

RISK MANAGEMENT DIVISION

The City of Jacksonville is self-insured and self-administered for Worker's Compensation Injuries.

Your accident must be reported to your supervisor or designated person in your division immediately so a First Report of Injury can be completed. In case of an emergency for an on the job accident, your supervisor or on-site lead worker will refer you to an authorized hospital or the closest emergency room. In the case of a non-emergency, you should visit one of the pre-approved initial treatment facilities [on the attached list](#). Pursuant to the Workers' Compensation Statutes, Florida Statutes, 440.13(3)(a), your treatment may not be compensable if you obtain treatment from an unauthorized physician, regardless of the purpose for the treatment.

If you have any questions, please call Risk Management at 630-1307 for further information.

Click on the link below to view the brochure published by the State of Florida, Workers' Compensation Division. You can print it from your browser.

[Workers Compensation Brochure](#)

NOTICE TO ALL EMPLOYEES INJURED ON-THE-JOB

The City of Jacksonville Initial Medical Treatment Sites for Workers' Compensation Claims

If you are injured at work, follow these simple steps:

1. **Notify your manager/supervisor immediately of your injury and assist with the completion of the *First Report of Injury* form (DWC-1), whether or not you need medical care.**
2. If you feel you need medical attention, please go to one of the medical providers listed below for your initial treatment. Please contact your worker's compensation claims adjuster regarding direction for supplemental care and authorized providers.
3. **ATTENTION SUPERVISOR:** Please complete Section One of the *Workers' Compensation Medical Report Form* and send with employee to medical provider.

Urgent & Primary Care medical providers are:

INITIAL TREATMENT SITES	
<p style="text-align: center;">COMPANY CARE</p> <p>1895 Kingsley Ave., Suite 803, Orange Park FL. 32073 (904) 213-2600 M – F 8:00 a.m. to 5:00 p.m.</p> <p style="text-align: center;">DOCTOR: Christopher Henderson</p>	<p style="text-align: center;">CAREPOINT OCCUPATIONAL MEDICINE</p> <p>4933-1 University Blvd. West, Jacksonville, FL. 32216 (904)-737-7173 M – F 8:00 a.m. – 4:30 p.m. (Last Appointment is 3:30 P.M.)</p> <p style="text-align: center;">DOCTORS: Dolores Loveless & Denise Agatep</p>
<p style="text-align: center;">CRUCIAL CARE</p> <p>11048-9 Bay Meadows Rd. Jacksonville, FL. 32256 (904) 854 – 7911 M – F 9:00 a.m. – 7:00 p.m. Sat. & Sun. 9:00 a.m. – 4:00 p.m.</p>	<p style="text-align: center;">COMP CARE HEALTH SOLUTIONS</p> <p>5600 Spring Park Road, Suite 200, Jacksonville, FL. 32216 (904) 379 – 1203 M – F 8:00 a.m. – 5:00 p.m.</p> <p style="text-align: center;">Doctor: Robert Chapa</p>
<p style="text-align: center;">AMELIA URGENT CARE</p> <p>510 Airport Center Drive, Jacksonville, FL. 32218 (904) 696 – 0055 M – F 8:00 a.m. – 7:00 p.m. Sat. 9:00 a.m. – 5:00 p.m. Sun. 10:00 a.m. – 3:00 p.m.</p>	<p style="text-align: center;">CONCENTRA MEDICAL CENTER</p> <p>1036 Dunn Ave., Suite 10, Jacksonville, FL. 32218 (904) 757 – 5656 M – F 8:00 a.m. – 5:00 p.m.</p> <p style="text-align: center;">Doctor: William Knibbs</p>
<p style="text-align: center;">CONCENTRA MEDICAL CENTER</p> <p>7764 Normandy Blvd., Suite 24, Jacksonville, FL. 32221 (904) 482 – 1400 M – F 8:00 a.m. – 5:00 p.m.</p> <p style="text-align: center;">Doctor: John Simons</p>	<p>Intentionally Left Blank</p>
<p>Emergency Rooms - No need to call. Patients seen based on medical priority. Hours: 24 hour. Medical emergencies only.</p>	
<p style="text-align: center;">BAPTIST MEDICAL CENTER</p> <p>800 Prudential Drive, Jacksonville, FL 32207 (904) 202-2000</p>	<p style="text-align: center;">SHANDS JACKSONVILLE MEDICAL CENTER</p> <p>655 West Eighth Street, Jacksonville, FL 32209 (904) 244-0411</p>
<p style="text-align: center;">BAPTIST MEDICAL CENTER SOUTH</p> <p>14550 Old St. Augustine Road, Jacksonville, FL. 32258 (904) 821-6000</p>	<p style="text-align: center;">ST. VINCENTS MEDICAL CENTER</p> <p>1800 Barrs Street, Jacksonville, FL 32204 (904) 308-7300</p>
<p style="text-align: center;">BAPTIST MEDICAL CENTER - BEACHES</p> <p>1350 13th Avenue, South, Jacksonville Beach, FL 32250 (904) 247-2900</p>	<p style="text-align: center;">MEMORIAL HOSPITAL</p> <p>3625 S. University Blvd., Jacksonville, FL 32216 (904) 399-6111</p>
<p style="text-align: center;">ORANGE PARK MEDICAL CENTER</p> <p>2001 Kingsley Ave., Orange Park, FL 32073 (904) 276-8500</p>	<p style="text-align: center;">ST. LUKES HOSPITAL</p> <p>4201 Belfort Rd., Jacksonville, FL 32216 (904) 296-3700</p>

NOTE: For an emergency medical condition requiring emergency services and care, as defined under Florida Statute 395, you may immediately seek treatment from the nearest qualified facility or provider. You or your provider can initiate contact with the City Risk Management Office at 1-904-630-1307, M-F > 8 - 5 Revised: 03/06/2012