11

**SINGLE SOURCE AWARD** **BID # SS-15313-24**

**Subject:** Hyland OnBase Software Maintenance from DataBank IMX

**Department:** Information Technologies Division

**Description of Purchase:**
Recommend approval of Single Source Award to DataBank IMX, LLC for services as the primary enterprise document management system utilized by multiple City departments.

Period of service will be April 1, 2024 through November 30, 2024 in the amount of $80,731.00. Period of service for December 1, 2023 through March 31, 2024 cured via improper purchase pending approval via the Mayor's office in the amount of $40,365.48. Total expenditure not-to-exceed $121,096.48.

Funding Source: 53101.113001.546620.000000.00000000.00000.0000000, to be processed by purchase order(s)

**Single Source Award To:** DataBank IMX, LLC.

**Price Justification:** See Attached

**Total Award:** $121,096.48

**Attachments:** Recommendation Memo, Single Source Form, Supplier Letter & Proposal

**Certification as to Single Source:** Wanyonyi Kendrick, Chief of Information Technologies Division/CIO

**THE ABOVE PURCHASE IS RECOMMENDED FOR AWARD IN ACCORDANCE WITH CHAPTER 126.206.**

**ANALYST: Corey Sidlo**

**Dustin Freeman, Chief**
**Procurement Division**

***APPROVAL OF GENERAL GOVERNMENT AWARDS COMMITTEE***

**"ALL AWARD ACTIONS SUBJECT TO LAWFULLY APPROPRIATED FUNDS"**

***CHAIRMAN*** ***DATE***

**ACTION OF AWARDING AUTHORITY**

**DATE:** _____

**APPROVED** _____ **DISAPPROVED** _____

**OTHER** _____

**SIGNATURE OF AUTHENTICATION** _____

**FORM GB-114, Revised 12/2007**

## Sidlo, Corey

**From:** Ossi, Thomas
**Sent:** Tuesday, March 26, 2024 11:55 AM
**To:** Freeman, Dustin; Sidlo, Corey
**Cc:** Geake, Tracy; Leslie-Burney, Annette; Ola, Ruben; Waremburg, Robert; Freeman, Paul
**Subject:** RE: Status Report: SS-15313-24 Hyland OnBase Software Maintenance

Dustin,

Per our discussion you can show the amount for 4 months for the improper purchase which is $40,365.49 (from December 1 ,2023 through March 31, 2024) out of $121,096.48.
The estimated remainder in the amount of $80,731.00 will be for eight months.
No work was performed.
Thank you for your assistance,

Tom

***Thomas Ossi***
***Technology Contract and Records Manager***
City of Jacksonville
Information Technologies Division
214 N. Hogan Street, 9th Floor
Jacksonville, FL 32202
904.255.8080
www.coj.net
TOssi@coj.net

**From:** Freeman, Dustin <DustinF@coj.net>
**Sent:** Tuesday, March 26, 2024 11:23 AM
**To:** Ossi, Thomas <TOssi@coj.net>; Sidlo, Corey <CSidlo@coj.net>
**Cc:** Geake, Tracy <TGeake@coj.net>; Leslie-Burney, Annette <ABurney@coj.net>; Ola, Ruben <RubenO@coj.net>; Waremburg, Robert <RWaremburg@coj.net>; Freeman, Paul <PFreeman@coj.net>
**Subject:** RE: Status Report: SS-15313-24 Hyland OnBase Software Maintenance

Got it, 121,096.48 quoted. Did they also perform the work or service quoted from 01DEC2023 – current?

***Respectfully,***

**Dustin L. Freeman**
**Chief of Procurement**
Procurement Division | Finance and Administration Department
214 N. Hogan Street, Suite 800, Jacksonville, FL 32202
Ph. 904-255-8811 | Email: dustinf@coj.net

# City of Jacksonville, Florida

***Donna Deegan, Mayor***

Information Technologies Division
Ed Ball Building
214 N. Hogan Street, Suite 900
Jacksonville, Florida 32202
(904) 630-CITY
www.jacksonville.gov


A NEW DAY.

**MEMORANDUM**

**TO:** Dustin L. Freeman, Chief of Procurement Division

**VIA:** Anna Brosche, Director of Finance and Administration/CFO

**THROUGH:** Wanyonyi Kendrick, Chief of Information Technologies/CIO

**FROM:** Tracy Geake, IT Finance Manager

**SUBJECT:** **Single Source Award Hyland OnBase Software Maintenance Renewal (Improper Purchase)**

**DATE:** March 20, 2024

| | |
|---|---|
| Anna L Brosche | Digitally signed by Anna L Brosche Date: 2024.03.21 15:03:15 -04'00' |
| Wanyonyi Kendrick | Digitally signed by Wanyonyi Kendrick Date: 2024.03.21 12:48:09 -04'00' |
| Tracy Geake | Digitally signed by Tracy Geake Date: 2024.03.20 11:03:32 -04'00' |

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The Information Technologies Division (ITD) has a pending single source award for the Hyland OnBase Software Maintenance with DataBank, IMX (DataBank). Hyland's OnBase software is the City's primary enterprise document management system utilized by multiple City departments. The services offered are App Enabler Enterprise, Advanced Capture, Query API, Concurrent Clients, Workflow Concurrent Clients, Office Bus App 2010, Production Document Imaging, Full Page OCR, and Server Usage. The renewal period of coverage is December 1, 2023, through November 30, 2024.

Previously, all software maintenance renewals were processed by each City Department. During the renewal period of November 2023, ITD was also working on an OnBase software upgrade. The cause for the overall delay is the cost reduction and removal of extended support fees negotiations. These negotiations started in November 2023 and resulted in a savings of $3,027.41 for the renewal. The revised maintenance quotes and sole source documentation were reviewed and approved on February 15, 2024. A request went to the Procurement Division for single source solicitation. The bid closed on March 4, 2024.

ITD acknowledges the improper purchase because of a non-stoppage of the City enterprise document management system that continued the coverage without the purchase order.

To remedy this situation in the future, ITD has filled a Contract Administrator position (vacated in November 2023). This position expands the contract teams' capacity to handle an increased workload, ensure timely contract renewals, and comply with the City Procurement Code.

Based upon the facts, ITD is requesting the approval of a single source award to DataBank, IMX, to pay the amount of $121,096.48 for the annual Hyland OnBase Software Maintenance.

**FUNDING SOURCE: 53101.113001.546620.000000.0000000**

CC: Thomas Ossi, Technology Contract and Records Manager
Paul Freeman, Enterprise Applications Manager

# JUSTIFICATION FOR SINGLE SOURCE (JSS)

*Pursuant to the City of Jacksonville Procurement Code§ 126.206 & § 126.312, when requesting a purchase from a vendor subject to the referenced sections, please complete this form to justify your request and submit to Procurement with applicable attachments.*

| | |
|---|---|
| ***1. Requesting Agency:*** | Information Technologies |
| ***2. Nature and/or description of the requirement being requested.***<br><br>***Identify each item, component or service being procured. (Attach quote/proposal):***<br><br>***Why does the city need these particular goods or services?*** | The Information Technologies Division (ITD) requests approval to renew Hyland OnBase Software Maintenance from DataBank, IMX (DataBank). Hyland's OnBase software is the City's primary enterprise document management system utilized by multiple City departments. The services include App Enabler Enterprise, Advanced Capture, Query API, Concurrent Clients, Workflow Concurrent Clients, Office Bus App 2010, Production Document Imaging, Full Page OCR and Server Usage. The period of coverage for Hyland OnBase Software Maintenance is December 1,2023 through November 30, 2024. |
| ***3. Provide a detailed justification as to why the requested goods/services can only be efficiently and effectively procured through the recommended Single Source vendor:*** | Hyland, the developer of OnBase has provided a sole source letter indicating that DataBank is the sole authorized source to provide maintenance and support to the City of Jacksonville, FL. |
| ***4. Date of Request*** | 1/25/24 |

***5. Summary of Market Research***

*[Provide a description of the market research performed, how it was performed, by whom, and market research results. Please spell out acronyms.]*

[ There are numerous authorized resellers of the OnBase software under Hyland's commercial polices, but DataBank is the sole authorized source to provide maintenance and support to the City of Jacksonville. ]

***6. Conflict of Interest (Must Check)***

√ By checking this box, I affirm that there are no actual, potential, or perceived conflicts of interest with the entity in which I am requesting a single source award. Conflict of Interest shall be interpreted consistent with *Chapter 112, Florida Statutes.*

***7. Other Documentation (Check and attach all that apply)***

√ Supplier Quote

√ Single Source Memo signed by Director

☐ Other [Click here to list other documentation. ]

DocuSign Envelope ID: 0316D0A6-D84A-466D-A47E-50EE4C5A12E7

Hyland

EU-13924-25865269

August 24, 2023

City of Jacksonville, FL
117 West Duval Street, Suite 375
Jacksonville, FL 32202

RE: Sole Source Letter relating to Renewal of Maintenance and Support of OnBase Software Product.

To Whom It May Concern:

This letter confirms that the OnBase software licensed by City of Jacksonville, FL consists of proprietary programs designed and developed exclusively by Hyland Software, Inc. and its affiliates ("Hyland"), and that City of Jacksonville, FL is receiving maintenance and technical support of such software from DataBank, IMX. While Hyland has numerous authorized resellers of the OnBase Software, under Hyland's commercial policies, DataBank, IMX is the sole authorized source to provide maintenance and support of the OnBase software to City of Jacksonville, FL.

If you have any questions please feel free to call the undersigned.

**HYLAND SOFTWARE, INC.**

DocuSigned by:

By: Noreen B. Kilbane

B716F235DE5A424...

Print Name: Noreen B. Kilbane

Title: Sr EVP, Chief Administrative Officer

Date: August 25, 2023 | 09:49:13 EDT

Hyland Legal

DS

Approved By: BB

Date: August 25, 2023 | 09:32:46 EDT

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
## NO. MO62000802
## DATE: 1/23/2024

| | |
|---|---|
| Sales Order No. | MO62000802 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | CITY OF JACKSONVILLE<br>CITY COUNCIL<br>117 W. W DUVALL ST SUITE 425<br>JAKCSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |
| **ORDER DATE** | **TERMS** | **SALES PERSON** | **CONTRACT NUMBER** |
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 3.00 | EACH | 330.886426 | 0.00 | 992.66 |
| CTMPC1 Concurrent Client (1-100) | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 131.307500 | 0.00 | 131.31 |
| OBAMPI1 Office Business Application | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 340.653426 | 0.00 | 340.65 |
| FPMPW1 Full page OCR | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 4,542.094500 | 0.00 | 4,542.09 |
| FTSMPI1 Full-Text Search | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 2,070.066800 | 0.00 | 2,070.07 |
| GWMPI1 Public Sector Constituency Web Access | | | | | |
| Notes: | | | | | |

0.00

8,660.62

Continued

DataBank
A KYOCERA GROUP COMPANY

**MAINTENANCE QUOTE**
**NO. MO62000802**
**DATE: 1/23/2024**

| | |
|---|---|
| Sales Order No. | MO62000802 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | CITY OF JACKSONVILLE<br>CITY COUNCIL<br>117 W. W DUVALL ST SUITE 425<br>JAKCSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |
| **ORDER DATE** | **TERMS** | **SALES PERSON** | **CONTRACT NUMBER** |
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 1.00 | EACH | 583.841200 | 0.00 | 583.84 |
| Onbase Server Usage | | | | | |
| Notes: | | | | | |

Notes:

**Please Remit Payment to:**
Databank IMX LLC
PO BOX 829878
PHILADELPHIA, PA 19182-9878

**Electronic Remittances to:**
Account Name: Databank IMX LLC
Bank Name: Sumitomo Mitsui Banking Corp., New York
Routing #: 0260-0967-4
Acct Number: 340491

| | |
|---|---|
| Sales Total | 8,660.62 |
| Shipping & Handling | 0.00 |
| Total Misc. Charges | 0.00 |
| Sales Tax | 0.00 |
| | 8,660.62 |
| Less Paid Amount | 0.00 |
| **TOTAL** | 8,660.62 |

DataBank
A KYOCERA GROUP COMPANY

**MAINTENANCE QUOTE**
**NO. MO62000807**
**DATE: 1/23/2024**

| | |
|---|---|
| Sales Order No. | MO62000807 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | DINA RIDDLE<br>CITY OF JACKSONVILLE<br>PUBLIC WORKS/REAL ESTATE<br>214 N. HOGAN ST RM 1009<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |
| **ORDER DATE** | **TERMS** | **SALES PERSON** | **CONTRACT NUMBER** |
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17008 | 1.00 | EACH | 1,898.000000 | 0.00 | 1,898.00 |
| Kodak Truper 3610 - Serial # V7549RN1169 | | | | | |
| Notes: Onsite, NBD, 1PM | | | | | |
| 17005 | 6.00 | EACH | 330.886400 | 0.00 | 1,985.32 |
| CTMPC1 Concurrent Client | | | | | |
| Notes: | | | | | |
| 17005 | 3.00 | EACH | 43.767880 | 0.00 | 131.30 |
| OBAMPI Office Business Application | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 1,524.066100 | 0.00 | 1,524.07 |
| Onbase Server Usage | | | | | |
| Notes: | | | | | |

Notes:

**Please Remit Payment to:**
Databank IMX LLC
PO BOX 829878
PHILADELPHIA, PA 19182-9878

**Electronic Remittances to:**
Account Name: Databank IMX LLC
Bank Name: Sumitomo Mitsui Banking Corp., New York
Routing #: 0260-0967-4
Acct Number: 340491

| | |
|---|---|
| Sales Total | 5,538.69 |
| Shipping & Handling | 0.00 |
| Total Misc. Charges | 0.00 |
| Sales Tax | 0.00 |
| | 5,538.69 |
| Less Paid Amount | 0.00 |
| **TOTAL** | 5,538.69 |

DataBank
A KYOCERA GROUP COMPANY

**MAINTENANCE QUOTE**
**NO. MO62000808**
**DATE: 1/23/2024**

| | |
|---|---|
| Sales Order No. | MO62000808 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | MALA ARMOGAN<br>CITY OF JACKSONVILLE<br>COM SRVCS/VETERANS SRVCS<br>117 W. DUVAL ST SUITE 175<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |
| **ORDER DATE** | **TERMS** | **SALES PERSON** | **CONTRACT NUMBER** |
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17008 | 1.00 | EACH | 1,126.000000 | 0.00 | 1,126.00 |
| Fujitsu 4340 Document S - Serial # 802337 | | | | | |
| Notes: Onsite, NBD, 1PM | | | | | |
| 17005 | 1.00 | EACH | 330.886400 | 0.00 | 330.89 |
| CTMPC1 Concurrent Client | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 131.304600 | 0.00 | 131.30 |
| OBAMPI1 Office Business Application | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 164.174200 | 0.00 | 164.17 |
| Onbase Server Usage | | | | | |
| Notes: | | | | | |

Notes:

**Please Remit Payment to:**
Databank IMX LLC
PO BOX 829878
PHILADELPHIA, PA 19182-9878

**Electronic Remittances to:**
Account Name: Databank IMX LLC
Bank Name: Sumitomo Mitsui Banking Corp., New York
Routing #: 0260-0967-4
Acct Number: 340491

| | |
|---|---|
| Sales Total | 1,752.36 |
| Shipping & Handling | 0.00 |
| Total Misc. Charges | 0.00 |
| Sales Tax | 0.00 |
| | 1,752.36 |
| Less Paid Amount | 0.00 |
| **TOTAL** | 1,752.36 |

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
**NO. MO62000809**
**DATE: 1/23/2024**

| | |
|---|---|
| Sales Order No. | MO62000809 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | SANDI ASSIDY<br>CITY OF JACKSONVILLE, REGUL COMPL<br>ENVIRONMENTAL QUALITY DIVISTION<br>214 N HOGAN STREET - 5TH FLOOR<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |
| **ORDER DATE** | **TERMS** | **SALES PERSON** | **CONTRACT NUMBER** |
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17008 | 1.00 | EACH | 1,898.000000 | 0.00 | 1,898.00 |
| Kodak Truper 3610 Scanner - Serial # B7546RM1107 | | | | | |
| Notes: Onsite, NBD, 1 PM | | | | | |
| 17005 | 3.00 | EACH | 330.886426 | 0.00 | 992.66 |
| CTMPC1 Concurrent Client | | | | | |
| Notes: | | | | | |
| 17005 | 3.00 | EACH | 43.767880 | 0.00 | 131.30 |
| OBAMPI1 Office Business Application | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 750.330384 | 0.00 | 750.33 |
| Onbase Server Usage | | | | | |
| Notes: | | | | | |

Notes:

**Please Remit Payment to:**
Databank IMX LLC
PO BOX 829878
PHILADELPHIA, PA 19182-9878

**Electronic Remittances to:**
Account Name: Databank IMX LLC
Bank Name: Sumitomo Mitsui Banking Corp., New York
Routing #: 0260-0967-4
Acct Number: 340491

| | |
|---|---|
| Sales Total | 3,772.29 |
| Shipping & Handling | 0.00 |
| Total Misc. Charges | 0.00 |
| Sales Tax | 0.00 |
| | 3,772.29 |
| Less Paid Amount | 0.00 |
| **TOTAL** | 3,772.29 |

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
## NO. MO62000811
## DATE: 1/23/2024

| | |
|---|---|
| Sales Order No. | MO62000811 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | PENNY MALICE<br>CITY OF JACKSONVILLE<br>PLANNING & DEVELOPMENT<br>214 N. HOGAN ST 3RD FLR<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |
| **ORDER DATE** | **TERMS** | **SALES PERSON** | **CONTRACT NUMBER** |
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 1.00 | EACH | 330.886426 | 0.00 | 330.89 |
| CTMPC1 Concurrent Client | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 131.307500 | 0.00 | 131.31 |
| OBAMPI1 Office Business Application | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 164.160316 | 0.00 | 164.16 |
| WTMPW1 Onbase Server Usage | | | | | |
| Notes: | | | | | |
| 17008 | 1.00 | EACH | 1,481.000000 | 0.00 | 1,481.00 |
| Fujitsu 5650 Document S - Serial # 102545 | | | | | |
| Notes: Onsite, NBD, 1PM | | | | | |

Notes:

**Please Remit Payment to:**
Databank IMX LLC
PO BOX 829878
PHILADELPHIA, PA 19182-9878

**Electronic Remittances to:**
Account Name: Databank IMX LLC
Bank Name: Sumitomo Mitsui Banking Corp., New York
Routing #: 0260-0967-4
Acct Number: 340491

| | |
|---|---|
| Sales Total | 2,107.36 |
| Shipping & Handling | 0.00 |
| Total Misc. Charges | 0.00 |
| Sales Tax | 0.00 |
| | 2,107.36 |
| Less Paid Amount | 0.00 |
| **TOTAL** | 2,107.36 |

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
## NO. MO62000812
## DATE: 1/23/2024

| | |
|---|---|
| Sales Order No. | MO62000812 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | DEBORAH DORAN<br>CITY OF JACKSONVILLE<br>TAX COLLECTOR<br>231 E. FORSYTH ST RM 200<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |
| **ORDER DATE** | **TERMS** | **SALES PERSON** | **CONTRACT NUMBER** |
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 20.00 | EACH | 330.886426 | 0.00 | 6,617.73 |
| CTMPC Concurrent Client | | | | | |
| Notes: | | | | | |
| 17005 | 5.00 | EACH | 70.908420 | 0.00 | 354.54 |
| IDMPC1 Full-Text Indexing Concurrent Client for Autonomy | | | | | |
| Notes: IDOL | | | | | |
| 17005 | 2.00 | EACH | 519.978400 | 0.00 | 1,039.96 |
| WLMPC1 Worklfow Concurrent Client SL (1-10) | | | | | |
| Notes: | | | | | |
| 17005 | 10.00 | EACH | 13.130400 | 0.00 | 131.30 |
| OBAMPI Office Business Application | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 1,181.738600 | 0.00 | 1,181.74 |
| PTMPC1 Virtual Print Driver | | | | | |
| Notes: | | | | | |

0.00

20,772.84

Continued

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
## NO. MO62000812
## DATE: 1/23/2024

| | |
|---|---|
| Sales Order No. | MO62000812 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | DEBORAH DORAN<br>CITY OF JACKSONVILLE<br>TAX COLLECTOR<br>231 E. FORSYTH ST RM 200<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |

| ORDER DATE | TERMS | SALES PERSON | CONTRACT NUMBER |
|---|---|---|---|
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 1.00 | EACH | 4,726.918300 | 0.00 | 4,726.92 |
| RIMPI Records Management | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 2,363.467400 | 0.00 | 2,363.47 |
| UNMPI Unity Client Server | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 4,357.180000 | 0.00 | 4,357.18 |
| Onbase Server Usage | | | | | |
| Notes: | | | | | |

Notes:

**Please Remit Payment to:**
Databank IMX LLC
PO BOX 829878
PHILADELPHIA, PA 19182-9878

**Electronic Remittances to:**
Account Name: Databank IMX LLC
Bank Name: Sumitomo Mitsui Banking Corp., New York
Routing #: 0260-0967-4
Acct Number: 340491

| | |
|---|---|
| Sales Total | 20,772.84 |
| Shipping & Handling | 0.00 |
| Total Misc. Charges | 0.00 |
| Sales Tax | 0.00 |
| | 20,772.84 |
| Less Paid Amount | 0.00 |
| **TOTAL** | 20,772.84 |

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
## NO. MO62000813
## DATE: 1/23/2024

| | |
|---|---|
| Sales Order No. | MO62000813 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | GINNY ZUCKERO<br>CITY OF JACKSONVILLE<br>INFORMATION TECHNOLOGY DEPT<br>214 N. HOGAN ST 9TH FLR<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |

| ORDER DATE | TERMS | SALES PERSON | CONTRACT NUMBER |
|---|---|---|---|
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 1.00 | EACH | 11,817.308100 | 0.00 | 11,817.31 |
| AEMPI2 Enterprise Application Enabler | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 5,908.659900 | 0.00 | 5,908.66 |
| IAMPW1 Advanced Capture | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 2,363.467400 | 0.00 | 2,363.47 |
| APMPQ3 Query API | | | | | |
| Notes: | | | | | |
| 17005 | 56.00 | EACH | 330.886400 | 0.00 | 18,529.64 |
| CTMPC1 Concurrent Client | | | | | |
| Notes: | | | | | |
| 17005 | 4.00 | EACH | 267.338400 | 0.00 | 1,069.35 |
| CTMPC2 Concurrent Client | | | | | |
| Notes: | | | | | |

0.00

65,837.39

Continued

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
## NO. MO62000813
## DATE: 1/23/2024

| | |
|---|---|
| Sales Order No. | MO62000813 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | GINNY ZUCKERO<br>CITY OF JACKSONVILLE<br>INFORMATION TECHNOLOGY DEPT<br>214 N. HOGAN ST 9TH FLR<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |

| ORDER DATE | TERMS | SALES PERSON | CONTRACT NUMBER |
|---|---|---|---|
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 18.00 | EACH | 519.978400 | 0.00 | 9,359.61 |
| WLMPC1 Workflow Concurrent Client SL (1-20) | | | | | |
| Notes: | | | | | |
| 17005 | 10.00 | EACH | 425.417300 | 0.00 | 4,254.17 |
| WLMPC2 Workflow Concurrent Client SL (21-50) | | | | | |
| Notes: | | | | | |
| 17005 | 10.00 | EACH | 13.130460 | 0.00 | 131.30 |
| OBAMPI1 Office Business Application | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 1,181.741500 | 0.00 | 1,181.74 |
| DIMPW1 Production Document imagign Kofax or Twain | | | | | |
| Notes: | | | | | |
| 17005 | 9.00 | EACH | 709.035300 | 0.00 | 6,381.32 |
| DIMPW2 Production Document Imaging Kofax or Twain 2+ | | | | | |
| Notes: | | | | | |

0.00

65,837.39

Continued

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
## NO. MO62000813
## DATE: 1/23/2024

| | |
|---|---|
| Sales Order No. | MO62000813 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | GINNY ZUCKERO<br>CITY OF JACKSONVILLE<br>INFORMATION TECHNOLOGY DEPT<br>214 N. HOGAN ST 9TH FLR<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |

| ORDER DATE | TERMS | SALES PERSON | CONTRACT NUMBER |
|---|---|---|---|
| | | Torruellas, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 2.00 | EACH | 354.508800 | 0.00 | 709.02 |
| FPMPW1 Full Page OCR | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 4,131.800000 | 0.00 | 4,131.80 |
| Onbase Server Usage | | | | | |
| Notes: | | | | | |

Notes:

**Please Remit Payment to:**
Databank IMX LLC
PO BOX 829878
PHILADELPHIA, PA 19182-9878

**Electronic Remittances to:**
Account Name: Databank IMX LLC
Bank Name: Sumitomo Mitsui Banking Corp., New York
Routing #: 0260-0967-4
Acct Number: 340491

| | |
|---|---|
| Sales Total | 65,837.39 |
| Shipping & Handling | 0.00 |
| Total Misc. Charges | 0.00 |
| Sales Tax | 0.00 |
| | 65,837.39 |
| Less Paid Amount | 0.00 |
| **TOTAL** | 65,837.39 |

DataBank
A KYOCERA GROUP COMPANY

# MAINTENANCE QUOTE
**NO. MO62000815**
**DATE: 1/23/2024**

| | |
|---|---|
| Sales Order No. | MO62000815 |
| Order Type | Maintenance |
| Customer ID | CIT0331 |

| BILL TO: | SHIP TO: |
|---|---|
| CITY OF JACKSONVILLE<br>117 W. DUVAL ST. SU# 375<br>FINANCE SERVICES/ACCTS PAY<br>JACKSONVILLE, FL 32202 | C.L. GOOGE<br>CITY OF JACKSONVILLE<br>BUILDING INSPECTION DIVISION<br>214 N. HOGAN ST<br>JACKSONVILLE, FL 32202 |

Notes: COVERAGE PERIOD: 12/1/2023 THRU 11/30/2024



**OnBase Maintenance Increase: Hyland has the annual uplift on OnBase maintenance as 5% effective immediately. This uplift is reflected on the current invoice.

| LOCATION CODE | SHIP VIA | ORDERED BY | CUSTOMER P.O. NO. |
|---|---|---|---|
| 62 | BESTWAY | | |
| **ORDER DATE** | **TERMS** | **SALES PERSON** | **CONTRACT NUMBER** |
| | | TORRUELLAS, F | |

| PART NUMBER | QUANTITY | UNITS | UNIT PRICE | DISC % | EXTENDED PRICE |
|---|---|---|---|---|---|
| 17005 | 8.00 | EACH | 330.886400 | 0.00 | 2,647.09 |
| CTMPC1 Concurrent Client | | | | | |
| Notes: | | | | | |
| 17005 | 25.00 | EACH | 275.347300 | 0.00 | 6,883.68 |
| CTMPC2 Concurrent Client | | | | | |
| Notes: | | | | | |
| 17005 | 4.00 | EACH | 32.825900 | 0.00 | 131.30 |
| OBAMPI1 Office Business Application | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 2,283.810000 | 0.00 | 2,283.81 |
| Onbase Server Usage | | | | | |
| Notes: | | | | | |
| 17005 | 1.00 | EACH | 709.050900 | 0.00 | 709.05 |
| ASMPW2 Production Ducument Imaging ISIS | | | | | |
| Notes: | | | | | |

Notes:

**Please Remit Payment to:**
Databank IMX LLC
PO BOX 829878
PHILADELPHIA, PA 19182-9878

**Electronic Remittances to:**
Account Name: Databank IMX LLC
Bank Name: Sumitomo Mitsui Banking Corp., New York
Routing #: 0260-0967-4
Acct Number: 340491

| | |
|---|---|
| Sales Total | 12,654.93 |
| Shipping & Handling | 0.00 |
| Total Misc. Charges | 0.00 |
| Sales Tax | 0.00 |
| | 12,654.93 |
| Less Paid Amount | 0.00 |
| **TOTAL** | 12,654.93 |