Docusign Envelope ID: 2B6E30D2-CE02-4E6C-8FA9-E9F5C8DE0FD5

City of Jacksonville, Florida

Procurement Award Form (PAF)

Part 1: Form Type JPAC Award Request and Administrative Details

Goods and/or Services: SS 15899-24 AK Associates for Solacom Refresh for JSO/COJ 911

Requested Action/Authority:

Single Source Request for Refresh of the Servers and PCs for the Solacom System at the Cecil BUCC and various Servers and PSAP locations per Quote 001241 from AK Associates for Solacom. Total expenditure not to exceed $507,464.40.

Justification/Explanation:

Solacom Refresh for 911

Legal Contract #:	N/A	Contract Date:	08/07/2024	Change Order/AMD #:	N/A	
PO/Release #:	N/A	Bid Date:	08/13/2024	Awarded Supplier:	AK Associates	
Licenses Verified:	N/A	Effective Date:	08/14/2024	Basis of Award:	N/A	
Federally Funded:	No	No. Invited:	1	Responses Received:	1	Attachments:
Solicitation:	SS - 15899 - 24			Procurement Contract #:	PO - N/A	
Executed By:	Procurement					

PoP:Base:	One Time Project	Options:	N/A	Extension(s):	N/A
JSEB Rec.:	N/A	%:	N/A	Bonds Waived Pursuant To:	N/A

Fund:	10701	Center:	552103	Acct:	564270	Proj:	000000	Activity:	00000000	$	507,464.40
Fund:		Center:		Acct:		Proj:		Activity:		$	
Fund:		Center:		Acct:		Proj:		Activity:		$	

New NTE/GMP:	$ 507,464.40	Contingent Amount:	$ 0.00	DMP/ODPO Amount:	$ 0.00

Using Agency/BU:	SHPS:POLICE_SERVICES			
Concurrence:	Signed by: Clement, William 3F803720B14E49E...	Title:	JSO - CHIEF OF BUDGET AND MANAGEMENT	8/7/2024
Concurrence:		Title:		
Concurrence:		Title:		
Concurrence:		Title:		

Procurement Analyst/Buyer:	Signed by: Wallace-Cohen, Olive A7A7DE8876BC4DD...	Chief of Procurement:	DocuSigned by: B19F1D517352456...
Name:	Wallace-Cohen, Olive	Name:	Dustin L. Freeman

Part 2: JPAC Actions on Above Requests/Recommendations

All Award Actions Subject to Lawfully Appropriated Funds

Members Who Approve:	
Members Who Disapprove:	
Other Action:	

Date:

Part 3: Final Awarding Authority Action

Action:

Date:

Signature:

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PAF Instructions

Form Type: Select the type of award from the dropdown options. This form will be used for all Procurement awards (Administrative Awards and JPAC Requests).

Goods and/or Services: Enter a brief description of the types of goods and services included in the request.

Requested Action/Authority: Enter a brief description of the requested action or authority being sought. i.e.; *request permission to award to the lowest, responsive responsible bidder for ITB or award the highest ranked supplier for an RFP*.

Justification/Explanation: Enter a brief justification or explanation for the requested action. Use this box to add any additional information such as additional account strings, or other information essential for contract execution.

Legal Contract Number: Provide the existing City contract number if applicable. This will be the same number as your POA number.

Contract Date: Select the effective date for the contract using the calendar option in the form. Leave blank for contracts to become effective on the execution date.

Change Order/AMD #: Provide the applicable Change Order or Amendment number represented by this request.

Date: Enter the date of PAF submission.

Effective Date: Enter the effective date of requested authority and/or action.

Solicitation: Select the competitive procurement method used (1Cloud generated prefix), enter the 1Cloud generated numbering sequence, and 1Cloud generated fiscal year of solicitation

Basis of Award: Select from Lowest Price Technical Acceptable (LPTA), Highest Price Technical Acceptable (HPTA),

Procurement Contract #: This is your PO number. Select Type, Enter Number

PO/Release Number: Enter PO Release Number

Awarded Supplier: Enter Awarded Supplier Name

Federally Funded: Select yes or no from dropdown if Federal Funds will be used.

Responses Received: This is the number of responses received.

No Bids Received: The number of responses received that indicated supplier would not bid.

Executed By: Select whether executed by OGC or JPAC / Chief of Procurement

PoP Base: Select the Period of Performance for the initial period.

Options: Period for each renewal period i.e. one (1) two (2) year.

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Extensions: How many extensions have we preformed after the initial base period and option periods have been completed?

JSEB Goal: Select the percentage established by JSEB.

JESB Other: Select Encouragement or Set Aside Option

Bonds Waived Pursuant to: Select authority allowing bonds to be waived.

Funding Source: Fund/Center/Account/Project/Activity, all fields are required even if zeros.

New NTE/GMP: Enter the new total not to exceed the amount. Note, this should match the contract maximum indebtedness, if applicable**.**

Contingent Amount: If your agency requests an allowance for unforeseen additional expenses, then specify the amount of your requested increase and new NTE that represents the contingency allowance. This is over and above any quote.

DMP/ODPO Amount: Enter the total Direct Materials Purchase/Owner Direct Purchase Order amount for project.

Attachments: Name any attachments included as supplemental information to the PAF.

Using Agency/BU: This should be the requesting agency/requirement owner.

Concurrence: Electronic Signature

Title: Enter the title of person electronically signing form.

**Any fields where there is no data available, or no entry is required, either leave it blank or enter N/A. Any fields where there is known data, include for informational purposes. Any changes to an original award should contain the data that is being changed and any other relevant data required for JPAC review and approval.*

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77378

P-1532e
Rev. 06/2023

Order Request Form

Jacksonville Sheriff's Office

Request For: 911 Administration (Work Unit) | Communications (Division) | Services (Dept.)

Requestor: Phyllis C Leonard 911 Systems Manager (Name) | 7017 (ID #) | 904 630 2317 (Phone) | 5/22/2024 (Date)

Deliver To Location: 501 E Bay Street, Room 206H Catherine Street Loading Dock, Attn: Phyllis Leonard Jacksonville FL 32202

Item No.	Description and Model No.	JSO Stock No.	QTY.	Unit Cost	Total
1	Central Equipment A		1	$ 90,743.60	$ 90,743.60
2	Central Equipment B		1	90,743.60	90,743.60
3	PSAP 2 JFRD BUCC		1	62,150.60	62,150.60
4	PSAP 3 JSO BUCC SO		1	86,719.20	86,719.20
5	JSO MAIN		1	17,470.80	17,470.80
6	JV FIRE		1	17,470.80	17,470.80
7	JVB PSAP		1	9,963.60	9,963.60
8	Atlantic Beach PD		1	9,963.60	9,963.60
9	Neptune Beach PD		1	9,963.60	9,963.60
10	Professional Services		1	105,275.00	105,275.00
11	Shipping		1	7,000.00	7,000.00
12					
13					
14					
15					
				TOTAL REQUEST	$ 507,464.40

Suggested Vendor: AK Associates-Kerry McCarthy

Vendor Phone: 603-432-5755 ext 283

Vendor Address / E-mail: kmccarthy@akassociates911.com

RECEIVED
2024 JUN 28 AM 7:07
OFFICE OF THE SHERIFF
BUDGET MGMT. DIV.

☐ Proprietary
☐ Sole Source

If Proprietary / Sole Source, attach appropriate form and letter from vendor.

Special funding to be used for this purchase?
☐ Loan Pool / Banking Fund
☐ Grant *
☐ Trust Fund *

* Enter name and # of Grant or Trust Fund

Justification / Repetitive Request Authorization / Notes:

This is to refresh the servers and PCs for the Solacom system at the Cecil BUCC and the various servers at the PSAP locations

Approvals:

	Signature	ID #	Date
1.	Phyllis C Leonard	7017	5/22/2024
2.	[signature]	6594	6-18-24
3.	Chief DLOneal	7612	6-25-24
4.	Director [signature]	6280	6.26.24

Required approval level (per Order 410 [Budget]):
$0 to $2,500 - Assistant Chief or higher
$2,501 to $10,000 - Chief or higher
$10,001 or more - Director or higher

Budget Office Use Only — Use of P-card approved _____
Index _____ Subobject _____
Analyst _____ Date _____

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JACKSONVILLE SHERIFF'S OFFICE

T.K. Waters, Sheriff

Dedication. Service. Honor. Community.

DATE: Monday, July 01, 2024

TO: Dustin Freeman,
Chief of Procurement

THRU: B. Clement, CPA
Chief of Budget

FROM: J. Short
Director of Police Services

SUBJECT: Award Request – Solacom Equipment

The Jacksonville Sheriff's Office is requesting a Single Source award with Kraus Associates, dba A.K. Associates for the equipment refresh of Solacom systems for the 911 Communications Center. The not-to exceed expenditure amount is $507,464.40, the funding for this purchase will be 10701.552103.564270.000000.00000000.00000.0000000.

Attached is the Single Source request, the letter from the vendor, and the quote from the vendor for your review.

Please let me know if you require any additional information, thank you for your assistance.

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AK ASSOCIATES

Where Technology, Creativity and Quality Service Meet

Mrs. Phyllis C. Leonard, 911 Coordinator
Jacksonville Sheriff's Office
501 East Bay Street
Jacksonville FL 32202

Dear Mrs. Leonard:

The Duval County 9-1-1 system is unique in its configuration and unlike any other 9-1-1 system in Florida. It consists of carefully engineered systems that include Solacom call taking equipment, Solacom IQ gateways selective routers, Exacom recording systems, Data Master DBMS and components that provide the means to connect the Duval 9-1-1 system to the North Florida Routing Regional 9-1-1 Network.

The only company to have trained and certified technicians with experience to install and maintain the Duval County 9-1-1 system is AK Associates. AK Associates is the only vendor in Florida that is a certified reseller and has certified technicians by the equipment manufacturers Exacom and Solacom for you integrated 9-1-1 system used by Duval County.

In addition, AK Associates is presently under a maintenance contract with Duval County to provide installation and maintenance support. Under the current contract, AK Associates provides the labor for installation and maintenance services to all the 9-1-1 equipment installed by AK Associates. This contract also provides Duval County with free ancillary services and discounts on additional equipment purchases. AK will also provide Duval County with Solacom and Exacom extended maintenance without an additional mark up.

Solecom nor Exacom will not sell their components or extended warranty (maintenance) directly to a customer, and they only provide this coverage through the existing channel partner. Since AK Associates is under contract with Duval County, AK Associates is the only company that can offer this service without voiding the existing contract. If I can provide additional information please do not hesitate to contact me.

Sincerely,

Arthur Kraus

Arthur Kraus, VP
AK Associates

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FINANCE & ADMINISTRATION DEPARTMENT, PROCUREMENT DIVISION

JUSTIFICATION FOR SINGLE SOURCE (JSS)	
Pursuant to the City of Jacksonville Procurement Code§ 126.206 & § 126.312, when requesting a purchase from a vendor subject to the referenced sections, please complete this form to justify your request and submit to Procurement with applicable attachments.	
1. Requesting Agency:	Jacksonville Sheriff's Office (JSO)
2. Nature and/or description of the requirement being requested. ***Identify each item, component or service being procured. (Attach quote/proposal):*** ***Why does the city need these particular goods or services?***	Duval County 9-1-1 is completing a refresh of hardware on the current 9-1-1 phone system. This is for the 2 servers and for the 49 phone positions that are located at the current back-up center at 5847 Aviation Ave. It is recommended by Solacom that a refresh is completed every 5 years of service for these components AK Associates will complete installation and will continue to provide Tier 1 support for the system.
3. Provide a detailed justification as to why the requested goods/services can only be efficiently and effectively procured through the recommended Single Source vendor:	AK Associates is the reseller of Solacom equipment and is currently under agreement with the Jacksonville Sheriff's Office for technical assistance related to this and other aspects of the 911 System. AK associates is the sole Solacom authorized reseller/service/support partner supporting the 911 phone equipment and technology. There are no other authorized providers who can install and maintain their system
4. Date of Request	5/22/2024

5. Summary of Market Research

[Provide a description of the market research performed, how it was performed, by whom, and market research results. Please spell out acronyms.]

[Lori Leonard reached out to other 911 Centers, the manufacturer, and attended supplier conferences and found that AK Associates is the sole Solacom authorized reseller/service/support partner supporting the 911 phone equipment and technology. There are no other authorized providers who can install and maintain this system.]

6. Conflict of Interest (Must Check)

√ By checking this box, I affirm that there are no actual, potential, or perceived conflicts of interest with the entity in which I am requesting a single source award. Conflict of Interest shall be interpreted consistent with *Chapter 112, Florida Statutes.*

7. Other Documentation (Check and attach all that apply)

√ Supplier Quote

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√ Single Source Memo signed by Director

☐ Other [Click here to list other documentation.]

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AK ASSOCIATES

We have prepared a quote for you

Solacom Hardware Refresh Phase 1

Quote # 001241
Version 5

Prepared for:

Duval County, FL

Lori Leonard
phyllis.leonard@jaxsheriff.org

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PO Box 2880
Concord, NH 03302
http://www.akassociates911.com/
(603) 432-5755

AK ASSOCIATES

Wednesday, May 22, 2024

Duval County, FL
Lori Leonard
501 E. Bay St.
Room 312
Jacksonville, FL 32202
phyllis.leonard@jaxsheriff.org

Dear Lori,

Thank you for giving us the opportunity to provide Duval County, FL with a quote for Solacom Hardware Refresh Phase 1. We are excited to work with you. Should you have any questions on this project please feel free to reach out to any member of the AK Associates team!

Kerry McCarthy
Executive Director
AK Associates

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Central Equipment A

Description		Price	Qty	Ext. Price
P-HDVOIP	**High Density 512 Port VoIP Card**	$17,193.65	1	$17,193.65
P-ENH ADMIN-R-GA	**Administrative Server**	$7,271.45	1	$7,271.45
P-FTAPP-GA	**Fault-Tolerant Application Server A**	$34,306.80	1	$34,306.80
P-ESK-RESGEO-C	**Switch Kit Resilient Geo-D System Cisco**	$5,960.45	1	$5,960.45
P-FORTIFw-Geo-HA	**High Avail. Fortinet Firewall Geo**	$1,943.50	1	$1,943.50
P-IQ1000	**IQ1000 Chassis Kit** IQ1000 Chassis Kit	$6,797.05	1	$6,797.05
P-ENH AD	**Enhanced Active Directory Server**	$7,307.10	1	$7,307.10
P-CISR-4321-1Yr	**Cisco ISR4321 Router 1 year maintenance** *Includes: Cisco 4321 ISR AX with Security Lic and one 1GE NIM.*	$3,784.65	2	$7,569.30
P-CISR-NIM-1GE	**Cisco 1GE NIM for ISR**	$1,197.15	2	$2,394.30

Re-using:

1 x 42U Cabinet (2019)
1 x HD VoIP (2019)
1 X IQ1000 (2019)
1 x T1 Card (2019)
1 x 8-port KVM (2019)
2 x 4-port IP to Serial device (2019)
2 x M800 HA SBC 10 Session License (2021)
1 x Guardian Controller License (2019)

Subtotal: **$90,743.60**

Central Equipment B

Description		Price	Qty	Ext. Price
P-HDVOIP	**High Density 512 Port VoIP Card**	$17,193.65	1	$17,193.65
P-ENH ADMIN-GB	**Administrative Server**	$7,271.45	1	$7,271.45
P-FTAPP-GB	**Fault-Tolerant Application Server B**	$34,306.80	1	$34,306.80

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Central Equipment B

Description		Price	Qty	Ext. Price
P-ESK-RESGEO-C	**Switch Kit Resilient Geo-D System Cisco**	$5,960.45	1	$5,960.45
P-FORTIFw-Geo-HA	**High Avail. Fortinet Firewall Geo**	$1,943.50	1	$1,943.50
P-IQ1000	**IQ1000 Chassis Kit** IQ1000 Chassis Kit	$6,797.05	1	$6,797.05
P-CISR-4321-1Yr	**Cisco ISR4321 Router 1 year maintenance** *Includes: Cisco 4321 ISR AX with Security Lic and one 1GE NIM.*	$3,784.65	2	$7,569.30
P-CISR-NIM-1GE	**Cisco 1GE NIM for ISR**	$1,197.15	2	$2,394.30
P-ENH AD	**Enhanced Active Directory Server**	$7,307.10	1	$7,307.10

Re-using:

1 x 42U Cabinet (2019)
1 x HD VoIP (2019)
1 X IQ1000 (2019)
1 x T1 Card (2019)
1 x 8-port KVM (2019)
2 x 4-port IP to Serial device (2019)
1 x Guardian Controller License (2019)

Subtotal: **$90,743.60**

PSAP 2 JFRD BUCC

Description		Price	Qty	Ext. Price
P-SUP POS-5YS+	**Superior Position PC** *Includes 5 year Support*	$2,757.70	16	$44,123.20
P-MONITOR 24in	**Standard Monitor 24"**	$266.80	32	$8,537.60
P-ESK-RED-C	**Switch Kit Redundant System Cisco**	$5,993.80	1	$5,993.80
P-SUP RAMup-8GB	**Superior Position PC RAM upgrade** *Includes 5 year Support*	$218.50	16	$3,496.00

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PSAP 2 JFRD BUCC

Description	Price	Qty	Ext. Price
Re-using: *16 x PACII (2019)* *16 x IRR (2019)* *1 x Guardian Status Package License (2020)* *1 x Customer/AK Associates provided PC for Status Package* *16 x Guardian Position License (2019)* *16 x Guardian Map Position License (2019)*			

Subtotal: **$62,150.60**

PSAP 3-JSO BUCC SO

Description		Price	Qty	Ext. Price
P-SUP POS-5YS+	**Superior Position PC** *Includes 5 year Support*	$2,757.70	23	$63,427.10
P-MONITOR 24in	**Standard Monitor 24"**	$266.80	46	$12,272.80
P-ESK-RED-C	**Switch Kit Redundant System Cisco**	$5,993.80	1	$5,993.80
P-SUP RAMup-8GB	**Superior Position PC RAM upgrade** *Includes 5 year Support*	$218.50	23	$5,025.50
Re-using: *23 x PACII (2019)* *23 x Supervisor Jackbox (2019)* *23 x IRR (2019)* *23 x Guardian Position License (2019)* *23 x Guardian Map Position License (2019)*				

Subtotal: **$86,719.20**

JSO MAIN

Description		Price	Qty	Ext. Price
	JSO MAIN	$0.00	1	$0.00
P-ESK-RED-C	**Switch Kit Redundant System Cisco**	$5,993.80	1	$5,993.80
P-SFP xceiver-1G-LX-LC Cisco	**SFP Xceiver 1G LX LC Cisco Compatible**	$756.70	2	$1,513.40

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JSO MAIN

Description		Price	Qty	Ext. Price
P-CISR-4321-1Yr	**Cisco ISR4321 Router 1 year maintenance** *Includes: Cisco 4321 ISR AX with Security Lic and one 1GE NIM.*	$3,784.65	2	$7,569.30
P-CISR-NIM-1GE	**Cisco 1GE NIM for ISR**	$1,197.15	2	$2,394.30

Subtotal: **$17,470.80**

JV FIRE

Description		Price	Qty	Ext. Price
	JV FIRE MAIN	$0.00	1	$0.00
P-ESK-RED-C	**Switch Kit Redundant System Cisco**	$5,993.80	1	$5,993.80
P-SFP xceiver-1G-LX-LC Cisco	**SFP Xceiver 1G LX LC Cisco Compatible**	$756.70	2	$1,513.40
P-CISR-4321-1Yr	**Cisco ISR4321 Router 1 year maintenance** *Includes: Cisco 4321 ISR AX with Security Lic and one 1GE NIM.*	$3,784.65	2	$7,569.30
P-CISR-NIM-1GE	**Cisco 1GE NIM for ISR**	$1,197.15	2	$2,394.30

Subtotal: **$17,470.80**

JVB PSAP

Description		Price	Qty	Ext. Price
	JVB PSAP	$0.00	1	$0.00
P-CISR-4321-1Yr	**Cisco ISR4321 Router 1 year maintenance** *Includes: Cisco 4321 ISR AX with Security Lic and one 1GE NIM.*	$3,784.65	2	$7,569.30
P-CISR-NIM-1GE	**Cisco 1GE NIM for ISR**	$1,197.15	2	$2,394.30

Subtotal: **$9,963.60**

ATLANTIC BEACH PD

Description		Price	Qty	Ext. Price
	ATLANTIC BEACH PSAP	$0.00	1	$0.00
P-CISR-4321-1Yr	**Cisco ISR4321 Router 1 year maintenance** *Includes: Cisco 4321 ISR AX with Security Lic and one 1GE NIM.*	$3,784.65	2	$7,569.30

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ATLANTIC BEACH PD

Description		Price	Qty	Ext. Price
P-CISR-NIM-1GE	**Cisco 1GE NIM for ISR**	$1,197.15	2	$2,394.30
			Subtotal:	**$9,963.60**

NEPTUNE BEACH PD

Description		Price	Qty	Ext. Price
	NEPTUNE BEACH PSAP	$0.00	1	$0.00
P-CISR-4321-1Yr	**Cisco ISR4321 Router 1 year maintenance** *Includes: Cisco 4321 ISR AX with Security Lic and one 1GE NIM.*	$3,784.65	2	$7,569.30
P-CISR-NIM-1GE	**Cisco 1GE NIM for ISR**	$1,197.15	2	$2,394.30
			Subtotal:	**$9,963.60**

Guardian Mobile

Description	Qty
Re-using: *1 x Guardian Mobile (2023)* *1 x Guardian Backup Position License (2023)* *1 x Guardian Map Backup License (2023)*	
NEW	1

Spares

* Optional

Description		Price	Qty	Ext. Price
P-SUP POS-5YS+	**Superior Position PC** *Includes 5 year Support*	$2,757.70	1*	$2,757.70
P-MONITOR 24in	**Standard Monitor 24"**	$266.80	5*	$1,334.00
P-CISR-4321-1Yr	**Cisco ISR4321 Router 1 year maintenance**	$4,631.05	1*	$4,631.05
P-CISR-NIM-1GE	**Cisco 1GE NIM for ISR**	$1,197.15	1*	$1,197.15
P-ES-CS1G24	**Cisco Catalyst 9200L Series 24Gb Ports**	$2,963.55	1*	$2,963.55

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Spares

* Optional

Description	Price	Qty	Ext. Price
Re-using: *1 x HD VoIP (2019)* *2 x PACII (2019)* *10 x Position PCI Sound Card (2022)*			

* Optional Subtotal: **$12,883.45**

Professional Services

Description		Price	Qty	Ext. Price
V-InstallServices	**Installation Services**			
SV-InstRemDaily	**Remote Install Services - Daily Rate**	$1,300.00	5	$6,500.00
SV-ServerSetup	**Server Configuration Update** *Import existing Database and tune existing configuration for usability with newer servers and Operating system. Load updated config onto new servers.*	$900.00	10	$9,000.00
SV-PositionSetup	**Position Configuration Update** *Tune existing PC configuration and import for usability with Newer PC and Operating system. Load updated config onto new PC.*	$600.00	94	$56,400.00
SV-SiteAudit	**System Refresh Audit** *System technical audit:* *- Audit coordination* *- Assess system design, connectivity, user interface usage, call flow and site conditions* *- Review system changes from original to determine changes required for new updated configuration manual* *- Review, determine and produce system upgrade plan based on current configuration*	$4,000.00	1	$4,000.00
SV-PSUpgrade	**Professional Services Refresh** *Ensure accurate hardware requirements* *Assess database requirements and provide guidance* *Assist with management of upgrade requirements*	$12,900.00	1	$12,900.00
SV-PMDaySd	**Secondary Project Management -Daily Rate**	$965.00	15	$14,475.00
AKINSTALLMAT	**Installation Materials** Installation Materials	$2,000.00	1	$2,000.00

Subtotal: **$105,275.00**

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Solacom Hardware Refresh Phase 1

Prepared by:

AK Associates

Kerry McCarthy
(603) 432-5755 x.217
Fax (603) 432-0900
kmccarthy@akassociates911.com

Prepared for:

Duval County, FL

501 E. Bay St.
Room 312
Jacksonville, FL 32202
Lori Leonard
(904) 630-2317
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Quote Information:

Quote #: 001241

Version: 5
Delivery Date: 05/22/2024
Expiration Date: 06/19/2024

Quote Summary

Description	Amount
Central Equipment A	$90,743.60
Central Equipment B	$90,743.60
PSAP 2 JFRD BUCC	$62,150.60
PSAP 3-JSO BUCC SO	$86,719.20
JSO MAIN	$17,470.80
JV FIRE	$17,470.80
JVB PSAP	$9,963.60
ATLANTIC BEACH PD	$9,963.60
NEPTUNE BEACH PD	$9,963.60
Professional Services	$105,275.00
Shipping	$7,000.00
Total:	**$507,464.40**

*Optional Expenses

Description	One-Time
Spares	$12,883.45
Optional Subtotal:	**$12,883.45**

Disclaimers: This quote is provided for the listed contact and is not to be shared or disseminated without written consent by AK Associates. This quote null and voids any previous version.

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Concord, NH 03302
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Shipping

Description		Price	Qty	Ext. Price
ShippingFee	**Shipping and Handling Charges**	$7,000.00	1	$7,000.00

Subtotal: **$7,000.00**

Payment Terms

Description	Qty
Terms of Sale: • Hardware and software will be invoiced upon shipment • Services will be invoiced upon completion • Payment Terms are Net 30	

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AK Associates		Duval County, FL	
Signature:	Kerry J McCarthy	Signature:	
Name:	Kerry McCarthy	Name:	Lori Leonard
Title:	Executive Director	Date:	
Date:	05/22/2024		

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Appendix

Solacom Call Taker Computer Specifications.
Subject to Revision or Modification on all Expired Quotes.

Features	STANDARD	ENHANCED	SUPERIOR
PC Type	Yes	Yes	No
Workstation	No	No	Yes
Processor	i3	i3	Intel Xeon
RAM	8 GB	8 GB	8 GB
PCIe Slots	2	2	6
Sound Card	1	1	1
Graphic Card	On-board	1	2
Monitor Supported	2	2	6
Monitor Cables Provided	No	1 HDMI to HDMI 1 DVI to DP	No
Adapters Provided	No	No	6 mDP to DP
NIC Teaming	Optional	No	Optional
Guardian Map	No	Yes	Yes
3rd Party Software Cohabitation	No	Certified 3rd Party Map	Certified 3rd Party Map Certified CAD
Physical Size (HeightxLengthxDepth)	11.5 x 3.7 x 11.4"	11.5 x 3.7 x 11.4"	16.3 x 6.8 x 22"

When a Solacom solution configuration includes a FortiGate edge device, it has been included for the known interfaces at the time of implementation. If interface requirements change in the future, including but not limited to, the ESInet using IPv6, SIP over TLS (Secure SIP), SRTP (Secure RTP), deep packet inspection and manipulation, etc., an additional edge device(s) may be required. Additionally, if transcoding is required (i.e., from ARM or ARM-WB to G711uLaw), an additional edge device may also be required.