SINGLE SOURCE AWARD **BID # SS-11265-22**

Subject: Software Annual Maintenance Renewal for MAXIMO Enterprise Management Software

Department: Information Technologies Division

Description of Purchase:
Recommend approval to retroact the period of service from October 1, 2021 to date of award.

Recommend approval of Single Source Award with International Business Machines Corporation (IBM) to renew the annual software maintenance for Maximo Enterprise Management. The services include software subscription and support for IBM Tivoli Maximo Asset Management for Public Works, Fleet Management, Parks and Recreation, JFRD and ITD. Period of service will be from date of award through September 30, 2022. Total requested expenditure not to exceed $214,739.88.

Funding Source: 53101.113001.546620.000000.00000000.00000.0000000, to be executed by purchase order(s).

Single Source Award To: Motorola Solutions Inc.

Price Justification: See Attached

Total Award: $214,739.88 **Requisition #** FAIT-501033-22

Attachments: Agency Memo, Single Source Form; Vendor Letter, Vendor Quote

Certification as to Single Source: Kenneth Lathrop, Chief of Information Technologies Division/CIO

THE ABOVE PURCHASE IS RECOMMENDED FOR AWARD IN ACCORDANCE WITH CHAPTER 126.206.

ANALYST: Ruben Ola

Gregory Pease, Chief
Procurement Division

APPROVAL OF GENERAL GOVERNMENT AWARDS COMMITTEE
"ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS"

CHAIRMAN ***DATE***

ACTION OF AWARDING AUTHORITY

DATE: _____

APPROVED _____ **DISAPPROVED** _____

OTHER _____

SIGNATURE OF AUTHENTICATION _____

INFORMATION TECHNOLOGIES DIVISION

CITY OF JACKSONVILLE

DATE: September 22, 2021

TO: Greg Pease, Chief of Procurement Division

THRU: Kenneth E. Lathrop, Chief of Information Technologies / CIO

Kenneth E. Lathrop — Digitally signed by Kenneth E. Lathrop Date: 2021.10.04 08:39:14 -04'00'

FROM: Thomas Ossi, Technology Contract and Records Manager

THOMAS OSSI — Digitally signed by THOMAS OSSI Date: 2021.09.22 10:17:19 -04'00'

RE: **Software Annual Maintenance Renewal for MAXIMO Enterprise Management Software – Single Source Request**

The Information Technologies Division (ITD) requests approval to renew the annual software maintenance for Maximo Enterprise Management with International Business Machines Corporation (IBM). The services include software subscription and support for IBM Tivoli Maximo Asset Management for Public Works, Fleet Management, Parks and Recreation, JFRD and ITD. The period of coverage for this renewal is from October 1, 2021 through September 30, 2022.

IBM is the sole provider of the Maximo software products, maintenance, updates and upgrades. Market research confirmed that no other suppliers are authorized to provide maintenance and support services for Maximo. IBM submitted a single source letter confirming they are the sole source provider of software maintenance and support.

The total not-to-exceed amount for this request is $214,739.88

FUNDING SOURCE: 53101.113001.546620

Tracy Geake — Digitally signed by Tracy Geake Date: 2021.10.01 15:33:27 -04'00'

Your favorable consideration of ITD's request is appreciated.

Attachments: Single Source Request
Supplier Quote
Supplier Single Source Letter

CC: Paul Freeman, Enterprise Applications Manager
Elizabeth Brown, IT Operations Manager

SINGLE SOURCE REQUEST

Pursuant to the City of Jacksonville Procurement Code § 126.206 & § 126.312, when requesting a purchase from a Supplier subject to the referenced sections, please complete this form to justify your request and submit to Procurement with applicable attachments

PROVIDE A SUMMARY OF THE SCOPE OF GOODS/SERVICES TO BE PROVIDED; IDENTIFY EACH ITEM, COMPONENT OR SERVICE BEING PROCURED (ATTACH QUOTE/PROPOSAL):

The Information Technologies Division (ITD) requests approval to renew software licenses, for software subscription and support services for MAXIMO Enterprise Management software. The services include periodic software upgrades, immediate software repairs, and telephone support. The period of coverage for these services is from October 1, 2021 through September 30, 2022.

PROVIDE A DETAILED JUSTIFICATION AS TO WHY THE REQUESTED GOODS/SERVICES CAN ONLY BE EFFICIENTLY AND EFFECTIVELY PROCURED THROUGH THE RECOMMENDED SINGLE SOURCE PROVIDER:

IBM is the sole source for licensing all application software, as well as for all on-going maintenance support. No other vendor has access to IBM's source code.

ASSERT THAT YOU HAVE RESEARCHED THE AVAILABILITY OF THE REQUESTED GOODS/SERVICES FROM OTHER SOURCES IN APPLICABLE MARKETS AND HAVE DISCUSSED AND EVALUATED THE SAME WITH COJ'S PROCUREMENT AND EBO DIVISIONS:

Internet research conducted has found that there are no other sources available to purchase software licenses, and maintenance & technical support for IBM developed software. The vendor submitted a single source letter confirming they are the sole source support for all developed products and services.

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

IBM Software Quotation

15-Sep-2021

Customer Information

Attn: Thomas Ossi
CITY OF JACKSONVILLE
214 N HOGAN Street, 9th Floor
JACKSONVILLE FL 32202-4240
UNITED STATES

Passport Advantage Agreement Number: 181504
IBM Customer Number: 1221950
Relationship SVP Level: GV

Passport Advantage Site Number: 3239152
Anniversary: **01-Oct**
Quotation SVP Level: GV

Dear Customer,

Thank you for your inquiry regarding IBM Software.

Any and all prices herein are suggested prices only and are subject to change at IBM's sole discretion. Products listed herein are subject to withdrawal or modification by IBM at any time at IBM's sole discretion. Final coverage dates for new license, Software Subscription and Support reinstatement, and Software Subscription and Support renewal part numbers will be based upon IBM's acceptance of the order, and as specified in the applicable agreements, irrespective of the dates which may appear in this quote.

This quotation is valid from 15-Sep-2021 and will expire on 22-Oct-2021.

Your order will be governed by and is subject to the terms of your Passport Advantage Agreement or the Passport Advantage Express Agreement, as applicable, against which this transaction will be placed.

Data Processing Protection - IBM's Data Processing Addendum (DPA) at http://ibm.com/dpa and the DPA Exhibit at https://www.ibm.com/mysupport/s/article/support-privacy apply to Client personal data, if and to the extent: i) the European General Data Protection Regulation (EU/2016/679); and ii) other data protection laws identified at http://www.ibm.com/dpa/dpl apply.

If you need assistance with placing your order or wish to discuss your quotation, please contact the IBM Representative noted below.

Yours sincerely,

TIMOTHY D MENDE
Phone Number: 1-972-906-4462
E-mail Address: tdmende@us.ibm.com

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

IBM Software Quotation

Quotation Information
Number: 19088021
Effective Date: 15-Sep-2021
Expiration Date: 22-Oct-2021

Customer Information
Attn: Thomas Ossi
CITY OF JACKSONVILLE
214 N HOGAN Street, 9th Floor
JACKSONVILLE FL 32202-4240
UNITED STATES

Sales Representative
IBM Contact: TIMOTHY D MENDE
Phone Number: 1-972-906-4462

Passport Advantage Agreement Number: 181504
IBM Customer Number: 1221950
Relationship SVP Level: GV

Passport Advantage Site Number: 3239152
Anniversary: 01-Oct
Quotation SVP Level: GV

Summary

Total Points	2,140.30
Subtotal	214,739.88
Total	214,739.88 USD

Software

Item	Part Number	Quantity	Points	Unit SVP Price	Discounted Price	Extended Amount
IBM Control Desk Authorized User Annual SW Subscription & Support Renewal						
1	E0CVILL	50	134.50	515.10	515.10	25,755.00
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Control Desk Concurrent User Annual SW Subscription & Support Renewal						
2	E0CVLLL	20	160.80	1,539.00	514.83	10,296.60
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Maximo Anywhere per Authorized User Annual SW Subscription & Support Renewal						
3	E0I3NLL	3	6.33	403.80	403.80	1,211.40
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						

Useful/Important web resources:
Passport Advantage information, customer secure site access, training, etc.: www.ibm.com/software/passportadvantage
IBM's International Program License Agreement and product License Information documents: www.ibm.com/software/sla
IBM Software Support web site: https://www.ibm.com/software/support/handbook.html
IBM Customer Number: 1221950

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

Item	Part Number	Quantity	Points	Unit SVP Price	Discounted Price	Extended Amount
IBM Maximo Asset Management Authorized User Annual SW Subscription & Support Renewal						
4	E0AUULL	175	1,034.25	1,131.00	533.08	93,289.00
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Maximo Asset Management Internal Service Providers Install SW Subscription & Support Renewal						
5	E05B6LL	1	19.70	3,774.00	3,768.19	3,768.19
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Maximo Asset Management Limited Use Authorized User Annual SW Subscription & Support Renewal						
6	E0AUTLL	5	14.65	561.00	527.01	2,635.05
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Maximo Linear Asset Manager Authorized User Annual SW Subscription & Support Renewal						
7	E04STLL	3	1.95	124.10	122.02	366.06
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Tivoli Maximo Asset Management Internal Service Providers Authorized User Annual SW Subscription & Support Renewal						
8	E05B5LL	4	3.92	187.00	187.00	748.00
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Maximo Spatial Asset Management Authorized User Annual SW Subscription & Support Renewal						
9	E0AVZLL	5	1.00	37.74	37.68	188.40
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Maximo Spatial Asset Management Install Annual SW Subscription & Support Renewal						
10	E0AVYLL	1	32.70	6,256.00	6,256.00	6,256.00
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Maximo for Transportation Authorized User Annual SW Subscription & Support Renewal						
11	E0AVDLL	100	698.00	1,335.00	643.34	64,334.00
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM Spectrum Scale Standard Edition Server license Per Socket Annual SW Subscription & Support Renewal 12 Months						
12	E0NYSLL	2	28.20	2,695.00	2,534.69	5,069.38
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						
IBM SPSS Statistics Base Authorized User Annual SW Subscription & Support Renewal						
13	E09NNLL	1	2.77	530.40	530.40	530.40
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						

Useful/Important web resources:
Passport Advantage information, customer secure site access, training, etc.: www.ibm.com/software/passportadvantage
IBM's International Program License Agreement and product License Information documents: www.ibm.com/software/sla
IBM Software Support web site: https://www.ibm.com/software/support/handbook.html
IBM Customer Number: 1221950

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

Item	Part Number	Quantity	Points	Unit SVP Price	Discounted Price	Extended Amount
IBM SPSS Custom Tables Authorized User Annual SW Subscription & Support Renewal						
14	E09PXLL	1	1.53	292.40	292.40	292.40
Coverage Dates: 01-Oct-2021 - 30-Sep-2022						

Applicable tax will be recalculated at the time of order processing.

Your order is governed by and subject to the terms of your Passport Advantage Agreement or the Passport Advantage Express Agreement, as applicable, against which this transaction will be placed.

Data Processing Protection - IBM's Data Processing Addendum (DPA) at http://ibm.com/dpa and the DPA Exhibit at https://www.ibm.com/mysupport/s/article/support-privacy apply to Client personal data, if and to the extent: i) the European General Data Protection Regulation (EU/2016/679); and ii) other data protection laws identified at http://www.ibm.com/dpa/dpl apply.

Useful/Important web resources:
Passport Advantage information, customer secure site access, training, etc.: www.ibm.com/software/passportadvantage
IBM's International Program License Agreement and product License Information documents: www.ibm.com/software/sla
IBM Software Support web site: https://www.ibm.com/software/support/handbook.html
IBM Customer Number: 1221950

International Business Machines Corporation
International Business Machines Corporation, PO Box 643600, Pittsburgh, PA 15264-3600

IBM Terms and Conditions

IBM International Passport Advantage Agreement

The quote or order to which this document relates is governed by the terms of your Passport Advantage Agreement and its associated attachment(s).

If you have any trouble with the link(s) provided, please copy and paste the appropriate URL in your browser's navigation bar.

Useful/Important web resources:
Passport Advantage information, customer secure site access, training, etc.: www.ibm.com/software/passportadvantage
IBM's International Program License Agreement and product License Information documents: www.ibm.com/software/sla
IBM Software Support Web site: https://www.ibm.com/software/support/handbook.html
IBM Customer Number: 1221950

International Business Machines Corp.
PO Box 643600
Pittsburgh, PA 15264-3600

September 20th, 2021

Thomas Ossi
City of Jacksonville
214 N Hogan Street, 9th Floor
Jacksonville, FL 32202

RE: IBM Maximo Subscription and Support

Dear Sir,

This letter serves to represent that IBM is the sole provider of the Maximo software products included in quote 19088021 are licensed solely by IBM. In addition, IBM is the sole source of product updates for the software products listed above and for new versions or releases of those.

Licenses and related maintenance, subscription and support can be acquired directly from IBM or through an authorized IBM reseller. IBM resellers can independently establish their own prices for the software licenses and related maintenance, subscription and support but the terms of support are set and maintained solely by IBM.

If you have further questions or comments, please contact me at tdmende@us.ibm.com.

Thank you

Tim Mende
Client Renewal Advocate
972-906-4462

Requisition FAIT-501033-22

Requisitioning BU	FAIT: Information Technologies	**Requisition Amount**	214,739.88 USD
Entered By	Sabrina James	**Justification**	
Status	Approved	**Funds Status**	Reserved
Description	FY2022 Single Source IBM Software Subscription & Support Renewal; Quote# 19088021; Period of Coverage 10/1/21 - 9/30/22		
Emergency Requisition	No		

Attachments

Title	File Name or URL	Description
IBM QUOTE 19088021_20210915_2	IBM QUOTE 19088021_20210915_203144 -RECD 9-21-2021 FINAL.pdf	Quote
IBM Maximo sole source 2021.pd	IBM Maximo sole source 2021.pdf	Single Source Letter
IBM - Software Maintenance for	IBM - Software Maintenance for Maximo Enterprise Management Software - Procurement Memo - 9-22-2021_ (003).pdf	Procurement Memo
IBM - Software Annual Maintena	IBM - Software Annual Maintenance Renewal MAXIMO - SINGLE SOURCE FORM - 9-22-2021 Final TO.pdf	Single Source Form

Lines

Line	Item	Description	Category Name	Quantity	UOM	Price	Amount (USD)	Status	Funds Status
1		FY2022 Single Source IBM Software Subscription & Support Renewal; Quote# 19088021; Period of Coverage 10/1/21 - 9/30/22; Passport Advantage Agreement#181504; Passport Advantage Site# 3239152; IBM Customer# 1221950	920.45 Software Maintenance/Support			USD	214,739.88	Approved	Reserved

Requester	Paul Freeman	**Supplier**	IBM
Urgent	No	**Supplier Site**	Order/Remit
Requested Delivery Date		**Supplier Contact**	
Deliver-to Location	Ed Ball 9th Floor Charge	**Contact Phone**	
Deliver-to Address	214 North Hogan Street, 9TH FLOOR, Jacksonville, FL 32202, Duval, United States	**Charge Account**	53101.113001.546620.000000.00000000.00000.0000000
Note to Buyer			

I CERTIFY THAT FUNDS FOR THIS PURCHASE WERE AUTHORIZED AND PROVIDED FOR IN THE CURRENT BUDGET.