[X] UMBRELLA LIAB [X] OCCUR [ ] EXCESS LIAB [ ] CLAIMS-MADE [ ] DED [ ] RETENTION $			EZXS3135775	11/17/2023	11/17/2024	EACH OCCURRENCE	$ 2,000,000
							AGGREGATE	$ 2,000,000
								$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? Y / N [ ] (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	N / A					[ ] PER STATUTE [ ] OTH-ER	
							E.L. EACH ACCIDENT	$
							E.L. DISEASE - EA EMPLOYEE	$
							E.L. DISEASE - POLICY LIMIT	$
B	Professional Liability			DPS4000834E	11/17/2023	11/17/2024	Errors & Ommisisons	3,000,000
							Cyber Liability	3,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Those usual to the insured's operations. Primary and Non-Contributory

CERTIFICATE HOLDER

City of Jacksonville
117 W Duval St Ste 335
Jacksonville FL 32202

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Mary J. Wasson

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