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SUBJECT: MICROSOFT UNIFIED ENTERPRISE SUPPORT

BID #: XF-0469-22 **OPEN DATE:** 2022-10-05

GENERAL GOVERNMENT AWARDS COMMITTEE

KIND AND BASIS OF CONTRACT: SUPPLY CONTRACT – PERIOD OF SERVICE WILL BE FROM SEPTEMBER 21, 2022 THROUGH SEPTEMBER 20, 2024

AGENCY: INFORMATION TECHNOLOGIES DIVISION

BASIS OF AWARD: ALL OR NONE TO THE LOWEST RESPONSIVE, RESPONSIBLE BIDDER

NUMBER OF BIDS INVITED: 30 **NUMBER RECEIVED:** 4 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Request approval to increase the award to Crayon Software Experts, LLC by $150,555.46 for the enhanced designated engineering/*GitHub DevSecOps* implementation services. Total revised not-to-exceed award amount will be $497,060.85.

Request approval to extend the expiration date from September 20, 2024 through October 31, 2024 per the request in the memo dated November 16, 2023.

This award will be funded from account 53106.113002.565220.000638.00000000.00000.0000000 and executed via Purchase Order(s).

Attachments: Recommendation Memo, Supplier's Quote, Previous Awards

ANALYST: for
COREY SIDLO

RESPECTFULLY SUBMITTED:
For: DUSTIN FREEMAN, CHIEF
PROCUREMENT DIVISION

CONCURRENCE BY: WANYONYI KENDRICK, CHIEF OF INFORMATION TECHNOLOGIES DIVISION/CIO

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF GGAC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING _____ MEMBERS DISAPPROVING _____ DATE: _____

_____ _____ OTHER: _____

_____ _____

_____ _____

ACTION OF AWARDING AUTHORITY DATE _____

APPROVED _____ DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

INFORMATION TECHNOLOGIES DIVISION

A NEW DAY

MEMORANDUM

TO: Dustin L. Freeman, Chief of Procurement Division

THROUGH: Wanyonyi Kendrick, Chief of Information Technologies / CIO

Wanyonyi Kendrick — Digitally signed by Wanyonyi Kendrick Date: 2023.12.22 12:04:46 -05'00'

FROM: Thomas Ossi, Technology Contract and Records Manager

Thomas Ossi — Digitally signed by Thomas Ossi Date: 2023.12.19 16:34:36 -05'00'

SUBJECT: **XF-0469-22 Microsoft Unified Enterprise Support - Award Increase for GitHub**

DATE: December 19, 2023

The Information Technologies Division (ITD) submitted an Invitation to Bid (ITB) to the Procurement Division for solicitation of Microsoft Unified Enterprise Support. The Procurement Division received four (4) supplier responses and zero (0) no bids with an open date of October 5, 2022.

ITD Management awarded the bid to the lowest, responsive, responsible bidder Crayon Software Experts, LLC in the amount of $81,322.13 for Year 1 and $109,991.21 for Year 2 for a total cost of $191,313.34.

The current award was increased on 12/4/2023, in the amount of $155,192.05 to purchase Microsoft true-up support. ITD Management is requesting an award increase of $150,555.46 for the enhanced designated engineering/GitHub. The revised total award expenditure will change from $346,505.39 to $497,060.85. The support will be procured via Purchase Orders. The period of service will remain the same until October 31, 2024.

FUNDING SOURCE: 53106.113002.565220.000638.00000000.00000.00000000

Tracy Geake — Digitally signed by Tracy Geake Date: 2023.12.22 11:31:50 -05'00'

Your favorable consideration of ITD's request is appreciated.

Attachment: Crayon Quote

CC: Paul Freeman, Enterprise Applications Manager
Mamta Gupta, Applications Development Project Manager
Elizabeth Brown, IT Operations Manager
Ruben Ola, IT Contract Compliance Analyst

FINANCE AND ADMINISTRATION DEPARTMENT
214 N. Hogan St. 9th Floor Jacksonville, FL 32202
Phone: 904-255-8000 Fax: 904-232-6932

INFORMATION TECHNOLOGIES DIVISION

A NEW DAY

MEMORANDUM

TO: Dustin L. Freeman, Chief of Procurement Division

THROUGH: Wanyonyi Kendrick, Chief of Information Technologies / CIO — Wanyonyi Kendrick — Digitally signed by Wanyonyi Kendrick Date: 2023.11.17 11:55:47 -05'00'

FROM: Thomas Ossi, Technology Contract and Records Manager — Thomas Ossi — Digitally signed by Thomas Ossi Date: 2023.11.17 09:25:36 -05'00'

SUBJECT: **XF-0469-22 Microsoft Unified Enterprise Support - Award**

DATE: November 16, 2023

The Information Technologies Division (ITD) submitted an Invitation to Bid (ITB) to the Procurement Division for solicitation of Microsoft Unified Enterprise Support. The Procurement Division received four (4) supplier responses and zero (0) no bids with an open date of October 5, 2022, and was awarded October 13, 2022.

ITD Management awarded the bid to the lowest, responsive, responsible bidder Crayon Software Experts, LLC in the amount of $81,332.13 for Year 1 and $109,991.21 for Year 2 for a total cost of $191,313.34. The period of service was for two (2) years through September 20, 2024.

ITD Management recommends entering into Year 2 with supplier in the amount of $109,991.21. In addition, the City will need to purchase additional Microsoft true-up support in the amount of $155,192.05.

The new total not to exceed award amount is $ 346,505.39 The support will be procured via Purchase Orders. The period of services for Year 2 begins November 1, 2023, through October 31, 2024.

FUNDING SOURCE:53101.113002.546620.000000.00000698.00000 — Tracy Geake — Digitally signed by Tracy Geake Date: 2023.11.17 09:48:56 -05'00'

Your favorable consideration of ITD's request is appreciated.

Attachment: Crayon Unified Enterprise Support Quote

CC: Bill Costa, Technology Infrastructure Manager
Mark Deas, Server Infrastructure Manager
Elizabeth Brown, IT Operations Manager
Andre Conyers, IT Contract Administrator

FINANCE AND ADMINISTRATION DEPARTMENT
214 N. Hogan St. 9th Floor Jacksonville, FL 32202
Phone: 904-255-8000 Fax: 904-232-6932

Crayon

Quote Date: 12.15.2023

City of Jacksonville
214 N. Hogan St
Ed Ball Building, Suite #110
214 N. Hogan St
Jacksonville, FL033202
Ruben Ola rubeno@coj.net

Quoted by:
Crayon Software Experts LLC
Lusio Filiba
12221 Merit Drive, Suite 1400
Dallas, TX 75251
lusio.filiba@crayon.com
Phone: 469-329-0290

Enhanced Designated Engineering | GitHub

November 1, 2022 through October 31, 2024

Services by Support Location

Country: United States (Unified Support)
• **400 hrs.** of **Enhanced Designated Engineering GitHub** • **48 ea.** of **Service Delivery Management Extended**

Support Services Fee Summary	Fee (USD)
Enhanced Designated Engineering | GitHub	$153,534.02
Subtotal	$153,534.02
MSFT Investment	-$2,978.56
FY 2023-2024 Total Fees (excluding taxes)	**$150,555.46**

Note: This quotation expires 90 days from the date of this quote.

Remit to Address:
Crayon Software Experts, LLC
Attn: Finance Manager
12221 Merit Drive, Suite 1400
Dallas, TX 75251
Phone: 469-329-0290
finance.us@crayon.com

Send PO:
sled.us@crayon.com

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SUBJECT: MICROSOFT UNIFIED ENTERPRISE SUPPORT

BID #: XF-0469-22 **OPEN DATE: 2022-10-05**

GENERAL GOVERNMENT AWARDS COMMITTEE

KIND AND BASIS OF CONTRACT: SUPPLY CONTRACT – PERIOD OF SERVICE WILL BE FROM SEPTEMBER 21, 2022 THROUGH SEPTEMBER 20, 2024

AGENCY: INFORMATION TECHNOLOGIES DIVISION

BASIS OF AWARD: ALL OR NONE TO THE LOWEST RESPONSIVE, RESPONSIBLE BIDDER

NUMBER OF BIDS INVITED: 30 **NUMBER RECEIVED:** 4 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval to increase the award for CRAYON SOFTWARE EXPERTS, LLC by $155,192.05 for additional Microsoft true-up support and utilize year two funding in the previously awarded amount of $109,991.21. Total expenditure not to exceed $346,505.39.

Funding Sources:53101.113002.546620.000000.00000698.00000.0000000, to be executed by purchase order(s).

Attachments: Recommendation Memo, Supplier Proposal, Previous Award

ANALYST: COREY SIDLO **RESPECTFULLY SUBMITTED:** DUSTIN FREEMAN, CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: Wanyonyi Kendrick, Chief of Information Technologies Division/CIO

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF GGAC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 3 MEMBERS DISAPPROVING 0 DATE: 11/30/2023

OTHER

ACTION OF AWARDING AUTHORITY DATE 12/4/2023

APPROVED ✓ DISAPPROVED

OTHER

SIGNATURE OF AUTHENTICATION Karen Bowling

Karen Bowling
Chief Administrative Officer
For: Mayor Donna Deegan
Under Authority Of:
Executive Order No: 2023-02

SUBJECT: MICROSOFT UNIFIED ENTERPRISE SUPPORT

BID #: XF-0469-22 **OPEN DATE: 2022-10-05**

GENERAL GOVERNMENT AWARDS COMMITTEE

KIND AND BASIS OF CONTRACT: SUPPLY CONTRACT – PERIOD OF SERVICE WILL BE FROM SEPTEMBER 21, 2022 THROUGH SEPTEMBER 20, 2024

AGENCY: INFORMATION TECHNOLOGIES DIVISION

BASIS OF AWARD: ALL OR NONE TO THE LOWEST RESPONSIVE, RESPONSIBLE BIDDER

NUMBER OF BIDS INVITED: 30 **NUMBER RECEIVED:** 4 **OTHER:** 0

SUMMARY OF BIDS AND RECOMMENDED ACTIONS:
Recommend approval to retroact the period of service from September 21, 2022 through date of award.

Recommend approval of award to the lowest, responsive, responsible bidder CRAYON SOFTWARE EXPERTS, LLC in the amount of $81,322.13 in Year 1 and $109,991.21 in Year 2 for a total amount of $191,313.34 for MICROSOFT UNIFIED ENTERPRISE SUPPORT. Period of service will be from date of award through September 20, 2024.

Funding Sources: 53101.113002.546620.000000.00000698.00000.0000000 $71,880.00
53101.113001.546620.000000.00000000.00000.0000000 $9,452.13
To be executed by formal contract through the Office of General Counsel and process by purchase order(s).

Attachments: Recommendation Memo, Bid Tabulation Sheets, Terms and Conditions, Specifications

ANALYST: _____ RUBEN OLA

RESPECTFULLY SUBMITTED: _____ DUSTIN FREEMAN, CHIEF PROCUREMENT DIVISION

CONCURRENCE BY: Kenneth Lathrop, Chief of Information Technologies Division/CIO

(ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS)
ACTION OF GGAC COMMITTEE ON RECOMMENDATIONS ABOVE

MEMBERS APPROVING 3 MEMBERS DISAPPROVING 0 DATE: 10/13/2022

_____ _____ OTHER: _____

_____ _____

_____ _____

ACTION OF AWARDING AUTHORITY DATE 10/13/2022

APPROVED ✓ DISAPPROVED _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____ Brian Hughes
Chief Administrative Officer
For: Mayor Lenny Curry
Under Authority of:
Executive Order No: 2019-02